

Eaglecrest Board Meeting

Mountain Update

April 3, 2025

Snowsports School/Rental/Repair/Retail Update

Snowsports School

- All multi-week programs and spring break camps are complete for the season.
- Homeschool, school group, and community programming have concluded for the season.
- Four new ski instructors have earned their certifications.
- Finalizing numbers and reports for the National Ski Areas Association (NSSA).
- Contacting participants with incomplete Triple Play Learning packages to schedule remaining lessons before the season ends.
- **HR & Staffing Updates:**
 - Coordinating J1 employee departures and UAS move-outs.
 - HR process cleanup has started.
- **FY26 Preparations:**
 - Uniform order placed for next season.
 - Summer Operations Calendar is complete, including walking tours, lodge rentals, and camps. Coordination across departments for job duties and hiring is required.
 - Zipline & Segway – No confirmed move-in dates.
 - Summer Camp Updates:
 - Training and camp days scheduled.
 - Camp themes are being finalized, and online registration updates are in progress.
 - Camp registration opens April 14 at 10 AM (four camps available).

Rental, Retail, Repair

- **FY26 Hard Goods** – All preseason orders placed, including rentals, demos, bindings, helmets, and other equipment.
 - **Soft Goods** – Orders are being planned and organized, with quotes in progress for FY26.
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Patrol Update

Hazard Marking & Terrain Management – Increased workload this season due to low tide conditions.

- **Avalanche Hazard Reduction** – 34 missions conducted as of this report.
 - **Medical Assistance** – Aid rendered to eight patients, with three requiring ambulance transport.
 - **Training & Certification:**
 - Senior Patroller Beth Pearson led a team effort to train and certify two trail crew workers to Ski Patroller level.
 - Three Patrollers successfully completed an Avalanche Pro Level 1 course.
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Mountain Operations Update

General Operations

- March has been an active month, with J1 staff departures stretching resources.
- Existing staff have stepped up across departments, including filling in as lift operators for the final stretch of the season—big thanks to the team!

Equipment

- A mechanic from Pisten Bully is scheduled to visit next week to address snowcat maintenance.
- Our new Cat Operator, Preston, will shadow Cole to gain additional knowledge for future maintenance.

Lifts – Summer Project Planning

- **Gearbox Work** – Cone Drive will handle gearbox rebuilds with an estimated four-week lead time.
- **Ptarmigan Comm Line Replacement** – Monroe Sparks is scheduled 16-18 weeks out for a new communication line.
 - This update will also eliminate tower grouping, enabling a faster response in derailment situations.
- **Scheduled Lift Work** – Four Lift Mechanic Contractors will be on-site for three weeks in September.

Water Works

- Successfully installed new infrastructure and ran new power to the well pump.

Snowmaking

- No snowmaking occurred in March.
- Organizing summer repairs to prepare for next season.

Base Operations Update

Cafeteria Closure & Facility Management

- **Cafeteria closed for the season on March 30, 2025.**
 - Kitchen deep cleaning and inventory are underway.
 - With J1 staff departures, there is not enough personnel to continue operations.

Infrastructure & Facility Planning

- Conducted two on-site contractor visits to assess Fish Creek Deck and Porcupine Stairs.

Season Pass & Ticketing Review

- Initiated an in-depth analysis of season pass and ticket products for future improvements.

Event & Wedding Bookings

- Summer reservations continue to come in, with planning in progress.

Certifications & Staffing

- Studying for the Alaska DEC Small Water Systems Operator Certification.
- Completed first draft of the Eaglecrest Administrative Coordinator position description.

General Manger Update

- Constant and ongoing discussions and meetings with the leadership team and staff about how the mountain was holding together and how we can keep as much terrain open and lifts running while we have snow.
- With limited staffing levels and low mid-week visitation we decided to only run 5 days over Spring Break Week and that worked well and gave the staff a chance to reset before the weekend.
- There were a few tough days of operations with lifts needing repairs mid-day a few times and in one night both snowcats needing repairs. Lifts were fixed quickly and turned back on, and the snowcats were temporally fixed in order to keep grooming going each night until the Pisten Bully mechanic arrives.
- We are planning as though April 6th may be the last day of operatins in case the snow melts out before April 12th and 13th. We moved the band to the 6th and are planning a Parking Lot Block party for that day to make sure we get at least that weekend as a celebration of the winter.