



MEMO

To: Town Council

CC:

From: John Brock, Town Clerk

RE: March 2023 Month-End Town Hall Report

Date: 04/04/2023

Town Hall:

The Town will be implementing a new online payment portal which will allow for an improved experience for residents processing utility payments, which includes accessing payment histories and copies of bills, even if they do not pay online. A credit card reader will be available at the Town Hall in May 2023 for residents and contractors use paying bills and permit fees. The Town will also start utilizing a cloud-based meter reading platform that will provide a more efficient process for meter-reading and providing reports to the Public Works team for assisting residents with water usage questions.

Utility Billing:

Top Utility Bill Bad Debt for March 2023

service_address	last_ payment_ amount	last_ payment_ date	Comments	current_ charges	past_due_ amount
400 E CROTON WAY-IRRIGATION	52.72	08/02/2022	Builder debt. Data log provided to prove water was used, refuses to pay for the usage	0	2291.31
607 N LAKESHORE BLVD	100	03/31/2023	Liened. Account is locked. Owner doesn't live in Howey, family is trying to pay the bill	54.52	779.65
126 E CYPRESS AVE	300	03/20/2023	Related to a water leak, on a payment plan	73.37	636.61
606 S FLORIDA AVE	97.54	03/16/2023	Payment plan	84.41	361.84
107 E LAKEVIEW AVE	60	02/27/2023	Payment plan, related to water leak	79.64	199.16
113 E PINE ST	152.89	02/22/2023	Dispute, working with resident to resolve	80.14	185.57
118 E MAGNOLIA AVE	92.56	02/16/2023	NSF Check returned, paying in full 4/7/23	109.64	182.38
100 VENEZIA BLVD-POTABLE	197.32	10/03/2022	Unpaid debt, debtor non responsive	0	167.76
325 TERRACOTTA TER - POTABLE	150	03/06/2023	Payment plan	119.37	158.19
464 AVILA PL - POTABLE	246.48	02/23/2023	Working with resident to get account current	127.11	134.84
552 BELLISSIMO PL - POTABLE	249.62	02/22/2023	Working with resident to get account current	127.11	134.84
214 MESSINA PL - POTABLE	127.36	02/22/2023	Working with resident to get account current	135.64	129.87
326 TERRACOTTA TER - POTABLE	119.37	02/10/2023	Working with resident to get account current	127.11	119.37
324 TERRACOTTA TER - POTABLE	119.37	02/16/2023	Working with resident to get account current	127.11	119.37
231 MESSINA PL - POTABLE	127.04	02/07/2023	Working with resident to get account current	127.11	119.37

Building Permits:

PERMITS	Jan-23	Feb-23	Mar-23	Q2 Totals	Q1 Totals
Talichet - SFR	0	1	5	6	17
Independent - SFR	1	0	1	2	2
Bldg Commercial (Sign)	0	0	0	0	1
Building	2	1	1	4	7
Doors	2	2	0	4	0
Electrical	2	1	1	4	8
Fence	3	2	4	9	7
Gas	1	0	1	2	2
HVAC / Mechanical	2	2	0	4	4
Plumbing	0	1	1	2	1
Pool/Decks	0	1	1	2	3
Re-Roof	4	2	9	15	6
Screen Enclosure	0	0	3	3	2
Sheds	0	0	0	0	0
Solar	1	2	3	6	9
Windows	2	0	3	5	5
Monthly Totals	20	15	33	68	74
Monthly Permit Amount	\$	\$	\$	\$	\$
\$	18,541.28	21,823.88	133,713.91	174,079.07	378,007.28
Talichet CO's	0	0	0	0	3
Independent CO's	0	0	0	0	0