



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0006
Telephone (515) 281-5834

May 7, 2026

Kristi Onstot
Executive Council

Subject: Damages to Cherokee ISICS Tower Lighting System due to Water Intrusion on
February 17, 2026
Department of Public Safety
Claim dated March 2, 2026
AOS Claim ID: 4255

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the above-mentioned damage and have found the items to be in order as shown below:

Documented Payment Request		<u>\$ 18,300.00</u>
Executive Council Allocation		\$ 20,000.00
Less:		
Previous payments	\$ 0.00	
Current payment	<u>18,300.00</u>	
Total		<u>\$ 18,300.00</u>
Remaining Executive Council Allocation		<u>\$ 1,700.00</u>

We recommend reimbursement be made in the amount of \$18,300.00. This represents full and final payment of the loss. The remaining allocation should be reverted to the State Treasury.

Sincerely,

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications and Interoperability Bureau, Department of
Public Safety



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330326580

Issue Date Mar 31, 2026	P.O. No. FY26-4529	P.O. Date Mar 31, 2026
Sales Order 3204093103	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information

For all invoice payment inquiries contact

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details

Payment Method / Terms

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 18,300.00

Payment Due Date May 30, 2026

[Pay Online](#)

motorolasolutions.com/billing

Invoice 8330326580

Please detach here and return the bottom portion with your payment

Page 1 of 2

Payment Coupon

Invoice 8330326580

Issue Date

Mar 31, 2026

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 18,300.00

Tax Included 0.00

Payment Due Date **May 30, 2026**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
Date Completed :11-MAR-26 Description of work :Tower crew replaced storm damaged tower light cable and beacon. The cable was damaged and water entered the cable which damaged the beacon. Authorized by : Heather Dixon						
1.1	DEVICE MAINTENANCE PARTS ITEM# ISV01Q04317A	Mar 31, 2026		4,823.00	1	4,823.00
1.2	DEVICE MAINTENANCE ONSITE ITEM# ISV01Q04318A	Mar 31, 2026		0.00	1	0.00
1.3	SYSTEM MAINTENANCE PARTS ITEM# ISV01Q04319A	Mar 31, 2026		3,139.00	1	3,139.00
1.4	SYSTEM MAINTENANCE ONSITE ITEM# ISV01Q04320A	Mar 31, 2026		10,338.00	1	10,338.00
				USD Subtotal		18,300.00
				USD Total Tax		0.00
				USD Invoice Total		18,300.00
				USD Amount Due		18,300.00

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

April 30, 2026

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Cherokee ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Cherokee site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

From: [Hove Heath](#)
To: [Tammy Hollingsworth](#); [ExecutiveCouncil \[TOS\]](#)
Cc: [Duden Joshua](#); [Dostal Sandra](#); [Cook Katelyn](#); [DAVID GORDON](#)
Subject: Initial Notification AON ISICS Tower Cherokee - water intrusion on tower light
Date: Friday, February 27, 2026 8:44:00 AM

Tammy and Executive Council,

Please accept this as our initial notification for Act Of Nature damages for water intrusion on the tower top light around Feb 17th, 2026.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: [515-725-6092](tel:515-725-6092)
Mobile: [515-204-7288](tel:515-204-7288)
hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



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From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Tuesday, February 17, 2026 1:50 PM
To: stormlake <stormlake@dps.state.ia.us>; ISICSNOC <ISICSNOC@DPS.STATE.IA.US>
Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** Cherokee - Notam Needed

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to soc@iowa.gov for review.

Good Afternoon Storm Lake,

Please open a NOTAM for the Cherokee site.

We need to schedule a tower crew for an inspection and parts replacement. The initial report indicates moisture/water damage on the system 2 tower light.

Duration 4 weeks.

Case: INC0003811093

ASR:1303342

Lt. Duden,

Since the report indicates water damage you might consider this for a 29c20 submission.

We will need to get the tower crew onsite to inspect the source of the water etc..

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

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Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

May 6, 2026

Reference: 29C.20 reimbursement claim for water damage at the Cherokee ISICS tower site. AOS claim #4255

State of Iowa Executive Council:

On March 31, 2026, Motorola submitted an invoice for \$18,300 for repairs regarding act of nature (AON) damage to the Cherokee ISICS tower site. Severe weather caused water damage to the tower lights.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$18,300 for this damage. This will be the final reimbursement claim for AOS claim #4255.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Cherokee ISICS tower
- The Motorola repair invoice, dated March 31, 2026
- A storm damage summary report, dated April 30, 2026, detailing the work conducted
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Joshua Duden

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

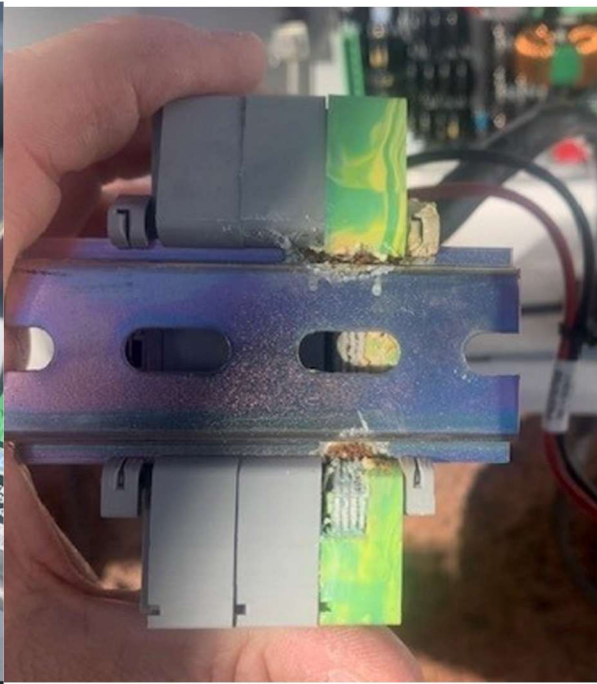
Cherokee Tower – Storm Damage Report

On February 17, 2026 Motorola reported issues with the Cherokee tower lights and requested a NOTAM be opened. The technician reported moisture/water damage on the system 2 tower light.

Motorola had a tower crew onsite to inspect the tower lighting system on March 11, 2026. They reported that the cable connecting the beacon and controller had water in it. The cable had to be replaced along with the cable connection terminal in the controller. The water also damaged the beacon which was replaced.

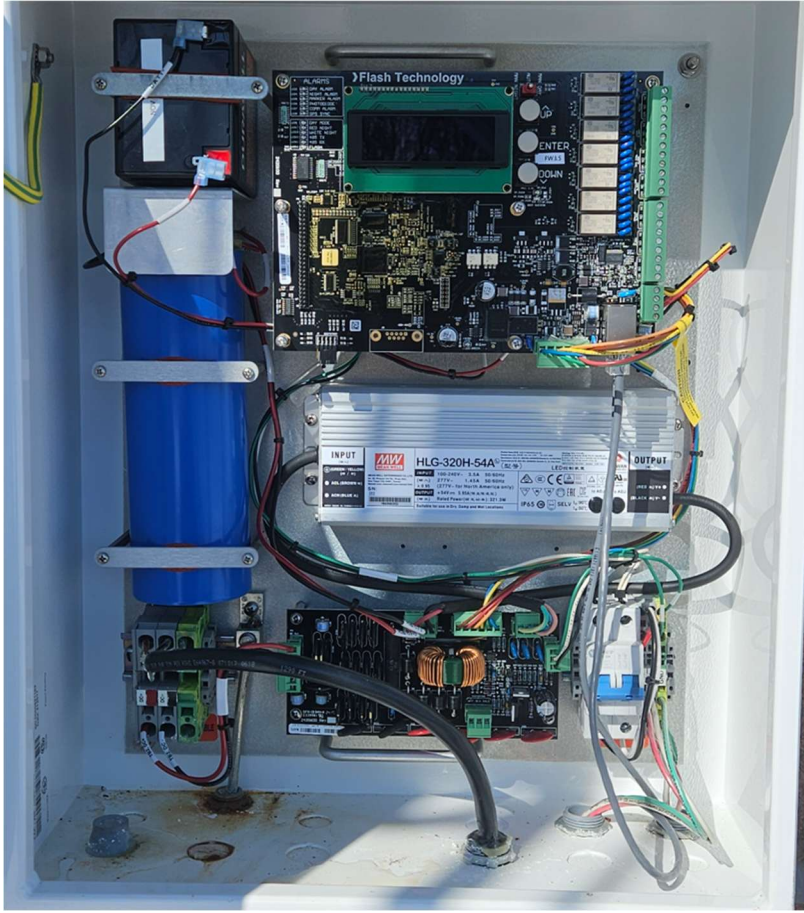
Before Photos







After Photos





00498
 MOTOROLA SOLUTIONS INC
 13108 COLLECTION CENTER DR
 CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
 Public Safety, Dept of
 515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS CHEROKEE REPLACED STROM DAMAGE LIGHT CABLE AND BE	8330326580	03/31/2026	18,300.00

TOTAL WARRANT AMOUNT SAE001
 \$*****18,300.00

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

THE FACE OF THIS DOCUMENT HAS A COLORED CHECK BACKGROUND

Account Numbers
 0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 05-01-2026

No. 1000847068

TO
 THE *Treasurer of State*
Des Moines, Iowa 50319

33-2308
 730

EIGHTEEN THOUSAND THREE HUNDRED DOLLARS 00 CENTS

AMOUNT
 \$*****18,300.00
 MOTOROL01MY26SJD126

Pay
 MOTOROLA SOLUTIONS INC
 13108 COLLECTION CENTER DR
 CHICAGO, IL 60693-0001

W. Patrick Campbell
 DEPARTMENT OF ADMINISTRATIVE SERVICES
 AUTHORIZED SIGNATURE

From: [Dostal Sandra](#)
To: [Dustin Bohrer](#); [Hans Heath](#); [Clide Michael](#)
Cc: [Cody Kasper](#)
Subject: FW: ** External Email Alert ** ISICS Cherokee Site - Storm Damage Report and Invoice
Date: Tuesday, May 3, 2026 11:22:03 AM
Attachments: ISICS Cherokee Site Damage Report 4-30-26.pdf
[HSIAK Inv 100029979 833026586.pdf](#)
[mca001.png](#)
[20260503081139913.pdf](#)

Hello Lt. Duden,

Attached please find the proof of payment for ISICS Cherokee repairs for storm damage.

Doc Date	Fiscal Year	Ref Doc Code	Ref Document ID	Doc Cd	Doc ID	Document Description	Vendor Customer	Vendor Name	Line Description	Fund	Dept	Unit	Unit Name	Sub Unit	Appr	Major Program	Program	Dept Obj	Dept Rev	Object	Object Name	Object Class	Object Class Name	Service From	Service To	Posting Amt
05/01/26	2026	PRC	MOTOROLO1MY26SJD126	AD	ADC05012600000441905		00002999390	Motorola Solutions Inc	ISICS CHEROKEE REPLACED STROM DAMAGE LIGHT CABLE AND BEACON Work completed 3/1/26	0001	595	4529	Statewide Interoperability	CHER	R75					2693	Tower Maintenance	406	Outside Services	05/01/26	05/01/26	18,300.00

Sandra Dostal
 Administrative Assistant | DPS Interoperability Communication Bureau
 Office of the Commissioner
 Administrative Services Division
 Iowa Department of Public Safety
 215 East 7th Street, Des Moines, Iowa 50319
 Office: 515-725-6095
 Fax: 515-725-8193
sdostal@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpsconnect.com/>



From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Thursday, April 30, 2026 9:11 PM
To: ISICSAdmin <isicsadmin@dps.state.ia.us>
Cc: Dixon Heather <hdixon@dps.state.ia.us>; Dostal Sandra <sdostal@dps.state.ia.us>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** ISICS Cherokee Site - Storm Damage Report and Invoice

External Email Alert: This email is from outside DPS. DO NOT CLICK links or attachments unless you expected them. If unsure please forward to soc@dps.gov for review.

Good Evening,

Attached are the report and invoice for the Cherokee site repairs for the radome replacement.

Please let me know if you have any questions.

Thanks,

--
 Dave Gordon
 Customer Support Manager
 Motorola Solutions, Inc.
 State of Iowa
 M: +1.319.321.1134
 E: dave.gordon@motorolasolutions.com