

Blue Cole

From: Marcus Heard
Sent: Monday, June 29, 2026 4:56 PM
To: Donya Sartor
Cc: Blue Cole; Asjah Miller
Subject: Re: Water Fountain

Greetings,

I contacted the supplier to confirm the shipping of parts that was ordered for the basketball and tennis courts fountain. I was notified that they are still in the process of building the in-ground assembly and they will ship it out Wednesday.

I have also scheduled a leak detection company for a site visit tomorrow morning. He will determine where the leaks are coming from and mark the areas that needs to be excavated. Once the areas are marked, I will contact the plumber.

Thank you,

**Marcus Heard, CPSI | Public Works Director|
City of Jonesboro, GA**

Tel: [\(770\)478-3800](tel:(770)478-3800) | Cell: [\(470\)372-8609](tel:(470)372-8609) | mheard@jonesboroga.gov | 1859 City Center Way| Jonesboro, Georgia 30236 | www.jonesboroga.com
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From: Marcus Heard <MHeard@jonesboroga.gov>
Sent: Friday, 26 June 2026 11:41:15
To: Donya Sartor <dsartor@jonesboroga.gov>
Cc: Blue Cole <bcole@jonesboroga.gov>; Asjah Miller <amiller@jonesboroga.gov>
Subject: Re: Water Fountain

Greetings,

Parts were ordered for the basketball and tennis court fountain. Parts will ship on Monday. Roto Rooter was contacted in reference to the Lee Street Park Fountains. Roto Rooter stated that this will be an excavation job removing concrete. They will contact their excavation team and give me a call back.

Thank you,



**Marcus Heard, CPSI, CPM| Public Works Director|
City of Jonesboro**

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From: Donya Sartor <dsartor@jonesboroga.gov>
Sent: Thursday, June 25, 2026 9:18 AM
To: Marcus Heard <MHeard@jonesboroga.gov>
Cc: Blue Cole <bcole@jonesboroga.gov>; Asjah Miller <amiller@jonesboroga.gov>
Subject: Re: Water Fountain

If we have access at this time, move forward with the repair.
Sent from my iPhone

On Jun 25, 2026, at 9:13 AM, Marcus Heard <MHeard@jonesboroga.gov> wrote:

Good morning, Mayor,

Clayton County Water Authority was contacted and verified ownership of the water source. Clayton County School was contacted and allowed access to the water source. I only suggest having something in writing to avoid any confusing in the future as it relates to the water bill and any maintenance that occurs when it comes to repairing the water line itself.

Thank you,

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**Marcus Heard, CPSI, CPM | Public Works Director |
City of Jonesboro**
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Tel:(770)478-3800 |Cell:(470)372-8609|mheard@jonesboroga.gov

From: Donya Sartor <dsartor@jonesboroga.gov>
Sent: Thursday, June 25, 2026 4:16 AM
To: Marcus Heard <MHeard@jonesboroga.gov>
Cc: Blue Cole <bcole@jonesboroga.gov>; Asjah Miller <amiller@jonesboroga.gov>
Subject: Re: Water Fountain

Thank you for the update.

I previously advised you to contact the school district.

Please move forward with the plan of action. Provide weekly updates.

Thanks.

Sent from my iPhone

On Jun 24, 2026, at 9:29 PM, Marcus Heard <MHeard@jonesboroga.gov> wrote:

Greetings All,

Water fountain status as of June 11, 2026.

Fountain #1- Market Area

Current Status:

The fountain is operational, and individuals are able to access drinking water. However, there is an active leak originating from underneath the fountain structure.

Work Completed:

- Fountain restored to operational status for public use.
- Leak source has been identified as being beneath the fountain.

Outstanding Issues:

- Underground leak remains unresolved.
- Full extent of repairs cannot be determined until the fountain is removed, and the underground components are exposed.

Recommendation:

- Remove the fountain to inspect all underground plumbing connections and water lines.
- Repair or replace damaged components as identified during inspection.

Fountain #2- Amphitheater Area

Current Status:

The fountain is partially functional. The center drinking fountain is operational and provides water access to patrons. The side fountain and pet bowl are not operational.

Work Completed:

- Center fountain remains functional for public use.

Outstanding Issues:

- Leak is present underneath the fountain.
- Possible clogged and/or broken water lines beneath the fountain.
- The full extent of damaged cannot be determined without removing the fountain and exposing the underground plumbing.

Challenges with both fountains:

Due to the scheduled Juneteenth and July 2nd events (City's Biggest Events), it was not feasible to remove the fountains or excavate surrounding concrete and turf areas. Performing this work before the events could have impacted the event operations and damaged surrounding infrastructure without knowing the full scope of the repairs required.

Recommendation:

- Remove the fountains following completion of the major events.
- Conduct a comprehensive inspection of all underground plumbing.
- Repair or replace damaged lines and restore functionality.

Fountain #3- Basketball and Tennis Courts

Current Status:

The fountain remains out of service.

Ownership and utility:

- The fountain is owned by the City.
- The water service is owned and controlled by the school.

Work completed:

- Plumber did an assessment.
- Plumber recommends replacing the inground assembly due to having broken and missing pieces.

Outstanding Issues:

- Due to age, component is difficult to source.
- 2 replacement valves have been identified: Option 1: \$510.00 (Currently out of stock). Option 2: \$837.20 plus shipping cost.

Project Summary:

Progress has been made. The underlying issues with the Market and Amphitheater fountains cannot be fully diagnosed or repaired without removing the fountains and accessing the underground plumbing systems. Additionally, event scheduling constraints limited the ability to perform excavation work prior to the Juneteenth and July 2nd events.

Plan of Action:

After completion of Major events:

1. With approval and any cost associated, Contact a licensed plumber to remove all three fountains.
2. With approval, contact the school and obtain written permission to access the water source at basketball and tennis courts.
3. Conduct a full inspection of the plumbing systems and connections.
4. Identify all damaged, clogged, or failed components.
5. Get approval to complete necessary repairs or replacement of water lines and assemblies.
6. Reinstall and test each fountain to verify full operation.
7. Provide all invoices and update status report.

Thank you,

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City of Jonesboro**
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From: Donya Sartor <dsartor@jonesboroga.gov>
Sent: Wednesday, June 24, 2026 6:26 PM
To: Blue Cole <bcole@jonesboroga.gov>; Marcus Heard <MHeard@jonesboroga.gov>
Cc: Asjah Miller <amiller@jonesboroga.gov>
Subject: Water Fountain

Marcus,
By COB tomorrow, I need written report of the status of all 3 water fountains.
It needs to be detailed with a plan of action and recommendations.
We have been working on this for over a month and are nowhere close
resolving the issue.

CM - Please come up with a plan for the purchased hydration station. Take
into account safety concerns, water source, cups, ice etc. I need this by
Monday.

Yvette - send deadline reminders.

Donya L. Sartor, PhD | Mayor | City of Jonesboro, GA
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