



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

October 28, 2025

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Radome Cover on Woodward ISICS Communication Tower due to
Strong Winds on June 23, 2025
Department of Public Safety
Claim dated July 21, 2025
AOS Claim ID: 4132

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the damages and have found the items to be in order as shown below:

Documented request		\$ 9,500.00
Executive Council Allocation		\$ 9,500.00
Less:		
Previous payments	\$ 0.00	
This payment	<u>9,500.00</u>	
Total		<u>\$ 9,500.00</u>
Remaining Executive Council allocation		<u>\$ 0.00</u>

We recommend reimbursement be made in the amount of \$9,500.00. This represents full and final payment of the loss.

Sincerely,

A handwritten signature in dark ink, appearing to read "Brian R. Brustkern".

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications and Interoperability Bureau,
Department of Public Safety

Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

October 10, 2025

Reference: 29C.20 reimbursement claim for radome damage at the Woodward ISICS tower site. AOS claim #4132

State of Iowa Executive Council:

On October 6, 2025, Motorola submitted an invoice for \$9,500 for repairs regarding act of nature (AON) damage to the Woodward ISICS tower site. Severe weather caused damage to a tower radome.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$9,500 for this damage.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Woodward ISICS tower
- The Motorola repair invoice, dated September 25, 2025
- A storm damage summary report, dated October 6, 2025, detailing the work conducted with photographs depicting the damage that occurred
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: [Tammy Hollingsworth](#)
To: [Hove Heath](#); [ExecutiveCouncil \[TOS\]](#)
Cc: [Duden Joshua](#); [DAVID GORDON](#); [Dostal Sandra](#); [Cook Katelyn](#)
Subject: ** External Email Alert ** RE: AON initial notification for ISICS Woodward Tower - Damaged Radome
Date: Saturday, August 2, 2025 1:33:36 PM
Attachments: [image002.png](#)

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Notification of 29C.20 Damages Received – AOS Claim #4132

From: Hove Heath <hove@dps.state.ia.us>
Sent: Tuesday, June 24, 2025 12:43 PM
To: Tammy Hollingsworth <Tammy.Hollingsworth@AOS.IOWA.GOV>; ExecutiveCouncil [TOS] <executivecouncil@tos.iowa.gov>
Cc: Duden, Joshua [DPS] <duden@dps.state.ia.us>; DAVID GORDON <dave.gordon@motorolasolutions.com>; Dostal, Sandra [DPS] <dostal@dps.state.ia.us>; Cook Katelyn <kcook@dps.state.ia.us>
Subject: AON initial notification for ISICS Woodward Tower - Damaged Radome

CAUTION: This email originated from outside of AOS. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Executive Council and Tammy,

Please accept this as our initial notification for Act Of Nature damages from the heavy winds and storms. Our Motorola Customer Service Representative reported it June 23rd, 2025.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: [515-725-6092](tel:515-725-6092)
Mobile: [515-204-7288](tel:515-204-7288)
hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



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From: Dave Gordon <dave.gordon@motorolasolutions.com>

Sent: Monday, June 23, 2025 3:59 PM

To: ISICSAdmin <isicsadmin@dps.state.ia.us>

Cc: ISICS Statewide FSO <IOWAFSO@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>

Subject: ** External Email Alert ** Woodward - Radome Damage

****External Email Alert**** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Afternoon,

Our tech Jon Neal was onsite at Woodward and reported a broken radome.

This is the secondary 6ft dish facing Springbrook.

We will need to add it to the schedule for the tower crew.



Please contact me with any questions.

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134

E: dave.gordon@motorolasolutions.com

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[Auditor.Iowa.Gov](#)



Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330313647

Issue Date Sep 25, 2025	P.O. No. FY26-4529	P.O. Date Sep 25, 2025
Sales Order 3203909829	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information**For all invoice payment inquiries contact**

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details**Payment Method / Terms**

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 9,500.00

Payment Due Date Nov 24, 2025

[Pay Online](https://motorolasolutions.com/billing)

motorolasolutions.com/billing

Invoice 8330313647

Please detach here and return the bottom portion with your payment

Page 1 of 2

Payment Coupon**Invoice 8330313647****Issue Date**

Sep 25, 2025

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 9,500.00

Tax Included 0.00

Payment Due Date **Nov 24, 2025**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
	Date Completed :04-SEP-25 Description of work :Radome replacement at ISICS Woodward site. Authorized by : Heather Dixon					
1	FIELD SVC-ON SITE RESPONSE SVCS SO Line No.: 1.1 ITEM# SVCFS-ONSITE-RSP-IO			8,266.00	1	8,266.00
2	FIELD SERVICE - PARTS CHARGES SO Line No.: 2.1 ITEM# SVCFS-PARTS-IO			1,234.00	1	1,234.00
USD Subtotal						9,500.00
USD Total Tax						0.00
USD Invoice Total						9,500.00
USD Amount Due						9,500.00

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

October 6, 2025

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Woodward ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Woodward site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Woodward ISICS Tower – Storm Damage Report

On June 23, 2025 Iowa DPS reported a broken radome at the Woodward site.

Motorola had a tower crew onsite to replace the broken radome on September 4, 2025.

Broken Radome – Before and After Photos



01088
MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
Public Safety, Dept of
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS WOODWARD RADOME REPLACEMENT COMPLETED 09/04/25	8330313647	09/25/2025	9,500.00

TOTAL WARRANT AMOUNT
\$*****9,500.00

SAE001

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

THE FACE OF THIS DOCUMENT HAS A COLORED CHECK BACKGROUND

Account Numbers

0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 10-07-2025

No. 1000372842

TO
THE

*Treasurer of State
Des Moines, Iowa 50319*

33-2308
730

NINE THOUSAND FIVE HUNDRED DOLLARS 00 CENTS

Pay

MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

AMOUNT

\$*****9,500.00

MOTOROL06OC26SJD126

DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

1000372842 073023085

8018164908

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From: [Dostal Sandra](#)
To: [Dostal Sandra](#); [Dave Gordon](#); [Cody Venton](#)
Subject: ISICS Woodward Site - Storm Damage Report and Invoice and proof of payment
Date: Thursday, October 9, 2025 10:29:54 AM
Attachments: [Heather Inv - 10/09/2025 - ISICS13647.pdf](#)
[ISICS Woodward Site Damage Report 10-9-25.pdf](#)
[ISICS Woodward 29c2001.pdf](#)
[image01.png](#)

Hello,

Attached you will find the proof of payment for ISICS Woodward radome replacement 29c20.

Thank you,

Doc Date	Budget FY	Ref Doc Code	Ref Document ID	Doc Cd	Doc ID	Check Number	Vendor Customer	Vendor Name	Invoice Date	Vendor Invoice Number	Line Description	Fund	Dept	Unit	Sub Unit	Appr	Major Program	Program	Dept Obj	Object	Obj Class	Service From	Service To	Posting Amt
10/09/25	2025	PRC	MOTOROL66OC363-ID126	AD	ADC10873500000156333	00001000373842	00002093300	Motorola Solutions Inc	09/25/25	8330313647	ISICS WOODWARD RADOME REPLACEMENT COMPLETED	0001	036	4229	WOWD	RT5				2003	406	10/09/25	10/09/25	3,500.00

Sandra Dostal
Administrative Assistant | DPS Interoperability Communication Bureau
Office of the Commissioner
Administrative Services Division
Iowa Department of Public Safety
2115 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6095
Fax: 515-725-6193
dostal@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Monday, October 6, 2025 8:44 AM
To: ISICSAdmin <isicadmin@dps.state.ia.us>
Cc: Dixon Heather <dixon@dps.state.ia.us>; Dostal Sandra <dostal@dps.state.ia.us>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** ISICS Woodward Site - Storm Damage Report and Invoice

"External Email Alert": This email is from outside DPS. DO NOT CLICK links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Morning,

Attached is the report and invoice for the Woodward site repairs.

Please let me know if you have any questions.

Thanks,

--

Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa

M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com