

MEMBERS OF COUNCIL

HON. KIM REYNOLDS
GOVERNOR

HON. PAUL D. PATE
SECRETARY OF STATE

HON. ROB SAND
AUDITOR OF STATE

HON. ROBY SMITH
TREASURER OF STATE

HON. MIKE NAIG
SECRETARY OF AGRICULTURE



Executive Council of Iowa

CAPITOL BUILDING
DES MOINES, IOWA 50319
PHONE: 515 281-5368

March 2, 2026

Accounting Department
Office of the Treasurer
Lucas Building
321 E 12th Street
Des Moines, IA, 50319

The Executive Council, in a meeting held on this date, approved payment of the following cost item:

Department of Public Safety\$13,845.00
On August 18, 2025, the microwave system on the Lourdes ISICS Tower was damaged by lightning strike.
Request was to cover repair costs.

This represents full and final payment, \$655.00 will be reverted and this allocation closed.

EXECUTIVE COUNCIL OF IOWA

Kristi Onstot

Kristi Onstot
Executive Secretary

cc: Captain Heath Hove, Bureau Chief, Department of Public Safety
Lieutenant Joshua Duden, Assistant Bureau Chief, Department of Public Safety
Matt Bender, Department of Management
Heather Hackbarth, Department of Management, Communications & Interoperability Bureau



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

February 4, 2026

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Microwave System at ISICS Lourdes Tower due to Lightning Strike
on August 18, 2025
Department of Public Safety
Claim dated September 24, 2025
AOS Claim ID: 4151

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the damages and have found the items to be in order as shown below:

Documented request			<u>\$ 13,845.00</u>
Executive Council Allocation			\$ 14,500.00
Less:			
Previous payments	\$	0.00	
This payment		<u>13,845.00</u>	
Total			<u>\$ 13,845.00</u>
Remaining Executive Council allocation			<u>\$ 655.00</u>

We recommend reimbursement be made in the amount of \$13,845.00. This represents full and final payment of the loss. The remaining allocation should be reverted to the State Treasury.

Sincerely,

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications and Interoperability Bureau,
Department of Public Safety

Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

January 22, 2026

Reference: 29C.20 reimbursement claim for lightning damage at the Lordes ISICS tower site. AOS claim #4151

State of Iowa Executive Council:

On September 25, 2025, Motorola submitted an invoice for \$13,845 for repairs regarding act of nature (AON) damage to the Lordes ISICS tower site. A lightning strike caused damage to tower components.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$13,845 for this damage.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Lordes ISICS tower
- The Motorola repair invoice, dated September 25, 2025
- A storm damage summary report, dated January 7, 2026, detailing the work conducted
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: [Hove Heath](#)
To: [Tammy Hollingsworth](#); [ExecutiveCouncil \[TOS\]](#)
Cc: [Duden Joshua](#); [Dostal Sandra](#); [Cook Katelyn](#); [DAVID GORDON](#)
Subject: AON initial notification for ISICS Lourdes - Microwave Issues- Lightning Damage
Date: Tuesday, August 19, 2025 8:50:00 AM

Executive Council and Tammy,

Please accept this as our initial notification for Act Of Nature damages from a lightning strike which damaged hardware associated with the microwave system at the ISICS Lourdes Tower site, subunit LRDS. This was reported to us by our Motorola Customer Service Representative on Monday August 18th while investigating site trunking issues following severe Monday morning storms.

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319

Office: [515-725-6092](tel:515-725-6092)

Mobile: [515-204-7288](tel:515-204-7288)

hove@dps.state.ia.us

<https://dps.iowa.gov/>

<https://dpscareers.com/>



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From: Dave Gordon <dave.gordon@motorolasolutions.com>

Sent: Monday, August 18, 2025 5:55 PM

To: ISICSAdmin <isicsadmin@dps.state.ia.us>

Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; Pat Strizek <patrick.strizek@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>

Subject: ** External Email Alert ** ISICS Lourdes - Lightning Damage

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Afternoon,

We had techs from Electronic Engineering onsite at Lourdes today responding to various alarms.

They found several issues on the microwave system that dropped the connection to the core putting the site into site trunking.

Lourdes to Chickasaw (MW Only)

The ODU on the primary link was not communicating to the RAC60E card. They reseated the card and it did not reestablish communications indicating that the RAC and ODU are damaged.

The primary link is currently down and parts will be needed along with a tower crew.

They reseated the secondary link RAC60E card and were able to switch communication to the site on this link. This site is currently connected via the secondary link.

Just a reminder that the Lourdes site is a spur and only has a primary and diversity microwave path connecting the site.

We are looking for equipment and will need to schedule a tower crew once we can locate what is needed.

Please reach out to me if you have any questions.

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330313621

Issue Date Sep 25, 2025	P.O. No. FY26-4529	P.O. Date Sep 25, 2025
Sales Order 3203909744	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information

For all invoice payment inquiries contact

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details

Payment Method / Terms

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 13,845.00

Payment Due Date Nov 24, 2025

[Pay Online](#)

motorolasolutions.com/billing

Invoice 8330313621

Please detach here and return the bottom portion with your payment

Page 1 of 2

Payment Coupon

Invoice 8330313621

Issue Date

Sep 25, 2025

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 13,845.00

Tax Included 0.00

Payment Due Date **Nov 24, 2025**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
	Date Completed :28-AUG-25 Description of work :ISICS Lourdes site microwave lightning damage repairs. Authorized by : Heather Dixon					
1	FIELD SVC-ON SITE RESPONSE SVCS SO Line No.: 1.1 ITEM# SVCFS-ONSITE-RSP-IO			13,845.00	1	13,845.00
2	FIELD SERVICE - PARTS CHARGES SO Line No.: 2.1 ITEM# SVCFS-PARTS-IO			0.00	1	0.00
				USD Subtotal		13,845.00
				USD Total Tax		0.00
				USD Invoice Total		13,845.00
				USD Amount Due		13,845.00

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

January 7, 2026

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Lourdes ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Lourdes site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

LOURDES ISICS TOWER – STORM DAMAGE REPORT

On August 18, 2025 Motorola technicians responded to alarms at the Lourdes site. The site was disconnected from the core due to the microwave being affected which put it in site trunking. After investigation it was determined that there was a lightning strike on the tower that affected the site.

Lourdes to Chickasaw Microwave Link

The ODU on the primary link was not communicating to the RAC60E card. They reseated the card and it did not reestablish communications indicating that the RAC and ODU are damaged. The primary link remained down.

They reseated the secondary link RAC60E card and were able to switch communication to the site on this link. This site was connected via the secondary link.

Motorola then began looking for replacement equipment. A tower crew would need to be scheduled to replace the damaged equipment.

On August 28, 2025 a Motorola technician worked with the tower crew to replace the ODU on the tower. They also replaced the damaged RAC60E cards.

00685
MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
Public Safety, Dept of
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	MICROWAVE LIGHTNING DAMAGE REPAIRS. WORK COMPLETED & <i>Launders</i>	8330313621		13,845.00

TOTAL WARRANT AMOUNT SAE001
\$*****13,845.00

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

State of Iowa Warrant
VOID 6 MONTHS AFTER, 01-12-2028

Account Numbers: 0001-595-R75-4529-2693

No. 1000572530

33-2308
730

TO THE **Treasurer of State**
Des Moines, Iowa 50319

THIRTEEN THOUSAND EIGHT HUNDRED FORTY FIVE DOLLARS 00 CENTS

Pay **MOTOROLA SOLUTIONS INC**
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

AMOUNT: \$*****13,845.00
MOTOROL12JA26SJD126

[Signature]
DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

From: [Dostal, Sandra](#)
To: [Cody, Joshua](#); [Iowa Health](#); [Clyde, Michael](#)
Cc: [Cody, Joshua](#)
Subject: ISICS Lourdes proof of payment
Date: Tuesday, January 20, 2026 9:50:35 AM
Attachments: [gsas01.us](#)
[ISICS Lourdes.pdf](#)
[ISICS Lourdes-SIS Damage Report 1-7-26.pdf](#)
[MSGAR_INV_1000199978_8130311621.pdf](#)

Attached please find the proof of payment for ISICS Lourdes.

Doc Date	Fiscal Year	Ref Doc Code	Ref Document ID	Doc Cd	Doc ID	Document Description	Vendor Customer	Vendor Name	Line Description	Fund	Dept	Unit	Unit Name	Sub Unit	Appr	Major Program	Program	Dept Obj	Dept Rev	Object	Object Name	Objt Class	Object Class Name	Service From	Service To	Posting Amt
01/12/26	2026	PRC	MOTOROL12JA26SJD126	AD	ADC01122600000298773		00002099390	Motorola Solutions Inc	MICROWAVE LIGHTNING DAMAGE REPAIRS COMPLETED 8/28/25	0001	995	4529	Statewide Interoperability	LRODS	R75					2693	Tower Maintenance	406	Outside Services	01/12/26	01/12/26	13,845.00

Thank you,

Sandra Dostal
Administrative Assistant | DPS Interoperability Communication Bureau
 Office of the Commissioner
 Administrative Services Division
 Iowa Department of Public Safety
 215 East 7th Street, Des Moines, Iowa 50319
 Office: 515-725-6095
 Fax: 515-725-6193
dostal@dps.iowa.gov
<https://dps.iowa.gov/>
<https://dpscarests.com/>

