

Action Item	Status	Action Type	Notes
Created Visitor Industry Task Torce	Complete	Personnel	Mayor established task force
Require all commercial use permittees to be TBMP members in good standing (+ WhaleSense if applicable)	Complete	Policy	Policy implemented
Stagger ship arrival times by 30 minutes	Complete	Partner Agreement	Achieved through scheduling
Establish a central tourism management function	Complete	Personnel	Tourism position created
Engage a third party contractor to complete a public survey on visitor impacts	Complete	Contracted Service	2021 Survey complete
Limit Parks & Rec commercial use permits to determine facility capacity and impacts	Complete	Policy	Facility capacity evaluated in permitting decisions
No cruise ships of any size in Auke Bay	Complete	Policy	No small cruise ships currently in city-owned Auke Bay facilities
Focus pedestrian flows to crosswalks and desired destinations	Complete	Capital Projects	Stanchions installed, wayfinding signage project complete
Do not do a full update of the LRWP	Complete	Policy	LRWP Amendment complete
Minimize and consolidate vehicle turning movements	Complete	Partner agreement	Addressed through TBMP and infrastructure
Minimize required stops for vehicles	Complete	Partner agreement	Addressed through TBMP, crossing guards, stanctions
Expand pedestrian stanchions	Complete	Capital Projects	Installed summer 2022
Focus pedestrian flow to crosswalks and desired destinations	Complete	Capital projects	Wayfinding project installed
Require all commercial use permittees to be TBMP members in good standing (and WhaleSENSE if applicable)	Complete	Policy	Complete by D&H
Stagger ship arrival times by 30 minutes	Complete	Partner agreement	Scheduled for 2022
No cruise ships of any size in Auke Bay	Complete	Policy	D&H confirmed no ships - to revisit as capital projects approved
Limit Parks & Rec commercial use permits to determine facility capacity and impacts	Complete	Regulation	P&R Evaluates with permit applications
Minimize and consolidate vehicle turning movements	Complete	Partner agreement	TBMP ongoing issue - marked complete
Minimize required stops for vehicles	Complete	Partner agreement	TBMP ongoing issue - marked complete
Expand pedestrian stanchions	Complete	Capital projects	Completed 2022
Engage a third party contractor to complete a public survey on visitor impacts	Complete	Personnel	2022 survey to be delivered by end of November
Turn off large LED screens while in port	Complete	Partner agreement	MOA completed
Minimize, eliminate ship waste in landfill	Complete	Partner agreement	MOA completed
Limit water usage by ships in times of draught	Complete	Policy	MOA completed
Turn off large LED screens while in port	Complete	Partner agreement	MOA completed
More transparency for schedules and passenger counts, release 2 years in advance or upon creation	Complete	Partner Agreement	Should receive 2025 schedule shortly, have ability to resolve conflicts by contract
Complete Blueprint Downtown and address land use, zoning & incentivizing business development downtown	Complete	Personnel	Going to Assembly for adoption soon
Require CLAA to assign shore power configured ships to electrified docks	Complete	Partner agreement	Maximizing use of Franklin Dock shore power
Negotiate a formal agreement by 2023 to limit port capacity fo 5 large ships per day	Complete	Partner agreement	MOA complete
Augment and support TBMP	Complete	Policy	Working with Travel Juneau on program enhancements
Take a more active role in ship scheduling	Complete	Partner agreement	CLAA under contract on scheduling
Evaluate schedule change requests for weather, etc. review with CBJ for community impact	Complete	Partner agreement	Staff asked about schedule changes by contract
Do not introduce a hard numerical cap on ship scheduling, use other management measures	In progress	Policy	MOA completed, contract with CLAA completed
CBJ Law to research how other US communities have identified limitations on visitor numbers	In progress	Policy	In contact with other communities. Awaiting outcome of Bar Harbor lawsuit
Incentivize environmental best management practices through local award programs	In progress	Partner agreement	Working with Travel Juneau
Recognize partners participating in AITA "Adventure Green Alaska" program	In progress	Partner agreement	Working with Travel Juneau
Limit expansion of downtown dock infrastructure to allow for no more than one larger ship	In progress	Ordinance/Partner Agmt	HTC dock plans only include one ship - part of tideland negotiations
Prohibit anchoring if an additional dock is constructed	In progress	Ordinance/Partner Agmt	Five ship MOA with CLIAA for review
Improve pedestrian access between seawalk and South Franklin	In progress	Capital Projects	Several projects underway, Marine Park planned
Consider collecting data on the effects of hot berthing	In progress	Personnel	Asked about hot berthing in 2021 survey, staff to determine additional data to collect
Work on reducing speed and wakes from whale watching vessels in Auke Bay and impacted areas	In progress	Partner agreement	In TBMP guidelines, working on improved practices with industry
Encourage and incentivize electrification of tourism vehicles	In progress	Capital projects	Evaluating through circulator study
Plan and alalyze tourism activities in areas outside of downtown development	In progress	Plans	Eaglecrest gondola project under evaluation, commercial recreation use plan scheduled for fall 2023
If subport dock is operational, prohibit hot berthing as a scheduled practice	In progress	Partner agreement	5 ship MOA complete, working on berth assignments for 2024
Maximize right-of-way space on South Franklin for pedestrians	In progress	Capital projects	Capital projects ongoing and subject to funding
Research and develop efforts to move people on and off the right-of-way including electric ferries, seawalk extension, connections to seawalk and other pedestrian routes	In progress	Capital projects	Working on seawalk extensions
Support public and private development to alleviate pressure on existing infrastructure	In progress	Capital projects	Eaglecrest gondola project under evaluation, commercial rec use project kicking off
Complete development of the seawalk	In progress	Capital projects	Ongoing - in negotiations for Franklin to AJ extension
Promote efficient ship scheduling to manage congestion	In progress	Partner agreement	Working with CLAA/lines to strategically change scheduling process
Support cultural tourism and native art in public spaces	In progress	Partner agreement	Supporting SHI in totem walk and cultural campus projects

Continue to operate TBMP over the long-term with peer pressure model for compliance
Ensure recreation facilities are developed to maintain Juneau as a top recreation destination

Prioritize dock electrification and continue to work with utility to monitor capacity

Monitor water, wastewater, air quality
Integrate Juneau's marketing identity across community and develop campaigns to support local businesses, encourage cruise lines to support
CLIA/CLAA scheduling to minimize congestion, strategically assign ship berths based on ship size
Determine community goals re: emissions, shore power, congestion mitigation, etc. Develop and implement action plan
Research and implement permitting system for whale watching operators
Incentivize Juneau as a turn port for smaller ships
Continue to charge commercial use fees and review and revise as appropriate
Negotiate with cruise lines to "get the peak out of the week"

Assess tour permitting for streets and sidewalks and develop regulations if feasible

In progress Partner agreement
In progress Capital projects

In progress Capital projects

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In progress Plans
In progress Policy
In progress Partner agreemnet
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In progress Partner agreement

Not started Policy

Travel Juneau taking over program - has retained staff
Trail projects underway, Eaglecrest project in planning stages, commercial recreational use study planned for fall
Transformer funded through passenger fees, D&H working through options for services and funding.
DEC monitoring
Discussed with local organizations - longer-term project

Continuing dialogue with CLIA/CLAA
Working on emissions and shore power, Green Corridor
Conducting stakeholder engagement around Whale Watching
Several small lines currently turning in Juneau - hotels a barrier
P&R, CDD, D&H, Mgrs Office working to harmonize tourism permits
Requires engagement with regional neighbors, homeports, cruise lines - port communities meeting about regional schedules and dynamics in September

Requires research by CBJ Tourism, Streets, Parks & Rec