

CITY OF JACKSON
REQUEST FOR QUALIFICATIONS FOR TELEPHONE AND
INTERNET SERVICES PROGRAM
RESPONSE SHEET

Note: Please return this page as a cover sheet with each copy of your submittal.

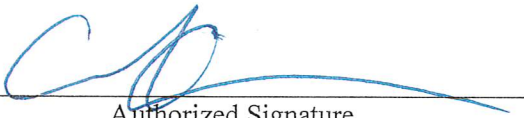
Person signing proposal must be a person in your company authorized to sign a contract with the City of Jackson if selected to complete the project.

The undersigned, an authorized agent of his/her company, hereby certifies:

☒ familiarization with all terms, conditions, and specifications herein stated; and

☒ company is qualified to provide services as included.

Respectfully submitted


Authorized Signature

Company Name Circle Fiber

Chris Foeste
Printed Name of Individual Signing Proposal

Address 1 24 S. Minnesota

Vice President
Title

Address 2 _____

573-576-6175
Telephone

Cape Girardeau MO 63703
City, State and Zip Code

Fax Number

5/23/22
Date Submitted

cfoeste@circlefiber.com
E-Mail Address



City of Jackson, Missouri
Statement of Qualifications Response
Telephone and Internet Services Program

RFQ Response Issued:

May 24, 2022

No later than 2:00 P.M. CDT

Deliver to:

Liza Walker, City Clerk

101 Court Street

Jackson, Missouri 63755

(573) 243-3568



Project Description

The scope of work consists of the provision of telecommunication and internet services to premises of city-owned property locations, as deemed necessary by the City of Jackson.

Background

Big River Communications, headquartered in Cape Girardeau, Missouri, has been providing traditional voice and data telecommunication products to Southeast Missouri since 2001. Circle Fiber, a division of Big River Communications, was created in 2020 with the mission to deliver a transformational gigabit fiber optic internet to the premise network to homes and businesses located throughout the region.

Circle Fiber has successfully installed and connected fiber optic internet services to over two thousand residents, businesses, and growing since their March 2021 network deployment in Jackson, Missouri. Circle Fiber provides gigabit and beyond broadband data capability over their 100 percent all-fiber internet network, which also supports next generation digital voice communication products and services. Circle Fiber's network will cover all City of Jackson locations currently served by Big River Communications.



Escalation & Notification List

Account Contacts	Technical Support
<p>Beckie Tripp Account Executive Office: 573-388-3770 Cell: 573-270-4402 Email: btripp@circlefiber.com</p> <p>Chris Foeste Vice President of Circle Fiber Office: 573-388-3709 Cell: 573-576-6175 Email: cfoeste@circlefiber.com</p> <p>Chris Simmons President of Circle Fiber Office: 573-388-3710 Cell: 573-382-0413 Email: csimmons@circlefiber.com</p> <p>Kevin Cantwell President of Big River Communications All Access: 1-800-JUMP-SHOT (1-800-586-7746) Office: 314-225-2201 Email: kcantwell@circlefiber.com</p>	<p>During Business Hours Big River Main Line Toll Free: 1-855-BIG-RIVER Local: 573-651-3373</p> <p>On-Call After 6pm Customer Experience On-Call Cell: 573-382-0127 Email: custserv@circlefiber.com</p> <p>Network Operations Center Toll Free: 1-800-455-1201</p> <p>Shannon Stinson Tier 1 Support Manager Office: 573-388-3757 Email: sstinson@circlefiber.com</p> <p>Steven Jarvis Network Operations Manager Office: 573-388-3752 Email: sjarvis@circlefiber.com</p>



Commercial References

SoutheastHEALTH - Allen Smith Network System Engineer II

E: asmith@sehealth.org, T: 573-270-9577

Rhodes 101 - Duane Statler IT Director

E: dstatler@rhodes101.com, T: 573-275-5166

Wings Etc. and Barrel 131 - Joe Hobbs Owner

E: mjhobbswingsetc@gmail.com, T: 573-270-8615



Service Installation Timeline

Circle Fiber is the only one hundred percent fiber optic network infrastructure located in Jackson, Missouri. Circle Fiber is uniquely situated for the rapid deployment of services to premises of city-owned property locations, as deemed necessary by the City of Jackson.

Circle Fiber's broadband network is installed in vaults, pedestals, or aerial splice boxes near each address, which allows us to meet the following City of Jackson RFQ service installation timeline:

- **Qualifications Selected**
City of Jackson would select Circle Fiber from the RFQ submitted.
- **Proposal Approved**
Circle Fiber and the City of Jackson would agree upon proposed service agreement.
- **Site Surveys**
Circle Fiber and the City of Jackson would define a projected fiber path, utility locates, internal wiring, and equipment placement.
- **Network Installation**
Circle Fiber's Installation Crew will bury or hang the fiber directly to the designated address.
- **Service Installation**
Circle Fiber's Service Installation Crew will install the internal fiber wiring into the building and place equipment, turn-up, test, and hand over the fiber internet and voice services to the City of Jackson.

Estimated Service Installation Time Frame

- Current timelines have commercial installation at less than 60 days.
- Current commercial service activation average 4 hours per installation.
(Estimated timeline subject to change due to building structure materials, architecture, and/or length of fiber run.)



Porting Voice Services

Presently, Big River Communications provides voice services to the City of Jackson. Big River Communications will seamlessly transition voice services to Circle Fiber.