

Eaglecrest Mountain Update

Board Update – May 15, 2025

Mountain Operations Update

Season Wrap-Up

- Successfully closed the 2024–25 season one week early.
- Full team effort across departments – thank you to all staff!

Staffing

- 100% of local Mountain Operations staff signed intent to return for winter 25/26.
- Current summer operations team: 7 members; additional hires anticipated in July.
- Cooper hired as Lift Operations Supervisor.
- Jayvon training as a Lift Mechanic.
- Cross-training underway on excavator and Marooka operation to support summer projects and build mechanical knowledge.

Shop & Yard

- Coordinating with Waste Management for continued cleanup of shop yard and connex areas.
- Cleanout near brown shop septic completed.
- Meeting held with Lift-Track regarding aging 25,000 lb lift – non-compliant, needs full replacement.
- TMD scheduled to replace a shop door motor.

Equipment

- Summer maintenance underway on:
 - Snowmachines, ATVs, chain saws, generators, and heavy equipment.
- Cole from Pisten Bully returning in July to finish cat servicing.
- Discovered no longer able to source parts for 2007 Polaris UTV — planning for replacement.

Lifts

- NDT chair removal complete.
- AK X-Ray scheduled for June to perform NDT and UT tower bolt inspections.
- Ptarmigan gearbox shipped to Cone Drive (MI) for rebuild; return logistics arranged with AML.

- New Ptarm comm line order in final stages — installation planned for September.
- Bullwheel bearing replacements planned for Ptarmigan and Porcupine this summer.
- Black Bear haul rope and bottom terminal ordering pending final board approval.
- Pocket door installed at Ptarmigan bottom terminal.
- Contracted team (Lance, Austen, Jac, Jordan) scheduled for September lift project work.

Segway Tours

- Three truckloads of D1 gravel spread to prep Segway tour path and improve trail conditions.
- Removed/covered large rocks from tour route.

Nordic Trail

- Met with Tristan and Fred to finalize Nordic Trail D1 hardening project.
- Equipment and labor support confirmed for mid-May.
- Sponsorship inquiry submitted to Bobcat for skid steer time.

Ski Patrol Update

Post-Season Staffing

- One Senior Patroller on site from May 5–June 30 to support:
 - Weather station maintenance
 - Patrol space/equipment repairs
 - Radio programming
 - Data entry, website safety, and workspace cleanup

Season Summary

- 52 patients assisted over the 24/25 season
- 3 transported by ambulance
- 62 avalanche mitigation missions completed
- Final call reviews conducted with Medical Director
- Crew trained on rope-assisted toboggan lowering
- Trail Crew members certified as Ski Patrollers
- Trickster exit culvert cleared

Snowsports School / Rental–Repair–Retail Update

Snowsports School (SSS)

- NSAA reporting completed for FY25.
- Books 2 Boards final report submitted to the Foundation; check received.
- Finalizing J1 Program wrap-up: housing, sponsors, and potential 25/26 returns.
- Awaiting Homeschool invoice checks.
- Conducting season-end cleaning, laundry, and space reorganization.
- Working with legal and Clerk's Office on document digitization and file destruction.
- Processing staff personnel actions for non-returning employees.
- Finalizing FY26 First Student transportation agreement, currently under legal review.
- Preparing for Summer Camp operations: hiring, activity planning, and space conversion.
- Planning 25/26 calendar, fall events, and locker clear-out.
- Porcupine Stairs project now in Notice to Proceed phase.

Rental / Repair / Retail (RRR)

- All rental/demo equipment tested, serviced, and inventoried.
 - Rental shop transitioned to Zipline summer mode.
 - Ongoing tracking and inventory cleanup.
 - Repair shop remains open for summer locker service.
 - Rental documents digitized for records retention.
 - Workshop ticket and service tracking continues.
 - Working on FY26 logo merchandise, including for Eaglecrest's 50th Anniversary.
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Base Operations Update

Ticketing & Media

- Ticket/pass media order secured for 2025–26 season.
- Pre-order for day ticket and season pass cards submitted.

Administration

- Base Ops has taken over administrative tasks until the Administrative Coordinator position is filled.
- Job description completed; position creation in progress with HR.
- Transmittals current through April 2025.

Segway Operations

- Segway Tours successfully moved in.
- Coordination with Mountain Ops to add gravel near Segway tent and Nordic trail in progress.

Financial Compliance

- PCI Compliance Questionnaire completed in collaboration with CBJ and POS provider.

2025–26 Pricing

- Draft pricing structure developed with Erin and Craig for review.