



Date: January 31, 2025
To: Mayor and Town Council
From: Morgan Cates
Re: GFL Meeting Update

Summary:

Below is a recap of the meeting Town staff had with GFL on January 30, 2025, to discuss recent complaints from residents regarding hydraulic leaks on Town streets coming from GFL trucks throughout Town. The GFL Administration stated they have taken the following steps over the past 2-3 Months to help alleviate hydraulic leaks and truck breakdowns.

GFL has hired a Maintenance Manager Tim Mourer, Tim and his team have been diligently replacing all of the Hydraulic lines on their fleet to cut down on the spills. Furthermore, the GFL Administration stops each truck every morning in their pre-trip lane where they have the driver run his hydraulic pump and operate his arms/packer. They assured us they do not let any trucks leave the yard if we see any leaks. These steps alone have been a huge benefit in reducing the number of spills.

GFL also makes sure that every truck has a spill kit before leaving the yard. All their drivers are regularly trained in spill containment and cleanup of hydraulic and oil spills.

GFL has reorganized their report staff within the past month, this has allowed GFL to respond more quickly to resident issues and a reduction in complaints at the Town Hall has been considerably reduced.

Lastly, GFL has contracted with a spill response vendor (BP Auto Spa) who can respond to a spill site within the hour to clean up any spills. The spill response vendor always takes pictures before and after and follows up with the homeowners and Public Works to make sure they are satisfied with their work.

GFL will be sending their spill cleanup vendor out to Venezia and Talichet to clean up any of the oil that's there.