

Jefferson City Police Department

Planning and Research Report
Completed – 1st Quarter of 2025

2024 Planning and Research Report

Tennessee Law Enforcement Accreditation Program

Corporal Dustin Hill

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Dissemination

Chief Andy Dossett

Deputy Chief Eric Thomas

CID Commander, Captain Richard Mitchem

Patrol Commander, Captain Jerome West

Accreditation Manager, Deana Williamson


The purpose of this report is to provide you with the intelligence needed to best prepare and pre-plan for the mission. The analytics provided include incident and arrest totals, locations, violations, and dates, along with crash reporting statistics as it relates to alcohol, drugs, and crash types. Please take note of these occurrences and re-adjust your resources where and when they are needed most – this could include DUI saturation patrols, drug enforcement efforts, etc.





JEFFERSON CITY, TENNESSEE

Legend

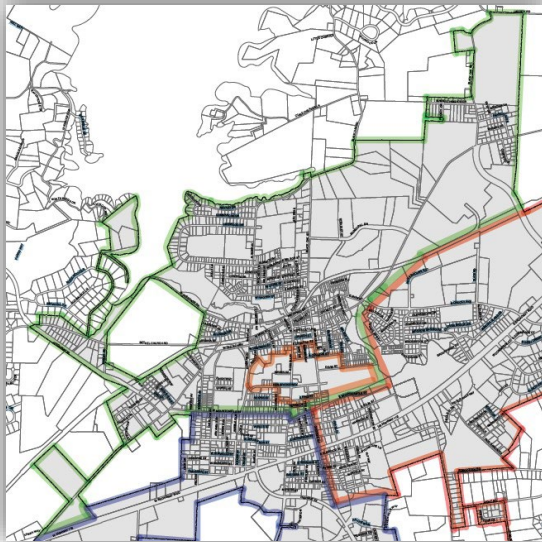
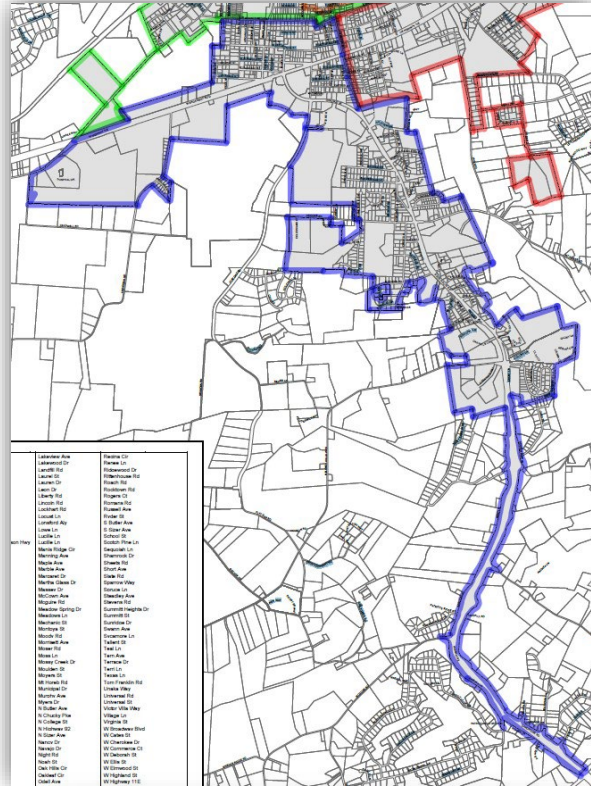
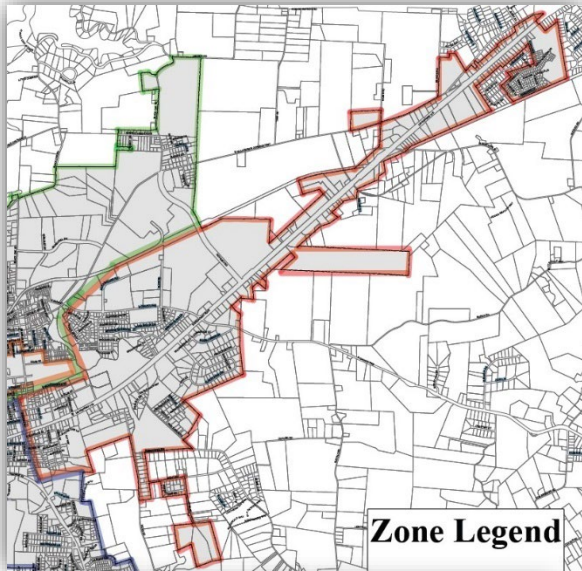
 Corporate Limits

0 0.125 0.25 0.5 Miles

Map Prepared by:
Geac Systems Enhancement Center
Corporate Information Systems
Knox, TN

Map printed: March 3, 2002

This map is not to be used for engineering purposes.



The City of Jefferson City has approximately 7.019 mi² of land within the city limits split into 4 zones for law enforcement patrol.

Zone 1 (Red, East)

George Ave to Hamblen County line,
Mountcastle to Hwy 92

Zone 2 (Blue, West)

New Market City limits to George Avenue,
Mountcastle to Dandridge

Zone 3 (Green, North)

Mountcastle to Black Oak Road

Zone 4 (Orange)

Carson Newman Campus



Preface

This report presents an analytical overview of this year's calls for service data across various operational zones, providing insight into emerging trends and patterns that influence law enforcement resource allocation and response strategies. The data reflects a mixed landscape, with some areas showing consistent growth and others experiencing a decline in call volume. Zone 2 demonstrated a continued upward trend with a 5.34% increase in calls, building upon the previous year's 2.8% growth. In contrast, Zone 1 saw a 2.17% decrease, a notable shift following a significant 16.78% increase last year. Zone 3 also experienced a 4.58% decline, reversing its previous modest growth, while Zone 4 showed a rise in calls for service by 4.77% after an 11.33% drop the year before.

Beyond the city's core zones, calls for service outside city limits surged by 35.46%, largely attributed to detective activity on cases originating within the city. This marks an important development in understanding how investigative operations influence service demand. Additionally, a noteworthy 30.19% decrease in 911 disconnect calls—from 1,080 in 2023 to 754 in 2024—points to improved call accuracy and a potential reduction in unnecessary response efforts.

The findings contained in this report serve as a vital tool for evaluating current operational effectiveness, guiding strategic planning, and enhancing service delivery in response to evolving community needs.

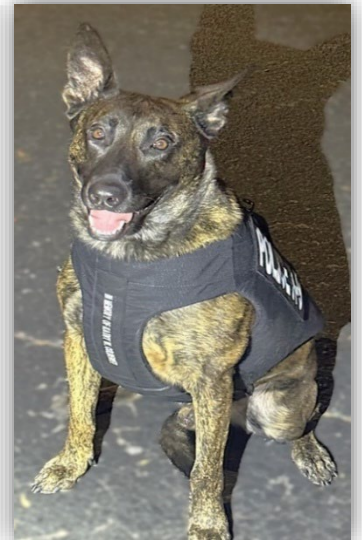
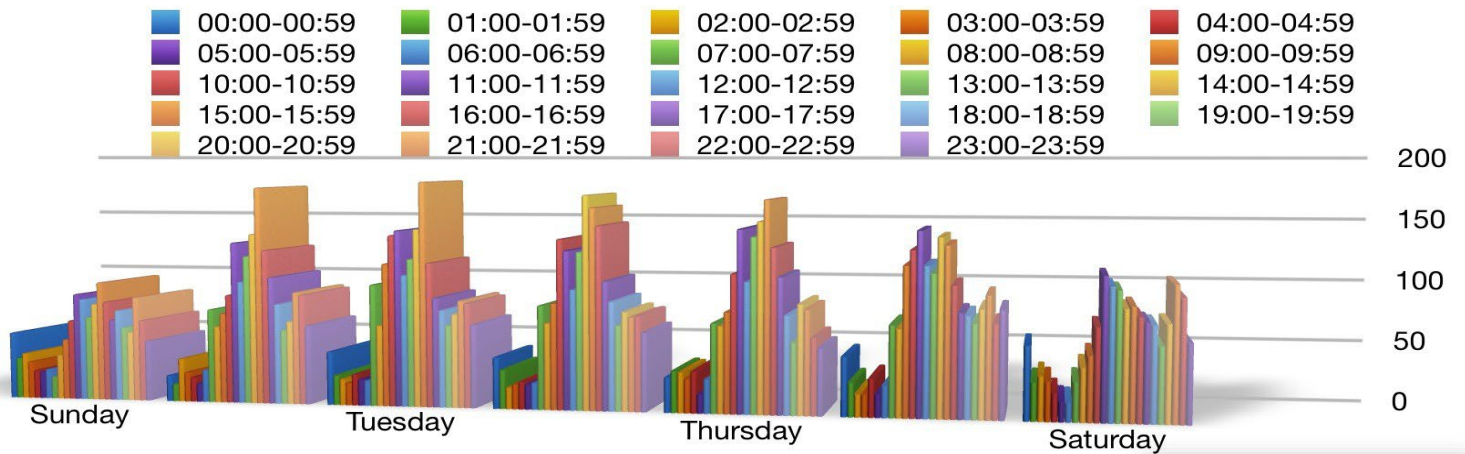


Calls for Service Summary and Breakdown

2023 Calls for Service by Day

Sector	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	+/-
Zone 1	491	568	671	667	603	651	546	4,197	+16.78%
Zone 2	452	720	758	721	747	697	530	4,367	+2.8%
Zone 3	300	361	344	350	376	406	351	2,488	+2.05%
CNU Zone 4	28	41	50	44	48	37	26	274	-11.33%
Outside City	72	108	116	139	116	109	76	736	6.03%

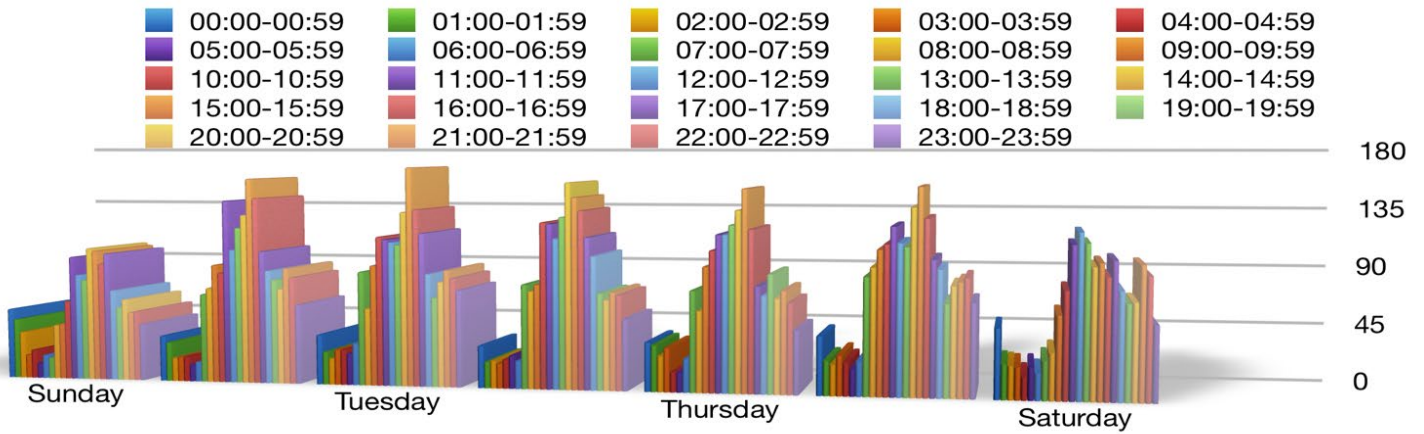
2023 Calls for Service by Hour



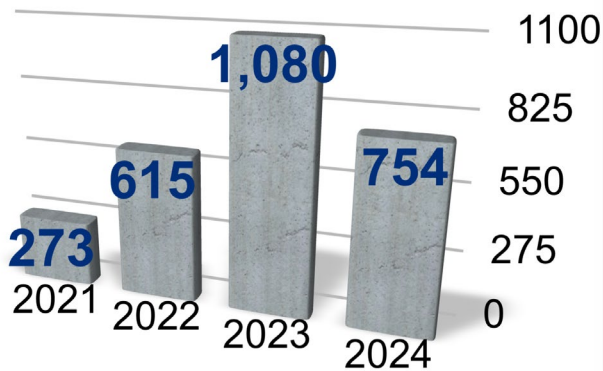
2024 Calls for Service by Day

Sector	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Total	+/-
Zone 1	478	623	656	601	554	631	563	4,106	-2.17%
Zone 2	472	716	735	698	700	731	548	4,600	+5.34%
Zone 3	287	330	322	367	338	382	348	2,374	-4.58%
CNU Zone 4	22	42	41	53	41	55	33	287	+4.77%
Outside City	99	147	152	158	168	164	109	997	+35.46%

2024 Calls For Service by Hour

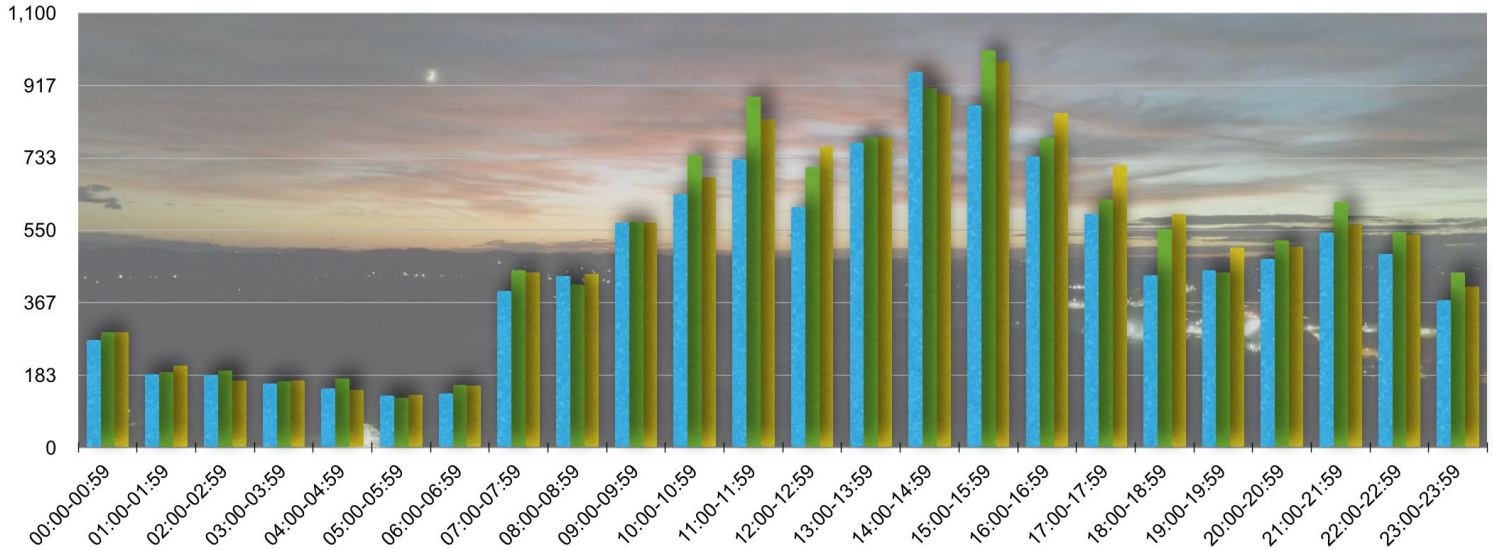


911 Disconnect CFS



Year Comparison – Call for Service by Hour

2022 2023 2024



Recommendation:

Based on the current data, patrol deployment should prioritize flexibility and support while maintaining consistent zone coverage. Each zone should continue to have one officer assigned per shift to handle calls for service. Given the rise in calls in Zones 2 and 4, these areas may benefit from additional presence or spot checks by the Sergeant, especially during peak hours.

The Sergeant should maintain a floating role, focusing on high-call areas (such as Zones 2 and 4) and providing oversight, backup, and supervisory support as needed. The significant 35.46% increase in calls outside city limits—often related to ongoing investigations—may not require routine patrol allocation but warrants availability of a flex unit response when necessary.

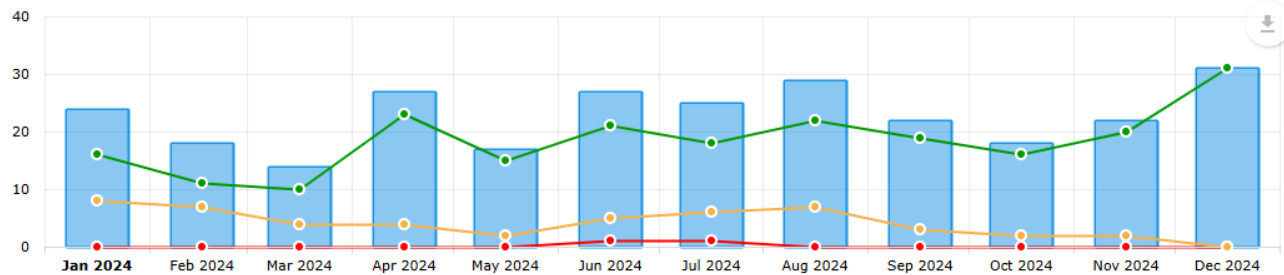
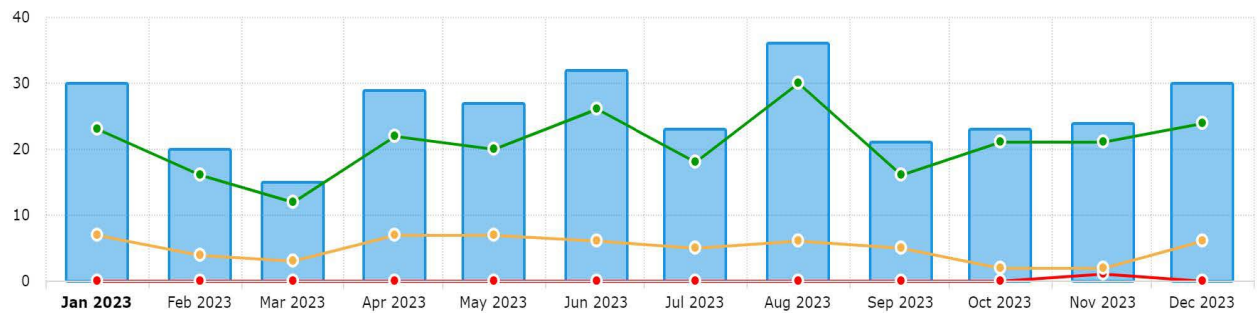
The observed 30.19% drop in 911 disconnects may reduce unnecessary responses, allowing unassigned officers to engage in proactive patrols, assist with follow-up investigations, traffic enforcement, or community engagement. This balanced deployment ensures strong coverage, quicker response times, and efficient use of personnel to match the evolving call demand.



Traffic Crash Analysis

	2021	2022	2023	2024
Total Crashes	287	313	310	274
Crash with Injury	49	57	60	50
Property Damage	238	255	249	222
Total Injuries	78	81	92	66
Pedestrian Involved	0	0	1	0
Fatalities	0	1	1	2
Private Property*	--	--	158	156

*Private Property crashes are NOT included in TITAN crash totals.





Distracted Driver Crashes

	2021	2022	2023	2024
Fatality	0	0	0	0
Property Damage	33	37	20	23
Personal injury	3	9	4	8
Total	36	46	24	31

Crashes with Drugs Present

	2021	2022	2023	2024
Fatality	0	0	0	0
Property Damage	1	6	6	0
Personal Injury	3	5	2	3
Total	3	11	8	3

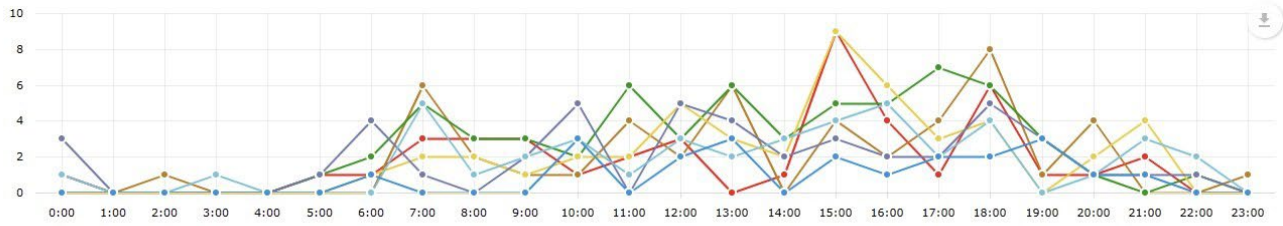
Crashes with Alcohol Present

	2021	2022	2023	2024
Fatality	0	0	0	0
Property Damage	4	9	6	4
Personal Injury	4	4	2	5
Total	8	13	8	9



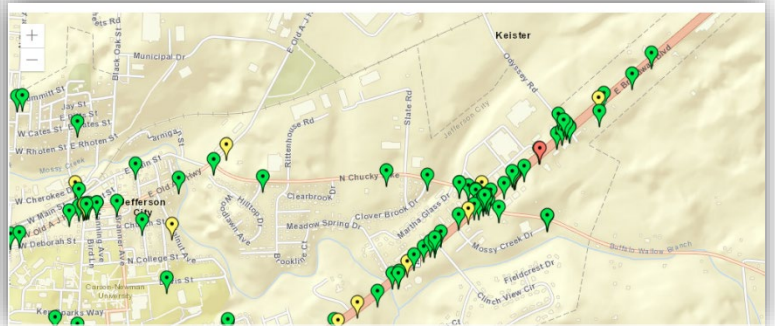
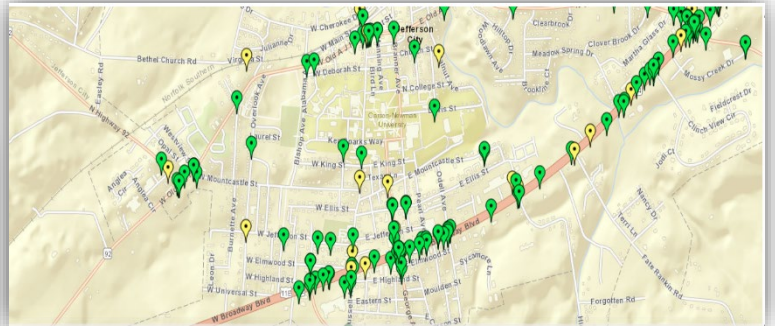
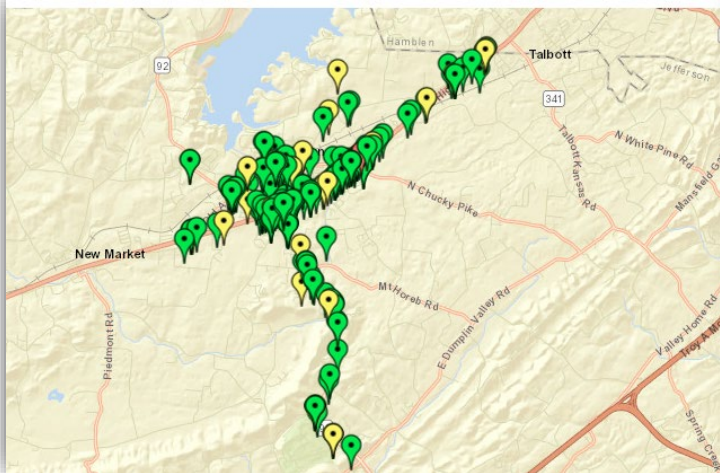
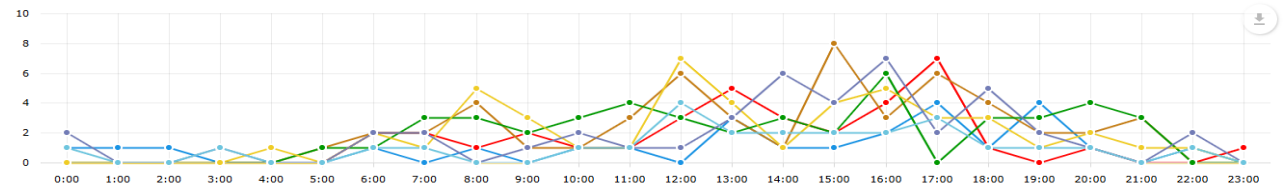
Crashes by Hour 2023

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<input checked="" type="checkbox"/>	Tuesday
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Crashes by Hour 2024

<input checked="" type="checkbox"/>	Sunday
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Synopsis:

Crashes involving distracted drivers saw an increase in 2024, while those related to substance use showed a decline. Despite the implementation of a second traffic officer assigned to the opposite rotating shift, the trend of distracted driving crashes rose. This suggests that additional enhanced traffic enforcement efforts are necessary. Additionally, crash data indicates that incidents are more prevalent between the hours of 7:00 AM and 9:00 PM, highlighting key windows for continued enforcement visibility.

Recommendations:

To sustain and further improve the reduction in distracted driving crashes, the Jefferson City Police Department should continue supporting the current traffic enforcement model, including the assignment of a dedicated traffic officer to each rotating shift. Data indicates that crashes are most prevalent between 7:00 AM and 9:00 PM; therefore, aligning traffic officer schedules to ensure peak-hour coverage is essential. Additionally, consideration should be given to periodic high-visibility enforcement campaigns targeting distracted driving during these high-risk hours, supplemented by public awareness efforts. This combined strategy will reinforce deterrence, improve driver behavior, and enhance overall roadway safety.



Incident Offenses

All Other Offenses (90Z)	371
Drug Narcotic Offenses - Drug/Narcotic Violations (35A)	277
Drug Narcotic Offenses - Drug Equipment Violations (35B)	152
Larceny/Theft Offenses - Shoplifting (23C)	140
Assault Offenses - Simple Assault (13B)	101
Larceny/Theft Offenses - All Other Larceny (23H)	82
Driving Under the Influence (90D)	74
Destruction/Damage/Vandalism of Property (290)	71
Warrant Service Other Agency (UDC 91WS)	68
Burglary/Breaking and Entering (220)	31
Drunkenness (90E)	29
Disorderly Conduct (90C)	27
Assault Offenses - Aggravated Assault (13A)	27
Incident (UDC 91A)	23
Fraud Offenses - False Pretenses/Swindle/Confidence Game/Flimflam/Scam (26A)	16
Weapon Law Violations (520)	15
Motor Vehicle - Motor Vehicle Theft (240)	12
Trespass of Real Property (90J)	10
Fraud Offenses - Impersonation (26C)	10
Fraud Offenses - Credit Card/Automatic Teller Machine Fraud (26B)	9

Crime In Jefferson City

Total Incidents	1,408
Total Arrests	816
Total Drug Charges	327
Total Murders	0
Total Rapes	3
Total Other Sexual Assaults	3
Total Kidnappings	1
Total Domestic Violence	45
Total Date Violence	15
Total Stalking	0



Parties

Individuals	3,453
Organizations	742
Juveniles	349
Expunged	0
Infectious	0
Quarantined	0
Complainants	564
Victims	1,351
Suspects	1,282
Unsubs	144
Witnesses	333
Responders	1
Healthcare Professionals	3
Other	741

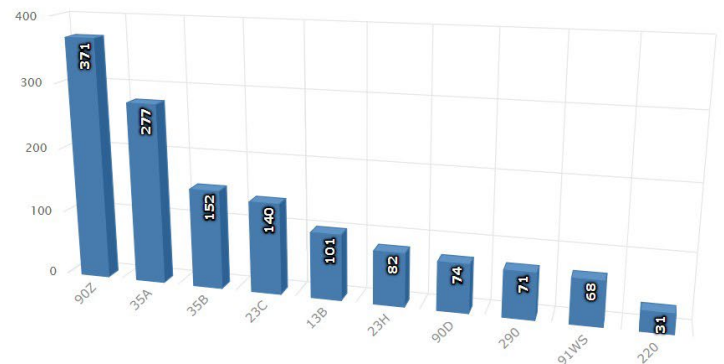
Arrests

Juveniles	24
Teens	64
Adults - 20s	171
Adults - 30s	211
Adults - 40s	179
Adults - 50s	107
Adults - 60s	33
Seniors - 65+	30

Incident Offenses (FULL YEAR 2024)

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Assault Offenses - Aggravated Assault (13A)	27

Top Incident Offenses



Staffing and Population Overview

When fully staffed, the Jefferson City Police Department operates with five (5) officers per shift: one (1) Sergeant, one (1) Corporal, one (1) Carson-Newman Officer, and two (2) patrol officers. Each rotation—Alpha and Bravo—also includes one (1) traffic officer assigned during peak traffic hours to address congestion and traffic-related concerns.

As of May 2024, Jefferson City has an estimated population of 8,872 (U.S. Census). The city is experiencing residential growth, with several subdivisions under active construction and a notable influx of new residents. This trend is anticipated to continue, accompanied by increased commercial development and public service demands.

Criminal Investigations Division (CID) Activity

In 2024, the General Assignment Criminal Investigations Division received 303 newly assigned cases. Of these, 222 were successfully closed through arrest or alternative resolution, resulting in a closure rate of 73.26%. It is important to note that this figure accounts solely for newly assigned cases and does not reflect progress on previously assigned cases or ongoing narcotics investigations, which are resolved on a rolling basis throughout the year.



Average Daily Traffic Count*

Road/Location	2021	2022	2023	2024	+/- '23-'24
US-11E / Near Odyssey Rd	18,750	20,412	24,564	19,055	- 22.43%
US-11E / Hicks Rd	17,540	25,047	26,119	24,398	- 6.59 %
US-11E / Russell Ave	18,299	19,274	20,334	18,736	- 7.86 %
US-11E / Universal Rd	18,356	18,452	18,642	21,198	+ 13.71%
SR-92 / W. Old A.J. Hwy	7,235	7,298	6,444	6,560	+ 1.80%
SR-92 / George Ave	8,507	16,208	16,642	17,538	+ 5.38%
US-11E / Willow Garden	19,039	18,006	18,056	24,084	+ 33.39%
Russell Ave / Eastern St	3,819	5,028	4,419	3,934	- 10.98%
Ken Sparks / George Ave	1,585	1,426	1,497	1,524	+ 1.08%
W. Old A.J./ Bishop Ave	6,052	7,340	7,607	8,173	+7.44%
Overlook / W. Jefferson	2,447	2,486	2,673	2,889	+ 8.08%
Russell Ave / King St	3,358	3,522	3,747	2,815	- 24.87%
SR-92 / Near Roach Rd	19,392	12,792	21,046	13,414	- 36.26%

*TDOT

2024 Citations

Driving on Revoked/Cancelled/Suspended	432	Notice of Change of Address	59
Drivers to Exercise Due Care	19	Parking Violations	46
Financial Responsibility Law	707	Hands-Free Law	463
Expired Registration	264	Reckless Driving	11
Failure to Yield	13	Simple Possession	127
Unregistered Vehicle	110	Speeding	722
Leaving the Scene of Crash	3	Theft	98
No Drivers License	226	Improper Display of Registration	119
Violation of Seatbelt	245	Violation of Light Law	213

According to 2024 data provided by the Tennessee Department of Transportation (TDOT), traffic volume in Jefferson City displayed both increases and decreases across key locations. Notably, US-11E at Universal Road saw a significant increase of 13.71%, and US-11E at Willow Garden experienced the highest growth at 33.39%. Conversely, SR-92 near Roach Road and Russell Avenue at King Street reported the largest decreases, at 36.26% and 24.87%, respectively. These fluctuations may reflect shifting travel patterns influenced by ongoing development and infrastructure changes.

In conjunction with traffic volume trends, the Jefferson City Police Department issued a total of 4,004 citations in 2024. Major citation categories included speeding (722), financial responsibility law violations (707), hands-free law violations (463), and driving on a revoked, cancelled, or suspended license (432). These figures highlight the department's active enforcement efforts to enhance roadway safety and ensure legal compliance amidst evolving traffic conditions.



From a law enforcement perspective, the data and analysis outlined in this report provide critical insight into how the Jefferson City Police Department must continue to evolve to meet the demands of a growing and shifting community. The fluctuations in Average Daily Traffic Counts (ADTC) reflect dynamic traffic patterns and highlight areas that require continued attention for enforcement, visibility, and possible infrastructure support. Substantial increases in vehicle volume were observed along US-11E at Willow Garden (+33.39%), Universal Road (+13.71%), and Overlook at West Jefferson (+8.08%), indicating potential hotspots for traffic-related incidents and the need for sustained patrol presence. Meanwhile, areas such as SR-92 near Roach Road (-36.26%) and Russell Avenue at King Street (-24.87%) experienced notable decreases, which may reflect changes in residential traffic flow or shifting commuter behavior.

This traffic data informs not only enforcement strategies but also city planning and resource deployment. In areas of growth and heavy volume, additional speed enforcement, intersection monitoring, and visibility patrols may be warranted. In contrast, areas with significant declines may allow the department to reallocate personnel to higher-need locations or emerging problem areas.

The 2024 citation data underscores our department's ongoing commitment to roadway safety. Enforcement efforts have targeted high-risk violations such as speeding, uninsured motorists, and hands-free law infractions. These violations continue to pose serious public safety risks, and our proactive enforcement is essential to deterring dangerous driving behaviors and reducing roadway crashes and fatalities.

Beyond traffic, our call-for-service analysis reveals varying levels of demand across patrol zones. A particularly significant finding is the 35.46% increase in calls outside the city limits—driven largely by detective activity originating from cases inside city jurisdiction. This increase reflects the expanding operational footprint of the Jefferson City Police Department and highlights the importance of maintaining flexibility in staffing and resource allocation, especially in investigations that cross jurisdictional lines.

The department operates under a two-shift model—Alpha and Bravo—each staffed by a Sergeant, Corporal, and three patrol officers. One officer per shift is assigned exclusively to Carson-Newman University, which had an undergraduate enrollment of 1,672 in Fall 2023. The remaining personnel—Sergeant, Corporal, and two patrol officers—respond to calls for service across the city. While all four units contribute to daily operations, the Sergeant typically serves in a supervisory capacity and floats throughout the incorporated city limits, providing support where needed and ensuring oversight across all zones. This structure reinforces the need for efficient deployment and mutual support during high-call-volume periods.

With an estimated population of 8,872 (plus 1,672 undergraduate students at Carson-Newman University), Jefferson City maintains an officer-to-population ratio of approximately 1 officer per 459 residents—or 2.18 officers per 1,000. This figure accounts for twenty-three uniformed officers. While the ratio remains consistent with standards for cities of similar size, the dedicated university assignment and supervisory responsibilities require continuous monitoring of workload distribution and operational capacity to maintain optimal response effectiveness.

Equally important to our operational strategy is strengthening relationships with the public we serve. Officers are encouraged to take a more active role in engaging with business owners, community leaders, and neighborhood associations. These relationships not only foster public trust and cooperation but also provide valuable insight that can guide localized enforcement efforts, crime prevention strategies, and outreach initiatives.

As Jefferson City continues to develop, it is the responsibility of this department to remain proactive, adaptive, and engaged. Strategic planning must be rooted in accurate data, real-world officer experience, and the evolving needs of our community. Collaboration with city leadership and stakeholders will be essential to ensure our public safety mission aligns with the broader goals of growth, sustainability, and service.

Guided by our mission of **Integrity, Service, & Commitment**, the Jefferson City Police Department stands ready to meet these challenges. With continued focus on accountability, community engagement, and data-driven operations, we remain dedicated to creating a safer, stronger, and more connected city for all who live, work, study, and travel here.



In closing, sincere appreciation is extended to the dedicated men and women of the Jefferson City Police Department for their unwavering commitment to public safety, integrity, and service. Their professionalism and tireless efforts continue to make a meaningful difference in the lives of our citizens each day. We also extend our gratitude to the City Council of Jefferson City and the City Manager for their continued support and partnership, which enables us to grow, adapt, and meet the evolving needs of our community with excellence and accountability.

Respectfully submitted,



Corporal Dustin Hill

