



CITY COUNCIL WORKSESSION MINUTES

Monday, September 21, 2026
6:00 PM

Iowa Colony City Council Chambers, 3144 Meridiana Parkway Iowa Colony, Texas 77583

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STATE OF TEXAS

COUNTY OF BRAZORIA

CITY OF IOWA COLONY

BE IT REMEMBERED ON THIS, the 21st day of September 2026, the City Council of the City of Iowa Colony, Texas, held a worksession at 6:00 P.M. at the Iowa Colony City Council Chambers, there being present and in attendance the following members to wit:

Mayor Wil Kennedy
Mayor Pro Tem Marquette Greene-Scott
Councilmember Arnetta Murray
Councilmember Margaret Madariaga
Councilmember Tim Varlack
Councilmember Kareem Boyce
Councilmember Sydney Hargroder

And none being absent, constituting a quorum at which time the following business was transacted.

CALL TO ORDER

Mayor Kennedy called the meeting to order at 6:00 P.M

CITIZEN COMMENTS

There were no comments from the public.

ITEMS FOR DISCUSSION

1. Introduction of new staff members.

Chief Bell introduced two new patrol Officers, Robert Butler, and Olajuwon Quarles. The City Secretary Kayleen Rosser introduced Daisy Mata as the new Administrative Assistant.

Mayor Kennedy welcomed the new employees.

2. Discussion on the high-water usage adjustment policy.

Matt Brown with SI Environmental explained that staff investigate high bills by checking leaks, testing meter accuracy, and reviewing prior usage. If a meter is inaccurate, it may be replaced and the bill adjusted using comparable prior year usage.

Councilmember Varlack described his own experience with a very high bill and asked how residents could easily challenge billings they are concerned with. He suggested providing residents with clearer information about complaint trends and resolution options.

Councilmember Boyce asked about response time for re-reads and leak investigation.

Mayor Kennedy asked which meter types were being used and when the report had been provided.

Dinh Ho consulting Engineer with Adico Consulting Engineering, confirmed the report had been sent the prior week to him and the City Manager.

Councilmember Hargroder asked whether the payment-related calls category could be clarified to help distinguish routine calls from billing concerns.

3. Discussion and update from Performance Services regarding the AV Water Tech customer portal.

Mark Ford with Performance Services reported that the portal was about 90% complete, with a target of launch of January 1, 2027. Remaining work includes user testing, training, and verifying meter and radio data. He agreed to provide the remaining work, coordinate weekly with the project team, and return with monthly updates. One year of the accuracy testing was scheduled to begin the following Tuesday and was expected to take two to three weeks.

Mayor Kennedy requested a list of remaining work and monthly status updates so council could track progress toward the launch date.

Mayor Pro Tem Greene-Scott mentioned residents had expected to monitor water use and receive leak notification and expressed disappointment that the portal was not yet available.

Councilmember Madariaga asked if residents could view usage and receive alerts and asked what sensors were installed. She was advised that an updated sensors list would be provided.

Councilmember Varlack asked about the 98.5%-meter accuracy standard calculated and raised concerns about how the figure would be communicated to residents. He suggested providing residents with guidance on keeping meter areas clear.

City Manager Tarron Richardson asked about the distinction between the delivery meter hardware and the delayed software to be made clear.

Councilmember Hargroder asked about the technical difficulties and requested information about whether those issues were common in the industry. She was advised there would be a follow up and monthly updates would be provided.

ADJOURNMENT

The meeting was adjourned at 6:51 P.M.

APPROVED THIS 19TH DAY OF OCTOBER 2026

Kayleen Rosser, City Secretary



Wil Kennedy, Mayor