MEMO

To: Town Council

CC:

From: John Brock, Town Clerk

RE: February 2023 Month-End Town Hall Report

Date: 03/10/2023

Town Hall:

The Town will be implementing a new online payment portal which will allow for an improved experience for residents processing utility payments, which includes accessing payment histories and copies of bills, even if they do not pay online. A credit card reader will be available at the Town Hall in May 2023 for residents and contractors use paying bills and permit fees. The Town will also start utilizing a cloud-based meter reading platform that will provide a more efficient process for meter-reading and providing reports to the Public Works team for assisting residents with water usage questions.

Utility Billing:

Top Utility Bill Bad Debt for February 2023

service_address	last_ payment _ amount	last_ payment_date	Comments	current_ charges	past_due amount
400 E CROTON WAY- IRRIGATION	52.92	8/22/2022	Builder debt. Data log provided to prove water was used, refuses to pay for the usage	0	2291.31
126 E CYPRESS AVE	300.00	02/09/2023	Related to a water leak, on a payment plan	102.81	833.80
607 N LAKESHORE BLVD	100.00	03/01/2023	Liened. Account is locked. Owner doesn't live in Howey, family paying the bill	73.37	806.28
606 S FLORIDA AVE	97.54	02/02/2023	Payment plan	78.89	380.49
529 AVILA PL - POTABLE	119.37	12/05/2022	Acct locked, non payment disconnection. Not currently living in the home	184.84	238.74
489 AVILA PL - POTABLE	194.51	01/26/2023	Payment request made	139.99	200.00
405 E MISSION LANE	230.76	01/26/2023	Mailed a check, auto pay issues	76.21	129.78
116 E MYRTLE ST	148.70	01/25/2023	Payment request made	76.51	129.54
493 BELLISSIMO PL - POTABLE	152.51	01/24/2023	Payment request made	129.87	127.11
408 BELLISSIMO PL - POTABLE	174.93	01/17/2023	Payment request made	130.12	122.13
402 BELLISSIMO PL - POTABLE	253.67	01/13/2023	Payment request made	132.88	122.13
541 BELLISSIMO PL - POTABLE	233.00	01/24/2023	Payment request made	119.37	119.78
107 E LAKEVIEW AVE	60.00	02/27/2023	Had a leak, paying in full this week	79.64	119.52
204 MESSINA PL - POTABLE	291.88	01/09/2023	Payment request made	127.11	119.37
515 BELLISSIMO PL - POTABLE	119.37	01/17/2023	Payment request made	127.11	119.37
607 AVILA PL - POTABLE	116.23	01/03/2023	Payment request made	127.11	119.37
1101 N HAMLIN AVE	260.40	01/10/2023	Payment request made	123.23	119.20

Building Permits:

PERMITS	Jan-23	Feb-23	Mar-23	Q2 Totals	Q1 Totals
Talichet - SFR	0	1	0	1	17
Independent - SFR	1	0	0	1	2
Bldg Commercial (Sign)	0	0	0	0	1
Building	2	1	0	3	7
Doors	2	2	0	4	0
Electrical	2	1	0	3	8
Fence	3	2	0	5	7
Gas	1	0	0	1	2
HVAC / Mechanical	2	2	0	4	4
Plumbing	0	1	0	1	1
Pool/Decks	0	1	0	1	3
Re-Roof	4	2	0	6	6
Screen Enclosure	0	0	0	0	2
Sheds	0	0	0	0	0
Solar	1	2	0	3	9
Windows	2	0	0	2	5
Monthly Totals	20	15	0	35	74
Monthly Permit Amount $	$ 18,541.28	$ 21,823.88	$ -	$ 40,365.16	$378,007.28
Talichet CO's	0	0	0	0	3
Independent CO's	0	0	0	0	0