



**CITY OF HENDERSONVILLE
WATER AND SEWER ADVISORY COUNCIL
AGENDA ITEM SUMMARY**

SUBMITTER: Adam Steurer, Utilities Director **MEETING DATE:** 7/28/2025
AGENDA SECTION: NEW BUISNESS **DEPARTMENT:** Water & Sewer
TITLE OF ITEM: Business Review Summary – *Adam Steurer, Utilities Director*

SUGGESTED MOTION(S):

N/A

SUMMARY:

Recently, staff commissioned a study by the firm Utility Information Pipeline to identify strategies that improve business operations and customer service. Staff will present a summary of the study and recommendations.

BUDGET IMPACT: N/A

Is this expenditure approved in the current fiscal year budget? N/A

If no, describe how it will be funded. N/A

ATTACHMENTS: