



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

July 14, 2025

Kristi Onstot
Executive Council
L O C A L

Subject: Weather Related Damages to Cables and Radome Covers on Beaverdale ISICS
Communication Tower on April 16, 2024
Department of Public Safety
Claim dated August 12, 2024
AOS Claim ID: 3746

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the damages and have found the items to be in order as shown below:

Documented request		<u>\$ 46,680.00</u>
Executive Council Allocation		\$ 60,000.00
Less:		
Previous payments	\$ 9,500.00	
This payment	<u>46,680.00</u>	
Total		<u>\$ 56,180.00</u>
Remaining Executive Council allocation		<u>\$ 3,820.00</u>

We recommend reimbursement be made in the amount of \$46,680.00. This represents final payment of the loss. The remaining allocation should be reverted to the State Treasury.

Sincerely,

A handwritten signature in dark ink, appearing to read "Brian R. Brustkern".

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Interoperability Communications Bureau, Department
of Public Safety
Sandra Dostal, Administrative Assistant, Interoperability Communications Bureau,
Department of Public Safety



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

ORIGINAL INVOICE

Transaction Number 8330300413	Transaction Date 25-MAR-2025	Transaction Total 46,680.00 USD
P.O. Number FY25-4529.2	P.O. Date 21-MAR-2025	Customer Account No 1000199978
Payment Terms Net Due in 60 Days		Payment Due Date 24-MAY-2025

Visit our website at www.motorolasolutions.com

Bill To Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Ship To Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

IMPORTANT INFORMATION

Sales Order(s): 3203702787

For all invoice payment inquiries contact
AccountsReceivable@motorolasolutions.com
Telephone: 800-247-2346
Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

Depot SO#	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
		Date Completed :06-JUN-24 Description of work :ISICS Beavertdale site storm damage repairs from various storms. The repairs included the site inspection, TTA, damaged antenna and loose microwave cables. Authorized by : Heather Dixon			
	SVCFS-ONSITE-RSP-IO	FIELD SVC-ON SITE RESPONSE SVCS	1	28,000.00	28,000.00
	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	1	18,680.00	18,680.00

RECEIVED

MAR 26 2025

Please detach here and return the bottom portion with your payment

By

Payment Coupon

Transaction Number 8330300413	Customer Account No 1000199978	Payment Due Date 24-MAY-2025	Transaction Total 46,680.00 USD	Amount Paid
---	--	--	--	--------------------

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Transfer Details

Bank of America, Dallas
WIRE Routing Transit Number: 026009593
ACH/EFT Routing Transit Number: 111000012
SWIFT: BOFAUS3N
Bank Account No: 3756319806

Send Payments To:



Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago IL 60693
United States
Please provide your remittance details to:
US.remittance@motorolasolutions.com

**MOTOROLA SOLUTIONS**

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USD Subtotal	46,680.00
USD Total Tax	0.00
USD Total	46,680.00
USD Amount Due	46,680.00



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Bill To Address IOWA, STATE OF ATTN: Accounts Payable 215 E 7TH ST DES MOINES IA 50319 United States		Ship To Address IOWA, STATE OF 215 E 7TH ST DES MOINES IA 50319 United States	

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USD Subtotal			46,680.00
USD Total Tax			0.00
USD Total			46,680.00
USD Amount Due			46,680.00

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PRCR 595

595MOTOROLA25MR25KC 1

PAGE: 1 of 2

STATE OF IOWA
PAYMENT REQUEST - COMMODITY BASED PR REVERTING SAB

BFY: 2025 FY: 2025 PERIOD: 11

CREATION DATE: 05-09-2025
DOCUMENT TOTAL: \$46,680.00

DOCUMENT DESCRIPTION:

FY24, R75 - 29C.20 and Appeal Board, Beaverdale ISICS Tower

ENTERED BY: kcook
LAST USER: cgibatchadm



PRCR 595

595MOTOROLA25MR25KC 1

PAGE: 2 of 2

STATE OF IOWA
PAYMENT REQUEST - COMMODITY BASED PR REVERTING SAB

VNDR LN: 1 VENDOR#: 00002099390 DISB TYPE: Check AMOUNT: \$46,680.00
Motorola Solutions Inc

13108 Collection Center Dr
Chicago, IL 60693-0001
OVERRIDE ADDRESS:

INV#: 8330300413 VND INV DT: 03-25-2025 TRACKING DT: 04-11-2025
AGREEMENT DOC: MA 005 22185

COMM LN: 1 COMM#: 72574 TYPE: Item RECEIVED SERVICE
FROM: 05-09-2025 TO: 05-09-2025
QTY: 1.00000 UNIT: EA UNIT PRICE: 46,680.000000 TOTAL: \$46,680.00
DISC UNIT PRICE: 46,680.000000 CONTRACT AMT:
INV#: 8330300413 INV LN#: 1 VND INV DT: 03-25-2025 TRACKING DT: 04-11-2025
REF DOC: REF VNDR LN: 0 REF COMM LN: 0 REF TYPE: PARTIAL
COMMODITY
Two-Way Radio, Portable, Including Vehicle Radio Relay Syste
CL DESCRIPTION:
Motorola radios and related equipment

ACCT 1 BFY: 2025 FY: 2025 PERIOD: 11 EVENT TYPE: AP01 LINE AMOUNT: \$46,680.00
REF DOC: REF VNDR LN: 0 REF ACTG LN: REF TYPE: PARTIAL
CHECK DESCR:
Motorola Invoice #8330300413
ACCT LINE DESC:
FY24, R75 Motorola Invoice #8330300413, AOS Claim #3746
FUND DEPT ORGN / SUB APPR OBJIT / SUB REV / SUB
0001 532 0020 890 2693

APPEAL BOARD CLAIMS – ADMINISTRATIVE PROCESS

This form must be used when submitting claims for outdated invoices to the Department of Administrative Services (DAS), if the following conditions exist:

- Claim is for an outdated invoice from a previous closed fiscal year, and the amount of the reversion is sufficient to pay the claim, (including Relocation and Educational Assistance claims) or,
- Claim is NOT for a payroll related expense.

Department Contact: Katelyn C Cook, (515) 725-6243

FY of Expense: 24

Document Type: PRCR ☐

TO BE PAID BY: (check one) **APPEAL BOARD** ☒ **DEPARTMENT** ☐ **OTHER FUNDING** ☐

	Document Number	Vendor Name	Final Date Service/Goods Received	Fund	Dept	Unit	Appr	Amount
1	595MOTOROLA25MR25KCC	Motorola Solutions Inc. #00002099390	6/6/2024	0001	595	4529	R75	46,680.00
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								

Total \$ 46,680.00
KCC 05/09/25

- When the claim is for the previous closed fiscal year, and the funding for it was from the General Fund of the State (fund 0001), the claim must be completed and on-lined with the following account code 0001-532-0020-objt. The object is the object code normally used for the expense.
- The administration form must contain the department's coding and appropriation in which the claim would normally have paid.
- Claims being paid from different departments cannot be placed on the same document.
- If a claim is part reverted funds and part other funding sources, prepare two documents, or prepare 1 document and the appropriate JV1N/JV1R.
- Administrative Appeal Board "R" documents must be submitted with this Administrative Process Form.
- Policy 260.250

Kristy Anderson
5/9/25



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United States

Ship To Address

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RCVD 04/11/2025
- KCC

MAR 26 2025

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		USD Total Tax	0.00
		USD Total	46,680.00
		USD Amount Due	46,680.00

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MOTOROLA SOLUTIONS

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Model: 42-010-01184
Enhanced, 42-010-01184-01184

December 15, 2024

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Beaverdale ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Beaverdale site for various storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,


Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Beaverdale ISICS Tower – Storm Damage Report

On May 1, 2024, Motorola was at the Beaverdale site inspecting for reports of radio coverage issues.

Motorola had a tower crew to inspect the antenna system on May 1, 2024.

Motorola had a tower crew onsite to replace the damaged tower top amp on May 17, 2024.

Motorola had a tower crew onsite to replace the damaged antenna June 6, 2024.

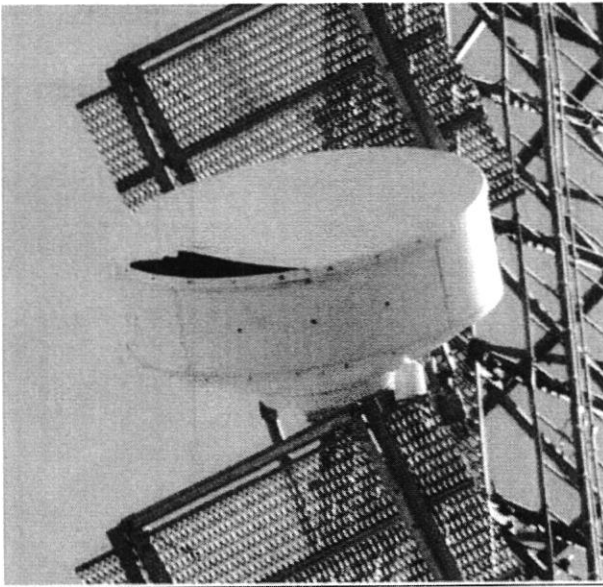
On May 2, 2024, Motorola reported a broken radome at the Beaverdale site.

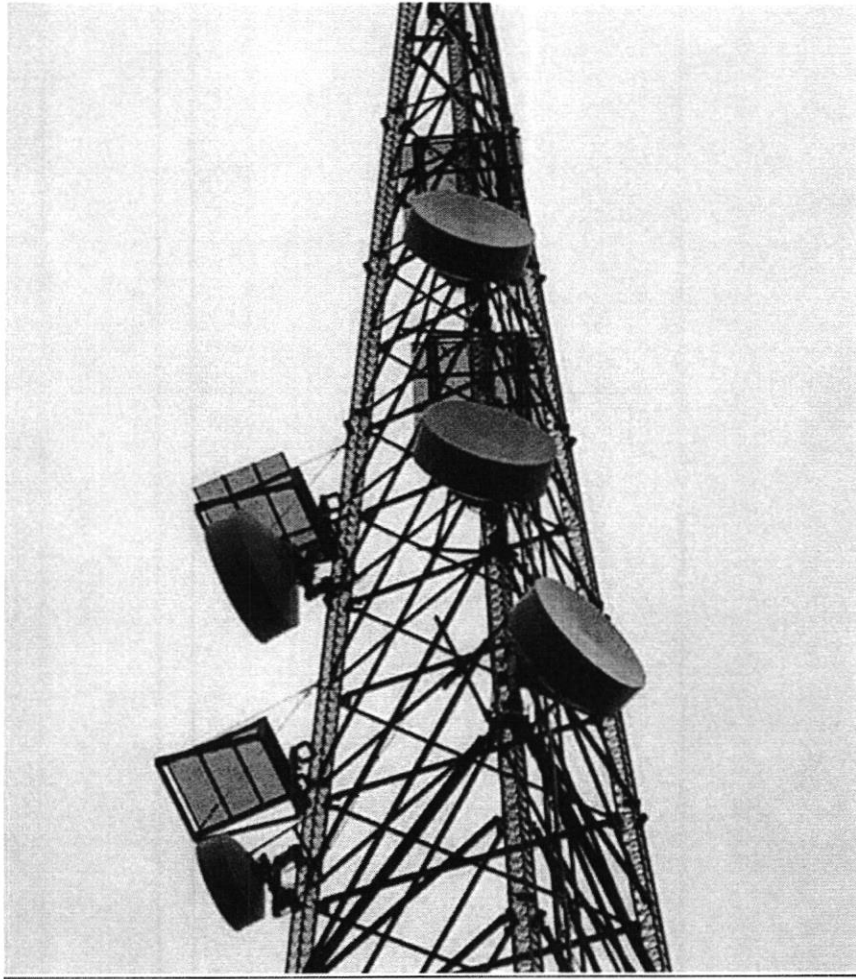
Motorola had a tower crew onsite to replace the radome on August 12, 2024.

On May 2, 2024, Motorola reported loose microwave cables at the Beaverdale site.

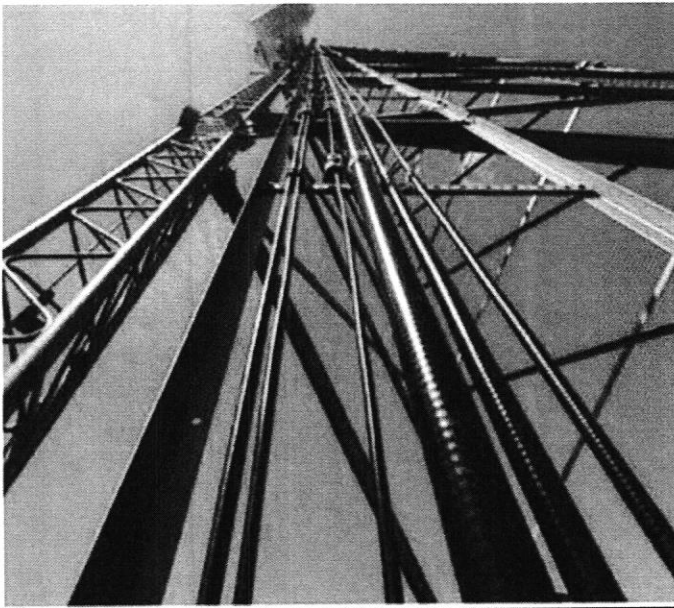
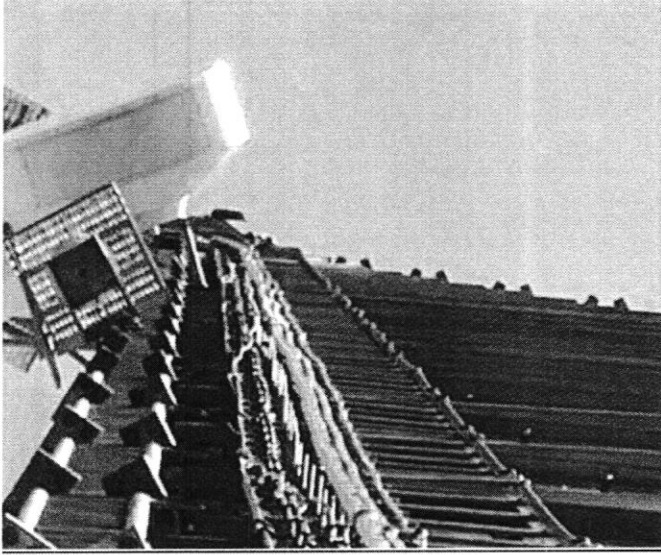
Motorola had a tower crew onsite to repair the loose microwave cables on May 17, 2024.

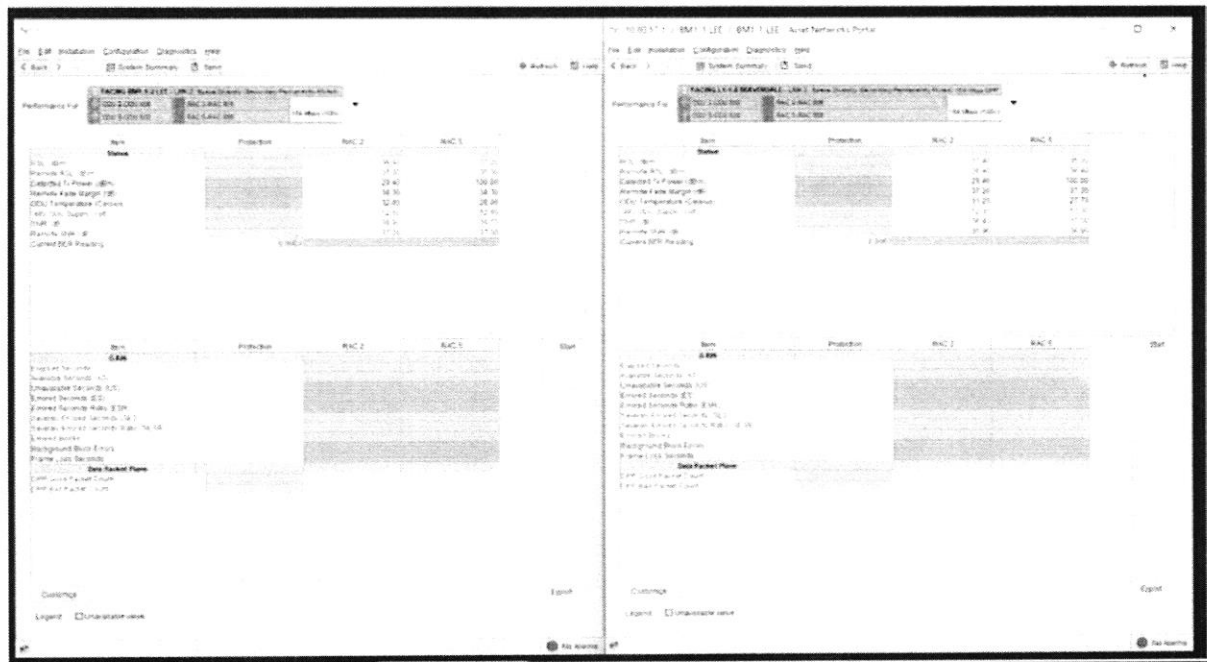
Broken Radome – Before and After Photos



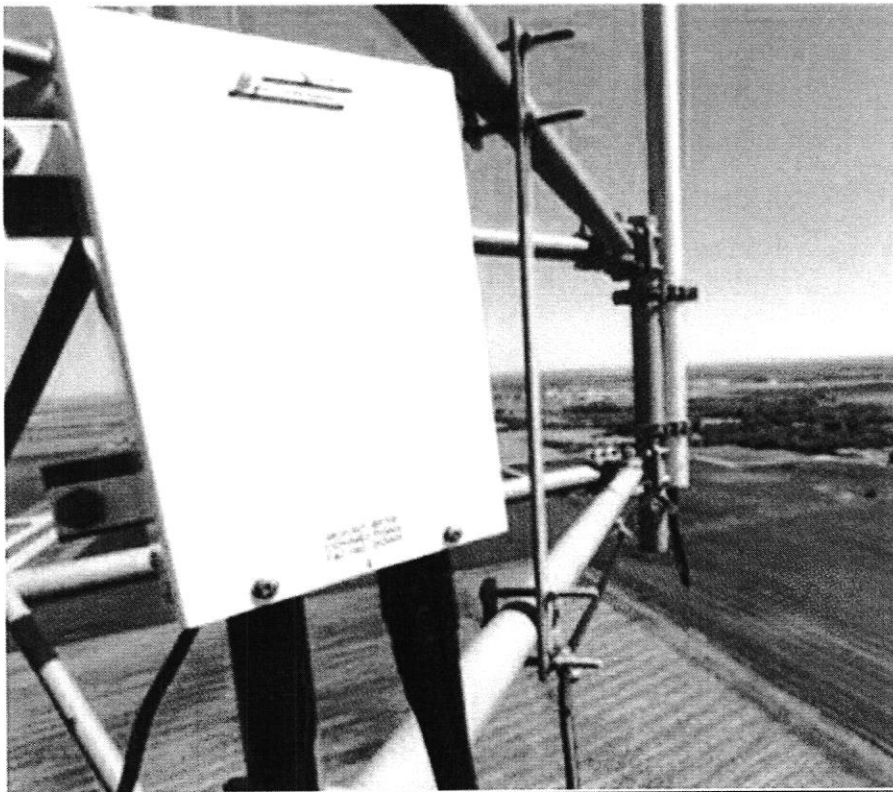
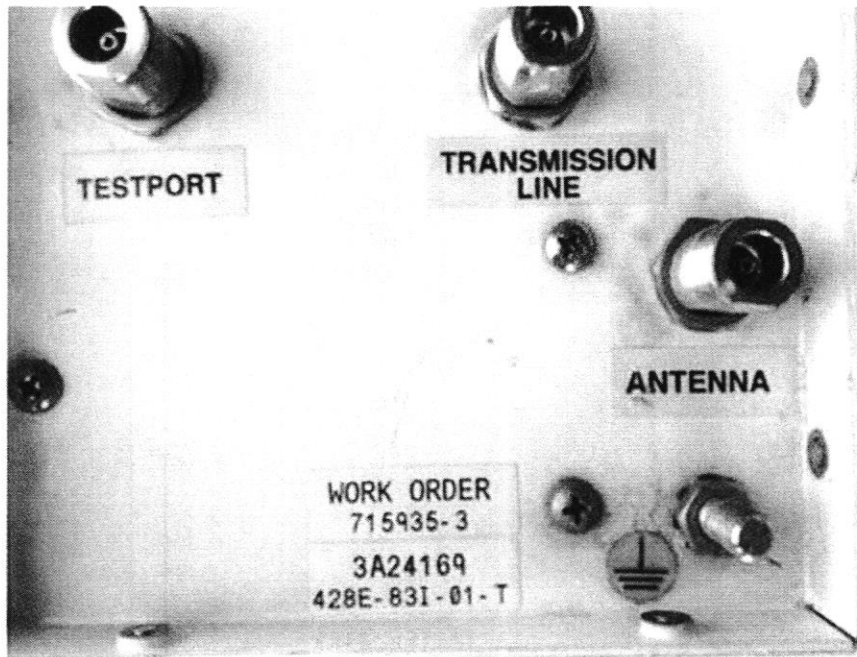


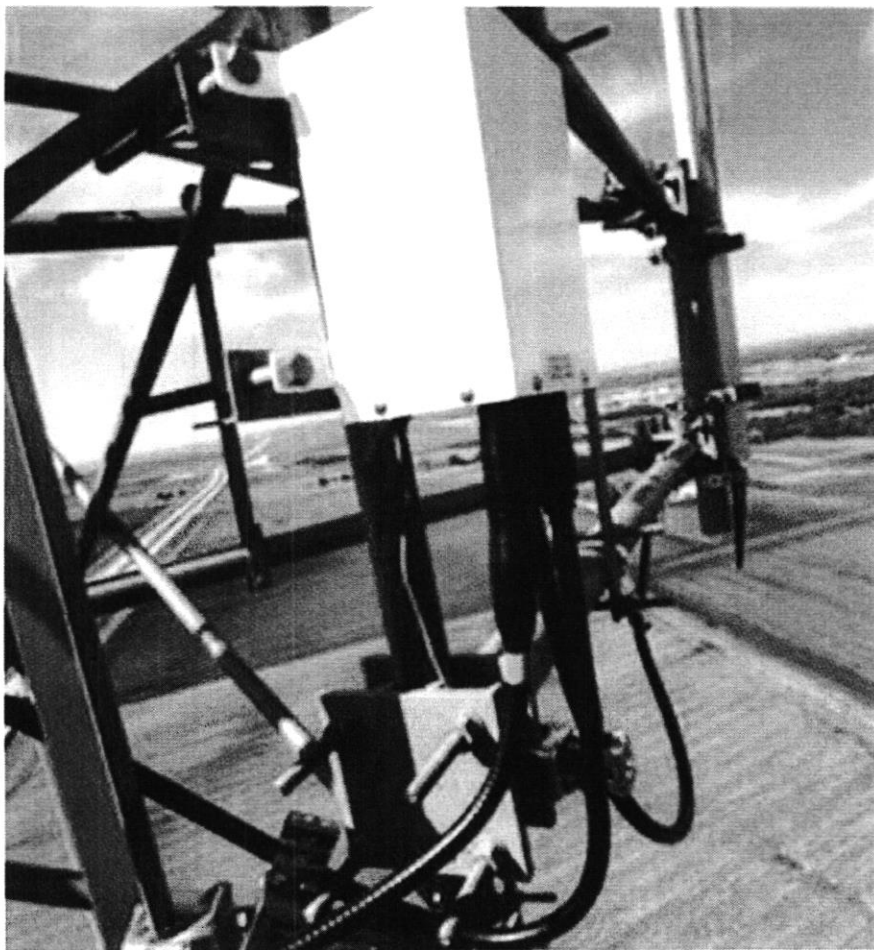
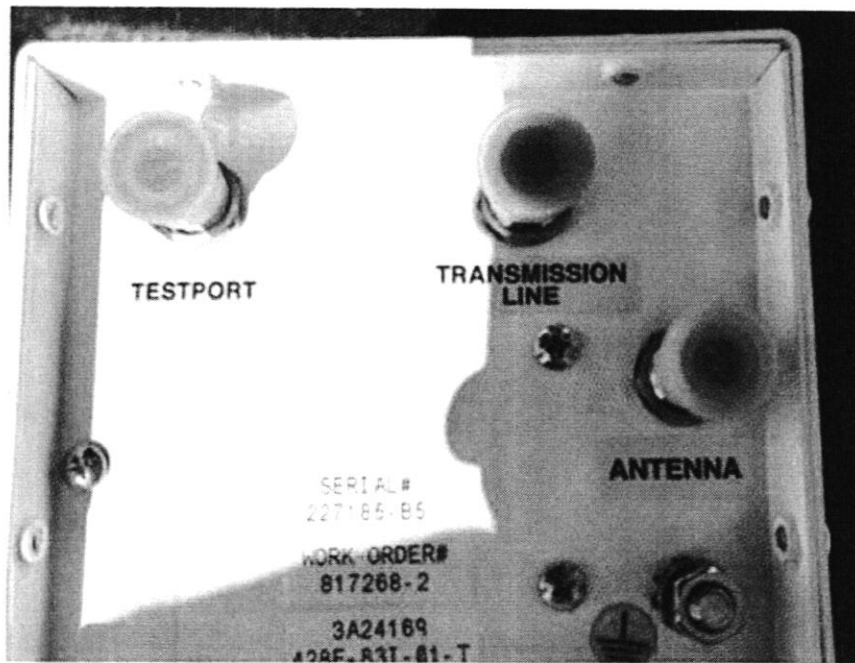
Loose Cables – Before and After Photos



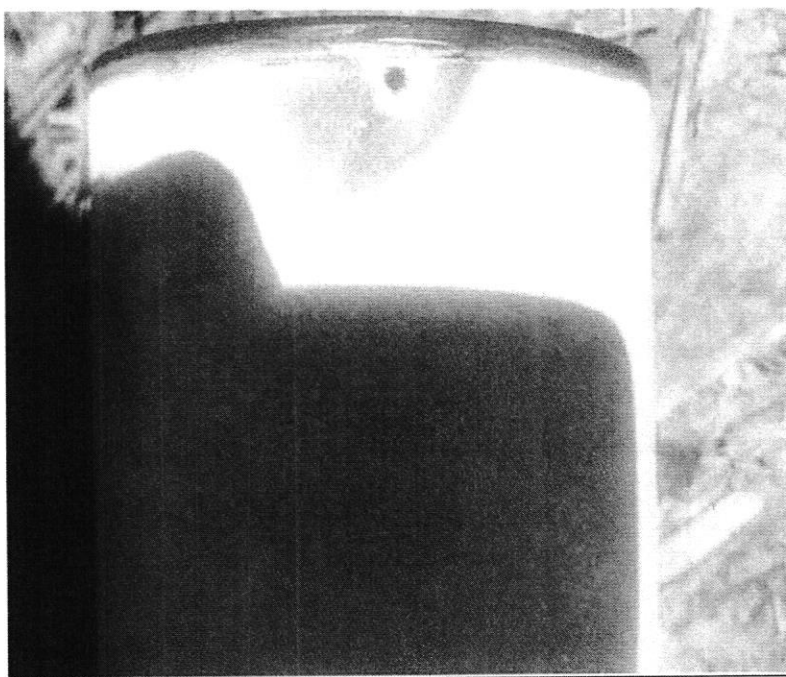
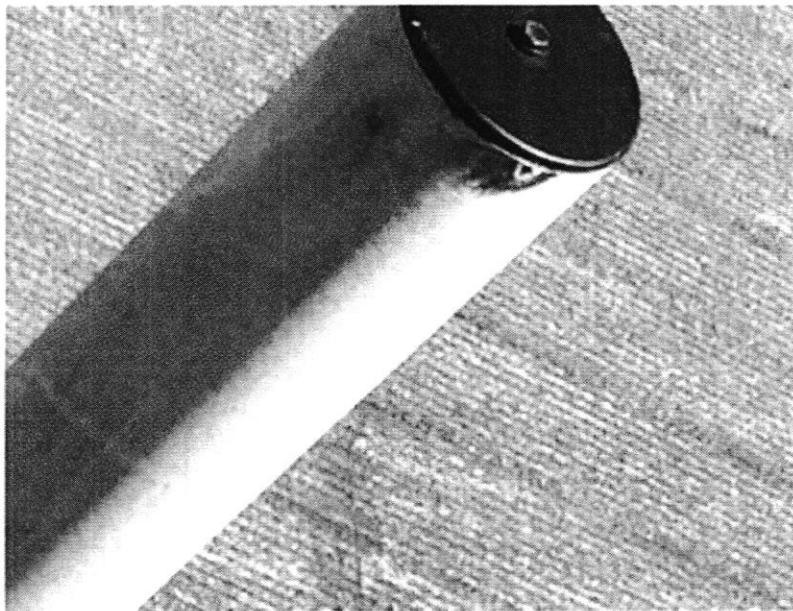
[illegible]

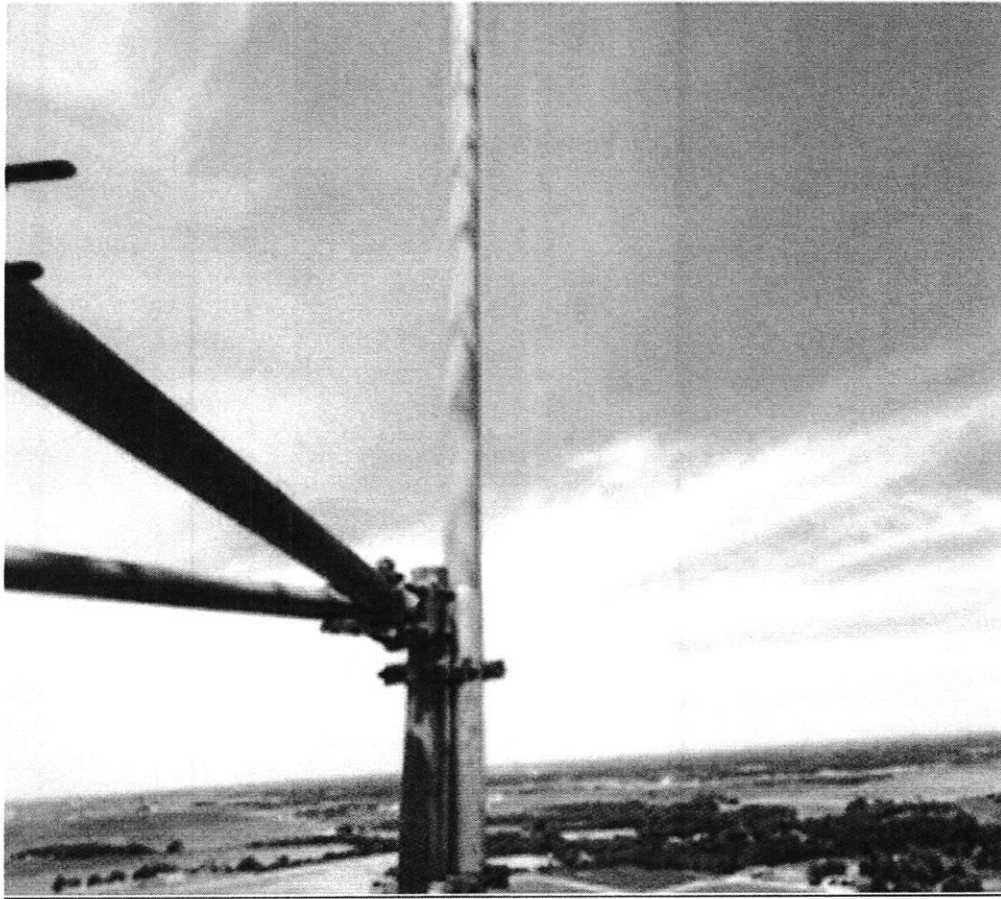
Tower Top Amplifier – Before and After Photos





Antenna – Before and After Photos





Cook Katelyn

From: Dostal Sandra
Sent: Friday, March 28, 2025 3:36 PM
To: Cook Katelyn
Cc: Duden Joshua; Hove Heath
Subject: RE: ** External Email Alert ** Beaverdale Split Invoice
Attachments: MOTORO28MR25SJD125001.pdf; MOTORO28MR25SJD125 completion report001.pdf; 8330300413 appeal board invoice001.pdf; RE: ** External Email Alert ** ISICS Beaverdale Site - Storm Damage Repair Report and Invoice

Importance: High

Hello Katelyn,

I have attached the Beaverdale ISICS tower invoice payments that have been split by year. The Doc ID that the payment for FY25 is MOTORO28MR25SJD125. This is for the radome cover replacement, which was completed 8/8/24.

The second Beaverdale ISICS tower invoice is for Storm damage repairs from various storms. TTA, damaged antenna and loose microwave cables. This work was completed on 6/6/24, FY 24.

I am also attaching a brief history of the Beaverdale ISICS tower for you to bring you up to speed.

Thank you,

Sandra Dostal

Administrative Assistant | DPS Interoperability Communication Bureau

Office of the Commissioner

Administrative Services Division

Iowa Department of Public Safety

215 East 7th Street, Des Moines, Iowa 50319

Office: 515-725-6095

Fax: 515-725-6193

dostal@dps.state.ia.us

<https://dps.iowa.gov/>

<https://dpscareers.com/>



Department of
Public Safety

From: Duden Joshua <duden@dps.state.ia.us>
Sent: Tuesday, March 25, 2025 2:39 PM
To: Dostal Sandra <dostal@dps.state.ia.us>
Cc: Hove Heath <hove@dps.state.ia.us>
Subject: FW: ** External Email Alert ** Beaverdale Split Invoice

Sandra,

Split invoice from Beaverdale.

Lieutenant Joshua Duden ★184★

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6108
Mobile: 515-559-6988
duden@dps.state.ia.us

<https://dps.iowa.gov/>
<https://dpscarers.com/>

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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Tuesday, March 25, 2025 8:34 AM
To: Hove Heath <hove@dps.state.ia.us>; Duden Joshua <duden@dps.state.ia.us>
Cc: DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** Beaverdale Split Invoice

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Morning,

Attached is the credit memo (1187142677) for the original Beaverdale invoice.

Also Attached are the new invoices splitting up that work for the radome (8330300295) and TTA/Antenna work (8330300413).

Sorry for the delay.

Please let me know if you have any questions.

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).

Beaverdale / 4529 MOTOR 28 MAR 25 53 D
BDAL 125

Page 1/2



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

ORIGINAL INVOICE

Transaction Number 8330300295	Transaction Date 22-MAR-2025	Transaction Total 9,500.00 USD
P.O. Number FY25-4529.2	P.O. Date 21-MAR-2025	Customer Account No 1000199978
Payment Terms Net Due in 60 Days	Payment Due Date 21-MAY-2025	

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Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

Depot SO#	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
	SVCFS-ONSITE-RSP-IO	Date Completed :08-AUG-24 Description of work :Tower crew replacement of radome dish cover at ISICS Beaverdale site. Authorized by : Heather Dixon FIELD SVC-ON SITE RESPONSE SVCS	1	8,266.00	8,266.00
	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	1	1,234.00	1,234.00
					RECEIVED MAR 26 2025
USD Subtotal					9,500.00
USD Total Tax					0.00
USD Total By					9,500.00
USD Amount Due					9,500.00

Please detach here and return the bottom portion with your payment

Payment Coupon

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Send Payments To:



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Cook Katelyn

From: Hove Heath
Sent: Tuesday, December 17, 2024 9:21 AM
To: Cook Katelyn; DAVID GORDON
Cc: Duden Joshua; Dostal Sandra
Subject: RE: ** External Email Alert ** ISICS Beaverdale Site - Storm Damage Repair Report and Invoice

Follow Up Flag: Follow up
Flag Status: Flagged

Katelyn,

Looking at the full report from Motorola yes, some work was completed in FY24, It is broken out by description in that report. The work completed in FY25 was the Radome replacement \$9,500, all the other work was completed in FY24 \$46,680. I will send to Dave Gordon for a split invoice.

Thank you.

Dave Gordon,

We will need a split invoice for the Beaverdale site repairs, one for our FY2025 which should reflect the \$9,500 for the Radome Cover replacement and one for FY2024 with the remaining \$46,680. This would be for site inspection, TTA, damaged antenna and the loose microwave cables.

Thank you.

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: [515-725-6092](tel:515-725-6092)
Mobile: [515-204-7288](tel:515-204-7288)
hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscarers.com/>



**Department of
Public Safety**

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From: Seiler Katelyn <seiler@dps.state.ia.us>
Sent: Monday, December 16, 2024 11:31 AM

To: Hove Heath <hove@dps.state.ia.us>

Cc: Duden Joshua <duden@dps.state.ia.us>; Dostal Sandra <dostal@dps.state.ia.us>

Subject: RE: ** External Email Alert ** ISICS Beaverdale Site - Storm Damage Repair Report and Invoice

Good morning Captain Hove,

Since some of the parts and work were completed in FY 2024 (prior to July 1, 2024) and some were completed in FY 2025 (July 1, 2024 or after), we will need a written breakdown of the costs for each fiscal year.

We do not need a split invoice, just a written summary of what costs landed in FY 2024 and what landed in FY 2025.

Sandra – please do not pay until we obtain the cost breakdown. Per our usual structure, I will process FY 2024 prior fiscal year claims if you could please process the current fiscal year portion.

Look forward to receiving an updated statement on this one!

Katelyn Cook

Accountant

Administrative Services Division | Finance Bureau

Iowa Department of Public Safety

215 East 7th Street, Des Moines, Iowa 50319

Office: 515-725-6243

seiler@dps.state.ia.us

<https://dps.iowa.gov/>

<https://dpscarers.com/>



**Department of
Public Safety**

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From: Hove Heath <hove@dps.state.ia.us>

Sent: Monday, December 16, 2024 10:27 AM

To: Seiler Katelyn <seiler@dps.state.ia.us>

Cc: Duden Joshua <duden@dps.state.ia.us>

Subject: FW: ** External Email Alert ** ISICS Beaverdale Site - Storm Damage Repair Report and Invoice

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau

Iowa Department of Public Safety

215 East 7th Street, Des Moines, Iowa 50319

Office: 515-725-6092

Mobile: 515-204-7288

hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Sunday, December 15, 2024 7:20 AM
To: ISICSAdmin <isicsadmin@dps.state.ia.us>
Cc: Dostal Sandra <dostal@dps.state.ia.us>; Dixon Heather <dixon@dps.state.ia.us>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** ISICS Beaverdale Site - Storm Damage Repair Report and Invoice

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Morning,

Attached is the report and invoice for the Beaverdale site storm damage repair work.

Please let me know if you have any questions.

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Visit our website at www.motorolasolutions.com

ORIGINAL CREDIT MEMO

Credit Memo Number 1187142677	Credit Memo Date 12-MAR-2025	Credit Memo Total Amount (56,180.00) USD
P.O. Number FY25-4529.2	P.O. Date 09-DEC-2024	Customer Account No 1000199978
Payment Terms		Payment Due Date

Bill To Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Ship To Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

IMPORTANT INFORMATION

Inco Term: CIF

Return Authorization Number
3203591685

For all invoice payment inquiries contact
AccountsReceivable@motorolasolutions.com
Telephone: 800-247-2346
Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

Invoice Special Instruction: credit per invoice#8330293422, request per Dave Gordon (The customer has requested we credit this invoice and rebill this work with 2 invoices)

Line Item #	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
1	SVCFS-ONSITE-RSP-IO	Date Completed :15-JUL-24 Description of work :ISICS Beaverdale site storm damage repairs from various storms. Authorized by : Heather Dixon FIELD SVC-ON SITE RESPONSE SVCS	-1	36,266.00	(36,266.00)
2	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	-1	19,914.00	(19,914.00)
USD Subtotal					(56,180.00)
USD Total Tax					0.00
USD Total					(56,180.00)

Please detach here and return the bottom portion with your payment

Payment Coupon

Transaction Number 1187142677	Customer Account No 1000199978	Payment Due Date	Transaction Total (56,180.00) USD	Amount Paid
---	--	-------------------------	--	--------------------

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Transfer Details

CHICAGO
SWIFT: BOFAUS3N
Bank Account No: 3756319822

Send Payments To:



Motorola Solutions, Inc.
13096 Collections Center Drive
Chicago IL 60693
United States
Please provide your remittance details to:
US.remittance@motorolasolutions.com



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

ORIGINAL CREDIT MEMO			
Credit Memo Number 1187142677	Credit Memo Date 12-MAR-2025	Credit Memo Total Amount (56,180.00) USD	
P.O. Number FY25-4529.2	P.O. Date 09-DEC-2024	Customer Account No 1000199978	
Payment Terms			Payment Due Date

Visit our website at www.motorolasolutions.com



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

ORIGINAL INVOICE			
Transaction Number 8330300295		Transaction Date 22-MAR-2025	
P.O. Number FY25-4529.2		P.O. Date 21-MAR-2025	Customer Account No 1000199978
Payment Terms Net Due in 60 Days			Payment Due Date 21-MAY-2025
Bill To Address IOWA, STATE OF ATTN: Accounts Payable 215 E 7TH ST DES MOINES IA 50319 United States		Ship To Address IOWA, STATE OF 215 E 7TH ST DES MOINES IA 50319 United States	

Visit our website at www.motorolasolutions.com

IMPORTANT INFORMATION

Sales Order(s): 3203702782

For all invoice payment inquiries contact
AccountsReceivable@motorolasolutions.com
Telephone: 800-247-2346
Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

Depot SO#	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
		Date Completed :08-AUG-24 Description of work :Tower crew replacement of radome dish cover at ISICS Beaverdale site. Authorized by : Heather Dixon			
	SVCFS-ONSITE-RSP-IO	FIELD SVC-ON SITE RESPONSE SVCS	1	8,266.00	8,266.00
	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	1	1,234.00	1,234.00
USD Subtotal					9,500.00
USD Total Tax					0.00
USD Total					9,500.00
USD Amount Due					9,500.00

Please detach here and return the bottom portion with your payment

Payment Coupon

Transaction Number 8330300295	Customer Account No 1000199978	Payment Due Date 21-MAY-2025	Transaction Total 9,500.00 USD	Amount Paid
---	--	--	--	--------------------

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Transfer Details

Bank of America, Dallas
WIRE Routing Transit Number: 026009593
ACH/EFT Routing Transit Number: 111000012
SWIFT: BOFAUS3N
Bank Account No: 3756319806

Send Payments To:



Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago IL 60693
United States
Please provide your remittance details to:
US.remittance@motorolasolutions.com



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

ORIGINAL INVOICE			
Transaction Number 8330300295	Transaction Date 22-MAR-2025	Transaction Total 9,500.00 USD	
P.O. Number FY25-4529.2	P.O. Date 21-MAR-2025	Customer Account No 1000199978	
Payment Terms Net Due in 60 Days		Payment Due Date 21-MAY-2025	

Visit our website at www.motorolasolutions.com

From: [Duden Joshua](#)
To: [Dostal Sandra](#)
Cc: [Hove Heath](#)
Subject: FW: ** External Email Alert ** Beaverdale Split Invoice
Date: Tuesday, March 25, 2025 2:40:34 PM
Attachments: [Beaverdale TTA-Antenna - 8330300413.pdf](#)
[Beaverdale Radome - 8330300295.pdf](#)
[Beaverdale Credit - 1187142677.pdf](#)
[image001.png](#)

Sandra,

Split invoice from Beaverdale.

Lieutenant Joshua Duden ★184★

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6108
Mobile: 515-559-6988
duden@dps.state.ia.us

<https://dps.iowa.gov/>
<https://dpscareers.com/>

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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Tuesday, March 25, 2025 8:34 AM
To: Hove Heath <hove@dps.state.ia.us>; Duden Joshua <duden@dps.state.ia.us>
Cc: DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** Beaverdale Split Invoice

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Morning,

Attached is the credit memo (1187142677) for the original Beaverdale invoice.

Also Attached are the new invoices splitting up that work for the radome (8330300295) and TTA/Antenna work (8330300413).

Sorry for the delay.

Please let me know if you have any questions.

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

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From: [Pierce Richard](#)
To: ExecutiveCouncil@tos.iowa.gov; [Tammy Hollingsworth](#)
Cc: [Dostal Sandra](#); [Hove Heath](#); [Duden Joshua](#); [Cook Katelyn](#); [Anderson Kristy](#); [DAVID GORDON](#)
Subject: 4-16-24 Initial 29C20 AON Notification ref. Beaverdale ISICS Tower - Radome Damage & Loose Cable
Date: Thursday, May 2, 2024 3:23:00 PM

Executive Council and Tammy

On 5-2-24, while Motorola personnel were working at the Beaverdale ISICS Site performing maintenance they noticed there was a loose microwave cable and a broken radome cover that was caused by severe weather. From an assessment of recent weather events, it appears the damage occurred on 4-16 by severe weather conditions in around the Beaverdale Tower area. Please accept this email as the initial 29C20 notification of AON damage to the Beaverdale ISICS Tower. See the email chain below for the 5-2-24 report from Dave Gordon, Motorola Customer Support Manager, and photograph of the damage. An Allocation Letter will be sent upon receipt of the estimate of damage.

Captain Richard Pierce
Bureau Chief | DPS Interoperability Communication Bureau

Office of the Commissioner

Iowa Department of Public Safety

215 East 7th Street | Des Moines, Iowa 50319

Office: 515-725-6113

Cell: 712-269-0730

pierce@dps.state.ia.us

cid:image003.jpg@01DA17E8.21881970



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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Thursday, May 2, 2024 9:08 AM
To: ISICSNOC <ISICSNOC@DPS.STATE.IA.US>
Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; Case Irwin <case.irwin@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** Beaverdale - Damage Report

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Morning,

While working on the Beavertdale site coverage issue we found some damage. There is a broken radome on a dish at Beavertdale. This is the primary dish facing the Lee (Donnellson) Site. The rest of the radomes look fine.

Beavertdale Radome 5-1-24.JPG



We also found a microwave cable that was pulled loose. We had the tower crew stabilize it with the hardware they had. A return trip with additional hardware will be needed to complete that repair.

Looking back, there was some severe weather in that area on April 16th. Our best assumption is this happened around that time.

Weather Service Link
https://www.weather.gov/dvn/summary_04162024

Please let me know if you have any questions.

Thanks,

--

Dave Gordon

Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

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From: [Pierce Richard](#)
To: ExecutiveCouncil@tos.iowa.gov; [Tammy Hollingsworth](#)
Cc: [Cook Katelyn](#); [Dostal Sandra](#); [Hove Heath](#); [Duden Joshua](#); [DAVID GORDON](#); [Richardson Scott](#); [Brittain David](#)
Subject: 4-16-24 Update ref Initial 29C20 Notification- Beaverdale ISICS Tower Radome, Loose cables & Anomalous issue
Date: Wednesday, May 29, 2024 9:33:00 AM
Attachments: [4-16-24 Initial 29C20 AON Notification ref. Beaverdale ISICS Tower - Radome Damage Loose Cable.msg](#)
[RE Re Urgent ISICS Maintenance - Beaverdale - Tuesday April 30th - Noon to 230pm.msg](#)

Executive Council & Tammy

As an update regarding Beaverdale ISICS Tower, on 4-16-24 Beaverdale ISICS Tower sustained AON Radome damage and loose cables due to regional storms. This AON was reported on 5-2-24 when Motorola repair crews responded to the site due to recent coverage issues (See attached 4-16-24 Initial Notification). Since then Motorola work crews have been attempting to repair a continuing issue with the Beaverdale tower that is effecting all communications affiliated with the tower. I have attached an email string detailing the issue and DPS Communications/Motorola's attempts to identify and repair the issue. It is still not know what the cause of the problem is and we are performing extensive diagnostics to determine the cause. In light of the known AON damage that was reported on 4-16-24, it is possible there could be additional related AON damage to the Beaverdale tower. We are sending this update to the 4-16-24 Initial Notification to make you aware that the previous AON damage could extend beyond the initial report. We will advise if this "anomalous" issue is AON related damage.

Captain Richard Pierce
Bureau Chief | DPS Interoperability Communication Bureau

Office of the Commissioner

Iowa Department of Public Safety

215 East 7th Street | Des Moines, Iowa 50319

Office: 515-725-6113

Cell: 712-269-0730

pierce@dps.state.ia.us

cid:image003.jpg@01DA17E8.21881970



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From: [Pierce Richard](#)
To: ExecutiveCouncil@tos.iowa.gov; [Tammy Hollingsworth](#)
Cc: [Dostal Sandra](#); [Hove Heath](#); [Duden Joshua](#); [Cook Katelyn](#); [Anderson Kristy](#); [DAVID GORDON](#)
Subject: 4-16-24 Initial 29C20 AON Notification ref. Beaverdale ISICS Tower - Radome Damage & Loose Cable
Date: Thursday, May 2, 2024 3:23:00 PM

Executive Council and Tammy

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Captain Richard Pierce
Bureau Chief | DPS Interoperability Communication Bureau

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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Thursday, May 2, 2024 9:08 AM
To: ISICSNOC <ISICSNOC@DPS.STATE.IA.US>
Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; Case Irwin <case.irwin@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** Beaverdale - Damage Report

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Beavertdale Radome 5-1-24.JPG



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Weather Service Link
https://www.weather.gov/dvn/summary_04162024

Please let me know if you have any questions.

Thanks,

--

Dave Gordon

Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

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