

BS&A Payments		
Are you currently accepting electronic payments (CC, ACH)? Are you happy with your current provider and the functionality they offer? Are residents happy?		
If yes: What are the payment channels you offer? (point of sale/counter, online, text, IVR, etc.)? Which do residents favor?		
With BS&A Payments, do you plan to accept point of sale (counter) payments, online payments or both?		
Of the integrated BS&A Online payment types, which ones will be used?	☐ Tax ☐ Delinquent Tax ☐ Delinquent Personal Property Tax ☐ Special Assessments	☐ Building Department ☐ Accounts Receivable / Miscellaneous Receivables ☐ Utility Billing ☐ Business License
What is your invoice volume for each payment type?		
Of the accepted types, do any require their own unique bank account or deposit? If yes, please specify		
If you are accepting utility payments, please specify which services you bill for (water, sewer, electric, gas, etc.):		
If accepting payments for BS&A Community Development, which types would you like available?	☐ Permits ☐ Code Enforcements ☐ Certificates ☐ PZE Processes ☐ Projects	☐ Certificate of Occupancies ☐ Bonds ☐ Escrows (Cloud Only) ☐ Names
Will payments be taken online for items without an invoice within BS&A? Parking Tickets, FOIA requests, Park Rentals, etc?	If yes, please fill out and return the External Payments Discovery spreadsheet .	
What is your desired go-live timeframe?		
Primary Project Contact (name/phone/email)		