



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

September 22, 2025

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Generator at Northwest Iowa Community College on June 28, 2025
Iowa Communications Network (ICN)
Claim dated August 21, 2025
AOS Claim ID: 4144

In accordance with Executive Council policy, we have examined the claim for 29C.20 funds for the above-mentioned damage. It is our conclusion that the above-mentioned damage incurred by the Iowa Communications Network (ICN) is covered by Chapter 29C.20 of the Code of Iowa. The amount requested may include costs that will be covered by a monthly maintenance contract for technician services that are not additional expenses to ICN. The actual claim for reimbursement should only be for expenses that exceed the technician hours per the maintenance agreement.

Therefore, we recommend an Executive Council allocation for the requested amount of \$2,318.68, subject to audit of actual invoices and supporting documentation and demonstration that no costs covered by the maintenance contract have been included.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian R. Brustkern".

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Ryan Mulhall, Executive Director, ICN
Kammy McHone, Finance Division, ICN
Dave Augspurger, Operations Division, ICN
Heather Hackbarth, Department of Management



August 21, 2025

Ms. Kristi Onstot
Executive Secretary
Executive Council of Iowa
State Capitol

Re: Emergency Allocations of Funds

Dear Ms. Onstot,

amount
should
be
\$2,318.68

On or about June 28, 2025 the Iowa Communications Network (ICN) received physical damage to ICN Communications equipment in Sheldon, Iowa. An email was sent to the Office of the Auditor of State and the Executive Council. This letter represents a claim for ~~\$2,308.68~~ in accordance with Chapter 29C.20 of the Code of Iowa for an emergency allocation of funds to repair damages sustained. Paid invoices will be included upon completion of repairs.

It was determined ICN equipment was damaged due to weather-related storms at the Northwest Iowa Community College in Sheldon, IA in O'Brien County. Enclosed are the damage assessment and cost estimate to restore that damaged equipment to normal operating condition.

If you have any questions regarding this claim, please call my office at 515-725-4666.

Sincerely,

Ryan Mulhall
Executive Director

cc: Office of Auditor of State (Tammy Hollingsworth)
ICN Operations Division (Dave Augspurger)
ICN Finance Division (Kammy McHone)

August 13, 2025

**Generator Damage: Northwest Iowa Community College, 603 W Park St,
Sheldon, Iowa, 51201 (O'Brien County).**

AOS #4144/ICN Incident # INC0066818:

On June 28, 2025, at 1:37am, ICN's Network Operations Center received an alarm indicating an issue with our generator at the Northwest Iowa Community College. We dispatched a field technician who reported that the MODBUS that communicates with the generator had no power, the generator display was blank, there were no lights on the battery charger, and the water jacket was cool to the touch. We dispatched our generator vendor who advised that he believed the equipment received a power surge or lightning strike in order for all of the parts to go out at once. ICN checked weather history and thunderstorms were present when the issue occurred.

ICN is requesting the Estimated Costs

THE COSTS FOR LABOR AND REPAIR OF EQUIPMENT:

Generator Vendor (3E):

Equipment (3E Vendor):	\$ 492.43
Labor and Mileage (3E Vendor):	<u>\$1,550.00</u>
	\$2,042.43

ICN Technician Labor:	\$ 276.25
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TOTAL (Parts/Labor):	\$2,308.68
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amount should be
\$2,318.68, KLM

VICTORIA HARRIS
TELECOMMUNICATIONS SPECIALIST SR.

DATE

ICN All Data Combined for June 2025

Employee Name	Date	Work Code	Proj Type	Proj Number	Location	Comments	Hours	RowID
Chad Lundquist	6/28/2025	Incident Drive	INC	66818	SERGEANT BLUFF	Sergeant Bluff to Sheldon NCC	1.00	566646
Chad Lundquist	6/28/2025	Incident Worked	INC	66818	SHELDON	Troubleshot loss of connection to Modbus for NOC. Found separate	2.25	566647
Chad Lundquist	6/28/2025	Incident Drive	INC	66818	SHELDON	Sheldon to Sergeant Bluff	1.00	566648
							4.25	



3E - GENERATOR DIVISION
953 73RD ST
WINDSOR HEIGHTS, IA 50324
(515) 2668890

INVOICE

INVOICE DATE	INVOICE NO.
08/05/25	842333-00
PO. NO.	PAGE #
INC0066818	1

TO VIEW AND PAY ONLINE	USE THIS ENROLLMENT TOKEN
http://3e-co.billtrust.com	KKR MLM SBM

BILL TO:

IOWA COMMUNICATIONS NETWORK
GRIMES STATE OFFICE BUILDING
400 EAST 14TH STREET
DES MOINES, IA 50319-9000

REMIT TO:
Consolidated Electrical Distributor
PO BOX 850365
MINNEAPOLIS, MN 55485-0365

SHIP TO:

IOWA COMMUNICATIONS NETWORK
GRIMES STATE OFFICE BUILDING
400 EAST 14TH STREET
DES MOINES, IA 50319-9000

PLACED BY		INSTRUCTIONS		REFERENCE			CASH DISCOUNT	
				SHELDON			0.00	
CUST #		SHIP POINT		SHIP VIA	SHIPPED		IF PAID BY	
140448		3E - GENERATOR DIVISION		OT_Panic_Win	08/05/25		09/10/25	
LINE NO.	PRODUCT AND DESCRIPTION	QUANTITY ORDERED	QUANTITY B.O.	QTY SHIPPED	QTY U/M	NET PRICE	AMOUNT (NET)	
1	8500GREP REPAIR GENERATOR EMERGENCY SERVICE CALL - SHELDON, IA	1.00	0.00	1.00	E	0.00	0.00	
2	EEE LABOR LABOR	1.00	0.00	1.00	E	630.00	630.00	
3	8700MILEAGE GENERATOR REPAIR MILEAGE	460.00	0.00	460.00	E	2.00	920.00	
4	7080 GM96383 KOHLER GM96383 BATTERY CHARGER 12V 6A	1.00	0.00	1.00	E	200.13	200.13	
5	7080 GM106681-S 34-OD OPTIMUM DUTY BATTERY	1.00	0.00	1.00	E	176.04	176.04	
6	7080 352945-S 352945-S BLOCK HEATER 120V 1500AMP	1.00	0.00	1.00	E	100.27	100.27	
7	7080 GM109952 ANTIFREEZE 50/50 TOTE	1.00	0.00	1.00	GAL	15.99	15.99	
7	Lines Total	Qty Shipped Total		466	Total	Invoice Total	2042.43 2042.43	

Last Page

Cash Discount 0.00 If Paid By 09/10/25

THIS SALE IS SUBJECT TO OUR TERMS LOCATED AT
SALES.OUR-TERMS.COM, WHICH WE MAY CHANGE FROM
TIME TO TIME WITH PRIOR NOTICE.



Invoice

Date	Invoice #
7/2/2025	1659

Bill To
Iowa Communications Network Grimes State Office Bldg 400 East 14th Street Des Moines, Iowa 50319

Please Make Checks Payable to: Fiberutilities Network Services 222 3rd Ave SE Suite 500 Cedar Rapids, Iowa 52401

Terms	Project
Net 60	Maint & Ops

Quantity	Description	Amount
	Maintenance and Operations for June 2025	
1	Network Field Services - Base	186,721.57
1	Network Terminal Services - Base	328,101.76
0	Network Field Services > 1500 Trouble, MAC & Other Hours June 2025 ICN Technician Hour Totals 1599.25 less 1800.00 = 0.00 hours @ \$65.00/hour	0.00
0	Consulting Hours - No Charge	0.00
Total		\$514,823.33



McHone, Kammy <kammy.mchone@iowa.gov>

Generator Damage: Northwest Iowa Community College, 603 W Park St, Sheldon, Iowa, 51201 (O'Brien County) (INC0066818)

1 message

Harris, Victoria <victoria.harris@icn.state.ia.us>

Tue, Jul 1, 2025 at 2:23 PM

To: Executive Council group email <ExecutiveCouncil@tos.iowa.gov>, Dana Davis <dana.davis@aos.iowa.gov>, Tammy Hollingsworth <Tammy.Hollingsworth@aos.iowa.gov>

Cc: ICN Executive Council Notice <ICNExecutiveCouncilNotice@iowa.gov>, Connor Kuehl <connor.kuehl@icn.state.ia.us>, Greg Dorrell <greg.dorrell@icn.state.ia.us>, RD Boswell <rd.boswell@icn.state.ia.us>

This is to notify the Executive Council of a potential claim due to a suspected lightning strike on one of our generators.

On 6/28/25, ICN received an alarm indicating a loss of signal to our generator at Northwest Iowa Community College, [603 W Park St, Sheldon, Iowa, O'Brien County, 51201](#). Technicians were dispatched. Our generator vendor, 3E, replaced the battery, battery charger, and a water jacket heater.

Please open a potential claim for weather-related storm damage to our equipment.

V/r,

Vicki

Vicki Harris**Telecom. Specialist Sr. | NOC Lead**

Facilities

Iowa Communications Network

[400 East 14th Street Des Moines, IA 50319](#)[Office: 515-725-4722](#)**Iowa Communications
Network**

If you are having a service issue, please contact the ICN Service Desk at 515-725-4400. To quickly open a Case with us (Question or Issue), login to the [ICN Customer Portal](#).

Notice to Recipient: This e-mail is meant only for the intended recipient(s) of the transmission, and may be a communication that is privileged by law. If you receive this e-mail in error, any review, use, dissemination, distribution, copying, or storing of the e-mail or its contents is prohibited. Please notify me immediately of the error by return e-mail, and please delete this message from your system. Thank you in advance for your cooperation. [Please consider the environment before printing this e-mail.](#)