



Town of Johnstown

TOWN COUNCIL CONSENT AGENDA COMMUNICATIONS

AGENDA DATE: January 20, 2021

SUBJECT: Updated Red Flag Rules

ATTACHMENTS:

1. Resolution 2021-03 Amending Red Flags Policy and Identity Theft Prevention Program
2. Identity Theft Prevention Program/Red Flag Policy
3. Exhibit A

PRESENTED BY: Mitzi McCoy, Finance Director

ITEM DESCRIPTION:

In 2009 the Town of Johnstown adopted, by resolution, a Red Flag Policy and Identity Theft Prevention Program. The Red Flags Rule requires that the Town update the Program periodically to reflect changes in risks to customers based on experience with identity theft, changes in policy and procedures, improvements in methods to detect, prevent and mitigate identity theft.

With the recent revisions to Chapter 13 of the Town of Johnstown Municipal Code, updating the Identity Theft Policy seems to be a logical step in detailing our utility processes and new account handling as we move forward as our customer's security is one of our highest priorities.

LEGAL ADVICE: The resolution was prepared, and policy reviewed by the Town Attorney.

FINANCIAL ADVICE : N/A

The Community That Cares

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