

MEMBERS OF COUNCIL

HON. KIM REYNOLDS
GOVERNOR

HON. PAUL D. PATE
SECRETARY OF STATE

HON. ROB SAND
AUDITOR OF STATE

HON. ROBY SMITH
TREASURER OF STATE

HON. MIKE NAIG
SECRETARY OF AGRICULTURE



Executive Council of Iowa

CAPITOL BUILDING
DES MOINES, IOWA 50319
PHONE: 515 281-5368
FAX: 515 281-7562

July 20, 2026

Accounting Department
Office of the Treasurer
Lucas Building
321 E 12th Street
Des Moines, IA, 50319

The Executive Council, in a meeting held on this date, approved payment of the following cost item:

Department of Public Safety \$25,069.00
On December 19, 2025, microwave system paths at various ISICS Towers (Mitchellville to Story, Denison to Shelby and Audubon to Carroll) were damaged. Request was to cover repair costs.

This represents full and final payment, \$42,431.00 will be reverted and this allocation closed.

EXECUTIVE COUNCIL OF IOWA

Kristi Onstot

Kristi Onstot
Executive Secretary

cc: Captain Heath Hove, Bureau Chief, Department of Public Safety
Lieutenant Joshua Duden, Assistant Bureau Chief, Department of Public Safety
Matt Bender, Department of Management
Heather Hackbarth, Department of Management, Communications & Interoperability Bureau



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

State Capitol Building
Des Moines, Iowa 50319-0006
Telephone (515) 281-5834

Rob Sand
Auditor of State

July 14, 2026

Kristi Onstot
Executive Council

Subject: Damages to Microwave System Paths at Various ISICS Towers (Mitchellville to
Story, Denison to Shelby and Audubon to Carroll) on December 19, 2025
Department of Public Safety
Claim dated December 30, 2025
AOS Claim ID: 4208

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the above-mentioned damage and have found the items to be in order as shown below:

Documented Payment Request		<u>\$ 25,069.00</u>
Executive Council Allocation		\$ 67,500.00
Less:		
Previous payments	\$ 0.00	
Current payment	<u>25,069.00</u>	
Total		<u>\$ 25,069.00</u>
Remaining Executive Council Allocation		<u>\$ 42,431.00</u>

We recommend reimbursement be made in the amount of \$25,069.00. This represents full and final payment of the loss. The remaining allocation should be reverted to the State Treasury.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian R. Brustkern".

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications and Interoperability Bureau, Department
of Public Safety

Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

July 2, 2026

Reference: 29C.20 reimbursement claim for microwave path misalignment on the Mitchellville ISICS tower AOS #4208

State of Iowa Executive Council:

On June 12, 2026, Motorola submitted an invoice for \$9,769 for repairs regarding act of nature (AON) damage to the Mitchellville ISICS tower site. Severe weather and high winds caused a radome to shift resulting in a misalignment of the diversity microwave path from the Mitchellville ISCS tower to the Story ISCS tower.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$9,769 for this damage. This will be the final reimbursement claim for AOS claim #4208.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Mitchellville ISICS tower
- The Motorola repair invoice, dated June 12, 2026
- A storm damage summary report, dated June 13, 2026, detailing the work conducted
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: Hove Heath
To: Tammy Hollingsworth; ExecutiveCouncil [TOS]
Cc: Duden Joshua; Dostal Sandra; Cook Katelyn; DAVID GORDON
Subject: Initial notification AON Storm / High Wind Microwave DISH alignment to several ISICS sites.
Date: Monday, December 22, 2025 1:06:56 PM
Attachments: image002.png

Tammy and Executive council,

Please accept this as our initial notification for Act Of Nature damages for the misalignment of several microwave dishes at Mitchellville to Story, Denison to Shelby, Audubon to Carroll. This was reported by our Motorola Customer Service Representative.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6092
Mobile: 515-204-7288
hove@dps.state.ia.us
https://dps.iowa.gov/
https://dpscareers.com/



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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Friday, December 19, 2025 12:04 PM
To: Duden Joshua <duden@dps.state.ia.us>
Cc: DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: Re: ** External Email Alert ** Storm Damage

****External Email Alert**** This email is from outside DPS. DO NOT CLICK links or attachments unless you expected them. If unsure please forward to soc@iowa.gov for review.

I am tracking the following items for the most recent reported repairs.

Mitchellville to Story Microwave Path
Denison to Shelby Microwave Path
Audubon to Carroll Microwave Path

Please let me know if you have any questions.

Thanks,

Dave

On Fri, Dec 19, 2025 at 9:38 AM Duden Joshua <duden@dps.state.ia.us> wrote:

Here is what I have for outstanding 29C.20 items:

3/5/2025	Cedar Rapids ISICS Tower - Dish and Radome Damaged due to winter blizzard/ wind gusts	29C20	3/11/2025	4003	25,864	3/25/2025
7/14/2025	Woodbury Simulcast Damaged Radomes due to severe storms	29C20	7/16/2025	4109	15,000	7/21/2025
8/12/2025	Brooklyn ISICS Tower lightning strike possible on Aug 12, 25	29C20	8/15/2025	4154		
9/15/2025	Bradgate Tower Radome Damaged and water intrusion in transmit antenna	29C20	9/16/2025	4168	39,500	9/24/2025 revised on 10-9-25
11/26/2025	Cedar Rapids ISICS Tower - Dish and Radome Damaged due to winter blizzard/ wind gusts	29C20	12/1/2025			
12/6/2025	Newton ISICS Tower Radome damaged due to winter blizzard/wind	29C20	12/9/2025		9,500	
12/17/2025	Woodbury WIT Tower Radome damage due to winter blizzard/wind					

Lieutenant Joshua Duden 184
Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6108
Mobile: 515-559-6988
duden@dps.state.ia.us
https://dps.iowa.gov/
https://dpscareers.com/

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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Thursday, December 18, 2025 7:25 PM
To: Hove Heath <hove@dps.state.ia.us>; Duden Joshua <duden@dps.state.ia.us>

Subject: ** External Email Alert ** Storm Damage

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to soc@iowa.gov for review.

Good Evening,

I am working on a new batch of invoices.

Can you share your latest 29c20 tracker so I can make sure I am getting you the estimates etc..?

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330331801

Issue Date Jun 12, 2026	P.O. No. FY26-4529	P.O. Date Jun 12, 2026
Sales Order 3204165604	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information**For all invoice payment inquiries contact**

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details**Payment Method / Terms**

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 9,769.00

Payment Due Date Aug 11, 2026

Pay Online

motorolasolutions.com/billing

Invoice 8330331801

Please detach here and return the bottom portion with your payment

Page 1 of 3

Payment Coupon**Invoice 8330331801****Issue Date**

Jun 12, 2026

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 9,769.00

Tax Included 0.00

Payment Due Date **Aug 11, 2026**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
Date Completed :17-DEC-25 Description of work :Tower crew repair of microwave dish at Mitchellville site due to high winds. Authorized by : Heather Dixon Invoice Details : 1.00 Tower crew repair of dish at Mitchellville. 9769.00						
1.1	DEVICE MAINTENANCE PARTS ITEM# ISV01Q04317A	Jun 12, 2026		0.00	1	0.00
1.2	DEVICE MAINTENANCE ONSITE ITEM# ISV01Q04318A	Jun 12, 2026		0.00	1	0.00
1.3	SYSTEM MAINTENANCE PARTS ITEM# ISV01Q04319A	Jun 12, 2026		0.00	1	0.00
1.4	SYSTEM MAINTENANCE ONSITE ITEM# ISV01Q04320A	Jun 12, 2026		9,769.00	1	9,769.00
USD Subtotal						9,769.00
USD Total Tax						0.00
USD Invoice Total						9,769.00
USD Amount Due						9,769.00

Disclaimer:

There are certain telecommunications-regulated services provided for under the Regulated Services Addendum ("RSA") and may be billed to customers in this invoice provided by Motorola Solutions, Inc.'s wholly-owned subsidiary, Motorola Solutions Connectivity, Inc. ("MSCI"). If you receive any of these services under the RSA, such services are billed by Motorola Solutions, Inc. on MSCI's behalf. This applies solely to services delineated in and provided under the RSA.

If you have any questions as to individual services, please do not hesitate to reach out to your Motorola Solutions representative.

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

June 13, 2026

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Mitchellville ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Mitchellville site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Mitchellville Tower – Storm Damage Report

On December 17, 2025 Motorola reported that the primary microwave path from ISICS Mitchellville to Story was affected by the recent wind storms.

Motorola had a tower crew onsite to repair and align the dish on December 17, 2025.

Before and After Photos

10.80.66.1 / CA1-1 MITCHELLVILLE<>STORY_JFHQ / CA1-1 MITCHELLVILLE<>STORY_JFHQ - Aviat Networks...

File Edit Installation Configuration Diagnostics Help

Back Forward System Summary Send

Performance For: **FACING DC1-1-2 STORY - LINK 1 Space Diversity 154 Mbps DPP**

ODU 1-ODU 600 RAC 1-RAC 60E 154 Mbps (100x)

ODU 4-ODU 600 RAC 4-RAC 60E

Item	Protection	RAC 1	RAC 4
Status			
RSL (dBm)		-77.30	-40.80
Remote RSL (dBm)		-38.90	-38.90
Detected Tx Power (dBm)		-100.00	29.00
Remote Fade Margin (dB)		34.50	34.70
ODU Temperature (Celsius)		7.40	11.20
-48V ODU Supply (Volt)		-52.70	-52.60
SNR (dB)		0.00	36.60
Remote SNR (dB)		37.20	37.20
Current BER Reading	0.00E0		

10.80.66.1 / CA1-1 MITCHELLVILLE<>STORY_JFHQ / CA1-1 MITCHELLVILLE<>STORY_JFHQ - Aviat Networks...

File Edit Installation Configuration Diagnostics Help

Back Forward System Summary Send

Performance For: **FACING DC1-1-2 STORY - LINK 1 Space Diversity 154 Mbps DPP**

ODU 1-ODU 600 RAC 1-RAC 60E 154 Mbps (100x)

ODU 4-ODU 600 RAC 4-RAC 60E

Item	Protection	RAC 1	RAC 4
Status			
RSL (dBm)		-35.00	-41.10
Remote RSL (dBm)		-32.60	-32.60
Detected Tx Power (dBm)		28.90	-100.00
Remote Fade Margin (dB)		41.00	41.00
ODU Temperature (Celsius)		9.60	6.70
-48V ODU Supply (Volt)		-52.60	-52.90
SNR (dB)		36.90	36.50
Remote SNR (dB)		37.20	37.20
Current BER Reading	0.00E0		

01140
MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
Public Safety, Dept of
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS MITCHELLVILLE REPAIRED RADOME DISH COVER. Work complete	8330331801	06/12/2026	9,769.00

TOTAL WARRANT AMOUNT
\$*****9,769.00

SAE001

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

THE FACE OF THIS DOCUMENT HAS A COLORED CHECK BACKGROUND

Account Numbers

0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 06-30-2026

No. 1000995149

TO
THE

*Treasurer of State
Des Moines, Iowa 50319*

33-2308
730

NINE THOUSAND SEVEN HUNDRED SIXTY NINE DOLLARS 00 CENTS

Pay

MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

AMOUNT

\$*****9,769.00

MOTOROL25JN26SJD1026

DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

1000995149 073023085

8018164908

A17123371

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ENDORSEMENT ("FOR DEPOSIT ONLY") AND SIGN YOUR NAME.

RESTRICTIONS:

SIGNATURE (IN INK OR INDELEBIE PENCIL)

MY ADDRESS IS:

STREET

CITY

STATE

ZIP

DO NOT WRITE, STAMP OR SIGN BELOW THIS LINE
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solvents, acid or alkali materials.

Primloc Toner Anchorage
• Saturation treatment on both sides of paper prevents toner
removal by scraping, tape or creasing.

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the check.

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From: Sandra Dostal
To: Lt. Duden, Michael
Cc: Sandra Dostal
Subject: Proof of payment ISICS Mitchellville
Date: Wednesday, July 1, 2025 3:31:14 PM
Attachments: invoice11.png
ISICS Mitchellville Site Damage Report 6-13-26.pdf
ISICS_Mitchellville_Site_Damage_Report_6-13-26.pdf
ISICS_Mitchellville_Site_Damage_Report_6-13-26.pdf

Hello Lt. Duden,

Attached please find the proof of payment for ISICS Mitchellville.

Doc Date	Fiscal Year	Ref Doc Code	Ref Document ID	Doc Cd	Doc ID	Document Description	Check Number	Vendor Customer	Vendor Name	Line Description	Fund	Dept	Unit	Unit Name	Sub Unit	Appr	Major Program	Program	Dept Obj	Dept Rsr	Object	Object Name	Objct Class	Object Class Name	Service From	Service To	Posting Amt
06/30/26	2026	PRC	MOTORCL25_IN26SJD1026	AD	ADDC630260000055638		000001000995149	00002099390	Material Solutions Inc	ISICS MITCHELLVILLE REPAIRED RADIO/DISH COVER Work completed 12/17/25 INV 8330331801	0001	595	4529	Statewide Interoperability	MITC	R75					2893	Tower Maintenance	406	Outside Services	06/24/26	06/24/26	9,769.00

Thank you,

Sandra Dostal
Administrative Assistant | DPS Interoperability Communication Bureau
Office of the Commissioner
Administrative Services Division
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6095
Fax: 515-725-6193
sdostal@dps.state.ia.us
https://dps.iowa.gov/
https://dpscareers.com/





June 29, 2026

Reference: 29C.20 reimbursement claim for microwave path misalignment on the Audubon ISICS tower AOS #4208

State of Iowa Executive Council:

On June 12, 2026, Motorola submitted an invoice for \$7,565 for repairs regarding act of nature (AON) damage to the Audubon ISICS tower site. Severe weather and high winds caused a radome to shift resulting in a misalignment of the diversity microwave path from the Audubon ISCS tower to the Carroll ISCS tower.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$7,565 for this damage. This will be a partial reimbursement claim for AOS claim #4208.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Audubon ISICS tower
- The Motorola repair invoice, dated June 12, 2026
- A storm damage summary report, dated June 13, 2026, detailing the work conducted
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: Hove Heath
To: Tammy Hollingsworth; ExecutiveCouncil [TOS]
Cc: Duden Joshua; Dostal Sandra; Cook Katelyn; DAVID GORDON
Subject: Initial notification AON Storm / High Wind Microwave DISH alignment to several ISICS sites.
Date: Monday, December 22, 2025 1:06:56 PM
Attachments: image002.png

Tammy and Executive council,

Please accept this as our initial notification for Act Of Nature damages for the misalignment of several microwave dishes at Mitchellville to Story, Denison to Shelby, Audubon to Carroll. This was reported by our Motorola Customer Service Representative.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6092
Mobile: 515-204-7288
hove@dps.state.ia.us
https://dps.iowa.gov/
https://dpscareers.com/



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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Friday, December 19, 2025 12:04 PM
To: Duden Joshua <duden@dps.state.ia.us>
Cc: DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: Re: ** External Email Alert ** Storm Damage

****External Email Alert**** This email is from outside DPS. DO NOT CLICK links or attachments unless you expected them. If unsure please forward to soc@iowa.gov for review.

I am tracking the following items for the most recent reported repairs.

Mitchellville to Story Microwave Path
Denison to Shelby Microwave Path
Audubon to Carroll Microwave Path

Please let me know if you have any questions.

Thanks,

Dave

On Fri, Dec 19, 2025 at 9:38 AM Duden Joshua <duden@dps.state.ia.us> wrote:

Here is what I have for outstanding 29C.20 items:

3/5/2025	Cedar Rapids ISICS Tower - Dish and Radome Damaged due to winter blizzard/ wind gusts	29C20	3/11/2025	4003	25,864	3/25/2025
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11/26/2025	Cedar Rapids ISICS Tower - Dish and Radome Damaged due to winter blizzard/ wind gusts	29C20	12/1/2025			
12/6/2025	Newton ISICS Tower Radome damaged due to winter blizzard/wind	29C20	12/9/2025		9,500	
12/17/2025	Woodbury WIT Tower Radome damage due to winter blizzard/wind					

Lieutenant Joshua Duden 184
Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6108
Mobile: 515-559-6988
duden@dps.state.ia.us
https://dps.iowa.gov/
https://dpscareers.com/

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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Thursday, December 18, 2025 7:25 PM
To: Hove Heath <hove@dps.state.ia.us>; Duden Joshua <duden@dps.state.ia.us>

Subject: ** External Email Alert ** Storm Damage

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to soc@iowa.gov for review.

Good Evening,

I am working on a new batch of invoices.

Can you share your latest 29c20 tracker so I can make sure I am getting you the estimates etc..?

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330331795

Issue Date Jun 12, 2026	P.O. No. FY26-4529	P.O. Date Jun 12, 2026
Sales Order 3204165603	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information**For all invoice payment inquiries contact**

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details**Payment Method / Terms**

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 7,565.00

Payment Due Date Aug 11, 2026

[Pay Online](https://motorolasolutions.com/billing)

motorolasolutions.com/billing

Invoice 8330331795

Please detach here and return the bottom portion with your payment

Page 1 of 3

Payment Coupon**Invoice 8330331795****Issue Date**

Jun 12, 2026

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 7,565.00

Tax Included 0.00

Payment Due Date **Aug 11, 2026**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
Date Completed :07-JAN-26 Description of work :Tower crew repair of microwave dish at Audubon site due to high winds. Authorized by : Heather Dixon Invoice Details : 1.00 Tower crew repair of wind damaged dish. 7565.00						
1.1	DEVICE MAINTENANCE PARTS ITEM# ISV01Q04317A	Jun 12, 2026		0.00	1	0.00
1.2	DEVICE MAINTENANCE ONSITE ITEM# ISV01Q04318A	Jun 12, 2026		0.00	1	0.00
1.3	SYSTEM MAINTENANCE PARTS ITEM# ISV01Q04319A	Jun 12, 2026		0.00	1	0.00
1.4	SYSTEM MAINTENANCE ONSITE ITEM# ISV01Q04320A	Jun 12, 2026		7,565.00	1	7,565.00
USD Subtotal						7,565.00
USD Total Tax						0.00
USD Invoice Total						7,565.00
USD Amount Due						7,565.00

Disclaimer:

There are certain telecommunications-regulated services provided for under the Regulated Services Addendum ("RSA") and may be billed to customers in this invoice provided by Motorola Solutions, Inc.'s wholly-owned subsidiary, Motorola Solutions Connectivity, Inc. ("MSCI"). If you receive any of these services under the RSA, such services are billed by Motorola Solutions, Inc. on MSCI's behalf. This applies solely to services delineated in and provided under the RSA.

If you have any questions as to individual services, please do not hesitate to reach out to your Motorola Solutions representative.

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

June 13, 2026

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Audubon ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Audubon site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Audubon Tower – Storm Damage Report

On December 17, 2025 Motorola reported that the diversity microwave path from ISICS Audubon to Carroll was affected by the recent wind storms.

Motorola had a tower crew onsite to repair and align the dish on January 7, 2026.

Before and After Photos

10.80.10.1 / K1-1 AUDUBON<>CARROLL & SPRINGBR / K1-1 AUDUBON<>CARROLL & SPRINGBR - Aviat Networks Portal

File Edit Installation Configuration Diagnostics Help

Back Forward System Summary Send

Performance For: **FACING R1-1-2 CARROLL - LINK 1 Space Diversity (Secondary Permanently Muted) 154 Mbps DPP**

ODU 1-ODU 600 RAC 1-RAC 60E 154 Mbps (100x)

ODU 4-ODU 600 RAC 4-RAC 60E

Item	Protection	RAC 1	RAC 4
Status			
RSL (dBm)		-27.00	-69.80
Remote RSL (dBm)		-32.00	-32.00
Detected Tx Power (dBm)		25.50	-100.00
Remote Fade Margin (dB)		41.80	41.80
ODU Temperature (Celsius)		21.50	17.00
-48V ODU Supply (Volt)		-52.90	-53.20
SNR (dB)		36.80	0.00
Remote SNR (dB)		37.50	37.70
Current BER Reading	0.00E0		

10.80.10.1 / K1-1 AUDUBON<>CARROLL & SPRINGBR / K1-1 AUDUBON<>CARROLL & SPRINGBR - Aviat

File Edit Installation Configuration Diagnostics Help

Back Forward System Summary Send

Performance For: **FACING R1-1-2 CARROLL - LINK 1 Space Diversity (Secondary Permanently Muted) 154 Mbps DPP**

ODU 1-ODU 600 RAC 1-RAC 60E 154 Mbps (100x)

ODU 4-ODU 600 RAC 4-RAC 60E

Item	Protection	RAC 1	RAC 4
Status			
RSL (dBm)		-26.60	-31.20
Remote RSL (dBm)		-28.90	-28.90
Detected Tx Power (dBm)		28.90	-100.00
Remote Fade Margin (dB)		44.70	44.70
ODU Temperature (Celsius)		25.10	19.30
-48V ODU Supply (Volt)		-52.90	-53.20
SNR (dB)		36.50	37.30
Remote SNR (dB)		37.50	37.50
Current BER Reading	0.00E0		

00527
MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
Public Safety, Dept of
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS Audubon Repaired microwave dish Work Completed 01/07/26 Iny	8330331795	06/12/2026	7,565.00

TOTAL WARRANT AMOUNT
\$*****7,565.00

SAE001

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

THE FACE OF THIS DOCUMENT HAS A COLORED CHECK BACKGROUND

Account Numbers

0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 06-19-2026

No. 1000972940

TO
THE

*Treasurer of State
Des Moines, Iowa 50319*

33-2308
730

SEVEN THOUSAND FIVE HUNDRED SIXTY FIVE DOLLARS 00 CENTS

MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

AMOUNT

\$*****7,565.00

MOTOROL18JN26SJD426

DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

1000972940 073023085

8018164908

From: Sandra Dostal
To: Lt. Duden, Michael
Cc: Lt. Duden, Michael
Subject: Proof of payment ISICS Audubon
Date: Thursday, June 25, 2020 9:58:22 AM
Attachments: 20200625104642111.pdf
image001.png
ISICS Audubon Site Diagram Report p.13-26.pdf
ISICS_Audubon_Site_Diagram_Report_p.13-26.pdf

Hello Lt. Duden,

Attached please find the proof of payment for ISICS Audubon.

Doc Date	Fiscal Year	Ref Doc Code	Ref Document ID	Doc Cl	Doc ID	Document Description	Check Number	Vendor Customer	Vendor Name	Line Description	Fund	Dept	Unit	Unit Name	Sub Unit	Appr	Major Program	Program	Dept Req	Dept Rev	Object	Object Name	Object Class	Object Class Name	Service From	Service To	Posting Amt
06/19/20	2020	PRC	MOTOROL18JN26SJD426	AD	ADC08192600000538262		000001000972840	00002099390	Motorola Solutions Inc	ISICS Audubon Required microwave dish	0001	595	4529	Statewide Interoperability	ALUDU	R75					2693	Tower Maintenance	406	Outside Services	06/19/20	06/19/20	7,665.00

Thank you,

Sandra Dostal
Administrative Assistant | DPS Interoperability Communication Bureau
Office of the Commissioner
Administrative Services Division
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6095
Fax: 515-725-6193
dostal@iowa.gov
https://dps.iowa.gov/
https://dpscareers.com/



Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

June 29, 2026

Reference: 29C.20 reimbursement claim for microwave path misalignment on the Denison ISICS tower AOS #4208

State of Iowa Executive Council:

On June 12, 2026, Motorola submitted an invoice for \$7,735 for repairs regarding act of nature (AON) damage to the Denison ISICS tower site. Severe weather and high winds caused a radome to shift resulting in a misalignment of the diversity microwave path from the Denison ISCS tower to the Shelby ISCS tower.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$7,735 for this damage. This will be a partial reimbursement claim for AOS claim #4208.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Denison ISICS tower
- The Motorola repair invoice, dated June 12, 2026
- A storm damage summary report, dated June 13, 2026, detailing the work conducted
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: Hove Heath
To: Tammy Hollingsworth; ExecutiveCouncil [TOS]
Cc: Duden Joshua; Dostal Sandra; Cook Katelyn; DAVID GORDON
Subject: Initial notification AON Storm / High Wind Microwave DISH alignment to several ISICS sites.
Date: Monday, December 22, 2025 1:06:56 PM
Attachments: image002.png

Tammy and Executive council,

Please accept this as our initial notification for Act Of Nature damages for the misalignment of several microwave dishes at Mitchellville to Story, Denison to Shelby, Audubon to Carroll. This was reported by our Motorola Customer Service Representative.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6092
Mobile: 515-204-7288
hove@dps.state.ia.us
https://dps.iowa.gov/
https://dpscareers.com/



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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Friday, December 19, 2025 12:04 PM
To: Duden Joshua <duden@dps.state.ia.us>
Cc: DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: Re: ** External Email Alert ** Storm Damage

****External Email Alert**** This email is from outside DPS. DO NOT CLICK links or attachments unless you expected them. If unsure please forward to soc@iowa.gov for review.

I am tracking the following items for the most recent reported repairs.

Mitchellville to Story Microwave Path
Denison to Shelby Microwave Path
Audubon to Carroll Microwave Path

Please let me know if you have any questions.

Thanks,

Dave

On Fri, Dec 19, 2025 at 9:38 AM Duden Joshua <duden@dps.state.ia.us> wrote:

Here is what I have for outstanding 29C.20 items:

3/5/2025	Cedar Rapids ISICS Tower - Dish and Radome Damaged due to winter blizzard/ wind gusts	29C20	3/11/2025	4003	25,864	3/25/2025
7/14/2025	Woodbury Simulcast Damaged Radomes due to severe storms	29C20	7/16/2025	4109	15,000	7/21/2025
8/12/2025	Brooklyn ISICS Tower lightning strike possible on Aug 12, 25	29C20	8/15/2025	4154		
9/15/2025	Bradgate Tower Radome Damaged and water intrusion in transmit antenna	29C20	9/16/2025	4168	39,500	9/24/2025 revised on 10-9-25
11/26/2025	Cedar Rapids ISICS Tower - Dish and Radome Damaged due to winter blizzard/ wind gusts	29C20	12/1/2025			
12/6/2025	Newton ISICS Tower Radome damaged due to winter blizzard/wind	29C20	12/9/2025		9,500	
12/17/2025	Woodbury WIT Tower Radome damage due to winter blizzard/wind					

Lieutenant Joshua Duden 184
Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6108
Mobile: 515-559-6988
duden@dps.state.ia.us
https://dps.iowa.gov/
https://dpscareers.com/

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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Thursday, December 18, 2025 7:25 PM
To: Hove Heath <hove@dps.state.ia.us>; Duden Joshua <duden@dps.state.ia.us>

Subject: ** External Email Alert ** Storm Damage

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to soc@iowa.gov for review.

Good Evening,

I am working on a new batch of invoices.

Can you share your latest 29c20 tracker so I can make sure I am getting you the estimates etc..?

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330331831

Issue Date Jun 12, 2026	P.O. No. FY26-4529	P.O. Date Jun 12, 2026
Sales Order 3204165890	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information**For all invoice payment inquiries contact**

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details**Payment Method / Terms**

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 7,735.00

Payment Due Date Aug 11, 2026

[Pay Online](https://motorolasolutions.com/billing)

motorolasolutions.com/billing

Invoice 8330331831

Please detach here and return the bottom portion with your payment

Page 1 of 3

Payment Coupon**Invoice 8330331831****Issue Date**

Jun 12, 2026

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 7,735.00

Tax Included 0.00

Payment Due Date **Aug 11, 2026**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
	Date Completed :07-JAN-26 Description of work :Tower crew repair of microwave dish at Denison site due to high winds. Authorized by : Heather Dixon Invoice Details : 1.00 Tower crew repair of dish at Denison 7735.00					
1.1	DEVICE MAINTENANCE PARTS ITEM# ISV01Q04317A	Jun 12, 2026		0.00	1	0.00
1.2	DEVICE MAINTENANCE ONSITE ITEM# ISV01Q04318A	Jun 12, 2026		0.00	1	0.00
1.3	SYSTEM MAINTENANCE PARTS ITEM# ISV01Q04319A	Jun 12, 2026		0.00	1	0.00
1.4	SYSTEM MAINTENANCE ONSITE ITEM# ISV01Q04320A	Jun 12, 2026		7,735.00	1	7,735.00
USD Subtotal						7,735.00
USD Total Tax						0.00
USD Invoice Total						7,735.00
USD Amount Due						7,735.00

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If you have any questions as to individual services, please do not hesitate to reach out to your Motorola Solutions representative.



Department of
Administrative Services

1000974654

\$*****7,735.00

06/22/2026

PRC MOTOROL18JN26SJD826

00687

MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:

Public Safety, Dept of
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS Denison repair of microwave dish Work completed 01/07/26 in	8330331831	06/12/2026	7,735.00

TOTAL WARRANT AMOUNT

SAE001

\$*****7,735.00

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

THE FACE OF THIS DOCUMENT HAS A COLORED CHECK BACKGROUND

Account Numbers

0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 06-22-2026

No. 1000974654

TO
THE

Treasurer of State

Des Moines, Iowa 50319

SEVEN THOUSAND SEVEN HUNDRED THIRTY FIVE DOLLARS 00 CENTS

33-2308
730

Pay

MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

AMOUNT

\$*****7,735.00

MOTOROL18JN26SJD826

DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

1000974654 073023085

8018164908

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

June 13, 2026

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Denison ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Denison site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Denison Tower – Storm Damage Report

On December 17, 2025 Motorola reported that the diversity microwave path from ISICS Denison to Shelby was affected by the recent wind storms.

Motorola had a tower crew onsite to repair and align the dish on January 7, 2026.

Before and After Photos

10.80.28.1 / AD1-1 DENISON / AD1-1 DENISON - Aviat Networks Portal

File Edit Installation Configuration Diagnostics Help

Back Forward System Summary Send

Performance For: **FACING CN1-1 SHELBY - LINK 2** Space Diversity 154 Mbps DPP

ODU 2-ODU 600 RAC 2-RAC 60E 154 Mbps (100x)
ODU 5-ODU 600 RAC 5-RAC 60E

Item	Protection	RAC 2	RAC 5
Status			
RSL (dBm)		-33.60	-40.30
Remote RSL (dBm)		-33.20	-33.20
Detected Tx Power (dBm)		29.50	-100.00
Remote Fade Margin (dB)		40.40	40.40
ODU Temperature (Celsius)		11.20	5.80
-48V ODU Supply (Volt)		-52.60	-52.60
SNR (dB)		36.00	30.40
Remote SNR (dB)		37.10	37.10
Current BER Reading	0.00E0		

10.80.28.1 / AD1-1 DENISON / AD1-1 DENISON - Aviat Networks Portal

File Edit Installation Configuration Diagnostics Help

Back Forward System Summary Send

Performance For: **FACING CN1-1 SHELBY - LINK 2** Space Diversity 154 Mbps DPP

ODU 2-ODU 600 RAC 2-RAC 60E 154 Mbps (100x)
ODU 5-ODU 600 RAC 5-RAC 60E

Item	Protection	RAC 2	RAC 5
Status			
RSL (dBm)		-34.60	-35.60
Remote RSL (dBm)		-34.10	-34.10
Detected Tx Power (dBm)		29.50	-100.00
Remote Fade Margin (dB)		39.50	39.50
ODU Temperature (Celsius)		19.00	13.50
-48V ODU Supply (Volt)		-52.60	-52.60
SNR (dB)		35.80	30.50
Remote SNR (dB)		37.30	37.30
Current BER Reading	0.00E0		

From: [Dostal, Sandra](#)
To: [Duden, Lt. Duden](#); [Dostal, Sandra](#); [Dostal, Michael](#)
Cc: [Dostal, Sandra](#)
Subject: Proof of payment ISICS Denison
Date: Thursday, June 25, 2026 10:49:19 AM
Attachments: 2026062510490912.pdf
image001.png
ISICS Denison Site Denison Report 6-23-26.pdf
ISICS_Rpt_20260625_10490912.pdf

Hello Lt. Duden,

Attached please find the proof of payment ISICS Denison.

Doc Date	Fiscal Year	Ref Doc Code	Ref Document ID	Doc Cl	Doc ID	Document Description	Check Number	Vendor Customer	Vendor Name	Line Description	Fund	Dept	Unit	Unit Name	Sub Unit	Appr	Major Program	Program	Dept Obj	Dept Rev	Object	Object Name	Object Class Name	Service From	Service To	Posting Amt	
06/22/26	2026	PRC	MOTOROL18JN26SJD26	AD	ADC0622260000542018		000001000974654	00002099390	Motorola Solutions Inc	ISICS Denison repair of microwave dish	0001	595	4529	Statewide Interoperability	DEN	R75					2693	Tower Maintenance	406	Outside Services	06/18/26	06/18/26	7,735.00

Thank you,

Sandra Dostal
Administrative Assistant | DPS Interoperability Communication Bureau
Office of the Commissioner
Administrative Services Division
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6095
Fax: 515-725-6193
dostal@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>

