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HON. ROB SAND
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HON. ROBY SMITH
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SECRETARY OF AGRICULTURE



Executive Council of Iowa

CAPITOL BUILDING
DES MOINES, IOWA 50319
PHONE: 515 281-5368

December 2, 2024

Accounting Department
Office of the Treasurer
Lucas Building
321 E 12th Street
Des Moines, IA, 50319

The Executive Council, in a meeting held on this date, approved payment of the following cost item:

Department of Public Safety.....\$8,800.00
On May 21, 2024, Mason City ISICS Communication Tower was damaged by storm. Request was to cover repair costs.

This represents full and final payment, \$3,200.00 will be reverted and this allocation closed.

EXECUTIVE COUNCIL OF IOWA

Kristi Onstot
Executive Secretary

cc: Lieutenant Heath Hove, Interoperability Communications Bureau, Department of Public Safety
Sergeant Joshua Duden, Interoperability Communications Bureau, Department of Public Safety
Matt Bender, Department of Management
Heather Hackbarth, Department of Management

AOS Claim ID 3860
TOS Job # _____



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

November 4, 2024

Kristi Onstot
Executive Council
L O C A L

Subject: Storm Damages to Mason City ISICS Communication Tower on May 21, 2024
Department of Public Safety
Claim dated August 14, 2024
AOS Claim ID: 3860

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the damages and have found the items to be in order as shown below:

Documented request		<u>\$ 8,800.00</u>
Executive Council Allocation		\$ 12,000.00
Less:		
Previous payments	\$ 0.00	
This payment	<u>8,800.00</u>	
Total		<u>\$ 8,800.00</u>
Remaining Executive Council allocation		<u>\$ 3,200.00</u>

We recommend reimbursement be made in the amount of \$8,800.00. This represents full and final payment of the loss. The remaining allocation should be reverted to the State Treasury.

Sincerely,

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications & Interoperability Bureau, Department of Public Safety

Kim Reynolds
Governor



Department of Public Safety

Stephan Bayens
Commissioner

October 14, 2024

Reference: 29C.20 reimbursement claim ref. tilted antenna on the Mason City ISICS tower
AOS claim # 3860

State of Iowa Executive Council:

On September 21, 2024, Motorola submitted an invoice for \$8,800 regarding act of nature (AON) damage to the Mason City ISICS tower site. High winds from a tornadic event caused antenna damage.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$8,800 for this damage.

Attachments to this notification email include:

- The reimbursement request
- The initial 29C20 AON notification of damage to the Mason City ISICS tower
- The Motorola repair invoice, dated September 21, 2024
- A storm damage summary report, dated September 29, 2024, detailing the work conducted with photographs depicting the damage that occurred.
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: [Pierce Richard](#)
To: ExecutiveCouncil@tos.iowa.gov; [Tammy Hollingsworth](#)
Cc: [Dostal Sandra \(dostal@dps.state.ia.us\)](mailto:Dostal.Sandra@dps.state.ia.us); [Hove Heath \(hove@dps.state.ia.us\)](mailto:Hove.Heath@dps.state.ia.us); [Josh Duden \(duden@dps.state.ia.us\)](mailto:Josh.Duden@dps.state.ia.us); [Dave Gordon](#); [Seiler Katelyn](#)
Subject: 5-21-24 Initial 29C20 Notification ref. Mason City ISICS Tower - Damaged Antenna AON
Date: Thursday, June 6, 2024 6:23:00 PM
Attachments: [Mason City Tilted Antenna 1.JPG](#)
[image001.jpg](#)
[Mason City Tilted Antenna 3.JPG](#)
[Mason City Tilted Antenna 2.JPG](#)

Executive Council and Tammy

On 6-6-24, Dave Gordon, Motorola Customer representative advised, during the 5-21-24 Tornadic event that swept across Iowa causing damaging winds it was discovered the **Mason City ISICS Tower** sustained damage to an antenna that is affecting regional radio communications. It could be the antenna is tilted or damaged, the extent is unknown at this time. Repair estimates will be submitted upon receipt. Please accept this email as the initial 29C20 Notification of AON damage. Photos are attached.

Captain Richard Pierce
Bureau Chief | DPS Interoperability Communication Bureau

Office of the Commissioner

Iowa Department of Public Safety

215 East 7th Street | Des Moines, Iowa 50319

Office: 515-725-6113

Cell: 712-269-0730

pierce@dps.state.ia.us

cid:image003.jpg@01DA17E8.21881970



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From: Dave Gordon <dave.gordon@motorolasolutions.com>

Sent: Thursday, June 6, 2024 5:53 PM

To: Pierce Richard <pierce@dps.state.ia.us>

Cc: DAVID GORDON <dave.gordon@motorolasolutions.com>

Subject: ** External Email Alert ** Re: Mason City Tower - possible AON Antenna issue

****External Email Alert** This email is from outside DPS. DO NOT CLICK links or attachments unless you expected them. If unsure please forward to ITOC for review.**

Yes I think that matches. Based on the Clear Lake PD report it looks like they started having

issues with the Mason City site around 5-22. So it probably happened on 5-21.

Here are a few pictures I just received today.

Thanks

Dave

On Thu, Jun 6, 2024 at 5:46 PM Pierce Richard <pierce@dps.state.ia.us> wrote:
Dave,

I have not submitted any 29C20 notification ref Mason City ISICS Tower. Is there a titled antenna and what date did it occur (5-21-24?) if so I will submit a notification

Captain Richard Pierce
Bureau Chief | DPS Interoperability Communication Bureau

Office of the Commissioner

Iowa Department of Public Safety

215 East 7th Street | Des Moines, Iowa 50319

Office: 515-725-6113

Cell: 712-269-0730

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cid:image003.jpg@01DA17E8.21881970



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From: Dave Gordon <dave.gordon@motorolasolutions.com>

Sent: Thursday, June 6, 2024 5:22 PM

To: Pierce Richard <pierce@dps.state.ia.us>

Cc: DAVID GORDON <dave.gordon@motorolasolutions.com>

Subject: Fwd: ** External Email Alert ** Mason City Tower

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Captain,

I looked back and I do not see that you copied me on a 29C20 for Mason City tilted antenna from the recent storms.

After we talked I remembered this one.

Let me know if you have any questions.

Thanks,

Dave

----- Forwarded message -----

From: **Dave Gordon** <dave.gordon@motorolasolutions.com>

Date: Wed, Jun 5, 2024 at 10:56 AM

Subject: Re: **** External Email Alert **** Mason City Tower

To: Erin Froning <efroning@cityofclearlake.org>, ISICSNOC <isicsnoc@dps.state.ia.us>

Cc: Nichols Haley <nichols@dps.state.ia.us>, Chad Menke <chad.menke@motorolasolutions.com>, ISICS Statewide FSO

<IOWAFSO@motorolasolutions.com>, Shari Schmitz

<shari.schmitz@motorolasolutions.com>, <mcolby@cityofclearlake.org>, Heather Hahn

<hhahn@cgcounty.org>, Pals, Kevin <kpals@cgcounty.org>, Dave Gordon

<dave.gordon@motorolasolutions.com>

Good Morning Everyone,

Here is the report from yesterday's testing at Mason City tower.

Motorola Technician Tad Keller and Paul Slinger (EE) were on site yesterday. He was able to test/sweep the antennas and lines on the tower. Everything tested fine. In addition he looked through the repeater logs and did not see any issues.

He also tested the system with his portable (inside his truck) with me. We tested on his way to Mason City and then in Clear Lake. He went to several of the reported areas and our tests worked fine.

The TX antenna on the tower is slightly tilted to the east from the recent storms. We will need to get a tower crew to the site to fix this.

Looking back through the emails that were sent to us by Erin, it looks like there were issues reported by Officer Lopez (portable) and Chief Colby (mobile).

We suggest that Clear Lake have their radio shop test these radios. They should be

aligned/tested/tuned with test equipment. In addition the car antenna system should be checked.

Are there others reporting issues?

We checked with Cerro Gordo and ISICS and they have not received any new coverage issue reports.

Please let me know if you have any questions.

We would be happy to set up a call to discuss as well.

Thanks,

Dave

On Mon, Jun 3, 2024 at 5:50 PM Dave Gordon <dave.gordon@motorolasolutions.com> wrote:

Good Afternoon ISICSNOC,

Motorola will have a technician at the Mason City tower tomorrow morning around 10:30am to check the site.

We will most likely need to take the site down in order to test the antennas and lines.

Can you please send out an emergency site maintenance notice starting at 11:30am to 1:30pm.

Thanks,

Dave

On Mon, Jun 3, 2024 at 11:46 AM Erin Froning <efroning@cityofclearlake.org> wrote:
Dave,

The issues started around May 22nd I believe? I can forward the group an email chain of officers reporting some issues. In addition to the list Chief Colby has noted a couple as well. Sunday June 2nd Chief's in car radio had zero bars of reception at 4th Ave S and S 8th St in Clear Lake. Saturday June 25th he was at Buddy Holly and 7th Ave N where he again had zero bars of reception. Yesterday he had a trooper check his in car radio reception and he had full bars, with his car in the garage in Clear Lake, off of the Worth Co tower. It just seems that there could be something off with the MC Tower again.

Erin

From: Dave Gordon <dave.gordon@motorolasolutions.com>

Sent: Monday, June 3, 2024 11:30 AM

To: Nichols Haley <nichols@dps.state.ia.us>; Erin Froning <efroning@cityofclearlake.org>

Cc: ISICSNOC <ISICSNOC@dps.state.ia.us>; Chad Menke

<chad.menke@motorolasolutions.com>; Dave Gordon

<dave.gordon@motorolasolutions.com>

Subject: Re: ** External Email Alert ** Mason City Tower

Good Morning,

Can you share any details of when this started etc??

Thanks,

Dave

On Mon, Jun 3, 2024 at 9:54 AM Nichols Haley <nichols@dps.state.ia.us> wrote:

See forward from Erin Froning

Haley Nichols, MBA, CPM

Statewide Interoperability Coordinator (SWIC) | Interoperability Communication Bureau

Office of the Commissioner

Iowa Department of Public Safety

215 East 7th Street | Des Moines, Iowa 50613

Office: 515-725-6091

Cell: 515-201-7478

nichols@dps.state.ia.us

<https://dps.iowa.gov>

<http://isicsb.iowa.gov>

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From: Erin Froning <efroning@cityofclearlake.org>

Sent: Monday, June 3, 2024 9:45:29 AM

To: Nichols Haley <nichols@dps.state.ia.us>

Subject: ** External Email Alert ** Mason City Tower

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Good morning,

I am wondering if you can tell me who I would get in touch with to inquire about the Mason City Tower and potential problems with tower positioning? We have recently had terrible in car (and portable) radio reception and I am wondering with the severe weather with strong winds moved something?

In addition to this, is there someone somewhere that can see logs of push to talks and see that

data in the background of poor connection?

Erin Froning
Communications Supervisor
Clear Lake Police Department
641-355-4400



Motorola Solutions, Inc.
 500 West Monroe
 Chicago IL 60661
 United States
Federal Tax ID: 36-1115800

ORIGINAL INVOICE			
Transaction Number 8330287090	Transaction Date 21-SEP-2024	Transaction Total 8,800.00 USD	
P.O. Number FY25-4529		P.O. Date 20-SEP-2024	Customer Account No 1000199978
Payment Terms Net Due in 60 Days			Payment Due Date 20-NOV-2024
Bill To Address IOWA, STATE OF ATTN: Accounts Payable 215 E 7TH ST DES MOINES IA 50319 United States		Ship To Address IOWA, STATE OF 215 E 7TH ST DES MOINES IA 50319 United States	

Visit our website at www.motorolasolutions.com

IMPORTANT INFORMATION

Sales Order(s): 3203502213

For all invoice payment inquiries contact
 AccountsReceivable@motorolasolutions.com
 Telephone: 800-247-2346
 Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

Depot SO#	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
		Date Completed :12-JUN-24 Description of work :!SICS Mason City site tilted antenna repairs from storm. Authorized by : Heather Dixon			
	SVCFS-ONSITE-RSP-IO	FIELD SVC-ON SITE RESPONSE SVCS	1	8,800.00	8,800.00
	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	1	0.00	0.00
USD Subtotal					8,800.00
USD Total Tax					0.00
USD Total					8,800.00
USD Amount Due					8,800.00

Please detach here and return the bottom portion with your payment

Payment Coupon

Transaction Number 8330287090	Customer Account No 1000199978	Payment Due Date 20-NOV-2024	Transaction Total 8,800.00 USD	Amount Paid
---	--	--	---	--------------------

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF
 ATTN: Accounts Payable
 215 E 7TH ST
 DES MOINES IA 50319
 United States

Payment Transfer Details

Bank of America, Dallas
 WIRE Routing Transit Number: 026009593
 ACH/EFT Routing Transit Number: 111000012
 SWIFT: BOFAUS3N
 Bank Account No: 3756319806

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 13108 Collections Center Drive
 Chicago IL 60693
 United States
 Please provide your remittance details to:
US.remittance@motorolasolutions.com



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500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

ORIGINAL INVOICE			
Transaction Number 8330287090	Transaction Date 21-SEP-2024	Transaction Total 8,800.00 USD	
P.O. Number FY25-4529		P.O. Date 20-SEP-2024	Customer Account No 1000199978
Payment Terms Net Due in 60 Days			Payment Due Date 20-NOV-2024

Visit our website at www.motorolasolutions.com

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
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Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

September 29, 2024

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Mason City ISICS Tower – Tilted Antenna

Captain Hove,

Below you will find the report for the Mason City site for the repair work on the tilted antenna. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Mason City ISICS Tower – Storm Damage Report

On June 4, 2024, a Motorola technician found that the transmit antenna on the Mason City ISICS tower was slightly tilted to the east from the recent storms. The tilted antenna was causing coverage issues for users in the area.

Motorola had a tower crew onsite on June 12, 2024 to repair the tilted antenna.

Before Photos



After Photos



