



OFFICE OF AUDITOR OF STATE  
STATE OF IOWA

Rob Sand  
Auditor of State

State Capitol Building  
Des Moines, Iowa 50319-0004  
Telephone (515) 281-5834

July 14, 2025

Kristi Onstot  
Executive Council  
L O C A L

Subject: Damages to Ringgold County ISICS Communications Tower due to Winter  
Blizzard Event on March 5, 2025  
Department of Public Safety  
Claim dated March 25, 2025  
AOS Claim ID: 4012

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the loss and have found the items to be in order as shown below:

Documented request		<u>\$ 15,000.00</u>
Executive Council Allocation		\$ 15,000.00
Less:		
Previous payments	\$ 0.00	
This payment	<u>15,000.00</u>	
Total		<u>\$ 15,000.00</u>
Remaining Executive Council allocation		<u>\$ 0.00</u>

We recommend reimbursement be made in the amount of \$15,000.00. This represents full and final payment of the loss.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian R. Brustkern".

Brian R. Brustkern, CPA  
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Interoperability Communications Bureau, Department  
of Public Safety  
Sandra Dostal, Administrative Assistant, Interoperability Communications Bureau,  
Department of Public Safety

**Kim Reynolds**  
Governor  
**Chris Cournoyer**  
Lt. Governor



**Department of Public Safety**

**Stephan Bayens**  
Commissioner

June 16, 2025

Reference: 29C.20 reimbursement claim for radome damage at the Ringgold ISICS tower site. AOS claim #4012

State of Iowa Executive Council:

On May 30, 2025, Motorola submitted an invoice for \$15,000 for repairs regarding act of nature (AON) damage to the Ringgold ISICS tower site. Severe weather caused damage to 2 tower radomes.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$15,000 for this damage.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Ringgold ISICS tower
- The Motorola repair invoice, dated May 30, 2025
- A storm damage summary report, dated June 6, 2025, detailing the work conducted with photographs depicting the damage that occurred
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden  
Assistant Bureau Chief  
Iowa DPS Communications & Interoperability Bureau  
Office of the Commissioner  
215 E. 7<sup>th</sup> Street  
Des Moines, IA 50319

**From:** [Dave Gordon](#)  
**To:** [Duden Joshua](#)  
**Cc:** [Hove Heath](#)  
**Subject:** \*\* External Email Alert \*\* Fwd: Ringgold - Broken Radome Report  
**Date:** Wednesday, March 26, 2025 11:14:48 AM  
**Attachments:** [image.png](#)

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**\*\*External Email Alert\*\*** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Lt.,

You will need to increase the estimate for Ringgold to \$15,000.

Let me know if you have any questions.

Thanks,

Dave

----- Forwarded message -----

**From:** **Dave Gordon** <[dave.gordon@motorolasolutions.com](mailto:dave.gordon@motorolasolutions.com)>  
**Date:** Wed, Mar 26, 2025 at 11:10 AM  
**Subject:** Re: Ringgold - Broken Radome Report  
**To:** ISICSAdmin <[isicsadmin@dps.state.ia.us](mailto:isicsadmin@dps.state.ia.us)>  
**Cc:** ISICS Statewide FSO <[IOWAFSO@motorolasolutions.com](mailto:IOWAFSO@motorolasolutions.com)>, Dave Gordon <[dave.gordon@motorolasolutions.com](mailto:dave.gordon@motorolasolutions.com)>

Morning,

The tower crew arrived at Ringgold today and reported a second broken radome. This is the secondary 6ft dish facing Van Wert.



They happen to have two with them and we will have them replace both.

Please let me know if you have any questions.

Dave

On Tue, Mar 18, 2025 at 11:30 AM Dave Gordon <[dave.gordon@motorolasolutions.com](mailto:dave.gordon@motorolasolutions.com)> wrote:

Good Afternoon,

Our technician was at the Ringgold site and reported a broken radome. This is the primary 6ft dish facing Van Wert. We assume it was damaged during the recent storms.



Please let me know if you have any questions.

Thanks,

--

Dave Gordon  
Customer Support Manager  
Motorola Solutions, Inc.  
State of Iowa

M: +1.319.321.1134

E: [dave.gordon@motorolasolutions.com](mailto:dave.gordon@motorolasolutions.com)

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Dave Gordon  
Customer Support Manager  
Motorola Solutions, Inc.  
State of Iowa

M: +1.319.321.1134

E: [dave.gordon@motorolasolutions.com](mailto:dave.gordon@motorolasolutions.com)

--

Dave Gordon  
Customer Support Manager  
Motorola Solutions, Inc.  
State of Iowa

M: +1.319.321.1134

E: [dave.gordon@motorolasolutions.com](mailto:dave.gordon@motorolasolutions.com)

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**From:** [Hove Heath](#)  
**To:** [Tammy Hollingsworth](#); [ExecutiveCouncil@tos.iowa.gov](mailto:ExecutiveCouncil@tos.iowa.gov)  
**Cc:** [Duden Joshua](#); [DAVID GORDON \(dave.gordon@motorolasolutions.com\)](mailto:DAVID.GORDON@dave.gordon@motorolasolutions.com)  
**Subject:** AON Notification Ringgold County ISICS Tower - Broken Radome  
**Date:** Tuesday, March 18, 2025 11:34:00 AM  
**Attachments:** [image.png](#)

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Executive Council and Tammy,

Please accept this as our initial notification for Act Of Nature damages from the winter blizzard weather event on Wednesday the 5<sup>th</sup> of March, 2025.

Thank you.

**Captain Heath Hove, 385**

**Bureau Chief**

Interoperability Communications Bureau  
Iowa Department of Public Safety  
215 East 7th Street, Des Moines, Iowa 50319  
Office: [515-725-6092](tel:515-725-6092)  
Mobile: [515-204-7288](tel:515-204-7288)  
[hove@dps.state.ia.us](mailto:hove@dps.state.ia.us)  
<https://dps.iowa.gov/>  
<https://dpscareers.com/>



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**From:** Dave Gordon <dave.gordon@motorolasolutions.com>  
**Sent:** Tuesday, March 18, 2025 11:31 AM  
**To:** ISICSAdmin <isicsadmin@dps.state.ia.us>  
**Cc:** ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>  
**Subject:** \*\* External Email Alert \*\* Ringgold - Broken Radome Report

**\*\*External Email Alert\*\*** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

---

Good Afternoon,

Our technician was at the Ringgold site and reported a broken radome. This is the primary 6ft dish facing Van Wert. We assume it was damaged during the recent storms.



Please let me know if you have any questions.

Thanks,

--

Dave Gordon  
Customer Support Manager  
Motorola Solutions, Inc.  
State of Iowa

M: +1.319.321.1134

E: [dave.gordon@motorolasolutions.com](mailto:dave.gordon@motorolasolutions.com)

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**Motorola Solutions, Inc.**  
500 West Monroe  
Chicago IL 60661  
United States  
**Federal Tax ID: 36-1115800**

ORIGINAL INVOICE			
<b>Transaction Number</b> 8330305166		<b>Transaction Date</b> 30-MAY-2025	<b>Transaction Total</b> <b>15,000.00 USD</b>
<b>P.O. Number</b> FY25-4529.2		<b>P.O. Date</b> 30-MAY-2025	<b>Customer Account No</b> 1000199978
<b>Payment Terms</b> Net Due in 60 Days			<b>Payment Due Date</b> 29-JUL-2025
<b>Bill To Address</b> IOWA, STATE OF ATTN: Accounts Payable 215 E 7TH ST DES MOINES IA 50319 United States		<b>Ship To Address</b> IOWA, STATE OF 215 E 7TH ST DES MOINES IA 50319 United States	

Visit our website at [www.motorolasolutions.com](http://www.motorolasolutions.com)

#### IMPORTANT INFORMATION

**Sales Order(s):** 3203781739

**For all invoice payment inquiries contact**  
AccountsReceivable@motorolasolutions.com  
Telephone: 800-247-2346  
Fax: +1(631)883-4238

#### SPECIAL INSTRUCTIONS / COMMENTS

Depot SO#	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
		Date Completed :26-MAR-25 Description of work :Tower crew replaced 2 broken radome covers at the ISICS Ringgold tower. Authorized by : Heather Dixon			
	SVCFS-ONSITE-RSP-IO	FIELD SVC-ON SITE RESPONSE SVCS	1	12,532.00	12,532.00
	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	1	2,468.00	2,468.00
<b>USD Subtotal</b>					<b>15,000.00</b>
<b>USD Total Tax</b>					<b>0.00</b>
<b>USD Total</b>					<b>15,000.00</b>
<b>USD Amount Due</b>					<b>15,000.00</b>

Please detach here and return the bottom portion with your payment

#### Payment Coupon

<b>Transaction Number</b> 8330305166	<b>Customer Account No</b> 1000199978	<b>Payment Due Date</b> 29-JUL-2025	<b>Transaction Total</b> <b>15,000.00 USD</b>	<b>Amount Paid</b>
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Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF  
ATTN: Accounts Payable  
215 E 7TH ST  
DES MOINES IA 50319  
United States

#### Payment Transfer Details

Bank of America, Dallas  
WIRE Routing Transit Number: 026009593  
ACH/EFT Routing Transit Number: 111000012  
SWIFT: BOFAUS3N  
Bank Account No: 3756319806

#### Send Payments To:



Motorola Solutions, Inc.  
13108 Collections Center Drive  
Chicago IL 60693  
United States  
Please provide your remittance details to:  
[US.remittance@motorolasolutions.com](mailto:US.remittance@motorolasolutions.com)



**Motorola Solutions, Inc.**  
500 West Monroe  
Chicago IL 60661  
United States  
**Federal Tax ID: 36-1115800**

ORIGINAL INVOICE			
Transaction Number 8330305166	Transaction Date 30-MAY-2025	Transaction Total <b>15,000.00 USD</b>	
P.O. Number FY25-4529.2	P.O. Date 30-MAY-2025	Customer Account No 1000199978	
Payment Terms Net Due in 60 Days		Payment Due Date 29-JUL-2025	

Visit our website at [www.motorolasolutions.com](http://www.motorolasolutions.com)

Motorola Solutions, Inc.  
1301 E. Algonquin Road  
Schaumburg, IL 60196  
U.S.A.

Mobile: +1-319-321-1134  
Email: dave.gordon@motorolasolutions.com

June 6, 2025

Captain Heath Hove  
Iowa Department of Public Safety  
Interoperability Communications Bureau  
215 E. 7<sup>th</sup> St.  
Des Moines, IA 50319  
RE: Ringgold ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Ringgold site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



**Dave Gordon**  
Customer Support Manager  
State of Iowa  
**Motorola Solutions, Inc.**

### **Ringgold ISICS Tower – Storm Damage Report**

On March 18, 2025 Motorola reported a broken radome at the Ringgold site.

Motorola had a tower crew onsite to replace the broken radome on March 26, 2025.

While the tower crew was onsite they found another broken radome.

They replaced both broken radomes on March 26, 2025.

### **Broken Radome – Before and After Photos**







From: [Dostal, Sandra](#)  
To: [Duden, Joshua](#)  
Subject: ISICS Ringgold 29C.20  
Date: Monday, June 16, 2025 9:28:50 AM  
Attachments: [Proof of payment Ringgold 29C.20 work completed 03.26.25.pdf](#)  
[image001.png](#)

Lt. Duden,

Attached please find the Proof of payment for ISICS Ringgold 29C.20.

06/11/25	2025	PRC	MOTOROLA06JUN25SJD125	AD	ADC06112500000527623		000001000099295	00002099390	Motorola Solutions Inc	05/30/25	83303166	ISICS Ringgold replaced two radome covers. Work completed 03/26/25	ISICS Ringgold replaced two radome covers. Invoice # 8330305166	0001	595	4529	RING	R75		50	2693	406	1	06/09/25	06/09/25	15,000.00
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Thank you,

Sandra Dostal  
Administrative Assistant | DPS Interoperability Communication Bureau  
Office of the Commissioner  
Administrative Services Division  
Iowa Department of Public Safety  
215 East 7th Street, Des Moines, Iowa 50319  
Office: 515-725-6095  
Fax: 515-725-6193  
[dostal@dps.state.ia.us](mailto:dostal@dps.state.ia.us)  
<https://dps.iowa.gov/>  
<https://dpscarers.com/>



# IOWA

Department of  
Administrative Services

1000099295

\$\*\*\*\*\*15,000.00

06/11/2025

PRC MOTORO09JN25SJD125

00690

Motorola Solutions Inc  
13108 Collection Center Dr  
Chicago, IL 60693-0001

FOR QUESTIONS, CONTACT:  
Public Safety, Dept of  
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS Ringgold replaced two radome covers. Work completed 03/26/2	83303166	05/30/2025	15,000.00

TOTAL WARRANT AMOUNT

\$\*\*\*\*\*15,000.00

SAE001

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

Account Numbers

0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 06-11-2025

No. 1000099295

TO  
THE *Treasurer of State*  
*Des Moines, Iowa 50319*

33-2308  
730

FIFTEEN THOUSAND DOLLARS 00 CENTS

AMOUNT

\$\*\*\*\*\*15,000.00

MOTORO09JN25SJD125

Motorola Solutions Inc  
13108 Collection Center Dr  
Chicago, IL 60693-0001

DEPARTMENT OF ADMINISTRATIVE SERVICES  
AUTHORIZED SIGNATURE

1000099295 073023085

8018164908