



Privacy Policy Statement

In Short: We care about your privacy; we use the minimal amount of information we need to provide you with services you requested, we safeguard your data, and we do not monetize it or improperly share it.

In Detail: This Privacy Policy Statement (the "Statement") is provided by Hyrum City ("we," "us," or "our") in compliance with Utah Code Section § 63A-19-402.5.. We are committed to protecting your privacy. This notice explains what personal data we collect through our website, how we use and protect it, and your rights regarding access and corrections. This Privacy Policy is provided by Hyrum City in compliance with Utah law.

We are committed to protecting your privacy and want you to understand what information we collect, how we use it, and how it is protected. We only collect information that you provide through forms or applications on the City's website, such as signing up for event notifications, submitting a complaint, applying for programs, contacting City departments, reporting fraud, requesting books through the library, or submitting a public works request.

Hyrum City protects this information using secure systems, encryption, firewalls, and regular system updates. Access is limited to authorized staff, and all electronic information is safeguarded to prevent unauthorized use, disclosure, or misuse.

Who We Are and How to Reach Us: We operate this governmental website. If you have any questions or concerns, please reach out to Mayor Stephanie Miller at 435-245-6033 or email her at stephanie.miller@hyrumcity.gov.

What Information We Collect: Hyrum City collects only the information necessary to provide services, conduct official business, and comply with applicable laws. This may include personal details such as names, addresses, phone numbers, email addresses, and account information when residents or businesses interact with the City. Financial information may be collected for utility billing, licensing, or payment processing. All online payments to Hyrum City are processed securely through our third-party provider, Xpress Bill Pay. This ensures your financial information is handled safely and is never stored on City systems.

The City may also gather records related to property ownership, permits, applications, or other services requested by the public. In addition, when individuals use the City's website, certain technical information—such as IP addresses, browser types, and usage data—may be collected to improve online services. All information is collected with the intent of delivering efficient, lawful, and secure City services.

How We Use Your Information: Hyrum City uses information provided by other parties solely for official and authorized purposes that support City operations and services. This information may be used to process requests, complete transactions, verify records, or improve the delivery of public services. The City limits its use of such information to what is necessary and appropriate, ensuring it is handled responsibly and in compliance with applicable laws and regulations. At no time is information shared, sold, or disclosed to outside entities for commercial or unauthorized use. By using the information in this careful and limited way, Hyrum City can better serve the community while maintaining trust and accountability.

Disclosure Practices: Hyrum City's disclosure practices are guided by a commitment to transparency and legal compliance. The City does not disclose personal or sensitive information to outside parties except as required by law, such as in response to public records requests, court orders, or lawful investigations. When disclosure is necessary, only the minimum information needed is provided, and it is shared solely with authorized entities.

Access and Corrections: Access to and correction of information held by Hyrum City is provided in compliance with Utah Code Title 63G, Chapter 2, the Government Records Access and Management Act (GRAMA). Under GRAMA, individuals may request access to public records by submitting a written records request to the City Recorder or designated records officer. If an individual believes information held by the City is inaccurate, they may file a request for correction or amendment, which will be reviewed in accordance with state law. The City follows the procedures outlined in GRAMA to ensure that access and correction requests are handled fairly, consistently, and in compliance with Utah law.

Keeping Your Information Secure: Hyrum City intends to keep information secure by implementing a combination of administrative, technical, and physical safeguards designed to protect data from unauthorized access, loss, or misuse. The city maintains secure servers and firewalls, regularly updates its systems to address security vulnerabilities, and uses encryption when appropriate to protect sensitive information transmitted electronically. Access to records is restricted to authorized personnel who are trained in proper data-handling procedures. In addition, the city conducts regular monitoring and maintenance of its systems to ensure continued protection. Through these measures, Hyrum City is committed

to maintaining the confidentiality, integrity, and security of the information it collects and manages.

Notes On Record Classification: Personally identifiable information is not classification of records under Utah Code Section 63G, Chapter 2, Government Records Access and Management Act. Access to government records is governed by Utah Code Section 63G, Chapter 2, Government Records Access and Management Act.

Review Of This Notice: We want you to feel comfortable using our services, knowing that your privacy is respected and protected. We welcome your feedback on this notice, which is reviewed annually.

Last Revision: 10/03/2025