

# Our Commitment to Craftsmanship

In today's mass produced world, the commitment to craftsmanship can fall by the wayside. Dedication and an unyielding determination are essential to creating a superior product.

At Playcraft Systems, craftsmanship is the cornerstone of our company. Building on a foundation of sustainable materials, innovative design and our state-of-the-art manufacturing techniques, we create playground equipment and playscape experience unmatched in the industry.

Our products set the benchmark for quality within our industry. This includes our highly durable powder-coat process, which starts with a complete phosphate wash of the component and then an entire layer of epoxy primer. We finish the component with a poly TGIC powder to create a total thickness of 11 mils, an industry high.

In addition, our products meet or exceed the design and safety guidelines found in the ASTM F1487-17 and USCPSC publications for playground equipment designed for public use. Playcraft Systems is also a member of the International Play Equipment Manufacturers Association (IPEMA).



# **Quality Overview**

## **Resilient Coatings:**

- All metal is chrome sealed to enhance wear protection, reduce friction, and improve corrosion resistance.
- Every inch of metal is coated in primer, not just the weld.
- Metal is finished with (2) coats of durable poly TGIC powder for better curing and a total finish coat of 12 mil, the best in the industry.
- All decks and Play-Tuff<sup>™</sup> components receive more than 125 mil of slip-resistant coating, the thickest in the industry.

### **Exceptional Plastics:**

- We utilize advanced technology and materials to create durable, tough, plastic components.
- We offer exceptional quality in both rotationally molded and high-density polyethylene.
- Plastic parts manufactured with extra thick walls and colorfast materials for lasting durability and brilliance.
- Each plastic component is hand inspected for excellence.

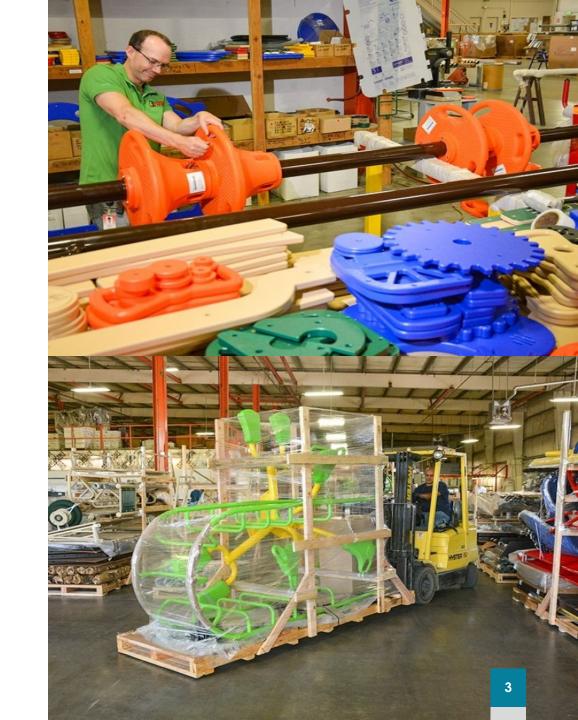
# **Quality Overview**

## **Hand Finishing:**

- Every part that leaves our factory is hand inspected by trained technicians. Our Custom Finishing Team inspects, hand-finishes, and mechanically files each connection before finish coating is applied.
- All post caps have a ring that wraps the post and self-seals to prevent moisture penetration and rust.
- All edges on plastic parts are rounded and inspected for comfort and safety.

### Impeccable Shipping and Installation:

- Each new playground arrives in our custom packaging and shipping materials.
- Every playground features a detailed playground Owner's Manual custom crafted for your unique playground system.
- Our proprietary King Clamp System is specifically engineered to ensure a smooth, stress-free, and compliant installation.
- Each playground includes stainless steel, tamperresistant hardware.
- Playcraft's highly trained installers will flawlessly craft you play system to ensure years of community play.





## Shade/Shelter Overview

Shades and shelters are important throughout your park setting to provide cool areas for children to relax. Whether the shade is over the playground equipment itself, or a picnic area for the family, these spots are a key element on any park design. This holds especially true in high sun/heat climates where equipment and surfacing materials may get hot after sitting in long duration of sunlight.

Your Playcraft Consultant will verify entry and peak heights to verify accurate clearance around the equipment and use zone boundaries if inside of a play area. They are built to last with one of the best warranties in the industry. Shades and shelters come in a wide range of styles, colors and shapes to fit your park's need.

# Industry Leading Warranty

Every product we manufacture is designed with quality, safety, and value in mind. Every project we undertake is an opportunity to prove that Playcraft Systems is setting a new standard and raising the bar on quality and play expectations... one playground at a time.

Some of the key callouts of our warranty include:

- Lifetime warranty on all posts and hardware
- 15 year warranty on all metal rails, steel decks, HDPE plastics and rotationally molded plastics.
- 10 year warranty on all shade canopy fabric and Play-Cord™.
- 5 year warranty on powder-coating against cracking (exclusive to the industry)

#### PLAYCRAFT SYSTEMS WARRANTY

Playcraft Systems®, warrants its products to be free from defects in materials or workmanship, when properly used, serviced and installed in accordance with published specifications, for a period of one (1) year from the original date of invoice.

Playcraft Systems® further warrants as follows:

#### LIFETIME LIMITED WARRANTY

on all stainless steel hardware, metal posts, aluminum posts, aluminum caps and aluminum clamps against structural failure due to natural deterioration or corrosion, or defects in materials or workmanship.

#### TWENTY-FIVE (25) YEAR LIMITED WARRANTY

on all cast aluminum Spring Rider castings against structural failure due to defects in materials or workmanship.

#### FIFTEEN (15) YEAR LIMITED WARRANTY

on all metal rails, metal slides, handles, rungs, loops and walls, all Play-Tuff<sup>™</sup> coated perforated steel decks, steps, and bridges, all rotationally molded and HDPE sheet plastic components, excluding recycled plastic components, against structural failure due to defects in materials or workmanship.

#### TEN (10) YEAR LIMITED WARRANTY

on all shade canopy fabric made of UV Stabilized HDPE monofilament yarn and tape against significant fading.

#### TEN (10) YEAR LIMITED WARRANTY

on all Play-Cord™ against cable breakage and Play-Cord™ connectors against breakage and failure due to defects in materials or workmanship.

#### **FIVE (5) YEAR LIMITED WARRANTY**

on all Playcraft System® powder coating against cracking and/or peeling due to normal climatic exposure.

#### THREE (3) YEAR LIMITED WARRANTY

on all springs, moving swing parts, swing seats and other swing components, as well as all recycled plastic components against failure due to defects in materials or workmanship.

#### ONE (1) YEAR LIMITED WARRANTY

on any other product or part not specifically covered above against failure due to defects in materials or workmanship.

All warranties above commence on the date of the original invoice from Playcraft Systems® For the purpose of this warranty, the term LIFETIME encompasses no specific number of years, but rather that Playcraft Systems® warrants to its original customer, for as long as the original customer owns the Products and uses the Products for their intended purpose, that any Products and all components will be free from defects in materials or workmanship.

The warranty stated above is valid only if the products and finishes: (1) are assembled and installed in conformity with the layout plan and installation instructions furnished by Playcraft Systems®; (2) have been maintained and inspected in accordance with Playcraft Systems® maintenance information and other normal and prudent practices; (3) have been subjected to normal use for the purpose for which the products were designed and intended; (4) have not been subjected to misuse, abuse, vandalism, accident or neglect; (5) have not been altered in any manner including, but not limited to, incorporating unauthorized or unapproved parts; and (6) have not been modified, altered, or repaired by persons other than Seller's designees in any respect which, in the judgment of Seller, affects the condition or operation of the equipment.

This warranty does not cover: (1) cosmetic damages or defects resulting from scratches, dents, marring, rough handling, improper installation methods, fading, discoloring or weathering; (2) damage due to extreme or prolonged exposure to "Environmental Factors", such as wind-blown sand, salt water, salt spray and airborne emissions from industrial sources (sulfur, acids, chemicals, or corrosive agents, other than normal photochemical smog); (3) damage caused by environmental hazards and "Acts of God", such as hail, flooding, lightning, tornadoes, sandstorms, earthquakes, windstorms, and other extreme weather conditions; or (4) normal wear and tear. No warranty is made with regard to gloss retention or uniformity of gloss and color retention. If any products covered by this warranty fail within the time period applicable to a defective product, Playcraft Systems® shall, upon being notified of the defect in writing, at its sole option, either repair the defective products or replace the defective products within 30 days of receipt of the written notification.

Repair or replacement as provided in this section shall be the purchaser's exclusive remedy and purchaser expressly agrees that Playcraft Systems® shall not be responsible for any other damages, losses, or costs, including consequential and incidental damages, claimed by purchaser. Playcraft Systems® shall deliver the repaired or replacement products to the purchaser free of charge, but shall not provide labor, reimbursements for labor or reimburse any other costs associated with the removal or disposal of the defective products and/or the installation of any replacement products. Notwithstanding the previous sentence, Playcraft Systems® shall not pay for any costs of shipping replacement parts outside of the continental United States. Any products replaced or repaired consistent with this paragraph shall be guaranteed for the balance of the original warranty period.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE REMEDIES PROVIDED HEREIN SHALL BE THE EXCLUSIVE AND SOLE REMEDIES OF THE ORIGINAL PURCHASER. PLAYCRAFT SYSTEMS® IS NOT LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY ARISE FROM THE PURCHASE, USE OR MISUSE OF ITS PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS EXCLUSION MAY NOT APPLY. PLAYCRAFT SYSTEMS® NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME OR IMPLY ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OR USE OF THE EQUIPMENT SOLD.

To make a claim under the terms of this warranty, purchaser must submit a written statement detailing the nature of the warranty claim, including an itemization of each defective condition, along with a copy of the original invoice, maintenance records and supporting photographs to Playcraft Systems®, 123 North Valley Drive, Grants Pass, Oregon 97526.

Due to our on-going commitment to product development and Improvement, Playcraft Systems® reserves the right to change, modify or discontinue certain products without notice (Rev. O).

## Play Paths: Cosmic Voyage



# **Other Competition**

Outside of the main competitors, there are a few outliers that pop up here and there.

- U.S. Based
  - Leathers and Associates
  - Columbia Cascade
  - Kidstuff Playsystems Inc.
  - Play Mart
  - Superior Playgrounds
  - Website based (BYO, Playgroundequipment.com, APC, etc.)
- International
  - Kompan
  - Henderson
  - Hags
  - UltraPlay (U.S. based, Chinese equipment)
  - Qitele
  - Cemer
  - Blue Imp
  - Funlandia
  - iPlayCo

























