Executive Council of Iowa

CAPITOL BUILDING
DES MOINES, IOWA 50319
PHONE: 515 281-5368
FAX: 515 281-7562

July 20, 2026

Accounting Department
Office of the Treasurer
Lucas Building
321 E 12th Street
Des Moines, IA, 50319

The Executive Council, in a meeting held on this date, approved payment of the following cost item:

Department of Public Safety ………………...……………... $26,539.00
On March 7, 2026, the Buchanan ISICS Tower was damaged by lightning strike. Request was to cover repair costs.

This represents full and final payment, $3,461.00 will be reverted and this allocation closed.

EXECUTIVE COUNCIL OF IOWA

Kristi Onstot

Kristi Onstot
Executive Secretary

cc: Captain Heath Hove, Bureau Chief, Department of Public Safety
Lieutenant Joshua Duden, Assistant Bureau Chief, Department of Public Safety
Matt Bender, Department of Management
Heather Hackbarth, Department of Management, Communications & Interoperability Bureau

AOS Claim ID 4279
TOS Job # 3022

OFFICE OF AUDITOR OF STATE
STATE OF IOWA

State Capitol Building
Des Moines, Iowa 50319-0006
Telephone (515) 281-5834

Rob Sand
Auditor of State

July 14, 2026

Kristi Onstot
Executive Council

Subject: Damages to Buchanan ISICS Tower Due to Lightning Strike on March 7, 2026
Department of Public Safety
Claim dated April 3, 2026
AOS Claim ID: 4279

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the above-mentioned damage and have found the items to be in order as shown below:

Documented Payment Request		$ 26,539.00
Executive Council Allocation		$ 30,000.00
Less:		
Previous payments	$ 0.00	
Current payment	26,539.00	
Total		$ 26,539.00
Remaining Executive Council Allocation		$ 3,461.00

We recommend reimbursement be made in the amount of $26,539.00. This represents full and final payment of the loss. The remaining allocation should be reverted to the State Treasury.

Sincerely,

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications and Interoperability Bureau, Department of Public Safety

Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor

Department of Public Safety

Stephan Bayens
Commissioner

June 29, 2026

Reference: 29C.20 reimbursement claim for lightning strike damage at the Buchanan ISICS tower site. AOS claim #4279

State of Iowa Executive Council:

On June 12, 2026, Motorola submitted an invoice for $26,539 for repairs regarding act of nature (AON) damage to the Buchanan ISICS tower site. A lightning strike caused damage to multiple tower components.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for $26,539 for this damage.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Buchanan ISICS tower
- The Motorola repair invoice, dated June 12, 2026
- A storm damage summary report, dated June 13, 2026, detailing the work conducted
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Joshua Duden

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E.7th Street
Des Moines, IA 50319

From:	Hove Heath
To:	Tammy Hollingsworth; ExecutiveCouncil [TOS]
Cc:	Duden Joshua; Dostal Sandra; Cook Katelyn; DAVID GORDON
Subject:	AON Initial Notification for ISICS Buchanan Site - Storm Damage/Lightning Strike
Date:	Wednesday, March 11, 2026 9:50:00 AM

Tammy and Executive council,

Please accept this as our initial notification for Act Of Nature damages to the ISICS Buchanan Site; it struck by lightning resulting in several issues which are listed below.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6092
Mobile: 515-204-7288
hove@dps.state.ia.us

https://dps.iowa.gov/
https://dpscareers.com/

IOWA | Department of Public Safety

From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Tuesday, March 10, 2026 5:54 PM
To: ISICSAdmin <isicsadmin@dps.state.ia.us>
Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** Buchanan Site - Storm Damage

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Good Afternoon,

Motorola had a technician respond to alarms at Buchanan on Saturday. It looks like the site took a lightning strike Friday evening during the storms.

Here is a list of the damaged equipment so far:

Tank monitor was dead
Eltek DC Power system had damaged rectifiers
Generator has many alarms that still need to be investigated

We had a tech back on site and working to get the generator inspected.

Please contact me with any questions.

Thanks,

--
Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

MOTOROLA SOLUTIONS

Need help or have question?
Scan the QR code or visit
support.motorolasolutions.com/invoicing

Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330331796

Issue Date Jun 12, 2026	**P.O. No.** FY26-4529	**P.O. Date** Jun 12, 2026
Sales Order 3204165606	**Delivery No.**	**Customer No.** 1000199978

Billing Address
IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address
IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information

For all invoice payment inquiries contact
SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details

Payment Method / Terms
Net Due in 60 Days

Payment Address
Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank
Bank of America, Dallas

Bank Account No.
3756319806

ABA Routing No. for ACH
111000012

ABA Routing No. for Wire Transfer
026009593

SWIFT
BOFAUS3N

Invoice Total
USD 26,539.00
Payment Due Date Aug 11, 2026

Pay Online

motorolasolutions.com/billing

Please detach here and return the bottom portion with your payment

Payment Coupon

Invoice 8330331796

Issue Date Jun 12, 2026	**Customer No.** 1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address
IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address
Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total
USD 26,539.00
Tax Included 0.00
Payment Due Date **Aug 11, 2026**

Provide your remittance details to:
US.remittance@motorolasolutions.com

MOTOROLA SOLUTIONS

Diversion contrary to export control law is prohibited

#	Description		Ship Date	Service Period	Unit Price	Qty	Amount
	Date Completed :06-MAY-26 Description of work :Lightning damage repairs at ISICS Buchanan site Authorized by : Heather Dixon Invoice Details : 1.00 Motorola technicians repairs for lightning damage 10000.00 1.00 Initial generator inspection and repair 3231.00 1.00 Generator repair of damaged H Panel controller 6154.00 1.00 Generator repairs of annunciator and exercise timer. 2923.00 5.00 Eltek rectifiers 3077.00 1.00 Tank monitor 1154.00						
	1.1	DEVICE MAINTENANCE PARTS ITEM# ISV01Q04317A	Jun 12, 2026		0.00	1	0.00
	1.2	DEVICE MAINTENANCE ONSITE ITEM# ISV01Q04318A	Jun 12, 2026		0.00	1	0.00
	1.3	SYSTEM MAINTENANCE PARTS ITEM# ISV01Q04319A	Jun 12, 2026		4,231.00	1	4,231.00
	1.4	SYSTEM MAINTENANCE ONSITE ITEM# ISV01Q04320A	Jun 12, 2026		22,308.00	1	22,308.00

USD Subtotal	26,539.00
USD Total Tax	0.00
USD Invoice Total	**26,539.00**
USD Amount Due	26,539.00

Disclaimer:

There are certain telecommunications-regulated services provided for under the Regulated Services Addendum ("RSA") and may be billed to customers in this invoice provided by Motorola Solutions, Inc.'s wholly-owned subsidiary, Motorola Solutions Connectivity, Inc. ("MSCI"). If you receive any of these services under the RSA, such services are billed by Motorola Solutions, Inc. on MSCI's behalf. This applies solely to services delineated in and provided under the RSA.

If you have any questions as to individual services, please do not hesitate to reach out to your Motorola Solutions representative.

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

June 13, 2026

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Buchanan ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Buchanan site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,

Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Buchanan Tower – Storm Damage Report

On March 7, 2026 a Motorola technician responded to case alarms at the Buchanan site. Upon arrival the technician reported that the site had lightning damage.

Motorola had technicians on site various days after troubleshooting the damage. The technicians had to replace 5 Eltek rectifiers in the DC power system. They also had to replace the tank monitor as it was dead.

On March 17, 2026 Critical Power was on site to investigate the generator damage. They found that the battery charger was dead. This caused issues with the battery. Both the charger and battery were replaced.   The generator still had issues after this.

On March 23, 2026 HM Cragg was on site to investigate the generator damage. They found that the H-Panel controller was damaged. They replaced the controller which allowed them to start and run the generator. After further troubleshooting they identified that the exercise timer in the transfer switch was dead. They also found that the alarm relay panel was dead. Parts had to be ordered and Motorola spares were used.

On May 6, 2026 HM Cragg was on site again. They replaced the exercise timer and alarm relay panel.

IOWA
Department of Administrative Services

1000972941
$******26,539.00
06/19/2026
PRC MOTOROL18JN26SJD526

00528
MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
Public Safety, Dept of
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS Buchanan Lightning damage repairs Work Completed 05/06/26 I	8330331796	06/12/2026	26,539.00

TOTAL WARRANT AMOUNT
$******26,539.00

SAE001

For additional information about this payment, please go to https://i3public.iowa.gov/payments/index.faces

THE FACE OF THIS DOCUMENT HAS A COLORED CHECK BACKGROUND

Account Numbers
0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 06-19-2026

No. 1000972941

TO THE *Treasurer of State*
Des Moines, Iowa 50319

33-2308
730

TWENTY SIX THOUSAND FIVE HUNDRED THIRTY NINE DOLLARS 00 CENTS

AMOUNT
$******26,539.00
MOTOROL18JN26SJD526

Pay
MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

Security features are indicated. Details on back.

⑈1000972941⑈ ⑆073023085⑆ 8018164908⑈

From: Dostal, Sandra
To: Duden, Joshua; Hove, Heath; Clyde, Michael
Cc: Cook, Katelyn
Subject: Proof of payment ISICS Buchanan
Date: Thursday, June 25, 2026 9:58:42 AM
Attachments: image001.png
20260622104657265.pdf
ISICS Buchanan Site Damage Report 6-13-26.pdf
MSIAR_INV_1000199978_8330331796.pdf

Hello Lt. Duden,

Attached please find the proof of payment for ISICS Buchanan.

Doc Date	Fiscal Year	Ref Doc Code	Ref Document ID	Doc Cd	Doc ID	Document Description	Check Number	Vendor Customer	Vendor Name	Line Description	Fund	Dept	Unit	Unit Name	Sub Unit	Appr	Major Program	Program	Dept Obj	Dept Rev	Object	Object Name	Objct Class	Object Class Name	Service From	Service To	Posting Amt
06/19/26	2026	PRC	MOTOROL18JN26SJD526	AD	ADC06192600000538263		000001000972941	00002099390	Motorola Solutions Inc	ISICS Buchanan Lightning damage repairs	0001	595	4529	Statewide Interoperability	BUCH	R75					2693	Tower Maintenance	406	Outside Services	06/18/26	06/18/26	26,539.00

Thank you,

Sandra Dostal
Administrative Assistant | DPS Interoperability Communication Bureau
Office of the Commissioner
Administrative Services Division
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6095
Fax: 515-725-6193
dostal@dps.state.ia.us
https://dps.iowa.gov/
https://dpscareers.com/

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