



Engineering and Public Works Department

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DATE: 06/03/24

TO: Wade Bryson, Chair
Public Works and Facilities Committee

THROUGH: Denise Koch, Engineering and Public Works Director

FROM: Chad P. Gubala, Ph.D., Utility and Production and Treatment Manager

SUBJECT: Consumer Confidence Report (CCR) delivery format change

The CBJ Utility annual Consumer Confidence Report (CCR), which provides potable water quality information to our consumers, is scheduled for release July 1, 2024.

For this year's public report, the CBJ has sought and received authorization from our regulator, the Alaska Department of Environmental Conservation (ADEC), to modernize the method of delivery. As per Federally established best practices guidance on CCR communications, we plan to send an outreach postcard first (this year only) followed by a postcard for the direct delivery of the report. A draft of the report postcard is shown below. Juneau potable water consumers will also have the option to request and receive a printed version of the report.

Attachment: Outreach Postcard – CCR 2023