



OFFICE OF AUDITOR OF STATE
STATE OF IOWA

Rob Sand
Auditor of State

State Capitol Building
Des Moines, Iowa 50319-0004
Telephone (515) 281-5834

October 28, 2025

Kristi Onstot
Executive Council
L O C A L

Subject: Damages to Iowa Falls and Madison ISICS Communication Towers due to Severe
Storms on August 14, 2025
Department of Public Safety
Claim dated August 19, 2025
AOS Claim ID: 4153

In accordance with Executive Council policy, we have examined the invoices and supporting documentation for final payment related to the damages and have found the items to be in order as shown below:

Documented request		<u>\$ 19,000.00</u>
Executive Council Allocation		\$ 19,000.00
Less:		
Previous payments	\$ 0.00	
This payment	<u>19,000.00</u>	
Total		<u>\$ 19,000.00</u>
Remaining Executive Council allocation		<u>\$ 0.00</u>

We recommend reimbursement be made in the amount of \$19,000.00. This represents full and final payment of the loss.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian R. Brustkern".

Brian R. Brustkern, CPA
Deputy Auditor of State

cc: Lieutenant Joshua Duden, Communications & Interoperability Bureau, Department
of Public Safety

Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

October 10, 2025

Reference: 29C.20 reimbursement claim for radome damage at the Iowa Falls (Hardin) ISICS tower site. AOS claim #4153

State of Iowa Executive Council:

On October 6, 2025, Motorola submitted an invoice for \$9,500 for repairs regarding act of nature (AON) damage to the Iowa Falls (Hardin) ISICS tower site. Severe weather caused damage to a tower radome.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$9,500 for this damage. This will be a partial claim for AOS #4153. The AON damage to the Madison ISICS site is also filed under #4153.

The attachment to this notification email includes:

- The reimbursement claim
- The initial 29C.20 AON notification of damage to the Iowa Falls (Hardin) ISICS tower
- The Motorola repair invoice, dated September 25, 2025
- A storm damage summary report, dated October 6, 2025, detailing the work conducted with photographs depicting the damage that occurred
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

A handwritten signature in blue ink that reads "Joshua Duden".

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: [Hove Heath](#)
To: [Tammy Hollingsworth](#); [ExecutiveCouncil \[TOS\]](#)
Cc: [Duden Joshua](#); [Dostal Sandra](#); [DAVID GORDON](#); [Cook Katelyn](#)
Subject: AON Initial Notification for ISICS Iowa Falls and Madison Radomes Damaged.
Date: Thursday, August 14, 2025 9:59:11 AM
Attachments: [image001.jpg](#)
[IMG_6356.heic](#)
[External Email Alert - Madison - Radome Damage.pdf](#)

Executive Council and Tammy,

Please accept this as our initial notification for Act Of Nature damages from the severe storms across Iowa. The Iowa Falls and the Madison Radomes were damaged.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: [515-725-6092](tel:515-725-6092)
Mobile: [515-204-7288](tel:515-204-7288)
hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscarers.com/>



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Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330313623

Issue Date Sep 25, 2025	P.O. No. FY26-4529	P.O. Date Sep 25, 2025
Sales Order 3203909767	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information**For all invoice payment inquiries contact**

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details**Payment Method / Terms**

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 9,500.00

Payment Due Date Nov 24, 2025

[Pay Online](https://motorolasolutions.com/billing)

motorolasolutions.com/billing

Invoice 8330313623

Please detach here and return the bottom portion with your payment

Page 1 of 2

Payment Coupon**Invoice 8330313623****Issue Date**

Sep 25, 2025

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 9,500.00

Tax Included 0.00

Payment Due Date **Nov 24, 2025**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
	Date Completed :26-AUG-25 Description of work :Radome replacement at ISICS Hardin site. Authorized by : Heather Dixon					
1	FIELD SVC-ON SITE RESPONSE SVCS SO Line No.: 1.1 ITEM# SVCFS-ONSITE-RSP-IO			8,266.00	1	8,266.00
2	FIELD SERVICE - PARTS CHARGES SO Line No.: 2.1 ITEM# SVCFS-PARTS-IO			1,234.00	1	1,234.00
USD Subtotal						9,500.00
USD Total Tax						0.00
USD Invoice Total						9,500.00
USD Amount Due						9,500.00

Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

October 6, 2025

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Hardin ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Hardin site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



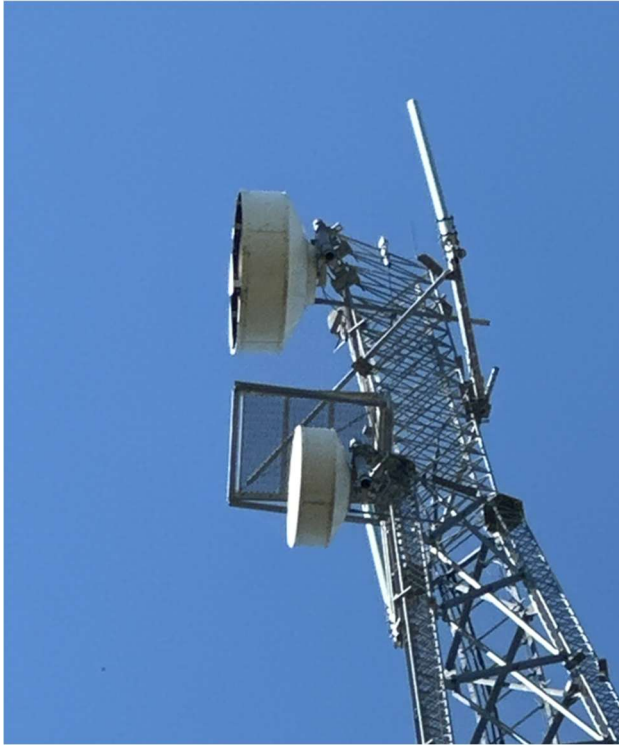
Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Hardin ISICS Tower – Storm Damage Report

On August 14, 2025 Iowa DPS reported a broken radome at the Hardin site.

Motorola had a tower crew onsite to replace the broken radome on August 26, 2025.

Broken Radome – Before and After Photos



01089
MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
Public Safety, Dept of
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS HARDIN REPLACED ONE RADOME DISH COVER. Work comple	8330313623	09/25/2025	9,500.00

TOTAL WARRANT AMOUNT
\$*****9,500.00

SAE001

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

THE FACE OF THIS DOCUMENT HAS A COLORED CHECK BACKGROUND

Account Numbers

0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 10-07-2025

No. 1000372843

TO
THE

*Treasurer of State
Des Moines, Iowa 50319*

33-2308
730

NINE THOUSAND FIVE HUNDRED DOLLARS 00 CENTS

AMOUNT

\$*****9,500.00

MOTOROL06OC26SJD226

Pay

MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

1000372843 073023085 8018164908

A16500943

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ENDORSEMENT ("FOR DEPOSIT ONLY") AND SIGN YOUR NAME.

RESTRICTIONS:

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- Visual color reaction triggered by the use of bleach, oxidizers, solvents, acid or alkali materials.

- Saturation treatment on both sides of paper prevents toner removal by scraping, tape or creasing.

- Large, dark visible fibers embedded throughout the sheet. Large embedded invisible fibers visible only under UV (black) light.

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Kim Reynolds
Governor
Chris Cournoyer
Lt. Governor



Department of Public Safety

Stephan Bayens
Commissioner

October 10, 2025

Reference: 29C.20 reimbursement claim for radome damage at the Madison ISICS tower site. AOS claim #4153

State of Iowa Executive Council:

On October 6, 2025, Motorola submitted an invoice for \$9,500 for repairs regarding act of nature (AON) damage to the Madison ISICS tower site. Severe weather caused damage to a tower radome.

The DPS Interoperability Communications Bureau is respectfully submitting a 29C.20 reimbursement claim for \$9,500 for this damage. This will be a partial claim for AOS #4153. The AON damage to the Iowa Falls (Hardin) ISICS site is also filed under #4153.

The attachment to this notification email includes:

- The reimbursement claim
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- The Motorola repair invoice, dated September 25, 2025
- A storm damage summary report, dated October 6, 2025, detailing the work conducted with photographs depicting the damage that occurred
- A copy of the Iowa Advantage payment to Motorola for the repairs

Thank you for your consideration and assistance with this repair.

Sincerely,

Lieutenant Joshua Duden
Assistant Bureau Chief
Iowa DPS Communications & Interoperability Bureau
Office of the Commissioner
215 E. 7th Street
Des Moines, IA 50319

From: [Hove Heath](#)
To: [Tammy Hollingsworth](#); [ExecutiveCouncil \[TOS\]](#)
Cc: [Duden Joshua](#); [Dostal Sandra](#); [DAVID GORDON](#); [Cook Katelyn](#)
Subject: AON Initial Notification for ISICS Iowa Falls and Madison Radomes Damaged.
Date: Thursday, August 14, 2025 9:59:11 AM
Attachments: [image001.jpg](#)
[IMG_6356.heic](#)
[External Email Alert - Madison - Radome Damage.pdf](#)

Executive Council and Tammy,

Please accept this as our initial notification for Act Of Nature damages from the severe storms across Iowa. The Iowa Falls and the Madison Radomes were damaged.

Thank you,

Captain Heath Hove, 385

Bureau Chief

Interoperability Communications Bureau
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: [515-725-6092](tel:515-725-6092)
Mobile: [515-204-7288](tel:515-204-7288)
hove@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



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Motorola Solutions, Inc.
500 West Monroe
Chicago IL 60661
United States
Federal Tax ID: 36-1115800

Invoice 8330313624

Issue Date Sep 25, 2025	P.O. No. FY26-4529	P.O. Date Sep 25, 2025
Sales Order 3203909787	Delivery No.	Customer No. 1000199978

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Shipping Address

IOWA, STATE OF
215 E 7TH ST
DES MOINES IA 50319
United States

Important Information**For all invoice payment inquiries contact**

SLT5CTRE@motorolasolutions.com
Telephone: 800-247-2346

Payment Details**Payment Method / Terms**

Net Due in 60 Days

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Bank

Bank of America, Dallas

Bank Account No.

3756319806

ABA Routing No. for ACH

111000012

ABA Routing No. for Wire Transfer

026009593

SWIFT

BOFAUS3N

Invoice Total

USD 9,500.00

Payment Due Date Nov 24, 2025

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motorolasolutions.com/billing

Invoice 8330313624

Please detach here and return the bottom portion with your payment

Page 1 of 2

Payment Coupon**Invoice 8330313624****Issue Date**

Sep 25, 2025

Customer No.

1000199978

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

Billing Address

IOWA, STATE OF
ATTN: Accounts Payable
215 E 7TH ST
DES MOINES IA 50319
United States

Payment Address

Motorola Solutions, Inc.
13108 Collections Center Drive
Chicago, IL 60693
United States

Invoice Total

USD 9,500.00

Tax Included 0.00

Payment Due Date **Nov 24, 2025**

Provide your remittance details to:
US.remittance@motorolasolutions.com

#	Description	Ship Date	Service Period	Unit Price	Qty	Amount
	Date Completed :22-AUG-25 Description of work :Radome replacement at ISICS Madison site. Authorized by : Heather Dixon					
1	FIELD SVC-ON SITE RESPONSE SVCS SO Line No.: 1.1 ITEM# SVCFS-ONSITE-RSP-IO			8,266.00	1	8,266.00
2	FIELD SERVICE - PARTS CHARGES SO Line No.: 2.1 ITEM# SVCFS-PARTS-IO			1,234.00	1	1,234.00
USD Subtotal						9,500.00
USD Total Tax						0.00
USD Invoice Total						9,500.00
USD Amount Due						9,500.00

From: [Dostal Sandra](#)
To: [David Gordon](#), [Chris Heath](#), [Cade Gordon](#)
Subject: ISICS Madison Site - Storm Damage Report and Invoice and proof of payment
Date: Thursday, October 9, 2025 10:11:59 AM
Attachments: [Invoice Inv 00000009 0303013624.pdf](#)
[ISICS Madison Site Damage Report 10-9-25.pdf](#)
[ISICS Madison 29-2020.pdf](#)
[image01.png](#)

Hello,

Attached please find the proof of payment for ISICS Madison radome replacement 29c20.

Thank you,

Doc Date	Budget FY	Ref Doc Code	Ref Document ID	Doc Cd	Doc ID	Check Number	Vendor Customer	Vendor Name	Invoice Date	Vendor Invoice Number	Line Description	Fund	Dept	Unit	Sub Unit	Appr	Major Program	Program	Dept Obj	Object	Obj Class	Service From	Service To	Posting Amt
10/07/25	2025	PBC	MOTOROLA60C352JD425	AD	ADC10072500009195316	000001000372346	00002099390	Motorola Solutions Inc	09-25-25	0303013624	ISICS MADISON REPLACES RADOME DISH COVER, Work completed 08/22/25 (INV 0303013624	0001	395	4539	MAD	R75				2659	406	10/01/25	10/01/25	3,500.00

Sandra Dostal
Administrative Assistant | DPS Interoperability Communication Bureau
Office of the Commissioner
Administrative Services Division
Iowa Department of Public Safety
215 East 7th Street, Des Moines, Iowa 50319
Office: 515-725-6095
Fax: 515-725-6193
dostal@dps.state.ia.us
<https://dps.iowa.gov/>
<https://dpscareers.com/>



From: Dave Gordon <dave.gordon@motorolasolutions.com>
Sent: Monday, October 6, 2025 8:41 AM
To: 'ISICSAdmin<iscuadmin@dps.state.ia.us>'; Dostal Sandra <dostal@dps.state.ia.us>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Cc: Dixon Heather <hdixon@dps.state.ia.us>; Dostal Sandra <dostal@dps.state.ia.us>; DAVID GORDON <dave.gordon@motorolasolutions.com>
Subject: ** External Email Alert ** ISICS Madison Site - Storm Damage Report and Invoice

External Email Alert: This email is from outside DPS. DO NOT CLICK links or attachments unless you expected them. If unsure please forward to ITOC for review.

Good Morning,

Attached is the report and invoice for the Madison site repairs.

Please let me know if you have any questions.

Thanks,

--
Dave Gordon
Customer Support Manager
Motorola Solutions, Inc.
State of Iowa
M: +1.319.321.1134
E: dave.gordon@motorolasolutions.com

01091
MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

FOR QUESTIONS, CONTACT:
Public Safety, Dept of
515-725-6249

LINE #	CHECK DESCRIPTION	INVOICE #	INVOICE DATE	AMOUNT
1	ISICS MADISON REPLACED RADOME DISH COVER. Work completed	8330313624	09/25/2025	9,500.00

TOTAL WARRANT AMOUNT
\$*****9,500.00

SAE001

For additional information about this payment, please go to <https://i3public.iowa.gov/payments/index.faces>

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Account Numbers

0001-595-R75-4529-2693

State of Iowa Warrant

VOID 6 MONTHS AFTER 10-07-2025

No. 1000372845

TO
THE

Treasurer of State

Des Moines, Iowa 50319

33-2308
730

NINE THOUSAND FIVE HUNDRED DOLLARS 00 CENTS

AMOUNT

\$*****9,500.00

MOTOROL06OC26SJD426

Pay

MOTOROLA SOLUTIONS INC
13108 COLLECTION CENTER DR
CHICAGO, IL 60693-0001

DEPARTMENT OF ADMINISTRATIVE SERVICES
AUTHORIZED SIGNATURE

1000372845 073023085 8018164908

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CITY

STATE

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Motorola Solutions, Inc.
1301 E. Algonquin Road
Schaumburg, IL 60196
U.S.A.

Mobile: +1-319-321-1134
Email: dave.gordon@motorolasolutions.com

October 6, 2025

Captain Heath Hove
Iowa Department of Public Safety
Interoperability Communications Bureau
215 E. 7th St.
Des Moines, IA 50319
RE: Madison ISICS Tower – Storm Damage Repairs

Captain Hove,

Below you will find the report for the Madison site for storm damage repairs. Attached is the invoice for the repair work.

Please review and contact me directly with any questions.

Thanks,



Dave Gordon
Customer Support Manager
State of Iowa
Motorola Solutions, Inc.

Madison ISICS Tower – Storm Damage Report

On August 12, 2025 Motorola reported a broken radome at the Madison site.

Motorola had a tower crew onsite to replace the broken radome on August 22, 2025.

Broken Radome – Before and After Photos

