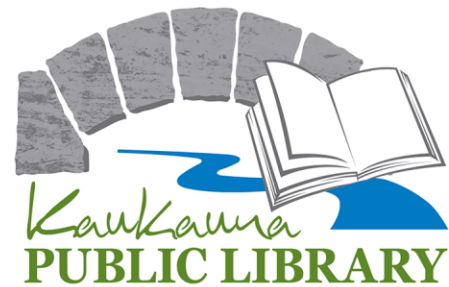


To: Kaukauna Public Library Board of Trustee  
From: Library Director Ashley Thiem-Menning  
Date: 5/20/2026  
Re: CIP Update



On May 14, the City Attorney and Paralegal provided me with a Notice of Default and Invoice for mK Solutions, which was emailed to the owner of the company that day, as well as mailed. The notice states that our service agreement has expired and that we are procuring the equipment from another vendor. An invoice was also sent reflecting the liquidated damages assessed under the agreement. As this is a European based company, the City Attorney does not believe it is likely that we will see a payment. Vendor gossip is that the company is going bankrupt.

We have not had any returned correspondence from the company since February, at which point we had our account representatives' email bounce as "no longer in operation" and their LinkedIn profile indicated they were no longer with the company. That was the last time we heard from mK Solutions. I have since tried calling their US telephone number, which has been disconnected. My assumption is that their headquarters in Pennsylvania has also been shut down.

At a Department of Public Works Committee Meeting, the committee made a motion for us to terminate our contract with mK and proceed with our contract with Bibliotheca. As noted, we have had a contract for the last decade with Bibliotheca and we have always been pleased with their products and service. This does increase the amount of the bid as they came in second in total cost. However, we can make this work within the parameters of our budget.

I will be starting the contract process with them shortly, which will involve the City Attorney before anything is signed. They anticipate about a 4-5-month turnaround time for the AMHS unit. This works well with the timeline of the migration to Polaris in August, so that we only need to program the new equipment with one software.