

**Kim Reynolds**  
Governor  
**Adam Gregg**  
Lt. Governor



**Department of Public Safety**

**Stephan Bayens**  
Commissioner

March 8, 2022

Ref. AON 29C20 Reimbursement Claim Reference Lighting Damage to Palo Alto Tower Beacon on 10-20-21

State of Iowa Executive Council:

On or about 10-20-21, the DPS Communication Bureau's Palo Alto ISICS Tower Site was struck by lightning causing damage to the top tower beacon. Palo Alto Tower is 325 feet tall. The FCC requires the top tower beacon be maintained at all times by the FCC for all communication towers exceeding 200 feet. The Motorola warrantee of ISICS equipment does not cover AON damage to ISICS Communication Towers, only manufacturer or installation failures are covered; hence, the need to determine the cause of the damage is important. Flash Technology, a subcontractor, hired by Motorola assessed the equipment and determine the Flash Technology Tower Beacon FH370 equipment damage was caused by a lightning strike on or about 10-20-21.

Notification of the AON damage was submitted to the Executive Council on 12-16-21, the same day the DPS Communication Bureau was notified by Motorola. The repair estimate provided by Motorola includes replacement of the tower beacon, tower crew mobilization and tower climb and technician travel time and labor totaling \$10,598.00 (See attached Motorola estimate). A Notice to all Airmen (NOTAM) has been submitted to the FFA as required and DPS Communications & Interoperability Bureau is required to begin the repair process of the beacon light within 90-days of the filing.

On 12-29-21, a 29C20 Allocation request was forwarded to the Executive Council for \$10,598.00.

On 2-24-22, the Motorola's Final Invoice for \$10,598.00 was received on 3-7-22. The invoice has been signed by Capt. Pierce and processed by DPS Finance for payment.

The DPS Interoperability and Communications Bureau is respectfully filing this 29C20 Reimbursement Claim of \$10,598 for this AON damage. Please see attached for supporting claim documentation.

Thank you for your consideration.

Sincerely,

Captain Richard Pierce  
Bureau Chief  
Iowa DPS Communications & Interoperability Bureau  
Office of the Commissioner  
215 E. 7<sup>th</sup> Street  
Des Moines, Ia 50319



**Motorola Solutions, Inc.**  
500 West Monroe  
Chicago IL 60661  
United States  
**Federal Tax ID: 36-1115800**

ORIGINAL INVOICE			
<b>Transaction Number</b> 8330214049		<b>Transaction Date</b> 24-FEB-2022	
<b>Transaction Total</b> <b>10,598.00 USD</b>			
<b>P.O. Number</b> 01/03/2022		<b>P.O. Date</b> 23-FEB-2022	<b>Customer Account No</b> 1000199978
<b>Payment Terms</b> Net Due in 30 Days			<b>Payment Due Date</b> 26-MAR-2022
<b>Bill To Address</b> IOWA, STATE OF ATTN: Accounts Payable 215 E 7TH ST DES MOINES IA 50319 United States		<b>Ship To Address</b> IOWA, STATE OF 215 E 7TH ST DES MOINES IA 50319 United States	

Visit our website at [www.motorolasolutions.com](http://www.motorolasolutions.com)

#### IMPORTANT INFORMATION

**Sales Order(s):** 3202478298

**For all invoice payment inquiries contact**  
SLT5CTRA@motorolasolutions.com  
Telephone: 800-247-2346  
Fax: +1(631)883-4238

#### SPECIAL INSTRUCTIONS / COMMENTS

Depot SO#	Item Number	Description	Qty.	Unit Price (USD)	Amount (USD)
		Date Completed :23-FEB-22 Description of work :Completed Additional Comments : Motorola Solutions has completed the repair of the tower light beacon on the Palo Alto Tower. Authorized by : Capt. Richard Pierce			
	SVCFS-ONSITE-RSP-IO	FIELD SVC-ON SITE RESPONSE SVCS	1	6,929.00	6,929.00
	SVCFS-PARTS-IO	FIELD SERVICE - PARTS CHARGES	1	3,669.00	3,669.00
USD Subtotal					10,598.00
USD Total Tax					0.00
USD Total					10,598.00
USD Amount Due					10,598.00

Please detach here and return the bottom portion with your payment

#### Payment Coupon

<b>Transaction Number</b> 8330214049	<b>Customer Account No</b> 1000199978	<b>Payment Due Date</b> 26-MAR-2022	<b>Transaction Total</b> <b>10,598.00 USD</b>	<b>Amount Paid</b>
-----------------------------------------	------------------------------------------	----------------------------------------	--------------------------------------------------	--------------------

Please put your Transaction Number and your Customer Account Number on your payment for prompt processing.

IOWA, STATE OF  
ATTN: Accounts Payable  
215 E 7TH ST  
DES MOINES IA 50319  
United States

#### Payment Transfer Details

CHICAGO  
WIRE Routing Transit Number: 026009593  
ACH/EFT Routing Transit Number: 111000012  
SWIFT: BOFAUS3N  
Bank Account No: 3756319819

#### Send Payments To:



Motorola Solutions, Inc.  
13104 Collections Center Drive  
Chicago IL 60693  
United States  
Please provide your remittance details to:  
[US.remittance@motorolasolutions.com](mailto:US.remittance@motorolasolutions.com)

**MOTOROLA SOLUTIONS****Motorola Solutions, Inc.**500 West Monroe  
Chicago IL 60661  
United States**Federal Tax ID: 36-1115800**Visit our website at [www.motorolasolutions.com](http://www.motorolasolutions.com)**ORIGINAL INVOICE**

<b>Transaction Number</b> 8330214049	<b>Transaction Date</b> 24-FEB-2022	<b>Transaction Total</b> <b>10,598.00 USD</b>	
<b>P.O. Number</b> 01/03/2022	<b>P.O. Date</b> 23-FEB-2022	<b>Customer Account No</b> 1000199978	
<b>Payment Terms</b> Net Due in 30 Days		<b>Payment Due Date</b> 26-MAR-2022	

**Kim Reynolds**  
Governor  
**Adam Gregg**  
Lt. Governor



**Department of Public Safety**

**Stephan Bayens**  
Commissioner

December 29, 2021

Ref. AON 29C20 Allocation Request Reference Lighting Damage to Palo Alto Tower Beacon on 10-20-21

State of Iowa Executive Council:

On or about 10-20-21, the DPS Communication Bureau's Palo Alto ISICS Tower Site was struck by lightning causing damage to the top tower beacon. Palo Alto Tower is 325 feet tall. The FCC requires the top tower beacon be maintained at all times by the FCC for all communication towers exceeding 200 feet. The Motorola warrantee of ISICS equipment does not cover AON damage to ISICS Communication Towers, only manufacture or installation failures are covered; hence, the need to determine the cause of the damage is important. Flash Technology, a subcontractor, hired by Motorola assessed the equipment and determine the Flash Technology Tower Beacon FH370 equipment damage was caused by a lightning strike on or about 10-20-21. Notification of the AON damage was submitted to the Executive Council on 12-16-21, the same day the DPS Communication Bureau was notified by Motorola. The repair estimate provided by Motorola includes replacement of the tower beacon, tower crew mobilization and tower climb and technician travel time and labor totaling \$10,598.00 (See attached Motorola estimate). A Notice to all Airmen (NOTAM) has been submitted to the FFA as required and DPS Communications & Interoperability Bureau is required to begin the repair process of the beacon light within 90-days of the filing.

The DPS Interoperability and Communications Bureau respectfully requests an allocation of \$10,598.00 in 29C20 funding for this AON damage to the Palo Alto Tower beacon.

Sincerely,

Captain Richard Pierce  
Bureau Chief  
Iowa DPS Communications & Interoperability Bureau  
Office of the Commissioner  
215 E. 7<sup>th</sup> Street  
Des Moines, Ia 50319

CUSTOMER (PRINT NAME)

## **Service Terms and Conditions**

Motorola Solutions Inc. ("Motorola") and the customer named in this Agreement ("Customer") hereby agree as follows:

### **Section 1. APPLICABILITY**

These Maintenance Service Terms and Conditions apply to service contracts whereby Motorola will provide to Customer either (1) maintenance, support, or other services under a Motorola Service Agreement, or (2) installation services under a Motorola Installation Agreement.

### **Section 2. DEFINITIONS AND INTERPRETATION**

2.1. "Agreement" means these Maintenance Service Terms and Conditions; the cover page for the Service Agreement or the Installation Agreement, as applicable; and any other attachments, all of which are incorporated herein by this reference. In interpreting this Agreement and resolving any ambiguities, these Maintenance Service Terms and Conditions take precedence over any cover page, and the cover page takes precedence over any attachments, unless the cover page or attachment states otherwise.

2.2. "Equipment" means the equipment that is specified in the attachments or is subsequently added to this Agreement.

2.3. "Services" means those installation, maintenance, support, training, and other services described in this Agreement.

### **Section 3. ACCEPTANCE**

Customer accepts these Maintenance Service Terms and Conditions and agrees to pay the prices set forth in the Agreement. This Agreement becomes binding only when accepted in writing by Motorola. The term of this Agreement begins on the "Start Date" indicated in this Agreement.

### **Section 4. SCOPE OF SERVICES**

4.1. Motorola will provide the Services described in this Agreement or in a more detailed statement of work or other document attached to this Agreement. At Customer's request, Motorola may also provide additional services at Motorola's then-applicable rates for the services.

4.2. If Motorola is providing Services for Equipment, Motorola parts or parts of equal quality will be used; the Equipment will be serviced at levels set forth in the manufacturer's product manuals; and routine service procedures that are prescribed by Motorola will be followed.

4.3. If Customer purchases from Motorola additional equipment that becomes part of the same system as the initial Equipment, the additional equipment may be added to this Agreement and will be billed at the applicable rates after the warranty for that additional equipment expires.

4.4. All Equipment must be in good working order on the Start Date or when additional equipment is added to the Agreement. Upon reasonable request by Motorola, Customer will provide a complete serial and model number list of the Equipment. Customer must promptly notify Motorola in writing when any Equipment is lost, damaged, stolen or taken out of service. Customer's obligation to pay Service fees for this Equipment will terminate at the end of the month in which Motorola receives the written notice.

4.5. Customer must specifically identify any Equipment that is labeled intrinsically safe for use in hazardous environments.

4.6. If Equipment cannot, in Motorola's reasonable opinion, be properly or economically serviced for any reason, Motorola may modify the scope of Services related to that Equipment; remove that Equipment from the Agreement; or increase the price to Service that Equipment.

4.7. Customer must promptly notify Motorola of any Equipment failure. Motorola will respond to Customer's notification in a manner consistent with the level of Service purchased as indicated in this Agreement.

### **Section 5. EXCLUDED SERVICES**

5.1. Service excludes the repair or replacement of Equipment that has become defective or damaged from use in other than the normal, customary, intended, and authorized manner; use not in compliance with applicable industry standards; excessive wear and tear; or accident, liquids, power surges, neglect, acts of God or other force majeure events.

5.2. Unless specifically included in this Agreement, Service excludes items that are consumed in the normal operation of the Equipment, such as batteries or magnetic tapes.; upgrading or reprogramming Equipment; accessories, belt clips, battery chargers, custom or special products, modified units, or software; and repair or maintenance of any transmission line, antenna, microwave equipment, tower or tower lighting, duplexer, combiner, or multicoupler. Motorola has no obligations for any transmission medium, such as telephone lines, computer networks, the internet or the worldwide web, or for Equipment malfunction caused by the transmission medium.

## **Section 6. TIME AND PLACE OF SERVICE**

Service will be provided at the location specified in this Agreement. When Motorola performs service at Customer's location, Customer will provide Motorola, at no charge, a non-hazardous work environment with adequate shelter, heat, light, and power and with full and free access to the Equipment. Waivers of liability from Motorola or its subcontractors will not be imposed as a site access requirement. Customer will provide all information pertaining to the hardware and software elements of any system with which the Equipment is interfacing so that Motorola may perform its Services. Unless otherwise stated in this Agreement, the hours of Service will be 8:30 a.m. to 4:30 p.m., local time, excluding weekends and holidays. Unless otherwise stated in this Agreement, the price for the Services exclude any charges or expenses associated with helicopter or other unusual access requirements; if these charges or expenses are reasonably incurred by Motorola in rendering the Services, Customer agrees to reimburse Motorola for those charges and expenses.

## **Section 7. CUSTOMER CONTACT**

Customer will provide Motorola with designated points of contact (list of names and phone numbers) that will be available twenty-four (24) hours per day, seven (7) days per week, and an escalation procedure to enable Customer's personnel to maintain contact, as needed, with Motorola.

## **Section 8. PAYMENT**

Unless alternative payment terms are stated in this Agreement, Motorola will invoice Customer in advance for each payment period. All other charges will be billed monthly, and Customer must pay each invoice in U.S. dollars within twenty (20) days of the invoice date. Customer will reimburse Motorola for all property taxes, sales and use taxes, excise taxes, and other taxes or assessments that are levied as a result of Services rendered under this Agreement (except income, profit, and franchise taxes of Motorola) by any governmental entity.

## **Section 9. WARRANTY**

Motorola warrants that its Services under this Agreement will be free of defects in materials and workmanship for a period of ninety (90) days from the date the performance of the Services are completed. In the event of a breach of this warranty, Customer's sole remedy is to require Motorola to re-perform the non-conforming Service or to refund, on a pro-rata basis, the fees paid for the non-conforming Service. MOTOROLA DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

## **Section 10. DEFAULT/TERMINATION**

10.1. If either party defaults in the performance of this Agreement, the other party will give to the non-performing party a written and detailed notice of the default. The non-performing party will have thirty (30) days thereafter to provide a written plan to cure the default that is acceptable to the other party and begin implementing the cure plan immediately after plan approval. If the non-performing party fails to provide or implement the cure plan, then the injured party, in addition to any other rights available to it under law, may immediately terminate this Agreement effective upon giving a written notice of termination to the defaulting party.

10.2. Any termination of this Agreement will not relieve either party of obligations previously incurred pursuant to this Agreement, including payments which may be due and owing at the time of termination. All sums owed by Customer to Motorola will become due and payable immediately upon termination of this Agreement. Upon the effective date of termination, Motorola will have no further obligation to provide Services.

## **Section 11. LIMITATION OF LIABILITY**

Except for personal injury or death, Motorola's total liability, whether for breach of contract, warranty, negligence, strict liability in tort, or otherwise, will be limited to the direct damages recoverable under law, but not to exceed the price of twelve (12) months of Service provided under this Agreement. ALTHOUGH THE PARTIES ACKNOWLEDGE THE POSSIBILITY OF SUCH LOSSES OR DAMAGES, THEY AGREE THAT MOTOROLA WILL NOT BE LIABLE FOR ANY

COMMERCIAL LOSS; INCONVENIENCE; LOSS OF USE, TIME, DATA, GOOD WILL, REVENUES, PROFITS OR SAVINGS; OR OTHER SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT OR THE PERFORMANCE OF SERVICES BY MOTOROLA PURSUANT TO THIS AGREEMENT. No action for contract breach or otherwise relating to the transactions contemplated by this Agreement may be brought more than one (1) year after the accrual of the cause of action, except for money due upon an open account. This limitation of liability will survive the expiration or termination of this Agreement and applies notwithstanding any contrary provision.

## **Section 12. EXCLUSIVE TERMS AND CONDITIONS**

12.1. This Agreement supersedes all prior and concurrent agreements and understandings between the parties, whether written or oral, related to the Services, and there are no agreements or representations concerning the subject matter of this Agreement except for those expressed herein. The Agreement may not be amended or modified except by a written agreement signed by authorized representatives of both parties.

12.2. Customer agrees to reference this Agreement on any purchase order issued in furtherance of this Agreement, however, an omission of the reference to this Agreement will not affect its applicability. In no event will either party be bound by any terms contained in a Customer purchase order, acknowledgement, or other writings unless: the purchase order, acknowledgement, or other writing specifically refers to this Agreement; clearly indicate the intention of both parties to override and modify this Agreement; and the purchase order, acknowledgement, or other writing is signed by authorized representatives of both parties.

## **Section 13. PROPRIETARY INFORMATION; CONFIDENTIALITY; INTELLECTUAL PROPERTY RIGHTS**

13.1. Any information or data in the form of specifications, drawings, reprints, technical information or otherwise furnished to Customer under this Agreement will remain Motorola's property, will be deemed proprietary, will be kept confidential, and will be promptly returned at Motorola's request. Customer may not disclose, without Motorola's written permission or as required by law, any confidential information or data to any person, or use confidential information or data for any purpose other than performing its obligations under this Agreement. The obligations set forth in this Section survive the expiration or termination of this Agreement.

13.2. Unless otherwise agreed in writing, no commercial or technical information disclosed in any manner or at any time by Customer to Motorola will be deemed secret or confidential. Motorola will have no obligation to provide Customer with access to its confidential and proprietary information, including cost and pricing data.

13.3. This Agreement does not grant directly or by implication, estoppel, or otherwise, any ownership right or license under any Motorola patent, copyright, trade secret, or other intellectual property, including any intellectual property created as a result of or related to the Equipment sold or Services performed under this Agreement.

## **Section 14. FCC LICENSES AND OTHER AUTHORIZATIONS**

Customer is solely responsible for obtaining licenses or other authorizations required by the Federal Communications Commission or any other federal, state, or local government agency and for complying with all rules and regulations required by governmental agencies. Neither Motorola nor any of its employees is an agent or representative of Customer in any governmental matters.

## **Section 15. COVENANT NOT TO EMPLOY**

During the term of this Agreement and continuing for a period of two (2) years thereafter, Customer will not hire, engage on contract, solicit the employment of, or recommend employment to any third party of any employee of Motorola or its subcontractors without the prior written authorization of Motorola. This provision applies only to those employees of Motorola or its subcontractors who are responsible for rendering services under this Agreement. If this provision is found to be overly broad under applicable law, it will be modified as necessary to conform to applicable law.

## **Section 16. MATERIALS, TOOLS AND EQUIPMENT**

All tools, equipment, dies, gauges, models, drawings or other materials paid for or furnished by Motorola for the purpose of this Agreement will be and remain the sole property of Motorola. Customer will safeguard all such property while it is in Customer's custody or control, be liable for any loss or damage to this property, and return it to Motorola upon request. This property will be held by Customer for Motorola's use without charge and may be removed from Customer's premises by Motorola at any time without restriction.

## **Section 17. GENERAL TERMS**

17.1. If any court renders any portion of this Agreement unenforceable, the remaining terms will continue in full force and



effect.

17.2. This Agreement and the rights and duties of the parties will be interpreted in accordance with the laws of the State in which the Services are performed.

17.3. Failure to exercise any right will not operate as a waiver of that right, power, or privilege.

17.4. Neither party is liable for delays or lack of performance resulting from any causes that are beyond that party's reasonable control, such as strikes, material shortages, or acts of God.

17.5. Motorola may subcontract any of the work, but subcontracting will not relieve Motorola of its duties under this Agreement.

17.6. Except as provided herein, neither Party may assign this Agreement or any of its rights or obligations hereunder without the prior written consent of the other Party, which consent will not be unreasonably withheld. Any attempted assignment, delegation, or transfer without the necessary consent will be void. Notwithstanding the foregoing, Motorola may assign this Agreement to any of its affiliates or its right to receive payment without the prior consent of Customer. In addition, in the event Motorola separates one or more of its businesses (each a "Separated Business"), whether by way of a sale, establishment of a joint venture, spin-off or otherwise (each a "Separation Event"), Motorola may, without the prior written consent of the other Party and at no additional cost to Motorola, assign this Agreement such that it will continue to benefit the Separated Business and its affiliates (and Motorola and its affiliates, to the extent applicable) following the Separation Event.

17.7. THIS AGREEMENT WILL RENEW, FOR AN ADDITIONAL ONE (1) YEAR TERM, ON EVERY ANNIVERSARY OF THE START DATE UNLESS EITHER THE COVER PAGE SPECIFICALLY STATES A TERMINATION DATE OR ONE PARTY NOTIFIES THE OTHER IN WRITING OF ITS INTENTION TO DISCONTINUE THE AGREEMENT NOT LESS THAN THIRTY (30) DAYS OF THAT ANNIVERSARY DATE. At the anniversary date, Motorola may adjust the price of the Services to reflect its current rates.

17.8. If Motorola provides Services after the termination or expiration of this Agreement, the terms and conditions in effect at the time of the termination or expiration will apply to those Services and Customer agrees to pay for those services on a time and materials basis at Motorola's then effective hourly rates.

17.9 This Agreement may be executed in one or more counterparts, all of which shall be considered part of the Agreement. The parties may execute this Agreement in writing, or by electronic signature, and any such electronic signature shall have the same legal effect as a handwritten signature for the purposes of validity, enforceability and admissibility. In addition, an electronic signature, a true and correct facsimile copy or computer image of this Agreement shall be treated as and shall have the same effect as an original signed copy of this document.

Revised Oct 15, 2015

## Newton, Victoria [TOS]

---

**From:** Pierce Richard <pierce@dps.state.ia.us>  
**Sent:** Thursday, December 16, 2021 5:24 PM  
**To:** Tammy Hollingsworth; ExecutiveCouncil [TOS]  
**Cc:** Hove Heath; Duden Joshua; Dostal Sandra; Maiers Christopher  
**Subject:** 12-16-21 Palo Alto Tower- Lightning Damage to Beacon Light, AON 29C20 Notification  
**Attachments:** Non Warranty RMA 45043482.docx

Tammy and Executive Council,

On or about 10-20-21, the DPS Communication Bureau's Palo Alto ISICS Tower Site was struck by lightning causing damage to the top beacon (See attached photos). Motorola warrantee of ISICS equipment does not cover AON damage, only manufacture or installation failures; hence, the need to determine the cause of the damage is important. Flash Technology, a subcontractor hired by Motorola, assessed the equipment and determine the beacon equipment failure was caused by a lightning strike. This damage is an Act of Nature, unfortunately because of the need for technical experts to evaluate the equipment to determine the reason for the failure, we have unavoidably exceeded the 24 hr reporting requirement. Motorola brought this issue to my attention today, 12-16-21, as soon as they were made aware so I could make proper notification to you. The need to contract companies and tower climbers is time consuming, yet necessary. We apologize for the delay, but would like to officially make notification of AON 29C20 damage to the Palo Alto ISICS Tower Site. As soon as Motorola provides me with a repair estimate for equipment, labor and climbing costs I will advise. I anticipate these costs will exceed the \$2000 threshold to qualify for reimbursement.

Thank you

Capt. Rick Pierce

**Captain Richard Pierce**  
Bureau Chief  
Iowa DPS Communications Interoperability Bureau  
Office of the Commissioner  
215 E.7<sup>th</sup> Street  
Des Moines, Ia 50319  
Work Ph# (515) 725-6113  
Cell Ph# (712) 269-0730

Email: [pierce@dps.state.ia.us](mailto:pierce@dps.state.ia.us)

---

**From:** Dave GORDON <dave.gordon@motorolasolutions.com>  
**Sent:** Thursday, December 16, 2021 11:12 AM  
**To:** Hove Heath <hove@dps.state.ia.us>; Pierce Richard <pierce@dps.state.ia.us>  
**Cc:** Steven Pyle <steve.pyle@motorolasolutions.com>; DAVID GORDON <dave.gordon@motorolasolutions.com>  
**Subject:** \*\* External Email Alert \*\* Palo Alto Tower Lights - Lightning Damage Report

**\*\*External Email Alert\*\*** This email is from outside DPS. **DO NOT CLICK** links or attachments unless you expected them. If unsure please forward to [ITOC@dps.state.ia.us](mailto:ITOC@dps.state.ia.us) for review.

Good Morning Lt. and Capt.,

We just learned yesterday from Flash Technology that this top beacon was lightning damaged.

We sent the bad beacon to them and we just got the report back. See attached.

Per our conversation on the Tuesday call, Lt. Hove will be working on an official procedure on how we are supposed to notify you of these above contract items. Since that is work in progress this is our notification.

We will be working on an invoice to send to you for all lightning damage.

Please note this will include:

Technician Labor  
Tower Crew Labor  
Tower Light Parts

Please let me know if you have any questions.

Thanks,

--

Dave Gordon  
Customer Support Manager  
Motorola Solutions, Inc.  
State of Iowa

M: +1.319.321.1134

E: [dave.gordon@motorolasolutions.com](mailto:dave.gordon@motorolasolutions.com)

*For more information on how and why we collect your personal information, please visit our [Privacy Policy](#).*

## Non-Warranty Report

RMA #: 45043482

Customer Name: Valmont Communications

Date of Return: 10/20/2021

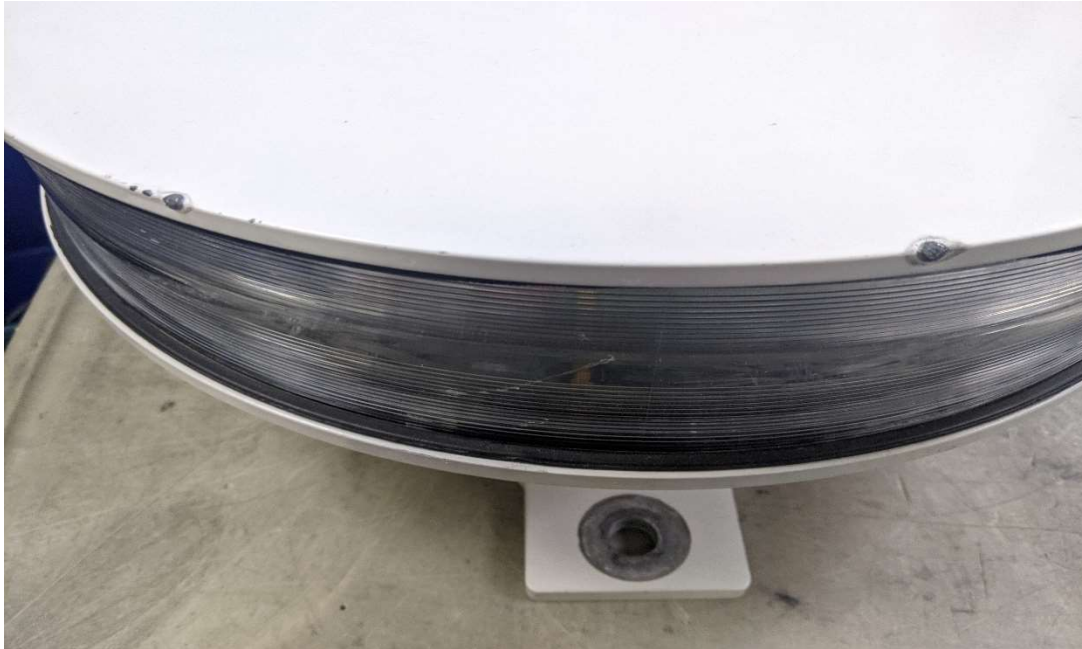
Item	Part #	Serial #	Repair
1	F1370150	539138	N/A
2			
3			
4			
5			
6			
7			
8			
9			
10			

### Comments:

Non-warranty lightning strike. The metal on the top plate has bubbles from extreme heat of a lightning strike. The seal below the spot of the biggest bubble the seal is slightly charred and retracted. Moisture then intruded into the flash head damaging the LEDs and core PCB.

### Pictures:

Flash Technology, an SPX Division  
332 Nichol Mill Lane, Franklin, TN 37067  
TEL (615) 503-2000, FAX (615) 261-2600









Flash Technology, an SPX Division  
332 Nichol Mill Lane, Franklin, TN 37067  
TEL (615) 503-2000, FAX (615) 261-2600  
Evaluated By: Michael Nobling



Contact Email: [FlashSupport@Spx.com](mailto:FlashSupport@Spx.com)