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HON. KIM REYNOLDS
GOVERNOR

HON. PAUL D. PATE
SECRETARY OF STATE

HON. ROB SAND
AUDITOR OF STATE

HON. ROBY SMITH
TREASURER OF STATE

HON. MIKE NAIG
SECRETARY OF AGRICULTURE



Executive Council of Iowa

CAPITOL BUILDING
DES MOINES, IOWA 50319
PHONE: 515 281-5368

December 2, 2024

Accounting Department
Office of the Treasurer
Lucas Building
321 E 12th Street
Des Moines, IA, 50319

The Executive Council, in a meeting held on this date, approved payment of the following cost item:

Department of Public Safety.....\$12,228.76
On January 19, 2024, the Dubuque ISICS Communication Tower was damaged by a winter storm power surge.
Request was to cover repair costs.

This represents full and final payment, \$2,771.24 will be reverted and this allocation closed.

EXECUTIVE COUNCIL OF IOWA

Kristi Onstot
Executive Secretary

cc: Lieutenant Heath Hove, Interoperability Communications Bureau, Department of Public Safety
Sergeant Joshua Duden, Interoperability Communications Bureau, Department of Public Safety
Matt Bender, Department of Management
Heather Hackbarth, Department of Management

AOS Claim ID 3683
TOS Job # _____



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

November 4, 2024

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Dubuque ISICS Communication Tower due to Winter Storm Power
Surge on January 19, 2024
Department of Public Safety
Claim dated January 26, 2024
AOS Claim ID: 3683

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the damages and have found the items to be in order as shown below:

Documented request			<u>\$ 12,228.76</u>
Executive Council Allocation			\$ 15,000.00
Less:			
Previous payments	\$	0.00	
This payment		<u>12,228.76</u>	
Total			<u>\$ 12,228.76</u>
Remaining Executive Council allocation			<u>\$ 2,771.24</u>

We recommend reimbursement be made in the amount of \$12,228.76. This represents full and final payment of the loss. The remaining allocation should be reverted to the State Treasury.

Sincerely,

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications & Interoperability Bureau, Department
of Public Safety

Kim Reynolds
Governor



Department of Public Safety

Stephan Bayens
Commissioner

October 11, 2024

Reference: 29C.20 reimbursement claim ref. power surge damage to the Dubuque ISICS tower
AOS claim # 3683

State of Iowa Executive Council:

On September 15, 2024, Motorola submitted an invoice for \$12,228.76 regarding act of nature (AON) repairs to the Dubuque ISICS tower site. The damage to the Dubuque ISICS tower occurred when a storm event caused a power surge resulting in damage to the surge protection system.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$12,228.76 for this AON damage.

Attachments to this notification email include:

- The reimbursement request
- The initial 29C20 AON notification of damage to the Dubuque ISICS tower
- The Motorola repair invoice, dated September 14, 2024
- A storm damage summary report, dated September 14, 2024, detailing the work conducted with photographs depicting the damage that occurred due to high winds.
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: [Pierce Richard](#)
To: ExecutiveCouncil@tos.iowa.gov; [Tammy Hollingsworth](#)
Cc: [Seiler Katelyn](#); [Dostal Sandra \(dostal@dps.state.ia.us\)](mailto:Dostal.Sandra@dps.state.ia.us); [Josh Duden \(duden@dps.state.ia.us\)](mailto:duden@dps.state.ia.us); [Dave Gordon](#)
Subject: 1-19-24 Initial 29C20 Notification ref. Dubuque ISICS Tower - Winter Storm Power Surge damage
Date: Tuesday, January 23, 2024 2:53:00 PM
Attachments: [image001.jpg](#)

During the 1-23-24 Motorola Warranty Bi-Weekly update, Dave Gordon, Motorola Maintenance Representative, advised on 1-19-24, during the past weeks winter snow storms events, there was a power surge detected at the Dubuque ISICS Tower site that activated a surge protection system alert at the Motorola Monitoring Center in Chamberg, Il. On 1-22-23, a Motorola Tower Crew inspected the tower sight and confirmed a power surge did occur that was so forceful it caused extensive damage to the surge protection system causing burning and melting to the system circuit board. Although the surge protection system did its job in preventing more extensive damage, the surge detection system now needs replaced. Please accept the email as the initial notification of 29C20 AON damage to the Dubuque ISICS Tower. A repair estimate and photo will be forthcoming.

Captain Richard Pierce
Bureau Chief | DPS Interoperability Communication Bureau

Office of the Commissioner
Iowa Department of Public Safety
215 East 7th Street | Des Monies, Iowa 50319
Office: 515-725-6113
Cell: 712-269-0730
pierce@dps.state.ia.us

cid:image003.jpg@01DA17E8.21881970



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Motorola Solutions, Inc.
 500 West Monroe
 Chicago IL 60661
 United States
Federal Tax ID: 36-1115800

ORIGINAL INVOICE			
Transaction Number 8330286563		Transaction Date 14-SEP-2024	
P.O. Number FY25-4529		P.O. Date 13-SEP-2024	Transaction Total 12,228.76 USD
Payment Terms Net Due in 60 Days			Customer Account No 1000199978
Payment Due Date 13-NOV-2024			
Bill To Address IOWA, STATE OF ATTN: Accounts Payable 215 E 7TH ST DES MOINES IA 50319 United States		Ship To Address IOWA, STATE OF 215 E 7TH ST DES MOINES IA 50319 United States	

Visit our website at www.motorolasolutions.com

IMPORTANT INFORMATION

Sales Order(s): 3203492950

For all invoice payment inquiries contact
 AccountsReceivable@motorolasolutions.com
 Telephone: 800-247-2346
 Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

Depot SO#	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
		Date Completed :31-JAN-24 Description of work :Motorola technicians responded to the ISICS Dubuque site during the winter storm on 1-19-24. The site had taken a major power surge that caused various issues at the site. Various AC breakers were tripped. The surge protection arrestors were damaged and had to be replaced. Authorized by : Heather Dixon			
	SVCFS-ONSITE-RSP-IO	FIELD SVC-ON SITE RESPONSE SVCS	1	4,000.00	4,000.00
	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	1	8,228.76	8,228.76

Please detach here and return the bottom portion with your payment

Payment Coupon					
Transaction Number 8330286563	Customer Account No 1000199978	Payment Due Date 13-NOV-2024	Transaction Total 12,228.76 USD	Amount Paid	

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF
 ATTN: Accounts Payable
 215 E 7TH ST
 DES MOINES IA 50319
 United States

Payment Transfer Details

Bank of America, Dallas
 WIRE Routing Transit Number: 026009593
 ACH/EFT Routing Transit Number: 111000012
 SWIFT: BOFAUS3N
 Bank Account No: 3756319806

Send Payments To:

Motorola Solutions, Inc.
 13108 Collections Center Drive
 Chicago IL 60693
 United States
 Please provide your remittance details to:
US.remittance@motorolasolutions.com



Motorola Solutions, Inc.
 500 West Monroe
 Chicago IL 60661
 United States
Federal Tax ID: 36-1115800

Visit our website at www.motorolasolutions.com

ORIGINAL INVOICE			
Transaction Number 8330286563	Transaction Date 14-SEP-2024	Transaction Total 12,228.76 USD	
P.O. Number FY25-4529		P.O. Date 13-SEP-2024	Customer Account No 1000199978
Payment Terms Net Due in 60 Days			Payment Due Date 13-NOV-2024
			USD Subtotal
			12,228.76
			USD Total Tax
			0.00
			USD Total
			12,228.76
			USD Amount Due
			12,228.76

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

September 14, 2024

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Dubuque Winter Storm Surge Damage

Captain Hove,

Below you will find the report for the Dubuque site storm damage. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Dubuque Surge Damage Report

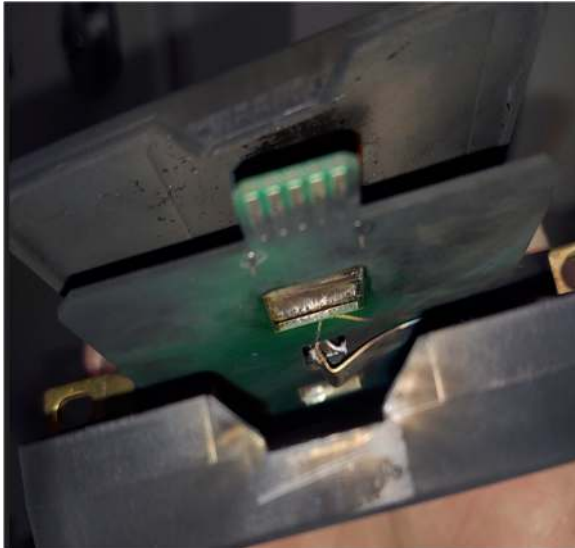
On January 19, 2024, various alarms were received from the Dubuque site during the winter storm. Motorola sent a technician to the site to investigate the alarms. The technician found various AC breakers tripped and alarms on the surge protection arrestors.

After further investigation of the surge arrestors, the technician found damage to the equipment due to a major power surge.

Motorola ordered replacement parts. The technician returned to the site to replace the bad parts.

Dubuque Surge Damage – Before Photos





Dubuque Surge Damage – After Photos

