

May 4, 2026  
City of Jonesboro, GA

**RE: Cisco FLEX Licensing Renewals**

Thank you for the opportunity to provide a proposal for **FLEX Licensing for the Cisco Unified Communications system**. Our goal is to provide you with the highest quality products and a level of customer service that exceeds your expectations.

Please do not hesitate to contact me if you have any questions about this proposal. Again, thank you for this opportunity. We look forward to working with you.

**FLEX Licensing Overview**

Originally deployed with the system installation on a 3-year term, Cisco Flex Licensing is a required subscription-based model for the continued operation of the on-premises Unified Collaboration & Telephony System.

*If your Cisco Flex license isn't renewed, the system will initially enter an "out-of-compliance" or evaluation mode for 90 days starting on July 1, 2026 allowing you to renew, after which it will move to an "enforcement" state with limited functionality (no changes can be made) and no support will be provided by either Cisco or NetPlanner.*

Pricing presented is to extend the existing licensing(s) for 1-year starting on date as identified below.

**Current Licensing Subscription 1121184 Expiring on June 30, 2026**

- Qty (65) Named telephony users (enhanced)
- Qty (60) Named Unity Connection users
- Qty (2) Unified attendant console advanced

**SMARTnet Renewal TOTAL: \$8,100**

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**Corporate Headquarters:**

3145 Northwoods Parkway, Suite 800 • Norcross, GA 30071  
Office: (770) 662-5482 • Fax: (770) 441-3773 • Toll-Free: (800) 795-1975  
[www.netplanner.com](http://www.netplanner.com)

## PAYMENTS

Standard payment terms are NET 30

## INCLUSIONS

Pricing is valid through June 30, 2026

## WARRANTY

NetPlanner Systems includes NO WARRANTY with this pricing proposal as the items submitted are not eligible for warranty and/or are covered by manufacturer warranty.

## ACKNOWLEDGEMENTS

This Agreement represents the entire and integrated agreement between the parties and supersedes all prior negotiations, proposals, representations, commitments, understandings or agreements between the parties, either written or oral. This Agreement shall not be changed or modified by any oral agreement or any other agreement unless the same is in writing and signed by the party against whom enforcement of the change, modification or discharge is sought. If NetPlanner Systems, Inc.'s proposal is made a part of this Agreement and said proposal contains any terms or conditions inconsistent with the terms and conditions of this Agreement Form, then this Agreement Form shall govern.

## ACCEPTANCE

NetPlanner Systems, Inc. is hereby authorized to perform the work as specified. Payment shall be made as outlined above. Customer agrees this proposal constitutes in its entirety all that will be provided by NetPlanner Systems, Inc. Customer's signature certifies acceptance of the terms and conditions set forth in this proposal and posted at [www.netplanner.com/termsandconditions](http://www.netplanner.com/termsandconditions).

If this proposal is distributed by e-mail, then replying to such e-mail with the subject or message "I Accept" or any request by the Customer for NetPlanner Systems, Inc. to begin work on this project will constitute full acceptance of the terms and conditions set forth in this proposal and posted at [www.netplanner.com/termsandconditions](http://www.netplanner.com/termsandconditions).

### Customer

Authorized Signature:

\_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

### NetPlanner Systems, Inc.

Authorized Signature:

  
\_\_\_\_\_

Printed Name: Steven Juras

Title: Director of Network Services

Date: May 4, 2026

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