

MEMBERS OF COUNCIL

HON. KIM REYNOLDS
GOVERNOR

HON. PAUL D. PATE
SECRETARY OF STATE

HON. ROB SAND
AUDITOR OF STATE

HON. ROBY SMITH
TREASURER OF STATE

HON. MIKE NAIG
SECRETARY OF AGRICULTURE



Executive Council of Iowa

CAPITOL BUILDING
DES MOINES, IOWA 50319
PHONE: 515 281-5368

March 2, 2026

Accounting Department
Office of the Treasurer
Lucas Building
321 E 12th Street
Des Moines, IA, 50319

The Executive Council, in a meeting held on this date, approved payment of the following cost item:

Department of Public Safety\$16,152.00
On August 18, 2025, the microwave system at the Atlantic ISICS Tower was damaged due to lightning strike.
Request was to cover repair costs.

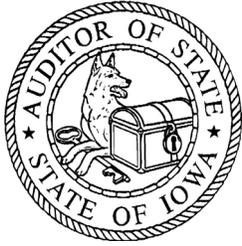
This represents full and final payment, \$348.00 will be reverted and this allocation closed.

EXECUTIVE COUNCIL OF IOWA

Kristi Onstot

Kristi Onstot
Executive Secretary

cc: Captain Heath Hove, Bureau Chief, Department of Public Safety
Lieutenant Joshua Duden, Assistant Bureau Chief, Department of Public Safety
Matt Bender, Department of Management
Heather Hackbarth, Department of Management, Communications & Interoperability Bureau



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

February 4, 2026

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Microwave System at ISICS Atlantic Tower due to Lightning
Strike on August 18, 2025
Department of Public Safety
Claim dated September 24, 2025
AOS Claim ID: 4150

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the damages and have found the items to be in order as shown below:

Documented request			<u>\$ 16,152.00</u>
Executive Council Allocation			\$ 16,500.00
Less:			
Previous payments	\$	0.00	
This payment		<u>16,152.00</u>	
Total			<u>\$ 16,152.00</u>
Remaining Executive Council allocation			<u>\$ 348.00</u>

We recommend reimbursement be made in the amount of \$16,152.00. This represents full and final payment of the loss. The remaining allocation should be reverted to the State Treasury.

Sincerely,

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications and Interoperability Bureau,
Department of Public Safety

Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

January 22, 2026

Reference: 29C.20 reimbursement claim for lightning damage at the Atlantic ISICS tower site. AOS claim #4150

State of Iowa Executive Council:

On September 25, 2025, Motorola submitted an invoice for \$16,152 for repairs regarding act of nature (AON) damage to the Atlantic ISICS tower site. A lightning strike caused damage to tower components.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$16,152 for this damage.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Atlantic ISICS tower
- The Motorola repair invoice, dated September 25, 2025
- A storm damage summary report, dated January 7, 2026, detailing the work conducted
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: [Hove Heath](#)
To: [Tammy Hollingsworth](#); [ExecutiveCouncil \[TOS\]](#)
Cc: [Duden Joshua](#); [Dostal Sandra](#); [Cook Katelyn](#); [DAVID GORDON](#)
Subject: AON initial notification for ISICS Atlantic - Microwave Issues - Lightning
Date: Tuesday, August 19, 2025 8:50:00 AM

Executive Council and Tammy,

Please accept this as our initial notification for Act Of Nature damages from a lightning strike which damaged hardware associated with the microwave system at the ISICS Atlantic Tower site, subunit ATL. This was reported to us by our Motorola Customer Service Representative on Monday August 18th while investigating site trunking issues following severe Monday morning storms.

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319

Office: [515-725-6092](tel:515-725-6092)

Mobile: [515-204-7288](tel:515-204-7288)

hove@dps.state.ia.us

<https://dps.iowa.gov/>

<https://dpscareers.com/>



NOTICE This email message (including any file attachments transmitted with it) is for the sole use of the intended recipient(s) and may contain confidential and legally privileged information. Any unauthorized use or disclosure of this email by an unintended recipient is prohibited. If you have received this e-mail in error please notify the sender by return e-mail and destroy all copies of the original message. No representation is made that this email or any attachments are free of viruses. Virus scanning is recommended and is the responsibility of the recipient.

From: Dave Gordon <dave.gordon@motorolasolutions.com>

Sent: Monday, August 18, 2025 6:07 PM

To: ISICSAdmin <isicsadmin@dps.state.ia.us>

Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; Pat Strizek

<patrick.strizek@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>

Subject: ** External Email Alert ** ISICS Atlantic - Microwave Issues - Lightning

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Afternoon,

We had techs from D&D and Motorola respond to the Atlantic site today.

It appears that the site was hit by lightning and took out various parts of the microwave system. The site was disconnected from the core due to all microwave being affect which put it in site trunking.

Altantic to Shelby

Both the primary and secondary links were down and in alarm.

The primary ODU and RAC60E were damaged and need to be replaced.

Only one link is operational at this time.

Atlantic to Adair North

Both the primary and secondary links were down and in alarm.

Both the primary and secondary RAC60E cards were damaged and will need to be replaced.

We were able to use a Motorola Loaner RAC60E card to get one of the links up.

Only one link is operational at this time.

We are looking for equipment and will need to schedule a tower crew once we can locate what is needed.

Please reach out to me if you have any questions.

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330313688

Issue Date Sep 26, 2025	P.O. No. FY26-4529	P.O. Date Sep 25, 2025
Sales Order 3203909962	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information

For all invoice payment inquiries contact

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details

Payment Method / Terms

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 16,152.00

Payment Due Date Nov 25, 2025

[Pay Online](#)

motorolasolutions.com/billing

Invoice 8330313688

Please detach here and return the bottom portion with your payment

Page 1 of 2

Payment Coupon

Invoice 8330313688

Issue Date

Sep 26, 2025

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 16,152.00

Tax Included 0.00

Payment Due Date **Nov 25, 2025**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
	Date Completed :28-AUG-25 Description of work :ISICS Atlantic site microwave lightning damage repairs. Authorized by : Heather Dixon					
1	FIELD SVC-ON SITE RESPONSE SVCS SO Line No.: 1.1 ITEM# SVCFS-ONSITE-RSP-IO			16,152.00	1	16,152.00
2	FIELD SERVICE - PARTS CHARGES SO Line No.: 2.1 ITEM# SVCFS-PARTS-IO			0.00	1	0.00
				USD Subtotal		16,152.00
				USD Total Tax		0.00
				USD Invoice Total		16,152.00
				USD Amount Due		16,152.00

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

January 7, 2026

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Atlantic ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Atlantic site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Atlantic ISICS Tower – Storm Damage Report

On August 18, 2025 Motorola technicians responded to alarms at the Atlantic site. The site was disconnected from the core due to all microwave being affect which put it in site trunking. After investigation it was determine that there was a lightning strike on the tower that affected the site.

Atlantic to Shelby Microwave Link

Both the primary and secondary links were down and in alarm. The primary ODU and RAC60E card were damaged and needed to be replaced. Only one link was operational at that time after the technicians made some changes.

Atlantic to Adair North Microwave Link

Both the primary and secondary links were down and in alarm. The primary and secondary RAC60E cards were damaged and will need to be replaced. Motorola was able to use a Motorola Loaner RAC60E card to get one of the links up. Only one link was operational at that time after the technicians made some changes.

Motorola then began looking for replacement equipment. A tower crew would need to be scheduled to replace the damaged equipment.

On August 28, 2025 a Motorola technician worked with the tower crew to replace the ODU on the tower. They also replaced the damaged RAC60E cards.

00701
 MOTOROLA SOLUTIONS INC
 13108 COLLECTION CENTER DR
 CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
 Public Safety, Dept of
 515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	Atlantic MICROWAVE LIGHTNING DAMAGE REPAIRS. WORK COMP	8330313688	09/26/2025	16,152.00

TOTAL WARRANT AMOUNT SAE001
 \$*****16,152.00

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

Account Numbers

State of Iowa Warrant

VOID 6 MONTHS AFTER 01-13-2026

No. 1000576633

33-2308
730

0001-595-R75-4529-2693

SIXTEEN THOUSAND ONE HUNDRED FIFTY TWO DOLLARS 00 CENTS

TO THE **Treasurer of State**

Des Moines, Iowa 50319

AMOUNT

\$***16,152.00**

MOTOROL12JA26SJD226

Pay

MOTOROLA SOLUTIONS INC
 13108 COLLECTION CENTER DR
 CHICAGO, IL 60693-0001


 DEPARTMENT OF ADMINISTRATIVE SERVICES
 AUTHORIZED SIGNATURE

From: [Dostal, Sandra](#)
To: [Dustin Johnson](#); [Iowa Health](#); [Clyde Michael](#)
Cc: [Dustin Johnson](#)
Subject: ISICS Atlantic proof of payment
Date: Tuesday, January 20, 2026 9:50:00 AM
Attachments: [spsa01.xls](#)
[ISICS Atlantic Site Damage Report 1-7-26.pdf](#)
[ISICS Atlantic Site Damage Report 1-7-26.pdf](#)
[ISICS Atlantic.pdf](#)

Attached please find proof of payment for ISICS Atlantic.

Doc Date	Fiscal Year	Ref Doc Code	Ref Document ID	Doc Cd	Document Description	Vendor Customer	Vendor Name	Line Description	Fund	Dept	Unit	Unit Name	Sub Unit	Appr	Major Program	Program	Dept Obj	Dept Rev	Object	Object Name	Object Class	Object Class Name	Service From	Service To	Posting Amt
01/13/26	2026	PRC	MOTOROL12JA26SJD226	AD	ADC01132600000300057		Motorola Solutions Inc	Atlantic MICROWAVE LIGHTNING DAMAGE REPAIRS COMPLETED 8/26/25			0001	595	4529		Statewide Interoperability	ATL R75			2693	Tower Maintenance	406	Outside Services	01/12/26	01/12/26	16,152.00

Thanks

Sandra Dostal
 Administrative Assistant | DPS Interoperability Communication Bureau
 Office of the Commissioner
 Administrative Services Division
 Iowa Department of Public Safety
 210 East 7th Street, Des Moines, Iowa 50319
 Office: 515-725-6095
 Fax: 515-725-6193
dostal@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>

