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HON. MIKE NAIG
SECRETARY OF AGRICULTURE



Executive Council of Iowa

CAPITOL BUILDING
DES MOINES, IOWA 50319
PHONE: 515 281-5368

October 7, 2024

Accounting Department
Office of the Treasurer
Lucas Building
321 E 12th Street
Des Moines, IA, 50319

The Executive Council, in a meeting held on today's date, approved the Department of Public Safety's request for an emergency allocation in the amount of \$49,340.00, subject to an audit of actual invoices. On October 6, 2023, a lightning strike caused damage to the Hardin ISICS Communication Tower. Request was to cover repair costs.

EXECUTIVE COUNCIL OF IOWA

Kristi Onstot

Kristi Onstot
Executive Secretary

cc: Lieutenant Heath Hove, Interoperability Communications Bureau, Department of Public Safety
Sergeant Joshua Duden, Interoperability Communications Bureau, Department of
Public Safety
Matt Bender, Department of Management
Heather Hackbarth, Department of Management

AOS Claim # 3617
TOS Job # _____



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

September 20, 2024

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Hardin ISICS Communication Tower due to Lightning Strike
on October 6, 2023
Department of Public Safety
Claim dated December 19, 2023
Supplemental Request dated September 4, 2024
AOS Claim ID: 3617

In accordance with Executive Council policy, we have examined the supplemental request for 29C.20 funds for the above-mentioned damages. The Department of Public Safety has requested a supplemental allocation of \$25,000.00. It is our conclusion that the above-mentioned damages and additional costs expected to be incurred by the Department of Public Safety is covered by Chapter 29C.20 of the Code of Iowa. Therefore, we recommend Executive Council approval of the supplemental allocation request of \$25,000.00, subject to an audit of actual invoices. This increases the total allocation to \$49,340.00.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian R. Brustkern".

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications & Interoperability Bureau, Department
of Public Safety

Kim Reynolds
Governor



Department of Public Safety

Stephan Bayens
Commissioner

September 4, 2024

Revised AON 29C20 allocation request ref. Hardin ISICS tower cable water intrusion

State of Iowa Executive Council:

Since 1-15-24, the Tower Top Amplifier (TTA) on the Hardin ISICS Tower has been experiencing an intermittent connection that has been affecting communications in Hardin County and the surrounding counties (Hamilton, Marshall, Story, Franklin, Wright, etc.) On 10-6-23 the Hardin ISICS Tower was struck by lightning and caused extensive damage that was thought to have been repaired. An invoice was submitted on 12-27-23. However, with lightning there are areas of damage that can be affected that are not immediately detected. During the 1-23-24 Motorola Warranty Biweekly update, Dave Gordon, Motorola Maintenance Representative, advised it is probable the source of the TTA issue could be water intrusion to the cabling to the TTA that was caused on 10-6-23, when the tower was hit by lightning. The cable could have had a hole burned through and is letting water into the system. Dave advised the problems they are seeing is consistent with previous such events that occurred from lightning damage. It took until 1-15-24 for the problem to reveal itself. Dave stated they will have a tower crew inspect the cable and replace the TTA and will advise of their findings.

Motorola Warranty Representative Dave Gordon was able to provide the DPS Interoperability Communications Bureau an estimate of \$25,000 for repairs to the tower. Repairs will commence when a tower crew becomes available.

The DPS Interoperability Communications Bureau is respectfully submitting a revised 29C20 Allocation Request for \$25,000 regarding this act of nature damage. The previous request was submitted for \$19,000. This amount should have been \$25,000.

Thank you for your consideration.

Lieutenant Joshua Duden
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

Newton, Victoria [TOS]

From: Tammy Hollingsworth <Tammy.Hollingsworth@AOS.IOWA.GOV>
Sent: Tuesday, September 3, 2024 4:16 PM
To: ExecutiveCouncil [TOS]
Subject: FW: ** External Email Alert ** RE: Hardin ISICS Tower, water intrusion and TTA

FYI on AOS Claim #3617

I am opening this claim back up as there were additional damages that need to be run through.

From: Hove Heath <hove@dps.state.ia.us>
Sent: Tuesday, September 3, 2024 9:31 AM
To: Tammy Hollingsworth <Tammy.Hollingsworth@AOS.IOWA.GOV>
Cc: Duden, Joshua [DPS] <duden@dps.state.ia.us>; Dostal, Sandra [DPS] <dostal@dps.state.ia.us>; Seiler, Katelyn <seiler@dps.state.ia.us>
Subject: RE: ** External Email Alert ** RE: Hardin ISICS Tower, water intrusion and TTA

CAUTION: This email originated from outside of AOS. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Tammy,

LT Duden and I spoke, we also agree.

Thank you

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: [515-725-6092](tel:515-725-6092)
Mobile: [515-204-7288](tel:515-204-7288)
hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



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From: Tammy Hollingsworth <Tammy.Hollingsworth@AOS.IOWA.GOV>
Sent: Monday, September 2, 2024 10:33 PM
To: Hove Heath <hove@dps.state.ia.us>

Cc: Duden Joshua <duden@dps.state.ia.us>; Dostal Sandra <dostal@dps.state.ia.us>; Seiler Katelyn <seiler@dps.state.ia.us>

Subject: ** External Email Alert ** RE: Hardin ISICS Tower, water intrusion and TTA

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Captain Hove,

The AOS Claim # for these damages was 3617. There was an allocation and payment made on the claim for \$24,340. At the time payment was approved in May 2024 we cancelled the claim. Based on review of the information you provided, I'm thinking the claim should be opened back up due to the additional damages identified. Would you agree?

Tammy

From: Hove Heath <hove@dps.state.ia.us>

Sent: Tuesday, August 13, 2024 9:23 AM

To: Tammy Hollingsworth <Tammy.Hollingsworth@AOS.IOWA.GOV>

Cc: Duden, Joshua [DPS] <duden@dps.state.ia.us>; Dostal, Sandra [DPS] <dostal@dps.state.ia.us>; Seiler, Katelyn <seiler@dps.state.ia.us>

Subject: Hardin ISICS Tower, water intrusion and TTA

CAUTION: This email originated from outside of AOS. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Tammy,

We are looking for the AOS Claim # for this claim. I can't find it in retired CPT Pierce's AON folder. Any help would be appreciated.

Thank you.

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: [515-725-6092](tel:515-725-6092)
Mobile: [515-204-7288](tel:515-204-7288)
hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



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Auditor.Iowa.Gov

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Auditor.Iowa.Gov

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HON. KIM REYNOLDS
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HON. MIKE NAIG
SECRETARY OF AGRICULTURE



Executive Council of Iowa

CAPITOL BUILDING
DES MOINES, IOWA 50319
PHONE: 515 281-5368

June 3, 2024

Accounting Department
Office of the Treasurer
Lucas Building
321 E 12th Street
Des Moines, IA, 50319

The Executive Council, in a meeting held on this date, approved payment of the following cost item:

Department of Public Safety.....\$24,340.00

On October 6, 2023, the Hardin ISICS Communication Tower was damaged by a lightning strike. Request was to cover repair costs.

This represents full and final payment.

EXECUTIVE COUNCIL OF IOWA

Kristi Onstot

Kristi Onstot
Executive Secretary

cc: Captain Richard Pierce, Bureau Chief, Department of Public Safety
Jeannie Adams, Iowa State Patrol, Department of Public Safety
Matt Bender, Department of Management
Heather Hackbarth, Department of Management

AOS Claim ID 3617
TOS Job # _____



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834 Facsimile (515) 281-6518

May 13, 2024

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Hardin ISICS Communication Tower due to Lightning Strike
on October 6, 2023
Department of Public Safety
Claim dated December 19, 2023
AOS Claim ID: 3617

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the loss and have found the items to be in order as shown below:

Documented request		<u>\$ 24,340.00</u>
Executive Council Allocation		\$ 24,340.00
Less:		
Previous payments	\$ 0.00	
This payment	<u>24,340.00</u>	
Total		<u>\$ 24,340.00</u>
Remaining Executive Council allocation		<u>\$ 0.00</u>

We recommend reimbursement be made in the amount of \$24,340.00. This represents full and final payment of the loss.

Sincerely,

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Captain Richard Pierce, Bureau Chief, Department of Public Safety

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

December 15, 2023

Captain Richard Pierce
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Hardin Site Storm Damage Report

Good Afternoon Captain Pierce,

Below you will find the report for the Hardin site.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Hardin Site Lightning Damage Report

On 10-6-23, the ISICS Hardin site started to report alarms on the TTA – Tower Top Amplifier. Motorola sent a technician to the site and they found that the TTA could no longer communicate to the CMU – Control Monitoring Unit in the shelter. It was determined a tower crew was needed to investigate the issue. There was a storm in the area earlier that day.

A tower crew arrived onsite with the technician on 10-12-23. The technician had a spare TTA and CMU from the Storm Lake spares. After investigation it was determined they had to replace both the TTA and CMU as they were no longer working.

Kim Reynolds
Governor
Adam Gregg
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

December 15, 2023

AON 29C20 Allocation Request ref. Hardin ISICS Tower – Lightning Strike Damage

State of Iowa Executive Council:

On 10-6-23, Dave Gordon, Motorola Customer Support Manager, advised that during the early morning hours of 10-6-23 regional storms had produced lightning they believe struck the Hardin ISICS Tower causing damage to the Tower Top Amp (TTA) Alarm. The damage is consistent with that seen when the TTA is struck by lightning.

On 10-12-23, a tower crew arrived onsite with a Motorola Technician. The technician had a spare TTA and Control Monitoring Unit (CMU) from the Storm Lake spare part facility. After investigation it was determined they had to replace both the TTA and CMU as they were no longer working.

On 12-15-23, I was notified the repairs were completed and the cost to replace/repair this damage is \$24,340.00. The DPS Interoperability and Communications Bureau is respectfully submitting a 29C20 Allocation Request for \$24,340.00 regarding this act of nature damage.

Thank you for your consideration.

Sincerely,

A handwritten signature in blue ink, appearing to read "Capt. R. Pierce".

Captain Richard Pierce
Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, Ia 50319



Motorola Solutions, Inc.
 500 West Monroe
 Chicago IL 60661
 United States
Federal Tax ID: 36-1115800

Visit our website at www.motorolasolutions.com

ORIGINAL INVOICE

Transaction Number 8330263844		Transaction Date 15-DEC-2023		Transaction Total 24,340.00 USD	
P.O. Number Verbal			P.O. Date 15-DEC-2023		Customer Account No 1000199978
Payment Terms Net Due in 60 Days				Payment Due Date 13-FEB-2024	
Bill To Address IOWA, STATE OF ATTN: Accounts Payable 215 E 7TH ST DES MOINES IA 50319 United States			Ship To Address IOWA, STATE OF 215 E 7TH ST DES MOINES IA 50319 United States		

IMPORTANT INFORMATION

Sales Order(s): 3203195265

For all invoice payment inquiries contact
 AccountsReceivable@motorolasolutions.com
 Telephone: 800-247-2346
 Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

Depot SO#	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
		Date Completed :12-OCT-23 Description of work :ISICS Hardin Site. TTA alarms after a thunderstorm on 10-6-23. Users reported radio issue as well. Tower crew replaced lightning damaged Tower Top Amplifier (TTA) and Control Monitoring Unit (CMU) on 10-12-23 Additional Comments : completed Authorized by : Captain Pierce			
	SVCFS-ONSITE-RSP-IO	FIELD SVC-ON SITE RESPONSE SVCS	1	24,340.00	24,340.00
	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	1	0.00	0.00

Please detach here and return the bottom portion with your payment

Payment Coupon

Transaction Number 8330263844	Customer Account No 1000199978	Payment Due Date 13-FEB-2024	Transaction Total 24,340.00 USD	Amount Paid
-----------------------------------------	------------------------------------------	----------------------------------------	--------------------------------------------------	--------------------

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF
 ATTN: Accounts Payable
 215 E 7TH ST
 DES MOINES IA 50319
 United States

Payment Transfer Details

Bank of America, Dallas
 WIRE Routing Transit Number: 026009593
 ACH/EFT Routing Transit Number: 111000012
 SWIFT: BOFAUS3N
 Bank Account No: 3756319806

Send Payments To:



Motorola Solutions, Inc.
 13108 Collections Center
 Chicago IL 60693
 United States
 Please provide your remittance details to:
US.remittance@motorolasolutions.com



Motorola Solutions, Inc.
 500 West Monroe
 Chicago IL 60661
 United States
Federal Tax ID: 36-1115800

ORIGINAL INVOICE			
Transaction Number 8330263844	Transaction Date 15-DEC-2023	Transaction Total 24,340.00 USD	
P.O. Number Verbal		P.O. Date 15-DEC-2023	Customer Account No 1000199978
Payment Terms Net Due in 60 Days			Payment Due Date 13-FEB-2024

Visit our website at www.motorolasolutions.com

USD Subtotal	24,340.00
USD Total Tax	0.00
USD Total	24,340.00
USD Amount Due	24,340.00

Kim Reynolds
Governor
Adam Gregg
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

December 20, 2023

Reference: 29C20 Reimbursement Claim ref. 10-6-23 29C20 AON Lightning Strike Damage to the Hardin ISICS Tower

State of Iowa Executive Council:

On 10-6-23, Dave Gordon, Motorola Customer Support Manager, advised that during the early morning hours of 10-6-23 regional storms had produced lightning they believe struck the Hardin ISICS Tower causing damage to the Tower Top Amp (TTA) Alarm. The damage is consistent with that seen when the TTA is struck by lightning.

On 10-12-23, a tower crew arrived onsite with a Motorola Technician. The technician had a spare TTA and Control Monitoring Unit (CMU) from the Storm Lake spare part facility. After investigation it was determined they had to replace both the TTA and CMU as they were no longer working.

On 12-15-23, a 29C20 Allocation Request was completed and submitted reference the AON damage to the Hardin ISICS Tower. On 12-15-23, Motorola submitted an invoice for repairs dated 12-15-23 for \$24,340.00.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C20 Reimbursement Claim for \$24,340.00 for this AON damage. Attached to this email is the 10-6-23 Initial 29C20 AON Notification of Damage to the Hardin ISICS tower, the Motorola Invoice dated 12-15-23, Motorola Damage Report dated 12-15-23 detailing the work conducted, and a copy of the I-3 payment to Motorola for the repairs.

Thank you for your consideration and assistance with this repair.

Sincerely,

A handwritten signature in blue ink, appearing to read "Capt. R. Pierce".

Captain Richard Pierce
Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, Ia 50319

12-27-23 Copy of I3 Payment ref. 10-6-23 Hardin ISICS Tower - AON Lightning Damage

From: Dostal Sandra <dostal@dps.state.ia.us>

Sent: Wednesday, December 27, 2023 8:54 AM

To: Pierce Richard <pierce@dps.state.ia.us>

Subject: Copy of I3 Payment ref. 10-6-23 Hardin ISICS Tower - AON Lightning Damage

Captain Pierce,

Below, find the I3 payment for Hardin ISICS.

	Fiscal Year	Warrant Number	Line Number	Line Amount	Issued	Redeemed	Vendor Customer
✓	2024	72842970	1	\$24,340.00	12/22/2023		00002099390

First Prev Next Last

[Search](#)

Warrant Information

Fiscal Year : 2024 Amount : \$24,340.00
Warrant Number : 72842970 Vendor Customer : 00002099390
Line Number : 1 Last Updated : 12/22/23

Issue Information

Issued : 12/22/2023 Void :
Document ID : 122023SJD005COM Duplicate :
Document Line Number : 1 Stop :
Line Amount : \$24,340.00
Comments :

Sandra Dostal

Administrative Assistant | DPS Interoperability Communication Bureau

Office of the Commissioner

Administrative Services Division

Iowa Department of Public Safety

215 East 7th Street, Des Moines, Iowa 50319

Office: 515-725-6095

Fax: 515-725-6193

dostal@dps.state.ia.us

<https://dps.iowa.gov/>

<https://dpsc Careers.com/>



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From: [Pierce Richard](#)
To: [ExecutiveCouncil \[TOS\]](#); [Hollingsworth, Tammy \[AOS\]](#)
Cc: [Seiler Katelyn](#); [Dostal Sandra](#); [Duden Joshua](#)
Subject: 10-6-23 Hardin ISICS Tower - Initial 29C20 Notification of Possible AON Lightning damage
Date: Friday, October 6, 2023 3:44:00 PM

Executive Council and Tammy

On 10-6-23, Dave Gordon, Motorola Customer Support Manager, advised they suspect during the early morning hours of 10-6-23 regional storms had produced lightning they believe struck the Hardin ISICS Tower causing damage to the Tower Top Amp (TTA) Alarm. The damage is consistent with that seen when the TTA is struck by lightning. At this time we do not know the extent of the damage as the onsite repair crew cannot climb the tower to assess the damage due to prevailing winds. We will update this notification if there is a change and will provide an estimate of damage once is received. In the meantime, please accept this email as the initial notification of possible 29C20 AON Damage.

Thank you

Capt. Pierce

From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Friday, October 6, 2023 2:12 PM
To: ISICSNOC <ISICSNOC@DPS.STATE.IA.US>
Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; Koch, Steve <skoch@eengineering.com>; Randy Gathers <RGathers@eengineering.com>; Carico, Heather <HCarico@eengineering.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** Hardin Site - Possible Lightning Strike

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Afternoon ISICS Team,

Steve Koch from Electronic Engineering responded to a case today for a TTA (Tower Top Amp) alarm. Based on the information he has shared it appears there is a problem with the TTA up on the tower communicating to the CMU in the shelter.

These are similar symptoms we have seen when lightning has damaged the TTA in the past. He did mention there were some storms in the area this morning.

Do you have anyone in the area that can do radio tests to see if the coverage has been affected?

We are working on a plan to get a Spare TTA and CMU to the site.

This repair will require a tower crew to climb and investigate further. We are reaching out to

our crews to see who has availability. The higher winds will not allow a tower crew to climb today unfortunately.

As soon as we get any updates, we will pass them along.

Please let me know if you have any questions.

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

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