08 **Final Preliminary Design** Options & Community Feedback







Downtown Johnstown Branding & Wayfinding Plan

## **BRANDING OUTREACH WEEK - JANUARY 30 THROUGH FEBRUARY 4, 2023**

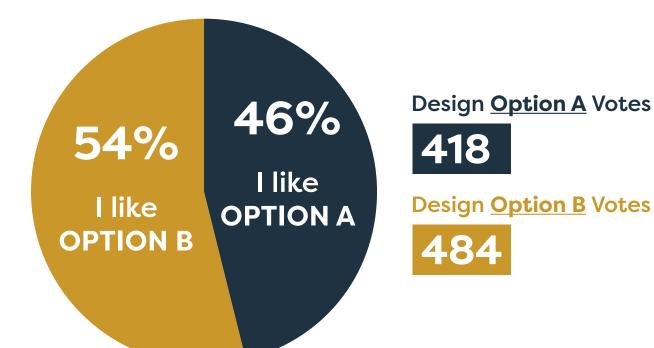
## 'Brand Week' Goals & Approach

During Brand Week, the preliminary branding and wayfinding options were presented at various public and private locations known to have high visitor traffic from a wide cross-section of the Johnstown community. At each event location the preliminary design options were displayed on public input banners, and Johnstown community members were asked to vote and comment on their preferred designs, encouraged to ask questions about the project, and to respond to initial call-to-action taglines for the new brand. In total, we heard from over 750 Johnstown residents in-person during Brand Week, and also reached over 140 residents through the on-line voting and comment survey.

## **OVERALL BRAND WEEK OUTREACH NUMBERS:**

TOTAL NUMBER OF PEOPLE WHO PROVIDED FEEDBACK DURING BRAND WEEK 902

## **DESIGN PREFERENCE VOTING RESULTS:**



# It's BRAND WEEK!! AND WE WANT TO HEAR FROM YOU!!

We've created design options for the Downtown Johnstown Branding & Wayfinding, and now it's time to hear from YOU!! Please meet us at the following locations to see the preliminary designs to vote and comment on your favorite ideas!

MONDAY, JANUARY 30	THURSDAY, FEBRUARY 2	
7:00a - 9:00a 🛛 <b>YMCA</b>	7:00a - 9:00a <b>YMCA</b>	
10:30a - 12:30p <b>The Urban Egg</b>	11:30a - 1:30p <b>Santiago's</b>	
3:00p - 5:00p Hays Market	4:00p - 6:00p YMCA	

WEDNESDAY, FEBRUARY 1			SA
10:00a - 12:00p	Senior Center		11:0
1:00p - 3:00p	Library		2:0

Can't make it in person? Go to the Branding & Wayfinding project page on MONDAY, JANUARY 30th to vote and comment on your favorite ideas online:

johnstown.colorado.gov/DowntownIdentity

Social media posts like the one shown above were used throughout brand week to let the Johnstown community know where-and-when they could provide input. Engagement with the posts included 'likes' and 'shares' and several people who provided in-person feedback mentioned they had seen the Brand Week Facebook posts and made sure to stop by during the scheduled input hours.





## **BRANDING OUTREACH WEEK - JANUARY 30 THROUGH FEBRUARY 4, 2023**





By meeting people in locations throughout Johnstown, the design team was able to gather feedback and direction from a wide variety of Johnstown residents and visitors while they were doing regular activities like shopping, dining, working out, learning or taking their children to daycare.







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## **BRANDING OUTREACH WEEK - JANUARY 30 THROUGH FEBRUARY 4, 2023**

## **'Brand Week' Feedback Overview**

In addition to voting on the two design options, members of the Johnstown community also shared their ideas and thoughts regarding the overall Option A and Option B branding and wayfinding designs and the preliminary ideas for the branding 'Call to Action' or tagline. The online voting also provided an opportunity for community members to rate their color preferences for each branding design option and add any additional ideas or comments on the two preliminary design options.

During these community conversations, the following key themes emerged regarding the two design options and the preliminary 'Call to Action' taglines:

## Signage & Wayfinding Comments

#### I Like the Large 'J'

Even people who voted for Design Option A said they liked the large wayfinding "J" of Design Option B, and wanted to see this type of bold gateway feature incorporated into the final wayfinding designs. They said they liked how it referenced the "R" of the local high school Rough-Rider, and also felt it would be a fun and playful way to announce arrival into the historic downtown district, while also being an engaging an interactive gathering place for community members.

#### I Like the Use of Brick

The brick material of Design Option A was universally highlighted as a preferred signage material. Respondents stated they liked how it referenced the historic brick construction of the downtown buildings, and also noted that the new I-25 bridge uses brick in it's design, and it would be great to tie into that new community feature.

#### I'd Like to Incorporate Temporary Banners in the Signage Palette

Design Option B showed several options for adding temporary banners to the gateway and auto directional signs, and members of the community said they would like to see these temporary banners incorporated into the final wayfinding palette. They stressed the need to highlight community events with the banners, and said they would even like to have separate banner poles installed along major roads such as the section of I-25 and Highway 60, and in other community gateway areas.

#### I Like Using an Icon on Top of the Auto Directional Signs

Even for those participants who preferred the overall Option B signage, they

stated they strongly preferred the auto directional signage of Option A, stating that the unique rounded icon at the top of the signage would be a wonderful, artistic, and memorable signage feature that should be included in the final signage palette.

## **Branding & Tagline Comments**

#### Make Sure 'Downtown' is Prominent

Regardless of which option community members preferred, they all wanted to make sure the final brand gave prominence to the word 'Downtown.' Overall, they preferred how 'Downtown' was presented in Option B, but they also liked how evenly and clearly 'Downtown' and 'Johnstown' appeared in Branding Option A.

#### I Like the Prominent 'J' and the Icons

Even if community members preferred Branding Option A, they liked the prominent 'J' of Branding Option B, and wanted to see if it could be incorporated into the final design option. They also liked the use of icons in both design options, but felt they were more visible/prominent in Branding Option B, and wanted to make sure the final brand highlighted these unique Downtown Johnstown icons.

#### **The Tagline Should Reflect Local Pride & Values**

Although no clear preference for the presented tagline option emerged during Brand Week, there were many helpful comments that expressed the desire for the tagline/call to action to be centered around an authentic local experience, and encourage local growth and investment in the historic downtown area.

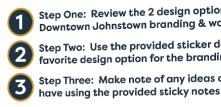
#### I Like the Gradient Color Option

All participants preferred the gradient color in both A and B options. They said they liked how the gradient reflected the beautiful Johnstown sunsets, and also that it mimicked the idea of growth and evolution in a positive, gentle, and attractive way. They said they liked the solid color options for seasonal events and celebrations that could be tied to color, like using red for the Johnstown Jingle. The online voters also preferred the gradient color option, with 45% of respondents saying they liked the gradient brand color the most. The second color preference was teal with 30%. The red and peach colors were ranked between 14% and 3% respectively, but several in-person and online comments highlighted a preference for red to be used either seasonally or as a nod to the 'rough-rider' red of the local school.

Downtown Johnstown

## Welcome to the Downtown Branding & Wayfinding Plan PRELIMINARY DESIGN OPTIONS!

We are so grateful for the ideas, feedback and direction you've provided over the past few months, and eager to show you some options for the new Downtown Johnstown branding and wayfinding designs! Please look over the two design option banners, and use the provided relationships of the provided relati and use the provided sticker dots to vote on your overall favorite. You can also use sticky notes to tell us a little more about why you picked your favorite option, or if there's anything about the option you didn't pick that you'd like us to incorporate into the final branding and signage designs. Here's how to provide your feedback:



Don't Have Time to Vote! Scan the QR Code to Provide **Input From Home!** 

https://www.surveymonkey.com/r/ PreliminaryBrandingOptions

## **EXTRA CREDIT HELP!!**

#### Call to Action Ideas!

We've put a placeholder call to action in the branding and wayfinding of both "Colorado" We've put a placeholder call to action in the branding and wayfinding of both "Colorado" and "The Community That Cares", but we're looking for a UNIQUE CALL TO ACTION FOR JOHNSTOWN'S DOWNTOWN that we can use to market and promote downtown destinations, attractions, and redevelopment. We come up with the concepts below, but if you have other pHRASE IDEAS ON A STICKY NOTE & POSTTHEM BELOW!! And if you have a favorite of the options below, place a sticker dot on it.





Step One: Review the 2 design option banners for the Downtown Johnstown branding & wayfinding

Step Two: Use the provided sticker dots to vote on your favorite design option for the branding & wayfinding

Step Three: Make note of any ideas or comments you





## A NEW BRAND FOR DOWNTOWN JOHNSTOWN

#### The New Downtown Johnstown Brand - "Local Grows Here"

The final Downtown Johnstown brand incorporates the feedback and direction we received from the community, the Johnstown Downtown Development Association, local businesses and staff members from the Town of Johnstown. The final brand also includes the new tagline "Local Grows Here," with the option of adding different qualifiers like local **business, connections, history, creativity, family, community**, etc. to specifically identify the things the community would like to grow in the historic downtown district. The "Local Grows Here" tagline embraces the reality of community growth in a positive way, highlighting that encouraging growth that empowers and strengthens what is local and unique will set the historic downtown apart as a place that supports and encourages the growth of local businesses, entrepreneurs, and places where the community can come together.



# 09 **Final Downtown Johnstown Brand**

## JOHNSTOWN BRANDING EXPRESSIONS - ALTERNATE BRANDING APPLICATIONS

In order to ensure the brand is applicable to the variety of events and communication needs, several alternatives of the primary logo were designed that allow it to be used in different formats. The illustrations below show several examples of how the logo expression can be modified to accommodate a variety of applications while still being brand compliant.







## JOHNSTOWN BRANDING EXPRESSIONS - FONTS, COLORS & LETTERHEAD EXAMPLE

**MODESTO OPEN - DOWNTOWN** ABCDEFGHIJKLMNOPQRSTUVWXYZ ABCDEFGHIJKLMNOPQRSTUVWXYZ

Niveau Grotesk - JOHNSTOWN & "Local Grows Here" **ABCDEFGHIJKLMNOPQRSTUVWXYZ** abcdefghijklmnopqrstuvwxyz

<b>Downtown Dk. Grey</b> Pantone 454143	<b>Downtown Dk. Blue</b> Pantone 2B4D59	JOHNSTOWN DOWNTOWN	
RGB: R69/G65/B67 CMYK: C65/M62/Y58/K45	RGB: R43/G77/B90 CMYK: C85/M58/Y49/K32	March 8, 2023 Ms. Eugenia Milbanks 1234 Joviality Lane Johnstown, Colorado 80534 Dear Ms. Milbanks,	
<b>Downtown Teal</b> Pantone 39998E	<b>Downtown Yellow</b> Pantone FFDC7C	Lorem Ipsum dolor sit amet, consectetuer adipiso laoreet dolore magna aliquam erat volutpat. Ut w corper suscipit lobortis nisl ut aliquip ex ea comm in vulputate velit esse molestie consequat, vel illur iusto odio dignissim qui blandit praesent luptatum Lorem ipsum dolor sit amet, cons ectetuer adipisci laoreet dolore magna aliquam erat volutpat. Ut wis corper suscipit lobortis nisl ut aliquip ex ea commo Lorem ipsum dolor sit amet, consectetuer adipiscin laoreet dolore magna aliquam erat volutpat. Ut wisi corper suscipit lobortis nisl ut aliquip ex ea commo laoreet dolore magna aliquam erat volutpat. Ut wisi corper suscipit lobortis nisl ut aliquip ex ea commo laoreet dolore magna aliquam erat volutpat. Ut wisi corper suscipit lobortis nisl ut aliquip ex ea commo in vulputate velit esse molestie consecutat velit	
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<b>Downtown Orange</b> Pantone FFAA67	<b>Downtown Rust</b> Pantone DA674A	corper suscipit lobortis nisl ut aliquip ex ea commodo co Sincerely,	
RGB: R250/G169/B105 CMYK: C0/M40/Y65/K0	RGB: R218/G103/B74 CMYK: C11/M73/Y76/K1	Balan Crosthwaite, MPA Economic Development Manager Town of Johnstown, Colorado	

Marydale-Regular - "Business" ABCDEFGHIJKLMNOPQRSTVVWXYZ abcdefghijklmnopgrstvvvvxyz

> local grows here Business

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Downtown Johnstown Branding & Wayfinding Plan

## JOHNSTOWN BRANDING EXPRESSIONS - PROMOTIONAL SWAG







## Launching the New Downtown Brand

Creating and distributing useful and compelling materials that celebrate the new Downtown brand will be part of the official brand launch in Spring/ Summer 2023. Some examples of potential useful branded elements can include reusable grocery bags, water bottles, hats, shirts, pins, and stickers just to name a few!



## JOHNSTOWN BRANDING EXPRESSIONS - SOCIAL MEDIA MESSAGING & PROMOTIONS

## Local "X" Grows Here Promotions

- **Business**
- Entrepreneurship
- Connections
- Fun
- Celebrations/festivals
- History
- Dining
- Shopping •
- Caring
- Support
- Ideas
- Wellness
- Creativity
- Families
- Community •



potentially broadening stakeholder communication to include a unique social media presence on Facebook and perhaps expanding into Instagram would allow the Downtown Johnstown promotional messages to have a larger reach and keep all the downtown-related information on one page.



Downtown Johnstown Branding & Wayfinding Plan

## JOHNSTOWN BRANDING EXPRESSIONS - EXAMPLES OF LOCAL "X" GROWS HERE PROMOTIONS

### Promoting the Local "X" Grows Here Downtown Brand

The new Downtown Brand and call to action of "Local Grows Here" reinforces the historic downtown area as the heart and soul of the Johnstown community, and an important place to grow community relationships, connections, ideas, creativity, and entrepreneurship! As the new brand is implemented, different messages promoting local growth and redevelopment in the Downtown will be used to target various audience members. The example to the right illustrates the type of photography and messaging used to encourage local businesses to invest and grow in the Downtown area. The photo takes a person-centered approach to highlighting the idea of opening a business, and has a small-town/local feel and the friendly demeanor characteristic of the Johnstown community.

### **Branding Target Audiences**

The final Branding Implementation Plan will focus on the following target audiences, tailoring the messaging and marketing materials needed to attract these audiences to shopping, dining, recreating, working or investing in Downtown Johnstown:

- Families
- Teens
- **New Residents**
- Long-Time Residents
- Developers/Investors
- **Entrepreneurs/New Businesses**
- Visitors/Tourists
- **At-Home Businesses**
- Incubator Businesses/Food Trucks
- Existing Downtown Businesses (looking to grow and expand)

## **Downtown Johnstown is Open for Business!**

As the heart of the Johnstown community, the Downtown is where we want to grow local businesses and entrepreneurship. Have a business idea you'd like to explore? Reach out to us for help and support!



DOCUMENT PREPARED BY:

# **Michael Baker**

## INTERNATIONAL