

**CivicPlus**

302 South 4th St. Suite 500  
Manhattan, KS 66502  
US

**Quote #:****Date:****Expires On:**

Q-29531-1

9/20/2022 1:14 PM

12/23/2022

**Client:**

JACKSON, MISSOURI

**Bill To:**

JACKSON, MISSOURI

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Beau Hendrix	x	beau.hendrix@civicplus.com		Net 30

QTY	PRODUCT NAME	DESCRIPTION	PRODUCT TYPE	TOTAL
1.00	CivicGov Code Enforcement Annual	CivicGov Code Enforcement Annual	Renewable	USD 4,200.00
1.00	CivicGov Code Enforcement Setup	CivicGov Code Enforcement	One-time	USD 2,100.00
1.00	CivicGov Planning & Zoning Annual	CivicGov Planning & Zoning Annual	Renewable	USD 4,200.00
1.00	CivicGov Planning & Zoning Setup	CivicGov Planning & Zoning	One-time	USD 2,100.00
1.00	CivicGov Permitting Annual	CivicGov Permitting Annual	Renewable	USD 4,200.00
1.00	CivicGov Permitting Setup	CivicGov Permitting	One-time	USD 2,100.00
1.00	CivicGov Business Licensing Annual	CivicGov Business Licensing Annual	Renewable	USD 4,200.00
1.00	CivicGov Business Licensing Setup	CivicGov Business Licensing	One-time	USD 2,100.00
1.00	CivicGov Premium GIS (ESRI) Mapping Integration Annual	GIS ESRI RESTful Integration: initial endpoint (land + building layer) Annual	Renewable	USD 1,400.00
1.00	CivicGov Premium GIS (ESRI) Mapping Integration Setup	GIS ESRI RESTful Integration: initial endpoint (land + building layer)	One-time	USD 700.00
1.00	CivicGov ICC Code Integration (population based) Annual	CivicGov ICC Code Integration Annual	Renewable	USD 1,400.00
1.00	CivicGov ICC Code Integration (population based) Setup	CivicGov ICC Code Integration	One-time	USD 700.00
1.00	CivicGov Mobile App (Offline Inspections) Annual	CivicGov Mobile App (Offline Inspections) Annual	Renewable	USD 1,400.00

QTY	PRODUCT NAME	DESCRIPTION	PRODUCT TYPE	TOTAL
1.00	CivicGov Mobile App (Offline Inspections) Setup	CivicGov Mobile App (Offline Inspections)	One-time	USD 700.00
1.00	CivicGov Pay - Forte	CivicGov Pay - Forte		USD 0.00
1.00	CivicGov Pay Annual Fee - Forte	Pay Annual maintenance and support fee	Renewable	USD 0.00
1.00	CivicGov Pay Setup Fee - Forte	Includes setting CivicPlus Pay configuration, configuring CivicPlus products for accepting payments, advanced troubleshooting with our partner's support.	One-time	USD 0.00
1.00	CivicGov Additional Data Import	iworq Permit to CivicGov Permit	One-time	USD 1,400.00
1.00	CivicGov Additional Data Import	iworq Planning to CivicGov Planning	One-time	USD 1,400.00
1.00	CivicGov Additional Data Import	iworq Code to CivicGov Code Enforcement	One-time	USD 1,400.00
1.00	CivicGov Additional Data Import	iworq License to CivicGov Business License	One-time	USD 1,400.00
1.00	CivicGov Additional Data Import	Excel File to CivicGov Permit	One-time	USD 1,400.00
Total Investment - Year 1			USD 38,500.00	
Annual Recurring Services - Year 2			USD 22,050.00	

Total Days of Quote:365

1. This Statement of Work ("SOW") shall be subject to the terms and conditions of the CivicPlus Master Services Agreement ("MSA") located by and between CivicPlus ("CivicPlus") and Jackson, Missouri ("Client"), to which this SOW is hereby attached as the Statement of Work. By signing this SOW, Client expressly agrees to the terms and conditions of the MSA throughout the Term of this SOW.
2. This SOW shall remain in effect for an initial term equal to 365 days from date of signing ( "Initial Term"), unless terminated pursuant to Section 1 of the MSA. In the event that neither party gives 60 days' notice to terminate prior to the end of the Initial Term, or any subsequent Renewal Term, this SOW will automatically renew for an additional 1-year renewal term ("Renewal Term"). The Initial Term and all Renewal Terms are collectively referred to as the "Term".
3. The Total Investment - Year 1 Fees shall be invoiced as follows:
  - a. Upon signing of this SOW – one half (50%) of the Total Investment - Year 1 Fees;
  - b. The earlier of 6 months from signing or upon completed implementation – the remaining half of the Total Investment - Year 1 Fees.
4. Annual Recurring Services shall be invoiced on the start date of each Renewal Term. Annual Recurring Services, including but not limited to hosting, support and maintenance services, shall be subject to a 5% annual increase beginning year 2. Client will pay all invoices within 30 days of the date of such invoice.

5. CivicPlus shall not be liable for the accuracy, content, interpretation or use of the Services provided in association with this Agreement.
6. Client understands and agrees that CivicGov is not intended to collect or store any credit card information, financial information, or protected health information and that Client shall not collect or store any such information in CivicGov. For the sake of clarity, CivicGov is not PCI DSS or HIPAA compliant, and Client shall not use it for PCI DSS or HIPAA purposes.
7. **If** Client uses the CivicGov integration with CivicPlus Pay, then Client may take online credit card payments for certain services or products they provide via CivicGov. As such, through CivicPlus Pay, CivicPlus facilitates an automated process for redirecting credit card payments to Client's chosen payment gateways / merchant account processors. For card payments, CivicPlus will redirect any payments processing to the Client's merchant account processor gateway, and the merchant account processor gateway presents the payment form page and processes the card payment. CivicPlus does not transmit, process or store cardholder data and does not present the payment form. CivicPlus implements and maintains PCI compliant controls for the system components and applications that provide the redirection services only.
8. For the purposes of obtaining merchant account services through CivicPlus Pay, Client may choose to utilize the designated merchant account for CivicGov through an integrated partnership with a merchant provider that is within CivicPlus's network ("Partner Network"). In the event Client chooses a merchant account from the Partner Network ("Integrated Partner"), Client will enter into a merchant account such Integrated Partner. Such agreement's terms and conditions will solely enure to the benefit and obligation of Client; CivicPlus shall not be a party to such agreement. In the event Client chooses an Integrated Partner merchant account provider, CivicPlus will provide Client and Integrated Partner contact information to the other party for contracting purposes, and shall integrate the Integrated Partner merchant account system at no additional charge to Client. If Client desires to use an integrated merchant account processor gateway besides one of the Integrated Partners designated as members of the Partner Network, CivicPlus will provide Client with a list of approved processors and an integration fee will be charged to Client. Client agrees to assume responsibility for ensuring execution of a merchant account contract with Client's select merchant account provider, to comply with all terms and conditions of such contract and pay all fees required to maintain the services. Client acknowledges that the fees set forth in this SOW do not include any transaction, processing or other fees imposed by Client's merchant account processor. Client is fully responsible for their relationship with their selected processor. In no event will CivicPlus: (i) take part in negotiations, (ii) pay any fees incumbent on the Client or merchant account, or (iii) acquire any liability for the performance of services of any chosen merchant account processor, including those in the Partner Network. Client acknowledges switching to a different merchant account processor after signing this SOW may incur additional fees and require a written and signed modification to this SOW. Client shall continue to be responsible for negotiating and executing any merchant account agreement as described herein for any additional merchant account processor changes.
9. Client understands and agrees that CivicPlus is not liable for any failure of service or breach of security by any merchant account processor gateway provider selected by Client, whether such provider is an Integrated Partner or not.

Signature Page to Follow.

## Acceptance

By signing below, the parties are agreeing to be bound by the covenants and obligations specified in this SOW and the MSA terms and conditions.

IN WITNESS WHEREOF, the parties have caused this SOW to be executed by their duly authorized representatives as of the dates below.

Client

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

CivicPlus

By:  \_\_\_\_\_

Name: \_\_\_\_\_

Amy Vikander

Title: \_\_\_\_\_

Senior VP of Customer Success

Date: \_\_\_\_\_

12/14/2022

## Contact Information

\*all documents must be returned: Master Service Agreement, Statement of Work, and Contact Information Sheet.

### Organization

URL

Street Address

Address 2

City

State

Postal Code

CivicPlus provides telephone support for all trained clients from 7am –7pm Central Time, Monday-Friday (excluding holidays).  
Emergency Support is provided on a 24/7/365 basis for representatives named by the Client. Client is responsible for  
ensuring CivicPlus has current updates.

### Emergency Contact & Mobile Phone

### Emergency Contact & Mobile Phone

### Emergency Contact & Mobile Phone

### Billing Contact

E-Mail

Phone

Ext.

Fax

Billing Address

Address 2

City

State

Postal Code

Tax ID #

Sales Tax Exempt #

Billing Terms

Account Rep

Info Required on Invoice (PO or Job #)

Are you utilizing any external funding for your project (ex. FEMA, CARES): Y [ ] or N [ ]

Please list all external sources: \_\_\_\_\_

### Contract Contact

Email

Phone

Ext.

Fax

### Project Contact

Email

Phone

Ext.

Fax