



# City of Jackson

May 16, 2025

**Subject: Agreement with Emergency Networking, LLC to provide cloud-based records management services to JFR**

Mayor and Board,

Three years ago, our vendor for records management system was bought out by another company. We agreed to stay on with the new company for three years. During this time, they have gone away from what was in place and we have been dissatisfied with their customer support.

In August of this year, we will be required to submit data into a new NERIS (National Emergency Response Incident System) on a monthly basis and it is forcing vendors to make changes to their records management systems.

We found a vendor that has already been approved for their NERIS application. They are one of only 2 systems that have been approved and are currently online. The executive team with this company is the same individuals that developed the records management system that we were with four years ago that we were very pleased with.

They are offering to allow us to start utilizing their system for only the data export fee for the remainder of this year with us moving to an annual contract starting in January. The annual cost that we will bring to you is annual budgeted item and it will be approximately a 40% reduction in the annual fees that we have been charged over the last two years.

City Attorney Poore is working with the company to get the correct contract language and once that is complete, we will ask that you authorize the mayor to enter into an agreement to move forward with Emergency Networking as our records management system.

If you have any questions, you can contact me anytime.

Sincerely,

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