

**CivicPlus**

302 South 4th St. Suite 500  
Manhattan, KS 66502  
US

**Quote #:**  
**Date:**  
**Customer:**

Q-83243-1  
8/23/2024 10:48 AM  
JACKSON CITY,  
MISSOURI

QTY	Product Name	DESCRIPTION
3.00	Premium Department Header Annual Fee - CivicEngage Renewal	Premium Department Header Annual Fee
1.00	DNS and Domain Hosting Annual Fee (http://URL) - Renewal	DNS and Domain Hosting Annual Fee (http://www.jacksonmo.org/)
1.00	48 Month Redesign Premium Annual - CivicEngage Central Renewal	48 month Redesign Premium Annual - CivicEngage Central
1.00	Annual - CivicEngage Central Renewal	Annual - CivicEngage Central
2.00	SSL Management – CP Provided Only Renewal	SSL Management # CP Provided Only 1 per domain (Annually Renews)
1.00	Hosting & Security Annual Fee - CivicEngage Central Renewal	Hosting & Security Annual Fee - CivicEngage Central
1.00	SSL Management – CP Provided Only Renewal	SSL Management # CP Provided Only 1 per domain (Annually Renews)
Annual Recurring Services - Initial Term		USD 11,510.84
Annual Recurring Services - (Subject to Uplift)		USD 11,510.84

1. This renewal Statement of Work ("SOW") is between City of Jackson, MO ("Customer") and CivicPlus, LLC and shall be subject to the terms and conditions of the Master Services Agreement ("MSA") and the applicable Solutions and Products terms found at: [www.civicplus.help/hc/p/legal-stuff](http://www.civicplus.help/hc/p/legal-stuff) (collectively, the "Terms and Conditions"). By signing this SOW, Customer expressly agrees to the Terms and Conditions throughout the Term of this SOW. The Terms and Conditions form the entire agreement between Customer and CivicPlus (collectively, referred to as the "Agreement"). The Parties agree the Agreement shall supersede and replace all prior agreements between the Parties with respect to the services provided by CivicPlus herein (the "Services").

2. This SOW shall remain in effect for an initial term starting at the Customer's next renewal date of 12/20/2024 and running for twelve months ("Initial Term"). In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for additional 1-year renewal terms ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".

3. Unless terminated, Customer shall be invoiced for the Annual Recurring Services on each Renewal Date of each calendar year subject to an annual increase of 5% each Renewal Term.

## Acceptance

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW. For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

CivicPlus

By:

By:



Printed Name:

Printed Name:

Amy Vikander

Title:

Title:

Senior Vice President of Customer Success

Date:

Date:

9/10/2024