

**INDEPENDENCE TELECOM UTILITY  
MINUTES OF REGULAR BOARD MEETING**

**August 22, 2024**

Call to Order: A regular meeting of the Board of Trustees of Independence Telecommunications Utility was called to order at 9:36 a.m. on August 22, 2024, in the administrative office building. Chairman Lance Fricke presided. Present at the meeting via audio/video or in person were Trustees Michelle Burke and Mike Lenius. Absent; Amber Hunt and Jerry Stelter. Also, present were Kevin Sidles, Ryan Decker, Sara Wilson and Brian Eddy. Votes were unanimous unless indicated otherwise.

Consent Agenda: Inclusive of the minutes of the July 25, 2024, regular meeting, Bills #21349-21381; electronic payments #8805620-5671 and direct deposit advice #9903501-3516; Month end and operations reports were approved with a motion by Lenius, second by Burke.

Business Conducted: 1) No public request or comment. 2) Sidles requested to amend the agenda to include discussion on Property, Auto, and Worker's Compensation Insurance. 3) Motion by Burke to amend agenda to add discussion on Property, Auto, and Worker's Compensation Insurance to New Business; second by Lenius. 4) Wilson reported Sidles and Wilson met with Professional Computer Solutions and reviewed upcoming opportunities to utilize existing software applications; Presented overview of current customer utilization of MyAccount and possible marketing promotions to incentivize customers to take advantage of paperless billing. 5) Motion by Lenius to approve promotion of \$10 account credit for each customer to switch to paperless billing with a chance to win one of two \$100 Visa Gift Cards; second by Burke; USAC Schools & Libraries (E-Rate) Program was filed, funded and issued to the ICSD. 6) Decker presented an update on the fiber build progress and a review of the test period of using Turnkey for afterhours support calls. 7) Old Business – None. 8) New Business – Discussion on current Property, Auto, and Worker's Compensation Insurance. 9) Motion by Burke to approve change of agent with current policies; second by Lenius. 10) Board of Trustees Self Evaluation tabled until January meeting when all members can be present. 11) The next regular Board meeting will be Wednesday September 25, 2024, at 9:00 a.m. 12) An upcoming meeting has been set for Thursday October 24, 2024, at 9:00 a.m. 13) Burke moved to go into closed session at 9:53 a.m. to discuss competitive information, Iowa Code 22.7(6), second by Lenius. 14) ITU back into regular session at 9:54 a.m. 15) Moved for adjournment at 9:54 a.m. with a motion by Burke.

\_\_\_\_\_  
Lance Fricke, Chairperson

\_\_\_\_\_  
Mike Lenius, Secretary/Treasurer

\_\_\_\_\_  
Date Approved