



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

July 14, 2025

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Springbrook ISICS Communications Tower Due to Heavy
Winds on May 6, 2025
Department of Public Safety
Claim dated May 14, 2025
AOS Claim ID: 4064

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the loss and have found the items to be in order as shown below:

| | | |
|--|-----------------|--------------------|
| Documented request | | \$ 9,500.00 |
| Executive Council Allocation | | \$ 9,500.00 |
| Less: | | |
| Previous payments | \$ 0.00 | |
| This payment | <u>9,500.00</u> | |
| Total | | <u>\$ 9,500.00</u> |
| Remaining Executive Council allocation | | <u>\$ 0.00</u> |

We recommend reimbursement be made in the amount of \$9,500.00. This represents full and final payment of the loss.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian R. Brustkern".

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Interoperability Communications Bureau, Department
of Public Safety
Sandra Dostal, Administrative Assistant, Interoperability Communications Bureau,
Department of Public Safety

Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

June 16, 2025

Reference: 29C.20 reimbursement claim for radome damage at the Springbrook ISICS tower site. AOS claim #4064

State of Iowa Executive Council:

On June 6, 2025, Motorola submitted an invoice for \$9,500 for repairs regarding act of nature (AON) damage to the Springbrook ISICS tower site. Severe weather caused damage to a tower radome.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$9,500 for this damage.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Springbrook ISICS tower
- The Motorola repair invoice, dated June 6, 2025
- A storm damage summary report, dated June 7, 2025, detailing the work conducted with photographs depicting the damage that occurred
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: [Hove Heath](#)
To: [ExecutiveCouncil \[TOS\]](#); [Tammy Hollingsworth](#)
Cc: [Duden Joshua](#); [DAVID GORDON](#)
Subject: AON initial notification for ISICS Springbrook Tower - Damaged Radome
Date: Friday, May 9, 2025 12:42:25 PM
Attachments: [Springbrook Radome 5-8-25.png](#)

Executive Council and Tammy,

Please accept this as our initial notification for Act Of Nature damages from the heavy winds and storms. Our Motorola Customer Service Representative reported it May 6th, 2025.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6092
Mobile: 515-204-7288
hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Thursday, May 8, 2025 3:19 PM
To: ISICSAdmin <isicsadmin@dps.state.ia.us>
Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** Springbrook - Damaged Radome

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or

attachments unless you expected them. If unsure please forward to ITOC for review.

Good Afternoon,

Our tech Jon Neal was onsite at Springbrook and reported a broken radome.

This is the primary 6ft dish facing Woodward.

We will add it to the schedule for the tower crew.



Thanks,

--

Dave Gordon
Customer Support Manager

Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

| ORIGINAL INVOICE | | | |
|--|--|--|--|
| Transaction Number 8330305724 | | Transaction Date 06-JUN-2025 | |
| P.O. Number FY25-4529.2 | | P.O. Date 06-JUN-2025 | Customer Account No 1000199978 |
| Payment Terms Net Due in 60 Days | | | Payment Due Date 05-AUG-2025 |
| Bill To Address IOWA, STATE OF ATTN: Accounts Payable 215 E 7TH ST DES MOINES IA 50319 United States | | Ship To Address IOWA, STATE OF 215 E 7TH ST DES MOINES IA 50319 United States | |

Visit our website at www.motorolasolutions.com

IMPORTANT INFORMATION

Sales Order(s): 3203789702

For all invoice payment inquiries contact
AccountsReceivable@motorolasolutions.com
Telephone: 800-247-2346
Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

| Depot SO# | Item Number | Description | Qty. | Unit Price (USD) | Amount (USD) |
|-----------|---------------------|---|------|------------------|--------------|
| | | Date Completed :27-MAY-25 Description of work :Tower crew replacement of radome dish cover at ISICS Springbrook site. Authorized by : Heather Dixon | | | |
| | SVCFS-ONSITE-RSP-IO | FIELD SVC-ON SITE RESPONSE SVCS | 1 | 8,266.00 | 8,266.00 |
| | SVCFS-PARTS-IO | FIELD SERVICE - PARTS CHARGES | 1 | 1,234.00 | 1,234.00 |

Please detach here and return the bottom portion with your payment

Payment Coupon

| | | | | |
|---|--|--|--|--------------------|
| Transaction Number 8330305724 | Customer Account No 1000199978 | Payment Due Date 05-AUG-2025 | Transaction Total 9,500.00 USD | Amount Paid |
|---|--|--|--|--------------------|

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Transfer Details

Bank of America, Dallas
WIRE Routing Transit Number: 026009593
ACH/EFT Routing Transit Number: 111000012
SWIFT: BOFAUS3N
Bank Account No: 3756319806

Send Payments To:



Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago IL 60693
United States
Please provide your remittance details to:
US.remittance@motorolasolutions.com



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

| ORIGINAL INVOICE | | | |
|-------------------------------------|---------------------------------|--|----------|
| Transaction Number 8330305724 | Transaction Date 06-JUN-2025 | Transaction Total 9,500.00 USD | |
| P.O. Number FY25-4529.2 | P.O. Date 06-JUN-2025 | Customer Account No 1000199978 | |
| Payment Terms Net Due in 60 Days | | Payment Due Date 05-AUG-2025 | |
| USD Subtotal | | | 9,500.00 |
| USD Total Tax | | | 0.00 |
| USD Total | | | 9,500.00 |
| USD Amount Due | | | 9,500.00 |

Visit our website at www.motorolasolutions.com

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

June 7, 2025

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Springbrook ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Springbrook site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Springbrook ISICS Tower – Storm Damage Report

On May 8, 2025 Motorola reported a broken radome at the Springbrook site.

Motorola had a tower crew onsite to replace the broken radome on May 27, 2025.

Broken Radome – Before and After Photos



Lt. Duden.

Attached please find the following Proof of payment for ISICS Springbrook.

Sandra Dostal
Administrative Assistant | DPS Interoperability Communication Bureau
 Office of the Commissioner
 Administrative Services Division
 Iowa Department of Public Safety
 215 East 7th Street, Des Moines, Iowa 50319
 Office: 515-725-6095
 Fax: 515-725-6193
dostal@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscarers.com/>





Department of
Administrative Services

1000102837

\$*****9,500.00

06/12/2025

PRC MOTORO09JN25SJD225

00868

Motorola Solutions Inc
13108 Collection Center Dr
Chicago, IL 60693-0001

FOR QUESTIONS, CONTACT:
Public Safety, Dept of
515-725-6249

| LINE # | CHECK DESCRIPTION | INVOICE # | INVOICE DATE | AMOUNT |
|--------|---|------------|--------------|----------|
| 1 | ISICS SPRINGBROOK replaced radome dish cover. Work completed 05/2 | 8330305724 | 06/06/2025 | 9,500.00 |

TOTAL WARRANT AMOUNT

SAE001

\$*****9,500.00

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

Account Numbers

0001-595-R75-4629-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 06-12-2025

No. 1000102837

TO
THE *Treasurer of State*
Des Moines, Iowa 50319

33-2308
730

NINE THOUSAND FIVE HUNDRED DOLLARS 00 CENTS

AMOUNT

\$*****9,500.00

MOTORO09JN25SJD225

Motorola Solutions Inc
13108 Collection Center Dr
Chicago, IL 60693-0001

DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

1000102837 0730230851

8018164908