

EXCELLENCE TODAY



IMPROVING TOMORROW

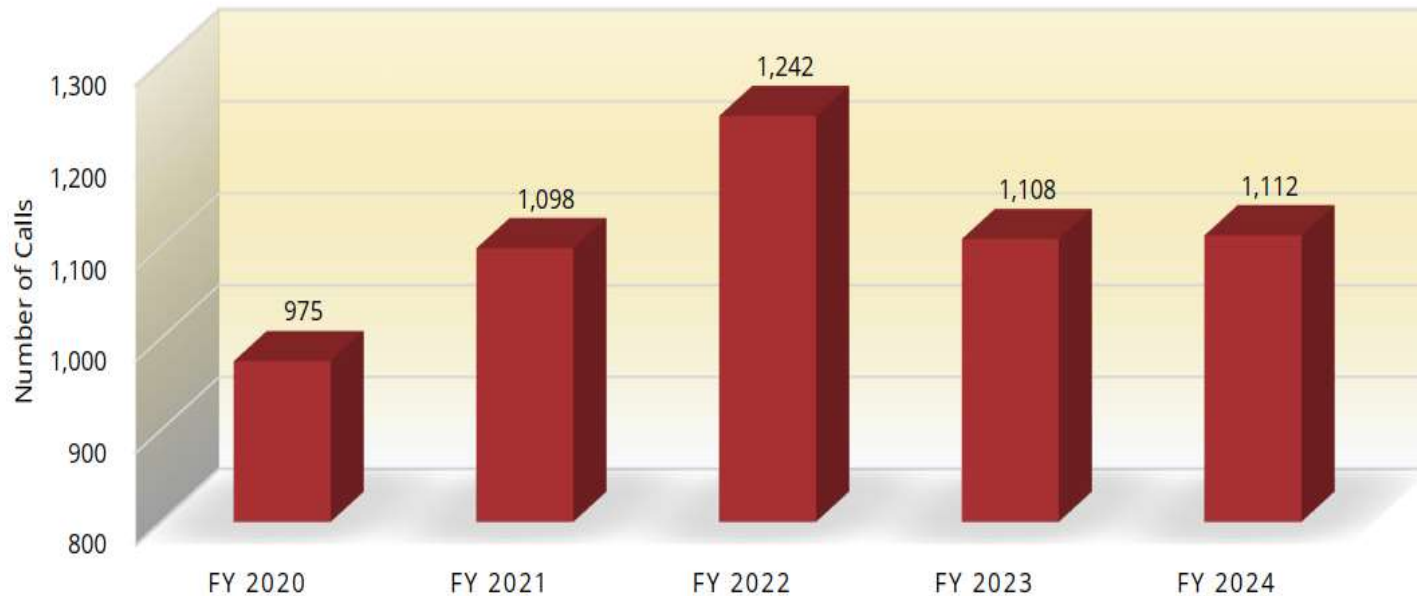
PALM BEACH COUNTY FIRE RESCUE



INTEGRITY • UNITY • COMPASSION • ACCOUNTABILITY • DEDICATION

Juno Beach FY 2024 Call Activity

TOTAL NUMBER OF CALLS



SITUATION DISPATCHED	NUMBER OF INCIDENTS
Medical Calls	856
Alarms	141
Assists/Investigations	53
Vehicle Accidents	37
Fires	15
Hazardous Situations	7
Water Related Incidents	2
MIH Calls	1
Total	1,112

Primary Resources Assigned to Juno Beach

STATION	APPARATUS	STAFFING (number of personnel)
Station 15 12870 S US Highway 1, Juno Beach, FL 33408	ALS Rescue (1)	3
	78' ALS Ladder (1)	4
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)

ADDITIONAL RESOURCES IN THE SURROUNDING AREA

STATION	APPARATUS	STAFFING (number of personnel)
Station 16 3550 Military Trail, Jupiter, FL 33458	ALS Rescue (1)	3
	ALS Engine (1)	3
	4WD Brush Truck (1)	(cross-staffed with ALS Engine)
Station 18 777 US Highway 1, Jupiter, FL 33477	ALS Rescue (1)	3
	ALS Engine (1)	3
	Personal Rescue Watercraft (2)	(cross-staffed with ALS Engine)

Station 15



Juno Beach Survey Results 10/23-09/24



Patients said they would tell friends and family about the positive experience they had with PBCFR.

82.4 %



Patients said they were 'Satisfied' or 'Very Satisfied' with the 911 Center's ability to confirm their location and nature of their problem.

100 %



Patients were 'Satisfied' or 'Very Satisfied' with the Dispatcher's instructions regarding their emergency.

100 %



Patients told us they were 'Satisfied' or 'Very Satisfied' with the prompt arrival of PBCFR firefighters and paramedics.

100 %



The professionalism of PBCFR firefighters and paramedics left patients feeling 'Satisfied' or 'Very Satisfied' with the care they received.

100 %



Patients felt 'Satisfied' or 'Very Satisfied' with the level of compassion shown to them and their families by PBCFR firefighters and paramedics.

100 %



Patients said they were 'Satisfied' or 'Very Satisfied' with the paramedics' explanation of any procedures they performed.

100 %



Patients reported they were 'Satisfied' or 'Very Satisfied' with the paramedics' attempts to treat their condition.

100 %

100% Overall Satisfaction

DEPTH OF SERVICE

Palm Beach County Fire Rescue has 51 Fire Stations with 171 front line units

Units move-up to other areas regularly for coverage

- 🔥 **55 ALS Rescues – each staffed with 3 people**
- 🔥 **45 ALS Engines – 42 staffed with 3 people, 3 staffed with 4 people**
- 🔥 **6 ALS Aerials – each staffed with 4 people**
- 🔥 **2 Special Operations Units – each staffed with 2 people**
- 🔥 **4 Tenders – each staffed with 1 person**
- 🔥 **4 Personal Rescue Watercrafts**
- 🔥 **11 District Chiefs**
- 🔥 **10 Battalion Chiefs (24-7, 365 days per year)**
- 🔥 **10 EMS Captains (24-7, 365 days per year)**
- 🔥 **1 Light/Air Truck**
- 🔥 **19 Brush Trucks**
- 🔥 **4 ARFF Vehicles**

EVOLUTION OF EMS SERVICES

Response to outbreaks and pandemics

-  Mobile testing, vaccinations, dispatch screening, telemedicine

Response to Opioid Crisis

-  MIH (LCSWs and paramedics), DOH and HCD

Whole Blood & Plasma/Ultrasound/Finger Thoracostomy

-  Bring the trauma center to the point of injury

Pediatric and adult grief support services

-  Follow the patient and their family through our MIH Services

EVOLUTION OF ALL HAZARD SERVICES

🚒 Personal Rescue Watercraft (6 total)

- 🚒 Search and rescue open water

🚒 Airboat (2 total)

- 🚒 Search and rescue in wetlands

🚒 Swiftwater Boats (4 total)

- 🚒 Flood water rescue

🚒 Urban Search and Rescue (USAR)

- 🚒 Only team in Palm Beach County



INSURANCE SERVICES OFFICE (ISO)

- **ISO Standard – 4 areas of evaluation**
 - **Operations**
 - **Water Supply**
 - **Communications**
 - **Community Risk Reduction**



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**Inside Palm Beach
County Fire Rescue**

Thank you!



**2024 Annual
Report**

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