

Permitting Software

	CITY OF JONESBORO, GEORGIA COUNCIL Agenda Item Summary	COUNCIL MEETING DATE: Work Session – August 3, 2026 Public Hearing – August 10, 2026
Requesting Agency (Initiator) City Administration		Sponsor(s) Code Enforcement, Community Development, and Economic Development Departments
Item Title:	Consideration of Approval of an Enterprise Permitting Software Platform.	
Requested Action Council to discuss and consider approval of the purchase and implementation of an Enterprise Permitting Software Platform.		
Requirement for Board Action Council to discuss and consider approval of new permitting software.		
Is this Item Goal Related? Yes. The proposed enterprise permitting software will modernize the City's permitting and development review processes, improve operational efficiency and customer service, enhance interdepartmental coordination, and provide a scalable technology platform to support future organizational and community needs.		
Summary and Background Staff evaluated several enterprise software solutions to modernize the City's permitting, planning, zoning, code enforcement, and development review processes. The purpose of the evaluation was to identify a digital platform capable of improving operational efficiency, customer service, interdepartmental coordination, and public accessibility while supporting the City's long-term technology modernization goals. The proposed software platform would establish a centralized digital portal where residents, property owners, contractors, and developers can: • Submit permit and development applications online • Upload plans and supporting documentation • Track application and permit status in real time • Receive staff comments and approvals • Schedule inspections • Communicate with City staff through a single platform Internally, the software would allow Community Development, Code Enforcement, Public Works, Public Safety and other reviewing departments to simultaneously review applications, plans, inspections, comments, approvals, and project updates through one shared system. This would improve efficiency, transparency, accountability, record management, and customer service. Staff reviewed proposals from: • GovWell • SagesGov • Schneider Geospatial (GeoPermits)		

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Vendor	Year 1	Year 2+ Annual	Notes
GovWell	\$29,000	\$19,000	Includes implementation and data migration in Year 1
SagesGov	\$11,260	\$23,683	Includes annual subscription plus prorated implementation cost over six years
Schneider GeoPermits	\$16,369	\$12,049 (Year 2) \$12,651 (Year 3)	Year 1 includes setup and prorated hosting

Each software platform offers modern cloud-based permitting and development management capabilities; however, there are notable differences in functionality, implementation approach, and long-term value.

- **GovWell** provides a highly modern platform with built-in AI capabilities, integrated electronic plan review, and an intuitive public interface. While feature-rich, it represents the highest first-year investment of the three proposals.
- **Schneider GeoPermits** provides a solid permitting platform with a lower annual operating cost and a modular implementation approach. However, future integrations and expanded functionality would require additional negotiation and associated costs.
- **SagesGov** provides the most balanced solution by combining comprehensive permitting, electronic plan review, business licensing, mobile inspections, code enforcement, GIS integration, payment processing, workflow customization, and cloud hosting within a mature municipal platform. The proposal also includes implementation services, training, technical support, and a significantly reduced first-year cost through a new customer discount.

Fiscal Impact

The proposed enterprise permitting software represents a multi-year investment that includes implementation, annual software licensing, hosting, training, and ongoing support. Staff is presenting the available vendor options to assist the Mayor and Council in evaluating the financial and operational impacts and determining the solution that best aligns with the City's operational needs, strategic priorities, and budget objectives.

Exhibits Attached

- SagesGov Proposal
- GovWell Proposal
- Schneider Geospatial (GeoPermits) Proposal

Staff Recommendation

Following a comprehensive evaluation of the proposals submitted by GovWell, SagesGov, and Schneider GeoPermits, staff determined that **SagesGov offers the best overall value** for the City based on functionality, implementation support, long-term scalability, and cost-effectiveness.

FOLLOW-UP APPROVAL ACTION (City Clerk)		
Typed Name and Title	Date	
Signature	City Clerk's Office	