

Johnstown, CO The National Community Survey

Report of Results 2023

Report by:





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About The NCS™

The National Community Survey™ (The NCS™) report is about the "livability" of Johnstown. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 335 residents of the Town of Johnstown collected from November 22, 2022 to January 3, 2023. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2022 survey was 12%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Johnstown.





How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Johnstown's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Johnstown residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Johnstown's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Johnstown's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your Town's 2021 ratings compare to other communities' ratings from the past five years.

Methods

Selecting survey recipients

All households within the Town of Johnstown were eligible to participate in the survey. A list of all households within the zip codes serving Johnstown was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Town of Johnstown households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the Town of Johnstown boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,800 randomly selected households received mailings beginning on November 22, 2022 and the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 3% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,724 households that received the invitations to participate, 335 completed the survey, providing an overall response rate of 12%. The response rate was calculated using AAPOR's response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the Town of Johnstown survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (335 completed surveys). In addition to the randomly selected "probability sample" of households, a link to an online open participation survey was publicized by the Town of Johnstown. The open participation survey was identical to the probability sample survey with two small updates; it asked a question to confirm that the respondent was a resident and a question about where they heard about the survey. The open participation survey was open to all town residents and became available on December 20, 2022. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the Town of Johnstown. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	10%	29%	30%
	35-54	38%	42%	42%
	55+	52%	28%	28%
Hispanic origin	No, not Spanish, Hispanic, or Latino	93%	88%	88%
	Spanish, Hispanic, or Latino	7%	12%	12%
Housing tenure	Own	91%	85%	85%
	Rent	9%	15%	15%
Housing type	Attached	8%	16%	16%
	Detached	92%	84%	84%
Race & Hispanic	Not white alone	13%	18%	18%
origin	White alone, not Hispanic or Latino	88%	82%	82%
Sex	Man	52%	50%	50%
	Woman	48%	50%	50%
Sex/age	Man 18-34	6%	16%	16%
	Man 35-54	18%	22%	22%
	Man 55+	27%	12%	12%
	Woman 18-34	4%	14%	14%
	Woman 35-54	20%	20%	20%
	Woman 55+	24%	16%	16%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The Town of Johnstown funded this research. Please contact Jamie Barker of the Town of Johnstown at jbarker@johnstownco.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at https://info.polco.us/knowledge/statistical-vali

- * See AAPOR's Standard Definitions for more information at https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx
- * Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf
- * Targets come from the 2010 Census and 2020 American Community Survey

Key Finding

Safety and related services received high rankings, contributing to residents' positive quality of life.

While all items related to safety were on par with national averages, ratings from most residents were positive. The majority of residents reported feeling safe in Johnstown's downtown/commercial area during the day (98%), and in their neighborhood during the day (97%). Roughly 9 in 10 reported similar feelings of safety from violent crime, and from fire, flood, or other natural disasters. Safety services were well regarded by residents, with about 9 in 10 providing favorable reviews of the town's fire services, and ambulance or emergency medical services. Fire prevention and education, police services, and crime prevention were all rated excellent or good by three-quarters of residents. These high feelings of safety likely contribute to the high quality of life experienced by residents of Johnstown. About 8 in 10 residents gave high marks to Johnstown as a place to live, and the overall quality of life in Johnstown. A similar proportion reported that they would recommend living in Johnstown to someone who asked, and would remain in Johnstown for the next five years.

Community design and housing availability may be an area of opportunity for the Town.

While the majority of residents gave high marks to their neighborhood as a place to live (93%), ratings for housing options and growth indicate that community design may be an area of opportunity. About half of residents gave high marks to the overall design or layout of residential and commercial areas. A similar proportion gave positive ratings to the preservation of the historical or cultural character of the community, and overall quality of new development. While on par with national averages, just 4 in 10 provided positive ratings for well-planned commercial and residential growth, and the variety of housing options. About one-quarter of residents gave high marks to the availability of affordable quality housing. In a question unique to Johnstown's survey, residents were asked how important it was for Johnstown to increase specific types of housing. About two-thirds of respondents felt it was essential or very important to focus on middle income housing, scoring the highest level of importance. Low-income housing and senior assisted living followed, with about half of residents giving similar ratings of importance.

Residents identify opportunities for improvement within the Town's parks and recreation.

Ratings for parks and recreation tended to be lower than national comparison groups, indicating an area of opportunity for the town. Roughly 6 in 10 residents gave favorable ratings to recreation centers or facilities, and programs or class, on par with national comparison groups. However, Town parks (62%), overall quality of parks and recreation opportunities (51%), opportunities for fitness (48%), and recreation (41%) all scored lower than national averages, with the availability of paths and walking trails (30%) scoring much lower.

In a series of questions unique to Johnstown's survey, residents were first asked to indicate how important providing specific park amenities were to the community. Providing visual "green spaces" within the city, and places for children to play on playground equipment was considered essential or very important by 8 in 10 residents. Additionally, providing a place to walk or jog within the city, and providing open lawn/space (for children or adults to play their own games) was given importance ratings by 7 in 10 residents. The second question asked residents to indicate how important it would be to seek funding to add specific parks and recreation features over the next five years. Roughly two-thirds of respondents indicated that building new parks on land the Town already owns to improve neighborhood access to a park, preserving or connecting more natural areas, and adding new trails/fill in trail gaps as essential or very important.

Utility infrastructure is a priority for residents.

The majority of residents indicated utility infrastructure as essential or very important for the town to focus on over the next two years (97%), an importance rating higher than national averages. About 7 in 10 residents provided favorable ratings for sewer services, garbage collection, power utility, storm water management, and utility billing, all on par with national averages. However, when asked about the quality, about one-third provided positive ratings for the overall quality of the utility infrastructure, scoring much lower than national comparison groups. Additionally, just 4 in 10 gave positive ratings to the drinking water, and about 2 in 10 offered similar ratings for affordable high-speed internet access, both scoring much lower than national comparison groups.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation. The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Johnston (% excellent or good)	wn as a whole.	vs. benchmark*
Overall economic health	80%	Similar
Overall quality of the transportation system	22%	Much lower
Overall design or layout of residential and commercial areas	47%	Similar
Overall quality of the utility infrastructure	37%	Much lower
Overall feeling of safety	87%	Similar
Overall quality of natural environment	63%	Lower
Overall quality of parks and recreation opportunities	51%	Lower
Overall health and wellness opportunities	56%	Similar
Overall opportunities for education, culture, and the arts	28%	Much lower
Residents' connection and engagement with their community	49%	Similar

Please rate how important, if at all, you think it is for the Johnstown community to focus on each of the following in the coming two years.

(% essential or very important)

Overall economic health	89%	Similar
Overall quality of the transportation system	74%	Similar
Overall design or layout of residential and commercial areas	86%	Similar
Overall quality of the utility infrastructure	97%	Higher
Overall feeling of safety	90%	Similar
Overall quality of natural environment	81%	Similar
Overall quality of parks and recreation opportunities	73%	Similar
Overall health and wellness opportunities	70%	Similar
Overall opportunities for education, culture, and the arts	65%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

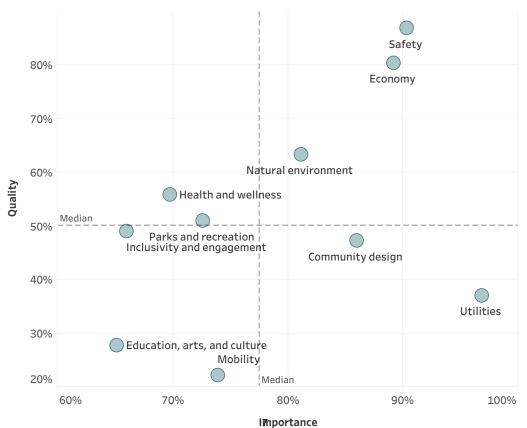
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide Town staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

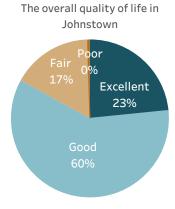
Services receiving quality ratings of excellent or good by 50% or more of respondents were considered of "higher quality" and those with ratings lower than 50% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 78% or more of respondents. Services were rated as "less important" if they received a rating of less than 78%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Johnstown. (% excellent or good) Johnstown as a place to live 86% Similar The overall quality of life

Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)

Recommend living in Johnstown to someone who asks	87%	Similar
Remain in Johnstown for the next five years	83%	Similar

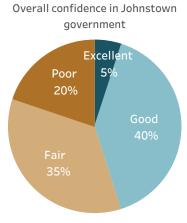
Please rate each of the following in the Johnstown community. (% excellent or good)

Overall image or reputation	70%	Similar
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^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.



Please rate the quality of each of the following services in Johnstown.

(% excellent or good)		benchmark*
Overall customer service by Johnstown employees	79%	Similar
Public information services	55%	Similar

Please rate the following categories of Johnstown government performance. (% excellent or good)

Treating residents with respect	68%	Similar
Treating all residents fairly	60%	Similar
Being honest	55%	Similar
Being open and transparent to the public	51%	Similar
Generally acting in the best interest of the community	47%	Similar
Informing residents about issues facing the community	45%	Similar
The job Johnstown government does at welcoming resident involvement	45%	Similar
Overall confidence in Johnstown government	45%	Similar
The overall direction that Johnstown is taking	44%	Similar
The value of services for the taxes paid to Johnstown	42%	Similar

Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good)

The Town of Johnstown	66%	Similar
The Federal Government	29%	Similar

 $^{{\}color{blue}*} \ \, \text{Comparison to the national benchmark is shown. If no comparison is available, this is left blank.}$

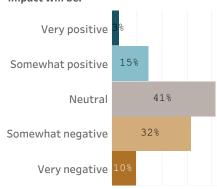
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.





What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



vs.

Please rate each of the following aspects of quality of life in Johnstown.

(% excellent or good)		benchmark*
Johnstown as a place to visit	44%	Lower
Johnstown as a place to work	38%	Lower

Please rate each of the following characteristics as they relate to Johnstown as a whole.

(% excellent or good)

Overall economic health	80%	Similar	
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Please rate each of the following in the Johnstown community.

(% excellent or good)

Overall quality of business and service establishments	60%	Similar
Vibrancy of downtown/commercial area	44%	Similar
Variety of business and service establishments	43%	Lower
Cost of living	33%	Similar
Shopping opportunities	32%	Lower
Employment opportunities	24%	Lower

Please rate the quality of each of the following services in Johnstown.

(% excellent or good)

Economic development	53%	Similar
-		

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



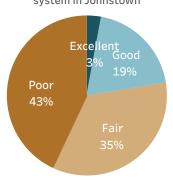
Similar

 $^{{\}color{blue}*} \ \, \text{Comparison to the national benchmark is shown. If no comparison is available, this is left blank.}$

Overall quality of the transportation system in Johnstown

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



Please rate each of the following characteristics as they relate to Johnstown as a whole. (% excellent or good)

vs. benchmark*

Overall quality of the transportation system

22%

Much lower

Please also rate each of the following in the Johnstown community.

(% excellent or good)

Ease of travel by car	70%	Similar
Traffic flow on major streets	56%	Similar
Ease of walking	44%	Lower
Ease of public parking	44%	Similar
Ease of travel by bicycle	26%	Much lower
Ease of travel by public transportation	8%	Much lower

Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

Walked or biked instead of driving	46%	Lower
Carpooled with other adults or children instead of driving alone	41%	Similar
Used public transportation instead of driving	3 %	Lower

Please rate the quality of each of the following services in Johnstown. \\

(% excellent or good)

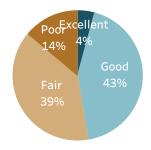
Street cleaning	61%	Similar
Traffic signal timing	60%	Similar

Traffic enforcement	59%	Similar
Street lighting	54%	Similar
Snow removal	50%	Lower
Street repair	49%	Similar
Sidewalk maintenance	47%	Similar

 $^{{\}color{blue}*} \ \, \text{Comparison to the national benchmark is shown. If no comparison is available, this is left blank.}$

Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



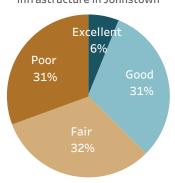
Please rate each of the following aspects of quality of life in Johnstown. (% excellent or good)		vs. benchmark*
Your neighborhood as a place to live	93%	Similar
Please rate each of the following characteristics as they relate to Johnstown a (% excellent or good)	s a whole.	
Overall design or layout of residential and commercial areas	47%	Similar
Please also rate each of the following in the Johnstown community. (% excellent or good)		
Overall appearance	66%	Similar
Preservation of the historical or cultural character of the community	58%	Similar
Well-designed neighborhoods	55%	Similar
Overall quality of new development	49%	Similar
Well-planned commercial growth	40%	Similar
Well-planned residential growth	39%	Similar
Variety of housing options	38%	Similar
Public places where people want to spend time	35%	Lower
Availability of affordable quality housing	23%	Similar
Please rate the quality of each of the following services in Johnstown. (% excellent or good)		
Code enforcement	45%	Similar
Land use, planning and zoning	38%	Similar

 $^{{\}color{blue}*} \ \, \text{Comparison to the national benchmark is shown. If no comparison is available, this is left blank.}$

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Johnstown



vs.

Please rate the quality of each of the following services in Johnstown.

(% excellent or good)		benchmark*
Sewer services	74%	Similar
Garbage collection	72%	Similar
Power (electric and/or gas) utility	72%	Similar
Storm water management	70%	Similar
Utility billing	67%	Similar
Drinking water	43%	Much lower
Affordable high-speed internet access	17%	Much lower

Please rate each of the following characteristics as they relate to Johnstown as a whole. (% excellent or good)

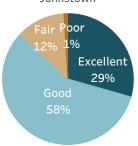
Overall quality of the utility infrastructure	37%	Much lower
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 $^{{\}color{blue}*} \ \, \text{Comparison to the national benchmark is shown. If no comparison is available, this is left blank.}$

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Johnstown



Please rate each of the following characteristics as they relate to Johnstown as a whole.

(% excellent or good)		vs. benchmark*
Overall feeling of safety	87%	Similar

Please rate how safe or unsafe you feel:

(% very or somewhat safe)

In Johnstown's downtown/commercial area during the day	98%	Similar
In your neighborhood during the day	97%	Similar
From violent crime	89%	Similar
From fire, flood, or other natural disaster	87%	Similar
From property crime	74%	Similar

Please rate the quality of each of the following services in Johnstown.

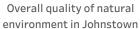
(% excellent or good)

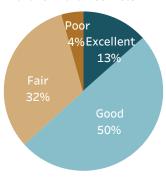
Fire services	92%	Similar
Ambulance or emergency medical services	88%	Similar
Fire prevention and education	79%	Similar
Police services	76%	Similar
Crime prevention	73%	Similar
Animal control	69%	Similar
Emergency preparedness	57%	Similar

 $^{{}^*\ \}mathsf{Comparison}\ \mathsf{to}\ \mathsf{the}\ \mathsf{national}\ \mathsf{benchmark}\ \mathsf{is}\ \mathsf{shown}.\ \mathsf{If}\ \mathsf{no}\ \mathsf{comparison}\ \mathsf{is}\ \mathsf{available}, \mathsf{this}\ \mathsf{is}\ \mathsf{left}\ \mathsf{blank}.$

Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.





Please rate each of the following characteristics as they relate to Johnstown as a $(\% \ \text{excellent} \ \text{or} \ \text{good})$	whole.	vs. benchmark*
Overall quality of natural environment	63%	Lower
Please also rate each of the following in the Johnstown community. (% excellent or good)		
Cleanliness	80%	Similar
Air quality	73%	Similar
Waterresources	25%	Much lower
Please rate the quality of each of the following services in Johnstown. (% excellent or good)		
Recycling	71%	Similar
Johnstown open space	45 %	Lower
Preservation of natural areas	44%	Lower

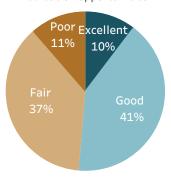
^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association

Overall quality of the parks and recreation opportunities



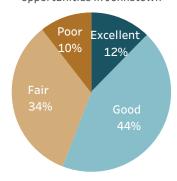
Please rate each of the following characteristics as they relate to Johnstown as a whole. VS. (% excellent or good) benchmark* 51% Overall quality of parks and recreation opportunities Lower Please also rate each of the following in the Johnstown community. (% excellent or good) 48% Fitness opportunities Lower Recreational opportunities 41% Lower Availability of paths and walking trails 30% Much lower Please rate the quality of each of the following services in Johnstown. (% excellent or good) 67% Similar Recreation centers or facilities **62**% Lower Town parks 59% Similar Recreation programs or classes

^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Johnstown



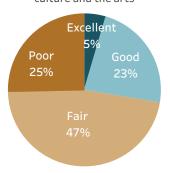
Please rate each of the following characteristics as they relate to Johnstown a (% excellent or good)	as a whole.	vs. benchmark*
Overall health and wellness opportunities	56%	Similar
Please also rate each of the following in the Johnstown community. (% excellent or good)		
Availability of affordable quality health care	44%	Similar
Availability of preventive health services	44%	Similar
Availability of affordable quality food	41%	Lower
Availability of affordable quality mental health care	26%	Lower
Please rate the quality of each of the following services in Johnstown. (% excellent or good)		
Health services	48%	Similar
Please rate your overall health. % excellent or very good)		
Please rate your overall health.	78%	Similar

^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall opportunities for education, culture and the arts

Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



Please rate each of the following characteristics as they relate to Johnstown as a whole. (% excellent or good) Overall opportunities for education, culture, and the arts 28% Much lower

Please also rate each of the following in the Johnstown community. (% excellent or good)

K-12 education	61%	Similar
Opportunities to attend special events and festivals	50%	Similar
Availability of affordable quality childcare/preschool	39%	Similar
Community support for the arts	25%	Much lower
Adult educational opportunities	15%	Much lower
Opportunities to attend cultural/arts/music activities	15%	Much lower

Please rate the quality of each of the following services in Johnstown.

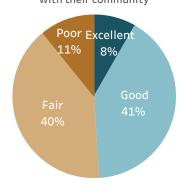
(% excellent of good)			
Public library services	84%	Similar	

 $^{{\}color{blue}*} \ \, \text{Comparison to the national benchmark is shown. If no comparison is available, this is left blank.}$

Residents' connection and engagement with their community

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



VS.

Please rate each of the following aspects of quality of life in Johnstown. (% excellent or good)

(70 excellent of good)	benchmark*	
Johnstown as a place to raise children	87%	Similar
Sense of community	66%	Similar
Johnstown as a place to retire	65%	Similar

Please rate each of the following characteristics as they relate to Johnstown as a whole. (% excellent or good)

Please rate the job you feel the Johnstown community does at each of the following. (% excellent or good)

Making all residents feel welcome	74%	Similar
Valuing/respecting residents from diverse backgrounds	61%	Similar
Taking care of vulnerable residents	48%	Similar
Attracting people from diverse backgrounds	47%	Similar

Please also rate each of the following in the Johnstown community. (% excellent or good)

Neighborliness of residents	66%	Similar
Sense of civic/community pride	57%	Similar
Openness and acceptance of the community toward people of diverse backgrounds	54%	Similar

Opportunities to participate in community matters	50%	Similar
Opportunities to volunteer	47%	Lower
Opportunities to participate in social events and activities	44%	Similar

^{*} Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

Voted in your most recent local election

Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

Higher	
Similar	
Similar	

Similar

Similar

89%

vs...

Contacted the Town of Johnstown for help or information	43%	Similar
Volunteered your time to some group/activity	28%	Similar
Watched a local public meeting	25%	Similar
Attended a local public meeting	22%	Similar

Campaigned or advocated for a local issue, cause, or candidate

Contacted Johnstown elected officials to express your opinion

In general, how many times do you:

(% a few times a week or more)

Use or check email	99%	Similar
Access the internet from your home	98%	Similar
Access the internet from your cell phone	96%	Similar
Visit social media sites	84%	Similar
Shop online	71%	Higher
Share your opinions online	30%	Similar

 $^{{\}color{blue}*} \ \, \text{Comparison to the national benchmark is shown. If no comparison is available, this is left blank.}$

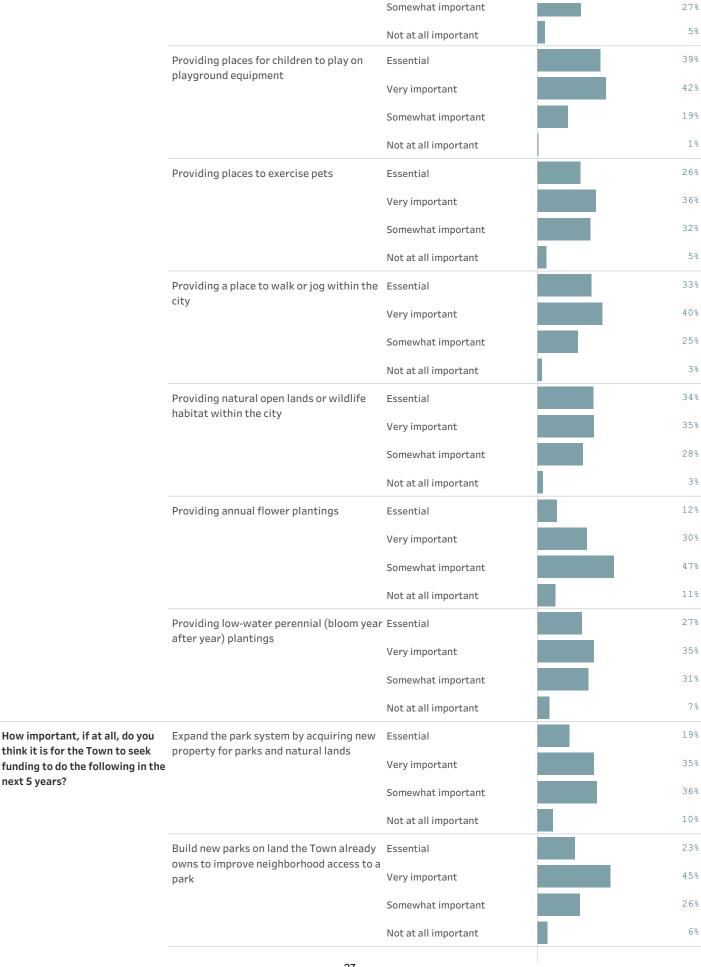
Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

Include "don't know"

% positive 12% How important, if at all, is it that Larger lot development Essential Johnstown work to increase each 21% Very important of the following types of housing? 40% Somewhat important 28% Not at all important 4% Higher end homes Essential Very important 12% 33% Somewhat important 51% Not at all important 22% Middle income housing Essential 46% Very important 27% Somewhat important 6% Not at all important 16% Low income housing Essential 30% Very important 34% Somewhat important 20% Not at all important 13% Housing for people experiencing Essential homelessness 21% Very important 32% Somewhat important 33% Not at all important 11% Age restricted apartments (55 and older) Essential 23% Very important 44% Somewhat important 21% Not at all important 12% Age targeted housing (maintenance free, Essential first floor master bedroom) 25% Very important 44% Somewhat important 19% Not at all important

	Senior assisted living	Essential	15%
		Very important	32%
		Somewhat important	45%
		Not at all important	8%
	Student housing	Essential	3%
		Very important	11%
		Somewhat important	26%
		Not at all important	60%
	Rental units	Essential	11%
		Very important	20%
		Somewhat important	40%
		Not at all important	29%
Parks serve various uses within a community, some of which are	Providing visual "green spaces" within the	e Essential	37%
listed below. Please rate how	city	Very important	42%
important, if at all, each use is to our community.		Somewhat important	19%
		Not at all important	2%
	Providing a place for rest and relaxation	Essential	27%
		Very important	43%
		Somewhat important	28%
		Not at all important	2%
	Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosse)	Essential	24%
		Very important	45%
		Somewhat important	27%
		Not at all important	5%
	Providing open lawn/play space (for children or adults to play their own games	Essential	29%
	like tag, Frisbee, croquet, etc.)	Very important	45%
		Somewhat important	24%
		Not at all important	2%
	Providing opportunities for court sports (e.g., tennis, basketball)	Essential	17%
	(e.g., termio, busiceburi)	Very important	45%
		Somewhat important	34%
		Not at all important	4%
	Providing places for group gatherings	Essential	21%
		Very important	48%



Renovate/enhance existing parks and	Essential		21%
natural areas	Very important		42%
	Somewhat important		33%
	Not at all important	1	4%
Improve daily maintenance and	Essential		13%
management of existing parks	Very important		48%
	Somewhat important		35%
	Not at all important		4%
Expand recreation program and	Essential		15%
community facilities offerings	Very important		38%
	Somewhat important		38%
	Not at all important		8%
Seek additional funding to create and	Essential		12%
maintain existing offerings	Very important		37%
	Somewhat important		39%
	Not at all important		13%
Design or improve parks where people can	Essential		15%
play sports	Very important		40%
	Somewhat important		40%
	Not at all important		5%
Improve or build parks in underserved	Essential		15%
areas of the city	Very important		44%
	Somewhat important		34%
	Not at all important		7%
Preserve or connect more natural areas	Essential		31%
	Very important		36%
	Somewhat important	_	26%
	Not at all important	_	7%
Build a new indoor recreation center	Essential		10%
build a flew fildoof recreation center	Very important	-	13%
		_	29%
	Somewhat important		
	Not at all important		48%
Add new trails/fill in trail gaps	Essential		34%
	Very important		33%
28	Somewhat important		28%

	Not at all important	5%	Š
Create additional parking near	Essential	15%	Š
recreational facilities and trail heads	Very important	25%	Š
	Somewhat important	448	Ś
	Not at all important	15%	5

National benchmark tables

This table contains the comparisons of Johnstown's results to those from other communities. The first column shows the comparison of Johnstown's rating to the benchmark. Johnstown's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Johnstown residents is statistically similar to or different than the benchmark. The second column is Johnstown's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Johnstown's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Johnstown's result -- that is what percent of surveyed communities had a lower rating than Johnstown.

			% positive	Rank	Number of communities	Percentile
Please rate each of the	Johnstown as a place to live	Similar	86%	196	369	47
following aspects of quality of life in Johnstown.	Your neighborhood as a place to live	Similar	93%	122	321	62
Joinistown.	Johnstown as a place to raise children	Similar	87%	178	373	52
	Johnstown as a place to work	Lower	38%	335	364	8
	Johnstown as a place to visit	Lower	44%	268	322	17
	Johnstown as a place to retire	Similar	65%	225	369	39
	The overall quality of life	Similar	83%	228	394	42
	Sense of community	Similar	66%	153	321	52
Please rate each of the	Overall economic health	Similar	80%	75	309	76
following characteristics as they relate to	Overall quality of the transportation system	Much lower	22%	204	206	1
Johnstown as a whole.	Overall design or layout of residential and commercial areas	Similar	47%	254	302	16
	Overall quality of the utility infrastructure	Much lower	37%	199	201	1
	Overall feeling of safety	Similar	87%	159	359	55
	Overall quality of natural environment	Lower	63%	262	311	16
	Overall quality of parks and recreation opportunities	Lower	51%	198	206	4
	Overall health and wellness opportunities	Similar	56%	251	304	17
	Overall opportunities for education, culture, and the arts	Much lower	28%	292	306	4
	Residents' connection and engagement with their community	Similar	49%	136	203	33
Please indicate how likely	Recommend living in Johnstown to someone who asks	Similar	87%	154	313	51
or unlikely you are to do each of the following.	Remain in Johnstown for the next five years	Similar	83%	167	310	46
Please rate how safe or	In your neighborhood during the day	Similar	97%	110	340	67
unsafe you feel:	In Johnstown's downtown/commercial area during the day	Similar	98%	71	324	78

Please rate how safe or unsafe you feel:	From property crime	Similar	74%	116	211	45
	From violent crime	Similar	89%	68	211	67
	From fire, flood, or other natural disaster	Similar	87%	58	201	71
	Making all residents feel welcome	Similar	74%	102	209	51
the Johnstown community does at each of the	Attracting people from diverse backgrounds	Similar	47%	170	206	17
following.	Valuing/respecting residents from diverse backgrounds	Similar	61%	135	207	35
	Taking care of vulnerable residents	Similar	48%	136	203	33
Please rate each of the	Overall quality of business and service establishments	Similar	60%	238	311	23
following in the Johnstown community.	Variety of business and service establishments	Lower	43%	168	204	18
	Vibrancy of downtown/commercial area	Similar	44%	193	290	33
	Employment opportunities	Lower	24%	297	325	8
	Shopping opportunities	Lower	32%	256	316	19
	Cost of living	Similar	33%	199	303	34
	Overall image or reputation	Similar	70%	221	364	39
	Traffic flow on major streets	Similar	56%	141	336	58
following in the Johnstown community.	Ease of public parking	Similar	44%	212	285	25
	Ease of travel by car	Similar	70%	172	324	47
	Ease of travel by public transportation	Much lower	8%	281	285	1
	Ease of travel by bicycle	Much lower	26%	310	326	5
	Ease of walking	Lower	44%	283	327	13
	Well-planned residential growth	Similar	39%	147	205	28
	Well-planned commercial growth	Similar	40%	132	205	36
	Well-designed neighborhoods	Similar	55%	118	202	42
	Preservation of the historical or cultural character of the community	Similar	58%	126	201	37
	Public places where people want to spend time	Lower	35%	267	297	10
	Variety of housing options	Similar	38%	218	309	29
	Availability of affordable quality housing	Similar	23%	213	331	35
	Overall quality of new development	Similar	49%	229	321	28
	Overall appearance	Similar	66%	232	343	32
	Cleanliness	Similar	80%	156	332	53
	Water resources	Much lower	25%	175	185	5

Please also rate each of the following in the Johnstown	Air quality	Similar	73%	211	297	29
community.	Availability of paths and walking trails	Much lower	30%	318	327	3
	Fitness opportunities	Lower	48%	279	297	6
	Recreational opportunities	Lower	41%	295	318	7
	Availability of affordable quality food	Lower	41%	281	292	4
	Availability of affordable quality health care	Similar	44%	242	302	20
	Availability of preventive health services	Similar	44%	228	288	21
	Availability of affordable quality mental health care	Lower	26%	251	289	13
	Opportunities to attend cultural/arts/music activities	Much lower	15%	310	314	1
	Community support for the arts	Much lower	25%	196	202	3
	Availability of affordable quality childcare/preschool	Similar	39%	217	299	27
	K-12 education	Similar	61%	213	302	29
	Adult educational opportunities	Much lower	15%	290	294	1
	Sense of civic/community pride	Similar	57%	131	202	35
	Neighborliness of residents	Similar	66%	156	299	47
	Opportunities to participate in social events and activities	Similar	44%	245	306	20
	Opportunities to attend special events and festivals	Similar	50%	255	303	16
	Opportunities to volunteer	Lower	47%	276	302	8
	Opportunities to participate in community matters	Similar	50%	241	304	21
	Openness and acceptance of the community toward people of diverse	Similar	54%	233	321	27
Please indicate whether or not you have done each of	Contacted the Town of Johnstown for help or information	Similar	43%	225	339	33
•	Contacted Johnstown elected officials to express your opinion	Similar	15%	187	297	37
	Attended a local public meeting	Similar	22%	93	300	69
	Watched a local public meeting	Similar	25%	136	281	51
	Volunteered your time to some group/activity	Similar	28%	203	303	33
	Campaigned or advocated for a local issue, cause, or candidate	Similar	11%	272	292	7
	Voted in your most recent local election	Higher	89%	12	204	94
	Used public transportation instead of driving	Lower	3%	264	271	2
	Carpooled with other adults or children instead of driving alone	Similar	41%	154	294	47
	Walked or biked instead of driving	Lower	46%	228	298	23
Please rate the quality of each of the following	Public information services	Similar	55%	266	316	15
services in Johnstown.	32					

Please rate the quality of each of the following services in Johnstown.

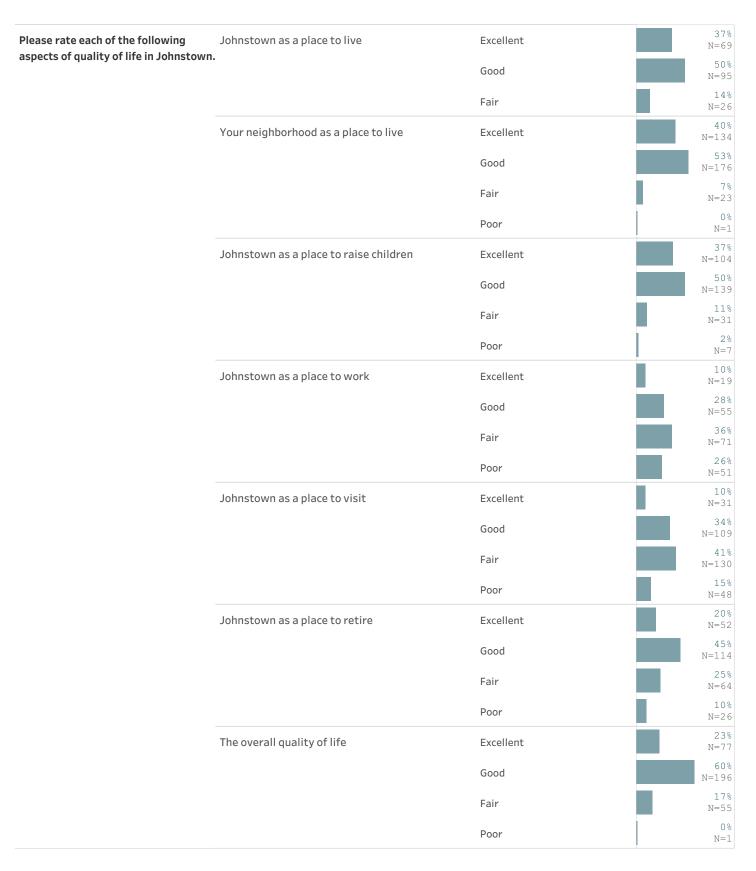
Economic development	Similar	53%	161	310	48
Traffic enforcement	Similar	59%	217	358	39
Traffic signal timing	Similar	60%	70	302	77
Street repair	Similar	49%	175	352	50
Street cleaning	Similar	61%	196	316	38
Street lighting	Similar	54%	243	345	29
Snow removal	Lower	50%	209	263	20
Sidewalk maintenance	Similar	47%	224	313	28
Land use, planning and zoning	Similar	38%	234	318	26
Code enforcement	Similar	45%	210	351	40
Affordable high-speed internet access	Much lower	17%	197	199	1
Garbage collection	Similar	72%	274	335	18
Drinking water	Much lower	43%	306	314	2
Sewer services	Similar	74%	237	317	25
Storm water management	Similar	70%	182	329	44
Power (electric and/or gas) utility	Similar	72%	212	258	18
Utility billing	Similar	67%	198	283	30
Police services	Similar	76%	266	385	31
Crime prevention	Similar	73%	187	357	47
Animal control	Similar	69%	202	328	38
Ambulance or emergency medical services	Similar	88%	211	323	34
Fire services	Similar	92%	209	348	40
Fire prevention and education	Similar	79%	194	313	38
Emergency preparedness	Similar	57%	231	312	26
Preservation of natural areas	Lower	44%	282	295	4
Johnstown open space	Lower	45%	271	287	5
Recycling	Similar	71%	200	337	40
Town parks	Lower	62%	301	330	9
Recreation programs or classes	Similar	59%	251	324	22
Recreation centers or facilities	Similar	67%	153	306	50
Health services	Similar	48%	230	282	18

Please rate the quality of each of the following	Public library services	Similar	84%	181	327	44
services in Johnstown.	Overall customer service by Johnstown employees	Similar	79%	224	373	40
Please rate the following	The value of services for the taxes paid to Johnstown	Similar	42%	299	377	20
categories of Johnstown government performance.	The overall direction that Johnstown is taking	Similar	44%	262	342	23
	The job Johnstown government does at welcoming resident involveme	Similar	45%	239	340	29
	Overall confidence in Johnstown government	Similar	45%	225	307	27
	Generally acting in the best interest of the community	Similar	47%	251	311	19
	Being honest	Similar	55%	186	302	38
	Being open and transparent to the public	Similar	51%	132	208	37
	Informing residents about issues facing the community	Similar	45%	141	213	34
	Treating all residents fairly	Similar	60%	173	308	44
	Treating residents with respect	Similar	68%	116	205	43
Overall, how would you rate the quality of the services provided by each	The Town of Johnstown	Similar	66%	291	369	21
	The Federal Government	Similar	29%	274	291	6
Please rate how important, if at all, you think it is for	Overall economic health	Similar	89%	176	285	38
	Overall quality of the transportation system	Similar	74%	74	201	63
following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	86%	45	285	84
ewo years.	Overall quality of the utility infrastructure	Higher	97%	1	200	100
	Overall feeling of safety	Similar	90%	183	285	35
	Overall quality of natural environment	Similar	81%	145	285	49
	Overall quality of parks and recreation opportunities	Similar	73%	167	201	17
	Overall health and wellness opportunities	Similar	70%	235	285	17
	Overall opportunities for education, culture, and the arts	Similar	65%	263	285	7
	Residents' connection and engagement with their community	Similar	66%	248	285	13
In general, how many times do you:	Access the internet from your home	Similar	98%	43	201	79
do you:	Access the internet from your cell phone	Similar	96%	29	201	86
	Visit social media sites	Similar	84%	27	200	87
	Use or check email	Similar	99%	15	201	93
	Share your opinions online	Similar	30%	91	201	55
	Shop online	Higher	71%	11	200	95
	Please rate your overall health.	Similar	78%	54	293	81

What impact, if any, do you think the economy will have on your family	Similar	17%	225	295	24	
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Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.



Please rate each of the following aspects of quality of life in Johnstown.	Sense of community	Excellent	17% N=56
		Good	49% N=160
		Fair	27% N=89
		Poor	7% N=22
Please rate each of the following	Overall economic health	Excellent	21% N=60
characteristics as they relate to Johnstown as a whole.		Good	60% N=172
		Fair	19% N=55
		Poor	0% N=1
	Overall quality of the transportation system	Excellent	3% N=9
		Good	19% N=60
		Fair	35% N=106
		Poor	43% N=132
	Overall design or layout of residential and commercial areas	Excellent	4 % N=1 4
	commercial areas	Good	43% N=143
		Fair	39% N=129
		Poor	14% N=46
	Overall quality of the utility infrastructure	Excellent	6% N=19
		Good	31% N=99
		Fair	32% N=101
		Poor	31% N=96
	Overall feeling of safety	Excellent	29% N=97
		Good	58% N=191
		Fair	12% N=40
		Poor	1% N=3
	Overall quality of natural environment	Excellent	13% N=43
		Good	50% N=161
		Fair	32% N=104
		Poor	4 % N=1 4
	Overall quality of parks and recreation opportunities	Excellent	10% N=33
		Good	41% N=132
		Fair	37% N=120

Please rate each of the following characteristics as they relate to	Overall quality of parks and recreation opportunities	Poor	11% N=36
Johnstown as a whole.	Overall health and wellness opportunities	Excellent	12% N=39
		Good	44% N=138
		Fair	34% N=107
		Poor	10% N=33
	Overall opportunities for education, culture, and	Excellent	5% N=14
	the arts	Good	23% N=70
		Fair	47% N=143
		Poor	25% N=77
	Residents' connection and engagement with their community	Excellent	8 % N=2 6
	community	Good	41% N=127
		Fair	40% N=125
		Poor	11% N=34
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Johnstown to someone who asks	Very likely	37% N=120
you are to do each of the following.	asks	Somewhat likely	50% N=163
		Somewhat unlikely	8% N=27
		Very unlikely	5% N=16
	Remain in Johnstown for the next five years	Very likely	49% N=156
		Somewhat likely	35% N=112
		Somewhat unlikely	11% N=36
		Very unlikely	5% N=17
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	78% N=261
reei.		Somewhat safe	19% N=62
		Neither safe nor unsafe	3% N=9
		Somewhat unsafe	1% N=2
	In Johnstown's downtown/commercial area during the day	Very safe	73% N=232
	during the day	Somewhat safe	25% N=79
		Neither safe nor unsafe	2 % N=5
		Somewhat unsafe	1% N=2
	From property crime	Very safe	31% N=104
		Somewhat safe	43% N=143

Please rate how safe or unsafe you feel:	From property crime	Neither safe nor unsafe	13% N=43
		Somewhat unsafe	11% N=37
		Very unsafe	2% N=6
	From violent crime	Very safe	59% N=192
		Somewhat safe	30% N=99
		Neither safe nor unsafe	8% N=27
		Somewhat unsafe	2% N=8
		Very unsafe	0% N=1
	From fire, flood, or other natural disaster	Very safe	52% N=173
		Somewhat safe	35% N=114
		Neither safe nor unsafe	11% N=36
		Somewhat unsafe	2 % N=6
		Very unsafe	0 % N=
Please rate the job you feel the Johnstown community does at each of	Making all residents feel welcome	Excellent	19% N=59
the following.		Good	55% N=172
		Fair	20% N=63
		Poor	6% N=20
	Attracting people from diverse backgrounds	Excellent	9% N=24
		Good	38% N=106
		Fair	32% N=88
		Poor	22% N=60
	Valuing/respecting residents from diverse backgrounds	Excellent	14% N=39
	g	Good	46% N=129
		Fair	28% N=79
		Poor	12% N=32
	Taking care of vulnerable residents	Excellent	9% N=19
		Good	40% N=88
		Fair	35% N=79
		Poor	16% N=36
Please rate each of the following in the Johnstown community.	Overall quality of business and service establishments	Excellent	11% N=35
		Good	50% N=165

Please rate each of the following in the Johnstown community.	Overall quality of business and service establishments	Fair	31% N=104
		Poor	9% N=29
	Variety of business and service establishments	Excellent	8 % N=2 6
		Good	35% N=115
		Fair	38% N=127
		Poor	19% N=62
	Vibrancy of downtown/commercial area	Excellent	8% N=27
		Good	36% N=116
		Fair	36% N=117
		Poor	20% N=66
	Employment opportunities	Excellent	2% N=6
		Good	21% N=49
		Fair	38% N=86
		Poor	38% N=87
	Shopping opportunities	Excellent	8 % N=2 7
		Good	24% N=78
		Fair	39% N=127
		Poor	29% N=97
	Cost of living	Excellent	2% N=7
		Good	30% N=101
		Fair	46% N=154
		Poor	21% N=71
	Overall image or reputation	Excellent	14% N=45
		Good	57% N=185
		Fair	24% N=78
		Poor	6% N=18
Please also rate each of the following in the Johnstown community.	Traffic flow on major streets	Excellent	8 % N=2 6
•		Good	48% N=158
		Fair	31% N=102
		Poor	13% N=42
	Ease of public parking	Excellent	8 % N=2 6

Please also rate each of the following in the Johnstown community.	Ease of public parking	Good	36% N=115
in the Johnstown community.		Fair	37% N=119
		Poor	18% N=59
	Ease of travel by car	Excellent	17% N=57
		Good	53% N=174
		Fair	26% N=85
		Poor	4 % N=12
	Ease of travel by public transportation	Excellent	3% N=5
		Good	6% N=12
		Fair	13% N=28
		Poor	79% N=169
	Ease of travel by bicycle	Excellent	3% N=6
		Good	23% N=58
		Fair	29% N=73
		Poor	45% N=111
	Ease of walking	Excellent	9% N=27
		Good	36% N=114
		Fair	36% N=113
		Poor	20% N=62
	Well-planned residential growth	Excellent	6% N=18
		Good	33% N=99
		Fair	33% N=99
		Poor	29% N=87
	Well-planned commercial growth	Excellent	7% N=19
		Good	33% N=96
		Fair	33% N=95
		Poor	27% N=80
	Well-designed neighborhoods	Excellent	8% N=27
		Good	47% N=150
		Fair	32% N=104
		Poor	12% N=40

Please also rate each of the following in the Johnstown community.	Preservation of the historical or cultural character	Excellent	10% N=26
	of the community	Good	49% N=129
		Fair	32% N=84
		Poor	10% N=26
	Public places where people want to spend time	Excellent	5% N=15
		Good	30% N=94
		Fair	49% N=152
		Poor	16% N=51
	Variety of housing options	Excellent	2% N=7
		Good	36% N=111
		Fair	42% N=130
		Poor	20% N=60
	Availability of affordable quality housing	Excellent	1% N=4
		Good	22% N=62
		Fair	43% N=122
		Poor	35% N=99
	Overall quality of new development	Excellent	5% N=16
		Good	43% N=133
		Fair	33% N=102
		Poor	18% N=55
	Overall appearance	Excellent	13% N=42
		Good	53% N=174
		Fair	30% N=98
		Poor	48 N=14
	Cleanliness	Excellent	N=81
		Good	N=180
		Fair	N=62
		Poor	N=5
	Water resources	Excellent	N=7
		Good	N=67

Fair

43% N=127

Please also rate each of the following in the Johnstown community.	Water resources	Poor	32% N=96
,	Air quality	Excellent	20% N=65
		Good	53% N=171
		Fair	25% N=80
		Poor	3% N=10
	Availability of paths and walking trails	Excellent	3% N=10
		Good	27% N=85
		Fair	35% N=112
		Poor	35% N=113
	Fitness opportunities	Excellent	12% N=37
		Good	36% N=110
		Fair	32% N=98
		Poor	21% N=64
	Recreational opportunities	Excellent	8% N=25
		Good	33% N=99
		Fair	42% N=127
		Poor	17% N=50
	Availability of affordable quality food	Excellent	6% N=18
		Good	35% N=114
		Fair	33% N=109
		Poor	26% N=87
	Availability of affordable quality health care	Excellent	7% N=20
		Good	37% N=101
		Fair	40% N=111
		Poor	16% N=45
	Availability of preventive health services	Excellent	7% N=18
		Good	37% N=98
		Fair	44% N=119
		Poor	12% N=33
	Availability of affordable quality mental health care	Excellent	3% N=5
		Good	23% N=41

Please also rate each of the following	Availability of affordable quality mental health	Fair	35%
in the Johnstown community.	care		N=61
		Poor	N=69
	Opportunities to attend cultural/arts/music activities	Excellent	N=10
		Good	N=31
		Fair	45% N=126
		Poor	41% N=115
	Community support for the arts	Excellent	4% N=10
		Good	20% N=46
		Fair	40% N=91
		Poor	35% N=80
	Availability of affordable quality	Excellent	5% N=7
	childcare/preschool	Good	34% N=54
		Fair	34% N=53
		Poor	26% N=41
	K-12 education	Excellent	11% N=23
		Good	49% N=105
		Fair	31% N=67
		Poor	8% N=17
	Adult educational opportunities	Excellent	1% N=2
		Good	14% N=23
		Fair	39% N=65
		Poor	46% N=78
	Sense of civic/community pride	Excellent	9% N=27
		Good	48% N=146
		Fair	33% N=101
		Poor	10% N=29
	Neighborliness of residents	Excellent	15% N=48
		Good	51% N=162
		Fair	27% N=85
		Poor	8%
	Opportunities to participate in social events and	Excellent	N=25
	activities		N=31

Please also rate each of the following in the Johnstown community.	Opportunities to participate in social events and activities	Good	33% N=98
·		Fair	47% N=139
		Poor	10% N=28
	Opportunities to attend special events and	Excellent	12% N=38
	festivals	Good	38% N=117
		Fair	41% N=127
		Poor	10% N=30
	Opportunities to volunteer	Excellent	13% N=27
		Good	34% N=73
		Fair	44% N=94
		Poor	9% N=18
	Opportunities to participate in community	Excellent	12% N=28
	matters	Good	38% N=93
		Fair	40% N=99
		Poor	10% N=24
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent	13% N=34
		Good	41% N=104
		Fair	29% N=75
		Poor	17% N=42
Please indicate whether or not you have done each of the following in the	Contacted the Town of Johnstown for help or information	No	58% N=191
last 12 months.		Yes	42% N=140
	Contacted Johnstown elected officials to express your opinion	No	85% N=283
	your opinion	Yes	15% N=49
	Attended a local public meeting	No	78% N=259
		Yes	22% N=73
	Watched a local public meeting	No	75% N=249
		Yes	25% N=82
	Volunteered your time to some group/activity	No	73% N=240
		Yes	27% N=91
	Campaigned or advocated for a local issue, cause, or candidate	No	90% N=297
		Yes	10% N=35

Please indicate whether or not you	Voted in your most recent local election	No	11% N=36
have done each of the following in the last 12 months.	,	Yes	N-36 89% N=295
	Used public transportation instead of driving	No	97%
		Yes	N=321
	Carpooled with other adults or children instead of		N=10 59%
	driving alone	Yes	N=197 41% N=135
	Walked or biked instead of driving	No	54%
	J	Yes	N=180 46% N=152
Please rate the quality of each of the	Public information services	Excellent	8%
following services in Johnstown.		Good	N=22 47%
		Fair	N=134
		Poor	N=103
	Economic development	Excellent	N=24
		Good	N=19 46%
		Fair	N=122 38% N=102
		Poor	9%
	Traffic enforcement	Excellent	N=23
		Good	N=34 47% N=136
		Fair	29% N=84
		Poor	12% N=34
	Traffic signal timing	Excellent	11% N=35
		Good	49% N=150
		Fair	34% N=105
		Poor	6% N=18
	Street repair	Excellent	6% N=20
		Good	42% N=130
		Fair	35% N=108
		Poor	16% N=49
	Street cleaning	Excellent	12% N=35
		Good	49% N=148
		Fair	30% N=90
			17 30

Please rate the quality of each of the following services in Johnstown.	Street cleaning	Poor	9% N=27
	Street lighting	Excellent	11% N=34
		Good	43% N=138
		Fair	34% N=108
		Poor	12% N=40
	Snow removal	Excellent	9% N=28
		Good	41% N=126
		Fair	37% N=115
		Poor	13% N=41
	Sidewalk maintenance	Excellent	6% N=19
		Good	40% N=121
		Fair	38% N=114
		Poor	15% N=45
	Land use, planning and zoning	Excellent	6% N=14
		Good	32 % N=82
		Fair	34% N=87
		Poor	28% N=70
	Code enforcement	Excellent	8 % N=21
		Good	37% N=98
		Fair	N=88
		Poor	22% N=59
	Affordable high-speed internet access	Excellent	7% N=21
		Good	11% N=33
		Fair	27% N=83
		Poor	56% N=174
	Garbage collection	Excellent	24% N=75
		Good	48% N=152
		Fair	24% N=75

Drinking water

Poor

Good

Excellent

4% N=13

13% N=40

30% N=95

Please rate the quality of each of the following services in Johnstown.	Drinking water	Fair	28% N=87
Tonowing Services in Johnstown.		Poor	29% N=93
	Sewer services	Excellent	16% N=48
		Good	58% N=179
		Fair	23% N=71
		Poor	N=8
	Storm water management	Excellent	15% N=45
		Good	55% N=160
		Fair	25% N=73
		Poor	5% N=15
	Power (electric and/or gas) utility	Excellent	15% N=47
		Good	57% N=175
		Fair	24% N=73
		Poor	5% N=14
	Utility billing	Excellent	14% N=43
		Good	53% N=165
		Fair	26% N=80
		Poor	N=24
	Police services	Excellent	N=69 51%
		Good	N=147 21%
		Fair	N=62
		Poor	N=9
	Crime prevention	Excellent	N=51 54%
		Good	N=146
		Fair	N=66
	Animal control	Poor Excellent	N=9 13%
	Animar control	Good	N=28 56%
		Fair	N=125
		Poor	N=51
	Ambulance or emergency medical services	Excellent	N=17
			N=66

BI	A 1 1		
following services in Johnstown.	Ambulance or emergency medical services	Good	55% N=109
		Fair	11% N=21
		Poor	1% N=2
	Fire services	Excellent	40% N=93
		Good	52% N=120
		Fair	8% N=17
		Poor	1% N=1
	Fire prevention and education	Excellent	22% N=42
		Good	57% N=108
		Fair	19% N=37
		Poor	2% N=3
	Emergency preparedness	Excellent	15% N=28
		Good	42% N=77
		Fair	29% N=53
		Poor	14% N=26
	Preservation of natural areas	Excellent	7% N=19
		Good	37% N=96
		Fair	32% N=84
		Poor	24% N=62
	Johnstown open space	Excellent	7% N=18
		Good	38% N=98
		Fair	31% N=81
		Poor	25% N=64
	Recycling	Excellent	21% N=62
		Good	50% N=149
		Fair	22% N=66
		Poor	7% N=21
	Town parks	Excellent	12% N=36
		Good	50% N=150
		Fair	30% N=91
		Poor	8% N=25

Please rate the quality of each of the following services in Johnstown.	Recreation programs or classes	Excellent	14% N=30
-		Good	45% N=98
		Fair	32% N=70
		Poor	9% N=21
	Recreation centers or facilities	Excellent	22% N=59
		Good	45% N=121
		Fair	25% N=68
		Poor	8 % N=23
	Health services	Excellent	10% N=23
		Good	38% N=91
		Fair	41% N=99
		Poor	11% N=26
	Public library services	Excellent	42% N=109
		Good	42% N=108
		Fair	11% N=29
		Poor	5% N=12
	Overall customer service by Johnstown employees	Excellent	21% N=56
	employees	Good	58% N=151
		Fair	17% N=45
		Poor	3% N=9
Please rate the following categories of Johnstown government	The value of services for the taxes paid to Johnstown	Excellent	4% N=13
performance.	361111356411	Good	37% N=111
		Fair	39% N=116
		Poor	19% N=57
	The overall direction that Johnstown is taking	Excellent	8 % N=23
		Good	36% N=108
		Fair	37% N=112
		Poor	19% N=56
	The job Johnstown government does at welcoming resident involvement	Excellent	7% N=17
	<u> </u>	Good	39% N=101
		Fair	37% N=98

Please rate the following categories of Johnstown government	The job Johnstown government does at welcoming resident involvement	Poor	17% N=46
performance.	Overall confidence in Johnstown government	Excellent	5% N=14
		Good	40% N=114
		Fair	35% N=99
		Poor	20% N=56
	Generally acting in the best interest of the community	Excellent	6% N=16
	community	Good	41% N=119
		Fair	31% N=92
		Poor	22% N=64
	Being honest	Excellent	9% N=23
		Good	46% N=110
		Fair	31% N=75
		Poor	14% N=34
	Being open and transparent to the public	Excellent	8% N=21
		Good	43% N=110
		Fair	29% N=74
		Poor	20% N=51
	Informing residents about issues facing the community	Excellent	8 % N=24
	community	Good	37% N=103
		Fair	35% N=97
		Poor	20% N=55
	Treating all residents fairly	Excellent	8 % N=20
		Good	52% N=122
		Fair	28% N=67
		Poor	12% N=28
	Treating residents with respect	Excellent	10% N=27
		Good	58% N=150
		Fair	23% N=60
		Poor	9% N=22
Overall, how would you rate the quality of the services provided by	The Town of Johnstown	Excellent	9% N=27
each of the following?		Good	57% N=176

Overall, how would you rate the quality of the services provided by	The Town of Johnstown	Fair	25% N=76
each of the following?		Poor	9% N=29
	The Federal Government	Excellent	2 % N=5
		Good	27% N=81
		Fair	38% N=114
		Poor	33% N=100
Please rate how important, if at all, you think it is for the Johnstown	Overall economic health	Essential	44% N=140
community to focus on each of the		Very important	45% N=141
following in the coming two years.		Somewhat important	10% N=32
		Not at all important	1% N=2
	Overall quality of the transportation system	Essential	36% N=114
		Very important	38% N=121
		Somewhat important	23% N=75
		Not at all important	3% N=8
	Overall design or layout of residential and commercial areas	Essential	38% N=121
		Very important	48% N=155
		Somewhat important	12% N=38
		Not at all important	2% N=7
	Overall quality of the utility infrastructure	Essential	71% N=229
		Very important	26% N=82
		Somewhat important	3% N=9
		Not at all important	0% N=1
	Overall feeling of safety	Essential	50% N=162
		Very important	40% N=129
		Somewhat important	9% N=28
		Not at all important	1% N=3
	Overall quality of natural environment	Essential	38% N=124
		Very important	43% N=138
		Somewhat important	18% N=58
	Overall quality of payle and respection	Not at all important	1% N=2
	Overall quality of parks and recreation opportunities	Essential	29% N=94

Please rate how important, if at all, you think it is for the Johnstown	Overall quality of parks and recreation opportunities	Very important	43% N=139
community to focus on each of the following in the coming two years.		Somewhat important	26% N=84
		Not at all important	1% N=4
	Overall health and wellness opportunities	Essential	24% N=76
		Very important	46% N=149
		Somewhat important	27% N=88
		Not at all important	3% N=9
	Overall opportunities for education, culture, and	Essential	24% N=77
	the arts	Very important	41% N=132
		Somewhat important	30% N=97
		Not at all important	5% N=15
	Residents' connection and engagement with their	Essential	17% N=55
	community	Very important	49% N=157
		Somewhat important	32% N=102
		Not at all important	2% N=8
How important, if at all, is it that Johnstown work to increase each of	Larger lot development	Essential	12% N=36
the following types of housing?		Very important	21% N=65
		Somewhat important	40% N=122
		Not at all important	28% N=85
	Higher end homes	Essential	4% N=13
		Very important	12% N=38
		Somewhat important	33% N=103
		Not at all important	51% N=160
	Middle income housing	Essential	22% N=69
		Very important	46% N=145
		Somewhat important	27% N=85
		Not at all important	6% N=18
	Low income housing	Essential	16% N=51
		Very important	30% N=94
		Somewhat important	34% N=109
		Not at all important	20% N=62

How important, if at all, is it that Johnstown work to increase each of	Housing for people experiencing homelessness	Essential	13% N=37
the following types of housing?		Very important	21% N=61
		Somewhat important	32% N=93
		Not at all important	33% N=95
	Age restricted apartments (55 and older)	Essential	11% N=34
		Very important	23% N=71
		Somewhat important	44% N=133
		Not at all important	21% N=64
	Age targeted housing (maintenance free, first floor master bedroom)	Essential	12% N=34
	noor master bedroom)	Very important	25% N=74
		Somewhat important	44% N=131
		Not at all important	19% N=55
	Senior assisted living	Essential	15% N=46
		Very important	32% N=96
		Somewhat important	45% N=137
		Not at all important	8% N=25
	Student housing	Essential	3% N=9
		Very important	11% N=32
		Somewhat important	26% N=75
		Not at all important	60% N=171
	Rental units	Essential	11% N=33
		Very important	20% N=62
		Somewhat important	40% N=124
		Not at all important	29% N=89
Parks serve various uses within a	Providing visual "green spaces" within the city	Essential	37% N=118
community, some of which are listed below. Please rate how important, if at all, each use is to our community.		Very important	42% N=133
at all, each use is to our community.		Somewhat important	19% N=62
		Not at all important	2% N=7
	Providing a place for rest and relaxation	Essential	27% N=88
		Very important	43% N=139
		Somewhat important	28% N=90

Parks serve various uses within a community, some of which are listed below. Please rate how important, if at all, each use is to our community.

Providing a place for rest and relaxation	Not at all important	2% N=8
Providing developed spaces for field sports (e.g.,	Essential	24% N=77
soccer, football, rugby, field hockey, lacrosse)	Very important	45% N=145
	Somewhat important	27% N=87
	Not at all important	5% N=16
Providing open lawn/play space (for children or	Essential	29% N=94
adults to play their own games like tag, Frisbee, croquet, etc.)	Very important	45% N=145
	Somewhat important	24% N=78
	Not at all important	2% N=6
Providing opportunities for court sports (e.g.,	Essential	17% N=54
tennis, basketball)	Very important	45% N=145
	Somewhat important	34% N=111
	Not at all important	4% N=13
Providing places for group gatherings	Essential	21% N=67
	Very important	48% N=153
	Somewhat important	27% N=86
	Not at all important	5% N=15
Providing places for children to play on playground equipment	Essential	39% N=125
playground equipment	Very important	42% N=135
	Somewhat important	19% N=61
	Not at all important	1% N=2
Providing places to exercise pets	Essential	26% N=85
	Very important	36% N=116
	Somewhat important	32% N=104
	Not at all important	5% N=17
Providing a place to walk or jog within the city	Essential	33% N=106
	Very important	40% N=128
	Somewhat important	25% N=79
	Not at all important	3% N=9
Providing natural open lands or wildlife habitat within the city	Essential	34% N=111
, 	Very important	35% N=112

Parks serve various uses within a community, some of which are listed	Providing natural open lands or wildlife habitat within the city	Somewhat important	28% N=90
below. Please rate how important, if at all, each use is to our community.		Not at all important	3% N=11
	Providing annual flower plantings	Essential	12% N=38
		Very important	30% N=98
		Somewhat important	47% N=150
		Not at all important	11% N=36
	Providing low-water perennial (bloom year after	Essential	27% N=87
	year) plantings	Very important	35% N=112
		Somewhat important	31% N=100
		Not at all important	7% N=24
How important, if at all, do you think it is for the Town to seek funding to do	Expand the park system by acquiring new	Essential	19% N=62
the following in the next 5 years?	property for parks and natural failus	Very important	35% N=111
		Somewhat important	36% N=116
		Not at all important	10% N=31
	Build new parks on land the Town already owns to improve neighborhood access to a park	Essential	23% N=74
	improve heighborhood decess to a park	Very important	45% N=142
		Somewhat important	26% N=83
		Not at all important	6% N=20
	Renovate/enhance existing parks and natural areas	Essential	21% N=68
	areas	Very important	42% N=133
		Somewhat important	33% N=107
		Not at all important	4% N=12
	Improve daily maintenance and management of existing parks	Essential	13% N=42
	5.104.11g par.10	Very important	48% N=152
		Somewhat important	35% N=111
		Not at all important	4% N=12
	Expand recreation program and community facilities offerings	Essential	15% N=49
		Very important	38% N=121
		Somewhat important	38% N=121
	Seek additional funding to create and maintain	Not at all important	8% N=25
	existing offerings	Essential	12% N=37

How important, if at all, do you think it is for the Town to seek funding to do	Seek additional funding to create and maintain	Very important	37% N=114
the following in the next 5 years?	existing offerings	Somewhat important	39% N=121
		Not at all important	13% N=40
	Design or improve parks where people can play	Essential	15% N=46
	sports	Very important	40% N=126
		Somewhat important	40% N=129
		Not at all important	5% N=17
	Improve or build parks in underserved areas of the	e Essential	15% N=47
	city	Very important	44% N=138
		Somewhat important	34% N=107
		Not at all important	7% N=21
	Preserve or connect more natural areas	Essential	31% N=99
		Very important	36% N=115
		Somewhat important	26% N=82
		Not at all important	7% N=22
	Build a new indoor recreation center	Essential	10% N=31
		Very important	13% N=42
		Somewhat important	29% N=94
		Not at all important	48% N=152
	Add new trails/fill in trail gaps	Essential	34% N=107
		Very important	33% N=105
		Somewhat important	28% N=89
		Not at all important	5% N=15
	Create additional parking near recreational facilities and trail heads	Essential	15% N=48
		Very important	25% N=80
		Somewhat important	44% N=141
		Not at all important	15% N=49
In general, how many times do you:	Access the internet from your home	Several times a day	87% N=289
		Once a day	8% N=25
		A few times a week	2% N=8
		Every few weeks	1% N=4

In general, how many times do you:	Access the internet from your home	Less often or never	1% N=4
	Access the internet from your cell phone	Several times a day	91% N=299
		Once a day	3% N=11
		A few times a week	2% N=8
		Every few weeks	0% N=1
		Less often or never	3% N=10
	Visit social media sites	Several times a day	64% N=211
		Once a day	11% N=36
		A few times a week	N=30
		Every few weeks	2% N=7
		Less often or never	14% N=47
	Use or check email	Several times a day	81% N=268
		Once a day	15% N=51
		A few times a week	3% N=9
		Every few weeks	1% N=3
	Share your opinions online	Several times a day	14% N=46
		Once a day	4% N=14
		A few times a week	12% N=37
		Every few weeks	18% N=58
		Less often or never	52% N=170
	Shop online	Several times a day	21% N=71
		Once a day	5% N=18
		A few times a week	44% N=145
		Every few weeks	26% N=86
		Less often or never	3% N=12
	Please rate your overall health.	Excellent	28% N=94
		Very good	50% N=164
		Good	20% N=67
		Fair	2% N=5
	Milestines at the second secon	Poor	0% N=1
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: 58	Very positive	3% N=9

	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Somewhat positive	15% N=48
	Do you think the impact will be:	Neutral	41% N=136
		Somewhat negative	32% N=105
		Very negative	10% N=32
	How many years have you lived in Johnstown?	Less than 2 years	20% N=65
		2-5 years	26% N=86
		6-10 years	21% N=70
		11-20 years	20% N=67
		More than 20 years	13% N=44
	Which best describes the building you live in?	One family house detached from any other houses	83% N=277
		Building with two or more homes (duplex, townhome, apa	16% N=52
		Mobile home	0% N=1
		Other	1% N=2
	Do you rent or own your home?	Rent	15% N=49
		Own	85% N=283
About how much is your monthly housing cost for the place you live	About how much is your monthly housing cost for the place you live (including rent, mortgage	Less than \$500	3% N=9
(including rent, mortgage payment, property tax, property insurance, and	payment, property tax, property insurance and	\$500 to \$999	7 % N=2 3
homeowners' association (HOA) fees)?	homeowners' association (HOA) fees)?	\$1,000 to \$1,499	11% N=38
		\$1,500 to \$1,999	30% N=99
		\$2,000 to \$2,499	27% N=87
		\$2,500 to \$2,999	14% N=45
		\$3,000 to \$3,499	4 % N=1 4
		\$3,500 or more	4 % N=13
	Do any children 17 or under live in your household?	No	61% N=202
	Tiouserioru:	Yes	39% N=131
	Are you or any other members of your household aged 65 or older?	No	73% N=243
	aged 03 of older:	Yes	27% N=89
	How much do you anticipate your household's total income before taxes will be for the current	Less than \$25,000	3% N=10
	year? (Please include in your total income money	\$25,000 to \$49,999	5% N=15
	from all sources for all persons living in your household.)	\$50,000 to \$74,999	10% N=33
		\$75,000 to \$99,999	25% N=78

	total income before taxes will be for the current year? (Please include in your total income money	\$100,000 to \$149,999	34% N=107
	from all sources for all persons living in your household.)	\$150,000 or more	24% N=76
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	88% N=288
		Yes, I consider myself to be Spanish, Hispanic, or Latino	12% N=39
	What is your race? (Mark one or more races to	American Indian or Alaskan Native	2% N=7
	indicate what race you consider yourself to be.)	Asian, Asian Indian, or Pacific Islander	2% N=6
		Black or African American	1% N=3
		White	92% N=304
		Other	6% N=19
	In which category is your age?	18-24 years	2% N=8
		25-34 years	27% N=90
		35-44 years	22% N=73
		45-54 years	20% N=67
		55-64 years	9% N=29
		65-74 years	13% N=42
		75 years or older	7% N=22
	What is your gender?	Woman	50% N=166
		Man	50% N=167

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCS™), the Town of Johnstown conducted a survey of 2,800 residents. Survey invitations were mailed to randomly selected households and data were collected from November 22, 2022 to January 3, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.

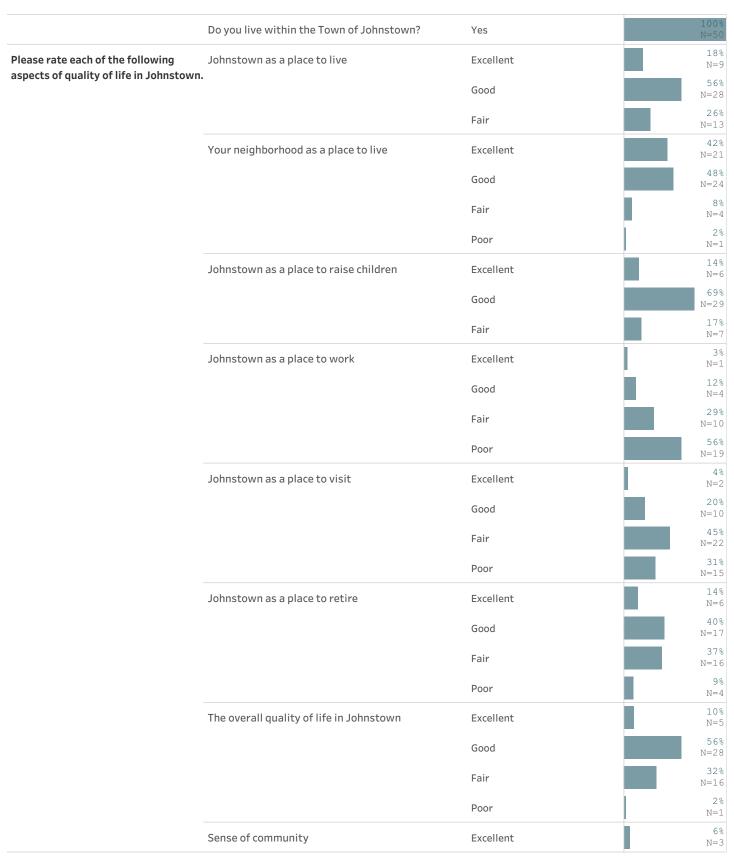
After the above data collection period was underway, a link to an online open participation survey was publicized by the Town of Johnstown. The open participation survey was identical to the probability sample survey with two small updates; it included a a question in the beginning asking whether the respondent lives within the town and also a question about where they heard about the survey. The open participation survey was open to all town residents and became available on December 20, 2022. The survey remained open for two weeks and there were 50 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. Due to limited response, the results were not statistically weighted.

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.



Please rate each of the following aspects of quality of life in Johnstown.	Sense of community	Good	34 N=1	
		Fair	48 N=2	
		Poor	12 N=	
Please rate each of the following	Overall economic health of Johnstown	Excellent	4 N=	1% =2
characteristics as they relate to Johnstown as a whole.		Good	56 N=2	
		Fair	38 N=1	
		Poor	2 N=	28 =1
	Overall quality of the transportation system (auto,	Good	N=	3 % = 4
	bicycle, foot, bus) in Johnstown	Fair	35 N=1	
		Poor	56 N=2	
	Overall design or layout of Johnstown's residential	Excellent	2 N=	2% =1
	and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Good	14 N=	
		Fair	56 N=2	
		Poor	28 N=1	
	Overall quality of the utility infrastructure in Johnstown (water, sewer, storm water, electric/gas, broadband)	Good	30 N=1	
		Fair	32 N=1	
		Poor	38 N=1	
	Overall feeling of safety in Johnstown	Excellent	20 N=1	
		Good	58 N=2	
		Fair	20 N=1	
		Poor	2 N=	28 =1
	Overall quality of natural environment in Johnstown	Excellent	6 N=	કેલ =3
	Johnstown	Good	27 N=1	
		Fair	54 N=2	
		Poor	13 N=	
	Overall quality of parks and recreation opportunities	Excellent	N=	:8 =3
	opportunities	Good	29 N=1	
		Fair	38 N=1	
		Poor	27 N=1	
	Overall health and wellness opportunities in Johnstown	Excellent	N=	
		Good	32 N=1	. 6
		Fair	50 N=2	

Please rate each of the following	Overall health and wellness opportunities in	Poor	14%
characteristics as they relate to Johnstown as a whole.	Johnstown Overall opportunities for education, culture, and	Good	N=7
	the arts		N=5
		Fair	N=23
		Poor	N=19
	Residents' connection and engagement with their community	Good	28% N=13
	,	Fair	46% N=21
		Poor	26% N=12
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Johnstown to someone who asks	Very likely	16% N=8
you are to do each of the following.	d2V2	Somewhat likely	44% N=22
		Somewhat unlikely	34% N=17
		Very unlikely	6% N=3
	Remain in Johnstown for the next five years	Very likely	42% N=20
		Somewhat likely	29% N=14
		Somewhat unlikely	15% N=7
		Very unlikely	15% N=7
Please rate how safe or unsafe you	In your neighborhood during the day	Very safe	72% N=36
feel:		Somewhat safe	20% N=10
		Neither safe nor unsafe	6% N=3
		Somewhat unsafe	2% N=1
	In Johnstown's downtown/commercial area during	Very safe	67% N=31
	the day	Somewhat safe	28% N=13
		Neither safe nor unsafe	4 % N=2
	From property crime	Very safe	18% N=9
		Somewhat safe	50% N=25
		Neither safe nor unsafe	26% N=13
		Somewhat unsafe	6% N=3
	From violent crime	Very safe	52% N=26
		Somewhat safe	34% N=17
		Neither safe nor unsafe	14% N=7
	From fire, flood, or other natural disaster	Very safe	28% N=14
		Somewhat safe	50% N=25
		Neither safe nor unsafe	20% N=10

Please rate how safe or unsafe you	From fire, flood, or other natural disaster		2%
feel:	. ,,	Somewhat unsafe	N=1
Please rate the job you feel the Johnstown community does at each of	Making all residents feel welcome	Excellent	N=3 35%
the following.			N=17
		Fair	N=25
		Poor	N=4
	Attracting people from diverse backgrounds	Excellent	3% N=1
		Good	18% N=7
		Fair	36% N=14
		Poor	44% N=17
	Valuing/respecting residents from diverse	Excellent	3% N=1
	backgrounds	Good	32% N=12
		Fair	43% N=16
		Poor	22% N=8
	Taking care of vulnerable residents (elderly,	Excellent	3% N=1
	disabled, homeless, etc.)	Good	23% N=8
		Fair	40% N=14
		Poor	34% N=12
Please rate each of the following in	Overall quality of business and service establishments in Johnstown	Excellent	N=3
the Johnstown community.	establishments in Johnstown	Good	33% N=16
		Fair	42% N=20
		Poor	19% N=9
	Variety of business and service establishments in	Excellent	2% N=1
	Johnstown	Good	16% N=7
		Fair	38% N=17
		Poor	44% N=20
	Vibrancy of downtown/commercial area	Excellent	2% N=1
		Good	17% N=8
		Fair	51% N=24
		Poor	30% N=14
	Employment opportunities	Good	10% N=4
		Fair	28% N=11
		Poor	62% N=24
	0.5		

Disease water each of the following in			0.0
Please rate each of the following in the Johnstown community.	Shopping opportunities	Excellent	2 % N=1
		Good	10% N=5
		Fair	35% N=17
		Poor	53% N=26
	Cost of living in Johnstown	Good	10% N=5
		Fair	64% N=32
		Poor	26% N=13
	Overall image or reputation of Johnstown	Excellent	13% N=6
		Good	34% N=16
		Fair	53% N=25
Please also rate each of the following in the Johnstown community.	Traffic flow on major streets	Excellent	2% N=1
in the Johnstown Community.		Good	28% N=14
		Fair	42% N=21
		Poor	28% N=14
	Ease of public parking	Excellent	6% N=3
		Good	15% N=7
		Fair	42% N=20
		Poor	38% N=18
	Ease of travel by car in Johnstown	Excellent	8% N=4
		Good	48% N=24
		Fair	36% N=18
		Poor	8 % N=4
	Ease of travel by public transportation in Johnstown	Fair	3% N=1
	Johnstown	Poor	97% N=34
	Ease of travel by bicycle in Johnstown	Good	3% N=1
		Fair	37% N=14
		Poor	61% N=23
	Ease of walking in Johnstown	Good	26% N=12
		Fair	40% N=19
		Poor	34% N=16
	Well-planned residential growth	Excellent	4% N=2
		Good	9% N=4

Please also rate each of the following in the Johnstown community.	Well-planned residential growth	Fair	36% N=16
•		Poor	51% N=23
	Well-planned commercial growth	Excellent	5% N=2
		Good	5% N=2
		Fair	40% N=17
		Poor	51% N=22
	Well-designed neighborhoods	Excellent	4% N=2
		Good	26% N=12
		Fair	37% N=17
		Poor	33% N=15
	Preservation of the historical or cultural character of the community	Excellent	N=3
	of the community	Good	28% N=11
		Fair	46% N=18
		Poor	18% N=7
	Public places where people want to spend time	Good	18% N=9
		Fair	41% N=20
		Poor	41% N=20
	Variety of housing options	Good	24% N=10
		Fair	44% N=18
		Poor	32% N=13
	Availability of affordable quality housing	Good	N=3
		Fair	28% N=11
		Poor	65% N=26
	Overall quality of new development in Johnstown	Excellent	4% N=2
		Good	20% N=9
		Fair	39% N=18
		Poor	37% N=17
	Overall appearance of Johnstown	Excellent	N=4 43%
		Good	N=21 47%
		Fair	N=23
		Poor	N=1
	Cleanliness of Johnstown	Excellent	14% N=7

Note				
Water resources (beaches, takes, ponds, riverways, Good etc.) Fair Poor Air quality Good Availability of paths and walking trails Fair Poor Availability of paths and walking trails Excellent Good Fair Poor Fitness opportunities (including exercise classes and paths or trails, etc.) Good Fair Poor Availability of affordable quality food Availability of affordable quality health care Fair Poor Availability of affordable quality health care Excellent Good Availability of preventive health services Excellent Good Availability of preventive health services Excellent Good Fair Good Availability of preventive health services Excellent Good Fair		Cleanliness of Johnstown	Good	54% N=27
etc.) fair poor Air quality Good Availability of paths and walking trails Excellent Fair Poor Availability of paths and walking trails Excellent Fair Poor Availability of paths and walking trails Excellent Fair Poor Fitness opportunities (including exercise classes and paths or trails, etc.) Good Fair Poor Fair Fair Poor Fair Poor Availability of affordable quality food Good Availability of affordable quality health care Excellent Fair Poor Availability of affordable quality health care Excellent Fair Good Availability of affordable quality health care Excellent Fair Good Availability of affordable preventive health services Excellent Fair Fair Social Fair Fair Social Fair Social Fair Social Fair Social Fair Fair Social Fair Fair Social Fair			Fair	32% N=16
Paor			Good	12% N=5
Air quality Good Air quality Fair Foor Availability of paths and walking trails Excellent Food Fair Food Fair Food Fair Poor Fitness opportunities (including exercise classes and paths or trails, etc.) Fair Food Food Fair Food Food Fair Food Food Food Food Food Food Food Foo		etc.)	Fair	49% N=21
Fair Second Secon			Poor	40% N=17
Poor 16.8 Availability of paths and walking trails Excellent 29.8 Fair 9000 16.8 Food 91.8 Fair 9000 16.8 Food 91.8 Fair 9000 16.8 Food 91.8 Food		Air quality	Good	49% N=24
Availability of paths and walking trails Excellent Good Fair Poor Fitness opportunities (including exercise classes and paths or trails, etc.) Good Fair Poor Fair Fair Poor Recreational opportunities Fair Poor Recreational opportunities Fair Fair Poor Availability of affordable quality food Good Fair Poor Availability of affordable quality health care Fair Poor Availability of preventive health services Excellent Good Pair Poor Availability of preventive health services Excellent Good Pair Fair Good Poor Availability of preventive health services Excellent Poor Availability of affordable quality meatal health one Good Pair Poor Availability of affordable quality meatal health one Good Pair Poor Availability of affordable quality meatal health one Good Pair Poor			Fair	35% N=17
Availability of paths and waiking trains Good Fair Poor Fitness opportunities (including exercise classes and paths or trails, etc.) Good Poor Fitness opportunities (including exercise classes and paths or trails, etc.) Good Poor Recreational opportunities Excellent Poor Recreational opportunities Excellent Poor Recreational opportunities Fair Poor Availability of affordable quality food Good Pair Poor Availability of affordable quality health care Excellent Signature Poor Availability of affordable quality health care Excellent Signature Good Pair Good Pair Good Pair Fair Good Poor Availability of preventive health services Excellent Signature Poor			Poor	16% N=8
Fair Poor Fitness opportunities (including exercise classes and paths or trails, etc.) Fitness opportunities (including exercise classes and paths or trails, etc.) Good Poor Fair Poor Recreational opportunities Excellent N=2 Food Poor Recreational opportunities Excellent N=2 Food Poor Availability of affordable quality food Good Poor Poor Availability of affordable quality health care Excellent S=1 Good Poor Poor Poor Poor Poor Availability of affordable quality health care Excellent S=1 Good S=1 Fair Poor Poor Poor Poor Poor Poor Poor Po		Availability of paths and walking trails	Excellent	2% N=1
Poor 555 h=27 Fitness opportunities (including exercise classes and paths or trails, etc.) Fair 9000 166 Fair 9000 166 Poor 166 Poor 166 Recreational opportunities Excellent 912 Fair 9000 166 Fair 9000 178 Recreational opportunities Fair 9000 178 Fair 9000 178 Fair 9000 181 Poor 160 Fair 9000 181			Good	6% N=3
Fitness opportunities (including exercise classes and paths or trails, etc.) Fair Poor Recreational opportunities Excellent Poor Recreational opportunities Excellent Poor Recreational opportunities Excellent Poor Recreational opportunities Excellent Poor Availability of affordable quality food Fair Poor Availability of affordable quality health care Excellent Poor Availability of affordable quality health care Excellent National State of State			Fair	37% N=18
and paths or trails, etc.) Good Fair Fair Poor Recreational opportunities Excellent Availability of affordable quality health care Availability of preventive health services Availability of preventive health services Excellent N=1 Good Poor Availability of preventive health services Excellent N=1 Good Rair Poor Availability of affordable quality neartal health services Excellent N=1 Good Rair Poor Availability of preventive health services Excellent N=1 Good Rair Poor Availability of preventive health services Excellent N=1 Good Rair Poor Availability of preventive health services Excellent N=1 Good Rair Poor Availability of preventive health services Availability of preventive health services Excellent N=1 Good Rair Poor Availability of affordable quality most all health services (and declared the services) Availability of affordable quality most all health services (and declared the services)			Poor	55% N=27
Fair Second Sec			Excellent	2% N=1
Poor Recreational opportunities Excellent Good Fair Poor Availability of affordable quality food Good Fair Poor Availability of affordable quality health care Excellent Fair Poor Availability of affordable quality health care Excellent Sood Sood Sood Pair Fair Good N=1 Good Sood Sood Sood Availability of preventive health services Excellent Sood Fair Poor Availability of preventive health services Excellent Sood		and paths or trails, etc.)	Good	27% N=12
Recreational opportunities Excellent Good 178 Fair Poor Availability of affordable quality food Fair Poor Availability of affordable quality health care Excellent Good N=1 Poor Availability of affordable quality health care Fair Poor Availability of affordable quality health care Excellent N=1 Good N=9 Fair Poor Availability of preventive health services Excellent N=1 Good Poor Availability of preventive health services Excellent N=1 Fair Poor Availability of preventive health services Excellent N=1 Fair Poor			Fair	55% N=24
Recreational opportunities Good 17% N=6 Fair Poor Availability of affordable quality food Fair Poor Availability of affordable quality health care Excellent S=2 Poor Availability of affordable quality health care Fair Poor Availability of preventive health services Excellent S=1 Poor Availability of preventive health services Excellent Poor Availability of preventive health services Excellent Poor Availability of preventive health services Excellent Poor			Poor	16% N=7
Fair Poor Availability of affordable quality food Fair Poor Availability of affordable quality health care Fair Poor Availability of affordable quality health care Excellent Good Poor Availability of preventive health services Fair Poor Availability of preventive health services Fair Poor Availability of affordable quality mental health care Fair Poor Availability of affordable quality mental health care Cood Poor Availability of affordable quality mental health care Cood		Recreational opportunities	Excellent	4% N=2
Poor Availability of affordable quality food Good Fair Poor Availability of affordable quality health care Fair Poor Availability of affordable quality health care Fair Good Availability of preventive health services Excellent Availability of preventive health services Excellent Availability of preventive health services Fair Fair Food Fair Food Fair Food Food Poor Availability of affordable quality mental health area Good N=8 Food Food Fair Poor			Good	17% N=8
Availability of affordable quality food Fair Poor Poor Availability of affordable quality health care Excellent Good Poor Availability of preventive health services Excellent Availability of preventive health services Fair Poor Availability of preventive health services Excellent Fair Poor Availability of preventive health services Excellent Fair Poor Availability of preventive health services Fair Poor Availability of affordable quality mental health care Cood Too			Fair	38% N=18
Availability of affordable quality rood Fair Poor Availability of affordable quality health care Excellent Good Fair Poor Availability of preventive health services Fair Poor Availability of preventive health services Fair Poor Availability of preventive health services Excellent Services Fair Poor Availability of preventive health services Fair Poor Availability of preventive factors of services Availability of affordable quality mental health care Good Availability of affordable quality mental health care Good			Poor	40% N=19
Poor Availability of affordable quality health care Excellent Good Fair Poor Availability of preventive health services Excellent Good Poor Availability of preventive health services Excellent Good Availability of preventive health services Excellent Fair Poor Availability of preventive health services Excellent Fair Poor		Availability of affordable quality food	Good	25% N=12
Availability of affordable quality health care Excellent Good Fair Poor Availability of preventive health services Excellent Good Availability of preventive health services Excellent Good Fair Poor Availability of affordable quality mental health services Availability of affordable quality mental health services Availability of affordable quality mental health services			Fair	48% N=23
Availability of affordable quality meatth care Excellent Good Fair Poor Availability of preventive health services Fair Good Fair Fair For Availability of affordable quality meatal health services The service of the service			Poor	27% N=13
Fair Poor Availability of preventive health services Fair Good Poor Availability of preventive health services Excellent Good Fair Poor Poor 78		Availability of affordable quality health care	Excellent	3% N=1
Poor Availability of preventive health services Excellent Good Fair Poor Availability of affordable quality mental health says Cood Availability of affordable quality mental health says Cood Availability of affordable quality mental health says Cood 7%			Good	23% N=9
Availability of preventive health services Good Fair Poor Poor N=8 N=1 Availability of preventive health services Excellent Solve N=8 Poor Poor Availability of affordable quality mental health save Cood 7%			Fair	55% N=22
Availability of preventive nealth services Good Fair Poor Availability of affordable quality mental health save Good Availability of affordable quality mental health save Good			Poor	20% N=8
Fair Poor Availability of affordable quality mental health save Cook		Availability of preventive health services	Excellent	3% N=1
Poor 25% N=9			Good	22% N=8
N=9 Availability of affordable quality mental health save Cood			Fair	50% N=18
			Poor	25% N=9
		Availability of affordable quality mental health care	Good	7% N=2

Please also rate each of the following in the Johnstown community.	Availability of affordable quality mental health care	Fair		22% N=6
ŕ		Poor		70% N=19
	Opportunities to attend cultural/arts/music	Good		10% N=4
	activities	Fair		34% N=14
		Poor		56% N=23
	Community support for the arts	Good		9% N=3
		Fair		38% N=12
		Poor		53% N=17
	Availability of affordable quality	Good		20% N=4
	childcare/preschool	Fair		35% N=7
		Poor		45% N=9
	K-12 education	Excellent		6% N=2
		Good		33% N=11
		Fair		45% N=15
		Poor		15% N=5
	Adult educational opportunities	Good		4% N=1
		Fair		17% N=4
		Poor		79% N=19
	Sense of civic/community pride	Excellent		7% N=3
		Good		30% N=13
		Fair		52% N=23
		Poor		11% N=5
	Neighborliness of residents in Johnstown	Excellent		21% N=10
		Good		42% N=20
		Fair		25% N=12
		Poor		13% N=6
	Opportunities to participate in social events and activities	Excellent		2% N=1
		Good		32% N=15
		Fair		45% N=21
		Poor		21% N=10
	Opportunities to attend special events and festivals	Excellent	<u>L</u>	6% N=3
		Good		33% N=16

Please also rate each of the following in the Johnstown community.	Opportunities to attend special events and festivals	Fair	51% N=25
		Poor	10% N=5
	Opportunities to volunteer	Excellent	3% N=1
		Good	37% N=11
		Fair	47% N=14
		Poor	13% N=4
	Opportunities to participate in community matters	Good	18% N=6
		Fair	59% N=20
		Poor	24% N=8
	Openness and acceptance of the community toward	Excellent	3% N=1
	people of diverse backgrounds	Good	26% N=8
		Fair	45% N=14
		Poor	26% N=8
Please indicate whether or not you	Contacted the Town of Johnstown (in-person,	No	54% N=27
have done each of the following in the last 12 months.		Yes	46% N=23
	Contacted Johnstown elected officials (in-person,	No	82% N=41
	phone, email, or web) to express your opinion	Yes	18% N=9
	Attended a local public meeting (of local elected officials like City Council or County Commissioners,	No	88% N=43
	advisory boards, town halls, HOA, neighborhood w	. Yes	12% N=6
	Watched (online or on television) a local public meeting	No	50% N=25
	meeting	Yes	50% N=25
	Volunteered your time to some group/activity in Johnstown	No	80% N=40
	Johnstown	Yes	20% N=10
	Campaigned or advocated for a local issue, cause, or candidate	No	90% N=44
	or candidate	Yes	10% N=5
	Voted in your most recent local election	No	8 % N=4
		Yes	92 % N=4 5
	Used bus, rail, subway, or other public transportation instead of driving	No	948 N=46
	transportation instead of arriving	Yes	N=3
	Carpooled with other adults or children instead of driving alone	No	068 N=33
		Yes	34% N=17
	Walked or biked instead of driving	No	64% N=32

have done each of the following in the last 12 months.	Walked or biked instead of driving	Yes		36% N=18
Please rate the quality of each of the following services in Johnstown.	Public information services	Excellent		13% N=6
Tollowing Services in Johnstown.		Good		26% N=12
		Fair		43% N=20
		Poor		17% N=8
	Economic development	Excellent		2% N=1
		Good		20% N=9
		Fair		57% N=26
		Poor		22% N=10
	Traffic enforcement	Excellent		4% N=2
		Good		30% N=14
		Fair		36% N=17
		Poor		30% N=14
	Traffic signal timing	Excellent		2% N=1
		Good		38% N=19
		Fair		38% N=19
		Poor		22% N=11
	Street repair	Excellent		2% N=1
		Good		35% N=17
		Fair		33% N=16
		Poor		29% N=14
	Street cleaning	Excellent		10% N=4
		Good		50% N=21
		Fair		31% N=13
		Poor		10% N=4
	Street lighting	Excellent	ı	6% N=3
		Good		44% N=22
		Fair		36% N=18
		Poor		14% N=7
	Snow removal	Excellent		10% N=5
		Good		32% N=16
		Fair		36% N=18

Please rate the quality of each of the
following services in Johnstown.

Snow removal	Poor	22% N=11
Sidewalk maintenance	Excellent	7% N=3
	Good	34% N=15
	Fair	32% N=14
	Poor	27% N=12
Land use, planning, and zoning	Good	9% N=4
	Fair	42% N=19
	Poor	49% N=22
Code enforcement (weeds, abandoned buildings, etc.)	Good	28% N=11
ecc.)	Fair	35% N=14
	Poor	38% N=15
Affordable high-speed internet access	Excellent	4% N=2
	Good	9% N=4
	Fair	17% N=8
	Poor	70% N=33
Garbage collection	Excellent	22% N=11
	Good	48% N=24
	Fair	28% N=14
	Poor	2% N=1
Drinking water	Excellent	2% N=1
	Good	26% N=13
	Fair	42% N=21
	Poor	30% N=15
Sewer services	Excellent	13% N=6
	Good	50% N=23
	Fair	33% N=15
	Poor	4% N=2
Storm water management (storm drainage, dams, levees, etc.)	Excellent	11% N=5
·····/	Good	50% N=22
	Fair	32% N=14
	Poor	7% N=3
Power (electric and/or gas) utility	Excellent	N=3

Please rate the quality of each of the following services in Johnstown.	Power (electric and/or gas) utility	Good		40% N=20
-		Fair		38% N=19
		Poor		16% N=8
	Utility billing	Excellent		12% N=6
		Good		45% N=22
		Fair		27% N=13
		Poor		16% N=8
	Police services	Excellent		20% N=9
		Good		47% N=21
		Fair		24% N=11
		Poor		9% N=4
	Crime prevention	Excellent		15% N=6
		Good		50% N=20
		Fair		35% N=14
	Animal control	Excellent		4% N=1
		Good		48% N=13
		Fair		37% N=10
		Poor		11% N=3
	Ambulance or emergency medical services	Excellent		33% N=10
		Good		47% N=14
		Fair		13% N=4
		Poor		7% N=2
	Fire services	Excellent		38% N=13
		Good		41% N=14
		Fair		18% N=6
		Poor		3% N=1
	Fire prevention and education	Excellent		16% N=4 40%
		Good		N=10
		Fair		24% N=6
		Poor		20% N=5
	Emergency preparedness (services that prepare the community for natural disasters or other		_	6% N=2
	emergency situations)	Good		22% N=7

Please rate the quality of each of the following services in Johnstown.	Emergency preparedness (services that prepare the community for natural disasters or other	Fair		47% N=15
	emergency situations)	Poor		25% N=8
	Preservation of natural areas (open space,	Excellent		5% N=2
	farmlands, and greenbelts)	Good		19% N=7
		Fair		22% N=8
		Poor		54% N=20
	Johnstown open space	Excellent		3% N=1
		Good		21% N=8
		Fair		34% N=13
		Poor		42% N=16
	Recycling	Excellent		19% N=9
		Good		45% N=21
		Fair		28% N=13
		Poor		9% N=4
	Town parks	Excellent		6% N=3
		Good		37% N=18
		Fair		49% N=24
		Poor		8% N=4
	Recreation programs or classes	Excellent		3% N=1
		Good		37% N=13
		Fair		49% N=17
		Poor		11% N=4
	Recreation centers or facilities	Excellent		13% N=6
		Good		33% N=15
		Fair		42% N=19
		Poor		11% N=5
	Health services	Excellent	L	6% N=2
		Good		22% N=7
		Fair		56% N=18
		Poor		16% N=5
	Public library services	Excellent		34% N=14
		Good		41% N=17

Please rate the quality of each of the following services in Johnstown.	Public library services	Fair	17% N=7
		Poor	7% N=3
	Overall customer service by Johnstown employees	Excellent	19% N=8
	(police, receptionists, planners, etc.)	Good	52% N=22
		Fair	24% N=10
		Poor	5% N=2
Please rate the following categories	The value of services for the taxes paid to	Excellent	2% N=1
of Johnstown government performance.	Johnstown	Good	28% N=14
		Fair	44% N=22
		Poor	26% N=13
	The overall direction that Johnstown is taking	Excellent	2 % N=1
		Good	22% N=10
		Fair	33% N=15
		Poor	43% N=20
	The job Johnstown government does at welcoming resident involvement	Excellent	3% N=1
	resident involvement	Good	11% N=4
		Fair	63% N=24
		Poor	24% N=9
	Overall confidence in Johnstown government	Excellent	2 % N=1
		Good	15% N=7
		Fair	48% N=22
		Poor	35% N=16
	Generally acting in the best interest of the community	Excellent	2 % N=1
	community	Good	18% N=8
		Fair	43% N=19
		Poor	36% N=16
	Being honest	Excellent	3% N=1
		Good	24% N=8
		Fair	50% N=17
		Poor	24% N=8
	Being open and transparent to the public	Excellent	5% N=2
		Good	23% N=9

Please rate the following categories of Johnstown government	Being open and transparent to the public	Fair	38% N=15
performance.		Poor	35% N=14
	Informing residents about issues facing the	Good	26% N=11
	community	Fair	33% N=14
		Poor	40% N=17
	Treating all residents fairly	Excellent	3% N=1
		Good	30% N=10
		Fair	45% N=15
		Poor	21% N=7
	Treating residents with respect	Excellent	N=3
		Good	38% N=14
		Fair	41% N=15
		Poor	14% N=5
Overall, how would you rate the quality of the services provided by	The Town of Johnstown	Excellent	4% N=2
each of the following?		Good	31% N=15
		Fair	51% N=25
		Poor	14% N=7
	The Federal Government	Good	15% N=7
		Fair	54% N=25
		Poor	30% N=14
Please rate how important, if at all, you think it is for the Johnstown	Overall economic health of Johnstown	Essential	41% N=20
community to focus on each of the following in the coming two years.		Very important	43% N=21
		Somewhat important	12% N=6
		Not at all important	4 % N=2
	Overall quality of the transportation system (auto, bicycle, foot, bus) in Johnstown	Essential	31% N=15
	, , , , , , , , , , , , , , , , , , ,	Very important	37% N=18
		Somewhat important	27% N=13
		Not at all important	N=3
	Overall design or layout of Johnstown's residential and commercial areas (e.g., homes, buildings,	Essential	41% N=20
	streets, parks, etc.)	Very important	43% N=21
		Somewhat important	14% N=7
		Not at all important	2% N=1

Please rate how important, if at all, you think it is for the Johnstown	Overall quality of the utility infrastructure in Johnstown (water, sewer, storm water,	Essential	63% N=31
community to focus on each of the following in the coming two years.	electric/gas, broadband)	Very important	29% N=14
		Somewhat important	6% N=3
		Not at all important	2% N=1
	Overall feeling of safety in Johnstown	Essential	50% N=25
		Very important	34% N=17
		Somewhat important	16% N=8
	Overall quality of natural environment in Johnstown	Essential	24% N=12
	Somiscown	Very important	54% N=27
		Somewhat important	20% N=10
		Not at all important	2% N=1
	Overall quality of parks and recreation opportunities	Essential	22% N=11
	opportunities	Very important	54% N=27
		Somewhat important	22% N=11
		Not at all important	2% N=1
	Overall health and wellness opportunities in Johnstown	Essential	14% N=7
	Johnstown	Very important	40% N=20
		Somewhat important	44% N=22
		Not at all important	2% N=1
	Overall opportunities for education, culture, and the arts	Essential	14% N=7
	tile ar ts	Very important	44% N=22
		Somewhat important	38% N=19
		Not at all important	4% N=2
	Residents' connection and engagement with their community	Essential	16% N=8
	Community	Very important	48% N=24
		Somewhat important	36% N=18
How important, if at all, is it that	Larger lot development	Essential	13% N=6
Johnstown work to increase each of the following types of housing?		Very important	22% N=10
		Somewhat important	41% N=19
		Not at all important	24% N=11
	Higher end homes	Essential	2% N=1
		Very important	15% N=7
			

How important, if at all, is it that Higher end homes 23% Somewhat important N = 11Johnstown work to increase each of the following types of housing? 60% Not at all important N = 2818% Middle income housing Essential N=941% Very important N = 2033% Somewhat important N=16 8% Not at all important N=411% Low income housing Essential N=530% Very important N=1449% Somewhat important N = 2311% Not at all important N=59% Housing for people experiencing homelessness Essential N=420% Very important N=942% Somewhat important N=1929% Not at all important N = 137% Age restricted apartments (55 and older) Essential N=327% Very important N = 1242% Somewhat important N = 1924% Not at all important N = 1111% Age targeted housing (maintenance free, first floor Essential N=5master bedroom) 36% Very important N=1734% Somewhat important N=16 19% Not at all important N=910% Senior assisted living Essential N=546% Very important N = 2225% Somewhat important N = 1219% Not at all important N=94% Student housing Very important N=2 32% Somewhat important N=1564% Not at all important N = 302% Rental units Essential N=121% Very important

Somewhat important

N=10 40%

N=19

Community, some of which are listed below. Please rate how important, if at all, each use is to our community. Providing a place for rest and relaxation Providing a place for rest and relaxation Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosse) Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., etc., e		Rental units	Not at all important	
below. Please rate how important, if at all, each use is to our community. Providing a place for rest and relaxation Sesential Service Se		Providing visual "green spaces" within the city	Essential	
Somewhat important Somewha	below. Please rate how important, if		Very important	
Providing a place for rest and relaxation Essential Very important Autility very important Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosse) Providing open lawryplay space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., temperature) Providing places for group gatherings Providing places for children to play on playground equipment Providing places to exercise pets	at all, each use is to our community.		Somewhat important	
Providing a place for rest and relaxation Very important 458			Not at all important	
Very important 31–22 Somewhat important 31–34 Not at all important Not at a		Providing a place for rest and relaxation	Essential	
Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosse) Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., tennis, basketball) Providing places for group gatherings Providing places for children to play on playground equipment Providing places to exercise pets Essential Not at all important Besential Essential Providing places to exercise pets			Very important	
Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosse) Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., tennis, basketball) Providing places for group gatherings Providing places for children to play on playground equipment Providing places to exercise pets Essential Providing places to exercise pets			Somewhat important	
Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosses) Very important Somewhat important Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., tennis, basketball) Providing places for group gatherings Providing places for children to play on playground equipment Providing places to exercise pets Providing poportunity (e.g., tennis, basketball) Very important Somewhat important Not at all important As the second of the play on playground equipment Very important As the second of the play on playground equipment Very important As the second of the play on playground equipment Very important Not at all important As the second of the play on playground equipment Very important As the second of the play on playground equipment Very important Not at all important As the play import			Not at all important	
Somewhat important Somewhat important Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., tennis, basketball) Providing places for group gatherings Providing places for dildren to play on playground equipment Providing places to exercise pets Providing places to exercise pets Somewhat important Somewhat important Not at all important A48 Not at all importan			Essential	
Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., Essential Netall important Netall Netall important Netall important Netall important Netall Netall Netall important Netall Netall Netall important Netall		soccer, rootball, rugby, field flockey, facrosse)	Very important	
Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., tennis, basketball) Providing opportunities for court sports (e.g., tennis, basketball) Providing places for group gatherings Providing places for children to play on playground Providing places for children to play on playground Providing places to exercise pets Providing places to exercise pets Essential Providing places to exercise pets			Somewhat important	
Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.) Providing opportunities for court sports (e.g., tennis, basketball) Providing places for group gatherings Providing places for group gatherings Providing places for children to play on playground equipment Providing places to exercise pets Providing places to exercise pets Providing places to exercise pets Essential Not at all important			Not at all important	
croquet, etc.) Providing opportunities for court sports (e.g., tennis, basketball) Providing places for group gatherings Providing places for children to play on playground equipment Providing places to exercise pets Providing places to exercise pets Providing places to exercise pets Somewhat important A 48 N-2 Essential Very important A 48 N-2 Somewhat important A 48 N-2 Somewhat important A 48 N-16 Not at all important A 48 N-16 N-10 Not at all important A 48 N-16 Not at all important A 48 N-16 N-10 N-10 A 48 N-16 N-10 N-10 A 48 N-16 N-10 A 48 N-16 A 48 N-16			Essential	
Providing opportunities for court sports (e.g., tennis, basketball) Providing opportunities for court sports (e.g., tennis, basketball) Very important Not at all important Not at all important Providing places for group gatherings Essential Very important Very important Not at all important Not at all important Providing places for children to play on playground equipment Providing places for children to play on playground Providing places to exercise pets Essential Not at all important Providing places to exercise pets Essential Very important Not at all important Not at al			Very important	
Providing opportunities for court sports (e.g., tennis, basketball) Providing opportunities for court sports (e.g., tennis, basketball) Providing places for group gatherings Providing places for group gatherings Essential Providing places for group gatherings Essential Very important Very important Not at all important Not at all important Providing places for children to play on playground equipment Providing places for children to play on playground Essential Very important Not at all important Very important Not at all important Providing places to exercise pets Essential Very important Not at all important Very important Not at all important Very important Very important Very important Very important Very important Not at all important Very important Very important Very important Very important Not at all important Very important Not at all important Very important Very important Very important Not at all important Not			Somewhat important	
Providing opportunities for court sports (e.g., tennis, basketball) Very important Not at all important Providing places for group gatherings Essential Very important Very important Very important A48 N=24 Not at all important Very important Not at all important Not at all important Not at all important Very important Very important Very important Very important Very important Very important Not at all important Very important Not at all important Not at all important Very important Not at all importan			Not at all important	
Very important Somewhat important Not at all important Not at all important Not at all important Very important Not at all imp			Essential	
Providing places for group gatherings Essential Very important Not at all important Very important Not at all important Providing places for children to play on playground equipment Providing places for children to play on playground Requipment Very important Very important Not at all important		tellilis, basketball)	Very important	
Providing places for group gatherings Essential Very important Somewhat important Providing places for children to play on playground equipment Providing places for children to play on playground Essential Very important Not at all important Very important Very important Somewhat important Providing places to exercise pets Essential Not at all important Very important Not at all important Very important Not at all important Very important Not at all important			Somewhat important	
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Providing places for children to play on playground equipment Providing places for children to play on playground equipment Very important Not at all important Very important Not at all important Providing places to exercise pets Essential Very important Very important Not at all important Very important Not at all i			Very important	
Providing places for children to play on playground equipment Very important Very important N=2 Somewhat important N=2 Providing places to exercise pets Essential Very important N=2 Not at all important N=2 Providing places to exercise pets Essential Very important N=2 N=10 Very important N=2 Somewhat important N=15 Somewhat important N=15			Somewhat important	
Providing places for children to play on playground essential Very important N=16 44% N=22 Somewhat important Not at all important Providing places to exercise pets Essential Very important Very important 30% N=15 Somewhat important 32%			Not at all important	
Very important			Essential	
Not at all important N=10 Not at all important N=2 Providing places to exercise pets Essential $\frac{22\$}{N=11}$ Very important $\frac{30\$}{N=15}$ Somewhat important $\frac{30\$}{N=15}$		equipment	Very important	
Providing places to exercise pets Essential $N=2$ Very important $N=2$ Somewhat important $N=2$ 22% $N=11$ 30% $N=15$			Somewhat important	N=10
Providing places to exercise pets Essential $N=11$ Very important $N=15$ Somewhat important 30% Somewhat important 32%			Not at all important	N=2
Very important N=15		Providing places to exercise pets	Essential	N=11
			Very important	N=15
			Somewhat important	

Parks serve various uses within a community, some of which are listed	Providing places to exercise pets	Not at all important		L6% J=8
below. Please rate how important, if at all, each use is to our community.	Providing a place to walk or jog within the city	Essential		31% =15
		Very important		14% =21
		Somewhat important		21%
		Not at all important		4% J=2
	Providing natural open lands or wildlife habitat	Essential		30%
	within the city	Very important		36% =18
		Somewhat important		26%
		Not at all important		8% 1=4
	Providing annual flower plantings	Essential		12% 1=6
		Very important		36% =18
		Somewhat important		34% =17
		Not at all important		L8% J=9
	Providing low-water perennial (bloom year after year) plantings	Essential		31% =15
	year) plantings	Very important		13% =21
		Somewhat important		24% =12
		Not at all important		2% I=1
How important, if at all, do you think it is for the Town to seek funding to do	Expand the park system by acquiring new property	Essential		20% =10
the following in the next 5 years?	Tor parks and nacural lands	Very important		26% =13
		Somewhat important		38% =19
		Not at all important		1=8 1=8
	Build new parks on land the Town already owns to improve neighborhood access to a park	Essential		22% =11
	improve neighborhood decess to a park	Very important		38% =19
		Somewhat important		26% =13
		Not at all important		1=7
	Renovate/enhance existing parks and natural areas	Essential		1=6
		Very important		51% =25
		Somewhat important		27% =13
		Not at all important	N	1=5
	Improve daily maintenance and management of existing parks	Essential		12% 1=6
		Very important		53% =26
		Somewhat important		31% =15

How important, if at all, do you think Improve daily maintenance and management of 4 % Not at all important N=2it is for the Town to seek funding to do existing parks the following in the next 5 years? 12% Expand recreation program and community Essential N=6facilities offerings 37% Very important N=18 49% Somewhat important N = 242% Not at all important N=111% Seek additional funding to create and maintain Essential N=5 existing offerings 30% Very important N = 1443% Somewhat important N=2017% Not at all important N=8 4% Design or improve parks where people can play Essential N=2sports 38% Very important N = 1848% Somewhat important N = 2310% Not at all important N=517% Improve or build parks in underserved areas of the Essential N=8city 34% Very important N = 1636% Somewhat important N=1713% Not at all important N=637% Preserve or connect more natural areas Essential N = 1827% Very important N = 1335% Somewhat important N=172% Not at all important N=112% Build a new indoor recreation center Essential N=612% Very important N=633% Somewhat important N = 1643% Not at all important N = 2131% Add new trails/fill in trail gaps Essential N = 1541% Very important N = 2024% Somewhat important N = 124% Not at all important N=2

Essential

Very important

Somewhat important

Create additional parking near recreational

facilities and trail heads

8%

N=4

39%

N=19 47%

N = 23

it is for the Town to seek funding to do the following in the next 5 years?	Create additional parking near recreational facilities and trail heads	Not at all important	6% N=3
In general, how many times do you:	Access the internet from your home using a	Several times a day	86% N=42
	computer, laptop, or tablet computer	Once a day	4% N=2
		A few times a week	4% N=2
		Every few weeks	4% N=2
		Less often or never	2 % N=1
	Access the internet from your cell phone	Several times a day	90% N=44
		Once a day	8 % N=4
		A few times a week	2 % N=1
	Visit social media sites such as Facebook, Twitter,	Several times a day	90% N=44
	Nextdoor, etc.	Once a day	10% N=5
	Use or check email	Several times a day	92% N=45
		Once a day	6% N=3
		A few times a week	2 % N=1
	Share your opinions online	Several times a day	8% N=4
		Once a day	8 % N=4
		A few times a week	17% N=8
		Every few weeks	17% N=8
		Less often or never	50% N=24
	Shop online	Several times a day	18% N=9
		Once a day	20% N=10
		A few times a week	29% N=14
		Every few weeks	31% N=15
		Less often or never	2 % N=1
	Please rate your overall health.	Excellent	16% N=8
		Very good	51% N=25
		Good	29% N=14
		Fair	4 % N=2
	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Somewhat positive	12% N=6
	Do you think the impact will be:	Neutral	29% N=14
		Somewhat negative	49% N=24
		Very negative	10% N=5

How many years have you lived in Johnstown?	Less than 2 years	16% N=8
	2-5 years	20% N=10
	6-10 years	27% N=13
	11-20 years	16% N=8
	More than 20 years	20% N=10
Which boot doccribes the hillding you live in?	One family house detached from any other houses	96% N=47
	Building with two or more homes (duplex, townhome, apa	4% N=2
	Rent	8 % N=4
	Own	92% N=45
	Less than \$500	4% N=2
	\$500 to \$999	6% N=3
homeowners' association (HOA) fees)?	\$1,000 to \$1,499	14% N=7
	\$1,500 to \$1,999	24% N=12
	\$2,000 to \$2,499	27% N=13
	\$2,500 to \$2,999	16% N=8
	\$3,500 or more	8% N=4
Do any children 17 or under live in your household?	No	59% N=29
	Yes	41% N=20
	No	82% N=40
aged 65 or older?	Yes	18% N=9
How much do you anticipate your household's total	\$25,000 to \$49,999	15% N=7
income before taxes will be for the current year? (Please include in your total income money from all	\$50,000 to \$74,999	13% N=6
sources for all persons living in your household.)	\$75,000 to \$99,999	15% N=7
	\$100,000 to \$149,999	38% N=18
	\$150,000 or more	21% N=10
Are you Spanish, Hisbanic, or Lating?	No, not Spanish, Hispanic, or Latino	88% N=43
	Yes, I consider myself to be Spanish, Hispanic, or Latino	12% N=6
What is your race? (Mark one or more races to	American Indian or Alaskan Native	2% N=1
indicate what race you consider yourself to be.)	White	96% N=46
	Other	4% N=2
In which category is your age?	25-34 years	12% N=6
	35-44 years	22% N=11

In which category is your age?	45-54 years	31% N=15
	55-64 years	20% N=10
	65-74 years	14% N=7
What is your gender?	Woman	76% N=37
	Man	24% N=12
How did you hear about this survey? (Select all that	The Town's website	10% N=5
apply.)	The Town's social media	63%
	(Facebook, Twitter, Instagram,	N=31
	Received an email from the Town	8% N=4
	In a Town newsletter or utility bill	10% N=5
	Received a postcard or letter from the Town	4% N=2
	Nextdoor	2 % N=1
	In my Facebook feed	31% N=15
	Saw a flyer or poster about it	4 % N=2
	Heard about it from a family member, friend or neighbor	8% N=4
	Other	2% N=1



Dear Town of Johnstown Resident:

Please help us shape the future of Johnstown! You have been selected at random to participate in the 2022 Johnstown Community Survey. If you've already completed the survey online, thank you. Please do not respond twice.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number of households being surveyed. Your feedback will help Johnstown make decisions that affect our Town.

A few things to remember:

- Your responses are confidential and no identifying information will be shared.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

https://polco.us/xxplaceholder

Please do not share your survey link.

This survey is for randomly selected households only. The Town will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 970-587-4664.

Thank you for your time and participation! Sincerely,

Estimado Residente del Pueblo de Johnstown:

iPor favor ayúdenos a moldear el futuro de Johnstown! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Johnstown del 2022. **Si ya completó la encuesta en línea, gracias. Por favor no responda dos veces.**

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante—especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Johnstown tomar decisiones que afectarán a nuestro pueblo.

Algunas cosas para recordar:

- Sus respuestas son confidenciales y no se compartirá ninguna información de identificación.
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- Puede devolver la encuesta en ingles por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en: https://polco.us/xxplaceholder

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. El Pueblo conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta, por favor llame al 970-587-4664.

iGracias por su tiempo y participación! Atentamente,

Matt LeCerf Town Manager/Administrador del Pueblo Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1	Please rate each of the following aspects of quality of	flife in Johnstoum
L.	Please rate each of the following aspects of quality of	i me m jomistown.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Johnstown as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Johnstown as a place to raise children	1	2	3	4	5
Johnstown as a place to work	1	2	3	4	5
Johnstown as a place to visit	1	2	3	4	5
Johnstown as a place to retire	1	2	3	4	5
The overall quality of life in Johnstown	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Johnstown as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
Overall economic health of Johnstown	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Johnstown	1	2	3	4	5
Overall design or layout of Johnstown's residential and commercial					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Johnstown					
(water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Johnstown	1	2	3	4	5
Overall quality of natural environment in Johnstown	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Johnstown	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	Very <u>likely</u>	Somewhat likely	Somewhat unlikely	Very unlikelv	Don't <u>know</u>	
Recommend living in Johnstown to someone who asks		2	3	4	5	
Remain in Johnstown for the next five years	1	2	3	4	5	

4. Please rate how safe or unsafe you feel:

·	Very <u>safe</u>	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very <u>unsafe</u>	Don't <u>know</u>
In your neighborhood during the day	1	2	3	4	5	6
In Johnstown's downtown/commercial area						
during the day	1	2	3	4	5	6
From property crime		2	3	4	5	6
From violent crime		2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Johnstown community does at each of the following.

	Excellent	<u>6000</u>	<u>raii</u>	<u> </u>	Don t know
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	1	2	3	4	5

6. Please rate each of the following in the Johnstown community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
Overall quality of business and service establishments in Johnstown	1	2	3	4	5
Variety of business and service establishments in Johnstown	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities		2	3	4	5 .
Cost of living in Johnstown	1	2	3	4	5
Overall image or reputation of Johnstown	1	2	3	4	5



					The Nation	al Community Survey™
7.	Please also rate each of the following in the Johnstown community.	11 .	<i>c</i> 1	п.	ъ	D 4.1
		ellent 1	Good	<u>Fair</u>		Don't know
	Traffic flow on major streets		2 2	3	4	5
	Ease of public parking		2	3	4	5 5
	Ease of travel by public transportation in Johnstown		2	3	4	5
	Ease of travel by bicycle in Johnstown		2	3	4	5
	Ease of walking in Johnstown		2	3	4	
	Well-planned residential growth		2	3	4	5 5
	Well-planned commercial growth		2	3	4	5
	Well-designed neighborhoods		2	3	4	5
	Preservation of the historical or cultural character of the community		2	3	4	5
	Public places where people want to spend time		2	3	4	5
	Variety of housing options		2	3	4	5
	Availability of affordable quality housing		2	3	4	5
	Overall quality of new development in Johnstown		2	3	4	5
	Overall appearance of Johnstown		2	3	4	5
	Cleanliness of Johnstown		2	3	4	5
	Water resources (beaches, lakes, ponds, riverways, etc.)		2	3	4	5
	Air quality		2	3	4	5
	Availability of paths and walking trails		2	3	4	5
	Fitness opportunities (including exercise classes and paths or trails, etc.) :		2	3	4	5
	Recreational opportunities		2	3	4	5
	Availability of affordable quality food		2	3	4	5
	Availability of affordable quality health care		2	3	4	5
	Availability of preventive health services		2	3	4	5
	Availability of affordable quality mental health care		2	3	4	5
	Opportunities to attend cultural/arts/music activities		2	3	4	5
	Community support for the arts		2	3	4	5
	Availability of affordable quality childcare/preschool		2	3	4	5
	K-12 education		2	3	4	5
	Adult educational opportunities		2	3	4	5
	Sense of civic/community pride		2	3	4	5
	Neighborliness of residents in Johnstown		2	3	4	5
	Opportunities to participate in social events and activities	1	2	3	4	5
	Opportunities to attend special events and festivals	1	2	3	4	5
	Opportunities to volunteer		2	3	4	5
	Opportunities to voluncer		2	3	4	5
	Openness and acceptance of the community toward people	1		3	Т	3
	of diverse backgrounds	1	2	3	4	5
_					•	J
8.	Please indicate whether or not you have done each of the following in	the las	t 12 mo	nths.		**
	Contracted the Towns of Johnstons (in nomen whom a small on what for help	:	:		<u>No</u>	<u>Yes</u>
	Contacted the Town of Johnstown (in-person, phone, email, or web) for help					2
	Contacted Johnstown elected officials (in-person, phone, email, or web) to e Attended a local public meeting (of local elected officials like Town Council)1111011	1	Z
	Commissioners, advisory boards, town halls, HOA, neighborhood watch,				1	2
	Watched (online or on television) a local public meeting					2
	Volunteered your time to some group/activity in Johnstown					2
	Campaigned or advocated for a local issue, cause, or candidate					2
	Voted in your most recent local election				1	2
	Used bus, rail, subway, or other public transportation instead of driving				1	2
	Carpooled with other adults or children instead of driving alone					2
	Walked or biked instead of driving					2

9. Please rate the quality of each of the following services in Johnstown.

	Excellent	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
Public information services	1	2	3	4	5
Economic development	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Land use, planning, and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)		2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection		2	3	4	5
Drinking water		2	3	4	5
Sewer services		2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility	1	2	3	4	5
Utility billing		2	3	4	5
Police services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Animal control	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services		2	3	4	5
Fire prevention and education	1	2	3	4	5
Emergency preparedness (services that prepare the community					
for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbe	elts) 1	2	3	4	5
Johnstown open space	1	2	3	4	5
Recycling		2	3	4	5
Town parks	1	2	3	4	5
Recreation programs or classes		2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Johnstown employees					
(police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Johnstown government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	Don't know
The value of services for the taxes paid to Johnstown	1	2	3	4	5
The overall direction that Johnstown is taking	1	2	3	4	5
The job Johnstown government does at welcoming resident involveme	nt 1	2	3	4	5
Overall confidence in Johnstown government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Being open and transparent to the public		2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The Town of Johnstown	1	2	3	4	5
The Federal Government	1	2	3	4	5



Please rate how important, if at all, you think it is for the Johnstown co	ommunity	to focus on	each of the f	ollowing
in the coming two years.	Essential	Very important	Somewhat important	Not at all importan
Overall economic health of Johnstown	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus)				
in Johnstown	1	2	3	4
Overall design or layout of Johnstown's residential and commercial				
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Johnstown				
(water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Johnstown		2	3	4
Overall quality of natural environment in Johnstown		2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Johnstown		2	3	4
Overall opportunities for education, culture, and the arts	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. How important, if at all, is it that Johnstown work to increase each of the following types of housing?

	Very	Somewhat	Not at all	Don't
<u>Essential</u>	<u>important</u>	<u>important</u>	<u>important</u>	<u>know</u>
Larger lot development1	2	3	4	5
Higher end homes1	2	3	4	5
Middle income housing1	2	3	4	5
Low income housing1	2	3	4	5
Housing for people experiencing homelessness1	2	3	4	5
Age restricted apartments (55 and older)1	2	3	4	5
Age targeted housing (maintenance free, first floor master bedroom)1	2	3	4	5
Senior assisted living1	2	3	4	5
Student housing1	2	3	4	5
Rental units1	2	3	4	5

14. Parks serve various uses within a community, some of which are listed below. Please rate how important, if at all,

each use is to our community.	Very	Somewhat	Not at all
<u>Essential</u>	<u>important</u>	<u>important</u>	<u>important</u>
Providing visual "green spaces" within the city1	2	3	4
Providing a place for rest and relaxation1	2	3	4
Providing developed spaces for field sports (e.g., soccer, football,			
rugby, field hockey, lacrosse)1	2	3	4
Providing open lawn/play space (for children or adults to play their			
own games like tag, Frisbee, croquet, etc.)1	2	3	4
Providing opportunities for court sports (e.g., tennis, basketball)1	2	3	4
Providing places for group gatherings1	2	3	4
Providing places for children to play on playground equipment1	2	3	4
Providing places to exercise pets1	2	3	4
Providing a place to walk or jog within the city1	2	3	4
Providing natural open lands or wildlife habitat within the city1	2	3	4
Providing annual flower plantings1	2	3	4
Providing low-water perennial (bloom year after year) plantings1	2	3	4

15. How important, if at all, do you think it is for the Town to seek funding to do the following in the next 5 years?

	Very	Somewhat	Not at all
<u>Essential</u>	<u>important</u>	<u>important</u>	<u>important</u>
Expand the park system by acquiring new property for			
parks and natural lands1	2	3	4
Build new parks on land the Town already owns to improve			
neighborhood access to a park1	2	3	4
Renovate/enhance existing parks and natural areas1	2	3	4
Improve daily maintenance and management of existing parks1	2	3	4
Expand recreation program and community facilities offerings1	2	3	4
Seek additional funding to create and maintain existing offerings1	2	3	4
Design or improve parks where people can play sports1	2	3	4
Improve or build parks in underserved areas of the city1	2	3	4
Preserve or connect more natural areas1	2	3	4
Build a new indoor recreation center1	2	3	4
Add new trails/fill in trail gaps1	2	3	4
Create additional parking near recreational facilities and trail heads1	2	3	4

The Town of Johnstown 2022 Community Survey

Our last questions are about you and your household. Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1.	In general,	how many	v times	do vou:
DI.	III general	, mow man	y cillics	uo you.

	Several times a day	Once <u>a dav</u>	A few times a week	Every <u>few weeks</u>	Less often or never	Don't <u>know</u>
Access the internet from your home using						
a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone		2	3	4	5	6
Visit social media sites such as Facebook,						
Twitter, Nextdoor, etc	1	2	3	4	5	6
Use or check email	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online	1	2	3	4	5	6
0 51						

	a compacer, rapeop, or tablet compacer minimum		_	U	-	U	
	Access the internet from your cell phone	1	2	3	4	5	6
	Visit social media sites such as Facebook,						
	Twitter, Nextdoor, etc.	1	2	3	4	5	6
	Use or check email	1	2	3	4	5	6
	Share your opinions online		2	3	4	5	6
	Shop online	1	2	3	4	5	6
D2.	Please rate your overall health.						
	O Excellent O Very good O Good	d C) Fair	O Poor			
D3	What impact, if any, do you think the econo	mv will h	ave on vo	our family inco	me in the ne	ext 6 months	2
20.	Do you think the impact will be:	y	ave on ye	our laining inco	me m the me	are o monens	· •
	O Very positive O Somewhat positive	O Neu	ıtral (O Somewhat ne	egative (O Very negat	ive
ъ.		1					
D4.	How many years have you lived in Johnstown?			much do you a			
				ne before taxes			
	O Less than 2 years			se include in ye			
	O 2-5 years O 6-10 years			ces for all perso			-
	O 11-20 years			ss than \$25,000		00 to \$99,999	
	O More than 20 years			5,000 to \$49,99 0,000 to \$74,99		000 to \$149,9 000 or more	999
DE	•				·		
υ 5.	Which best describes the building you live		-	you Spanish, H	-		
	in?			o, not Spanish, H			
	O One family house detached from any other		O Ye	s, I consider mys	self to be Span	iish, Hispanic,	or Latino
	houses O Building with two or more homes	D	12. What	t is your race?	(Mark one o	r more race	s to
	(duplex, townhome, apartment, or		indic	ate what race	you conside	r yourself to	be.)
	condominium)		☐ An	nerican Indian o	or Alaskan Na	tive	
	O Mobile home		☐ As	ian, Asian India	n, or Pacific I	slander	
	O Other			ack or African A	merican		
D6			\square W				
<i>ν</i> υ.	Do you rent or own your home?		□ 0t	her			
	O Rent O Own	D	13. In wl	hich category i	s your age?		
			O 18	-24 years	O 55-64	years	
D7.	About how much is your monthly housing		Q 25	-34 years	O 65-74		
	cost for the place you live (including rent,		O 35	-44 years	O 75 ye	ars or older	
	mortgage payment, property tax, property		O 45	-54 years			
	insurance, and homeowners' association		14. What	is your gender	r?		
	(HOA) fees)?			oman			
	O Less than \$500		O Ma				
	○ \$500 to \$999 ○ \$1,000 to \$1,499 ○ \$3,000 to \$3,499			entify in anothe	r way → go t	o D14a	
	O \$1,500 to \$1,499 O \$1,500 to \$1,999 O \$3,500 or more			-	•		d
D ^				f you identify in lescribe your g		y, now woul	u you
D8.	Do any children 17 or under live in your						
	household?		_	gender/I don't id		ıny genaer	
	O No O Yes		∵ Ge	nderqueer/gend	ier nuid		

would you

O Non-binary

O Transgender man

O Transgender woman

O Two-spirit

O Not listed

Thank you!

O No

D9. Are you or any other members of your

household aged 65 or older?

O Yes

Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502