



MINUTES

October 3, 2024

REGULAR MEETING OF THE CITY COUNCIL

CITY HALL-2ND FLOOR MEETING ROOM | 160 6TH AVE. E. | 5:45 p.m.

Present: Mayor Barbara G. Volk, Mayor Pro Tem Lyndsey Simpson and Council Members: Dr. Jennifer Hensley, Jeff Miller and Melinda Lowrance

Staff Present: City Manager John Connet, Assistant City Manager Brian Pahle, City Clerk Jill Murray, City Attorney Angela Becker, Budget & Evaluation Director Adam Murr, Communications Manager Allison Justus and others

1. CALL TO ORDER

Mayor Volk called the meeting to order at 5:45 p.m. and welcomed those in attendance. A quorum was established with all members in attendance.

2. INVOCATION AND PLEDGE OF ALLEGIANCE TO THE FLAG

The City Council observed a moment of silence for prayer or reflection followed by the Pledge of Allegiance to the Flag. Mayor Volk said to please remember our whole community, all of those in need of assistance, have lost their homes, lost family members and for strength for everyone here in the community.

3. PUBLIC COMMENT *Up to 15 minutes is reserved for comments from the public not listed on the agenda.*

In Person:

Ken Fitch spoke about Hurricane Helene and said that the public wishes to thank everyone on scene and behind the scenes for everything they have been doing during this unprecedented crisis with a special shout out to the Fire Department, Police, Public Works, Water & Sewer whose constant interactive presence has provided much needed reassurance and the new fire station has been a beacon of hope in a dark time. The new fire station has many times over showed it's worth as the central location for gathering briefings and strategy sessions and throughout the city there have been collective and individual unforgettable moments of assistance during this time. When a group of us were trying to open an emergency path out of our downed tree blocked neighborhood to assist someone that was ill, we were equipped with chainsaws, clippers and rakes but then all of a sudden there was Captain Womack and his fire team to assist with heavy tools. Many a day we would see that master of emergency arboreal extrication, Alan Cliff with his brush truck working way after sundown. And, yes, a simple thing like a police car stationed at Five Points with its lights flashing managed to bring some order and patience to the growing line of traffic. Then yesterday when we saw Deon jump off of the recycling truck, we knew that things might be getting back to normal. Certainly an MVP recognition of the highest order must be conveyed to whoever made the decision to have power outlets on Main Street that for hundreds of residents have been a lifeline as the only source of power to charge their phones. Some say the outlets were installed for Christmas lights. Well we have been having twelve days of Christmas. We must commend the few local restaurants that on that first disastrous day were open, like Mezzaluna, Papa Johns and the Indian restaurant were offering free food but then it has been First Baptist Church and so many other churches, organizations, businesses and individuals who have been providing necessary food, water and supplies daily and once again we witness an experience, the importance of neighborhoods where so much positive interaction has occurred. We welcome this important meeting because there has been one major issue of concern. The communication breakdown has been and continues to be a problem. Going forward, how do we receive official information when technology fails? With unstable phone service and no internet and some of us can only get Asheville and distant radio stations but not WHKP or WTZQ so someone in the neighborhood is excited because they've heard Bill Moss on WTZQ. So we hope the situation can be remedied but we are grateful for this meeting, this important meeting and its broadcast. An example of a question that would come up. Do we remain on a boil water advisory or not and where would information like that be available going

forward? A physical posting might be an additional asset in a central location. Well, we are sure that Allison will come up with a some solution but it remains a concern. In the end, it all comes down to the strength of our community. The people who live and work here and together we can go forward.

4. CONSIDERATION OF AGENDA

City Manager Connet asked that two items be removed from the agenda.

- *Item 9a New Grant Opportunity, Our State, Our Homes*
- *Closed Session*

Council Member Lyndsey Simpson moved that City Council approve the agenda as amended. A unanimous vote of the Council followed. Motion carried.

5. CONSENT AGENDA

Council Member Melinda Lowrance moved that City Council approve the consent agenda as presented. A unanimous vote of the Council followed. Motion carried.

A. Adoption of City Council Minutes – Jill Murray, City Clerk

September 5, 2024 Regular Meeting

September 20, 2024 Fire Station 1 Grand Opening Celebration

B. Amendment 1 – Engineering Services to Support the WTF 15-MGD Filter Expansion Project – Adam Steurer, Utilities Engineer

Resolution #R-24-88

RESOLUTION BY THE CITY OF HENDERSONVILLE CITY COUNCIL TO APPROVE AMENDMENT 1 OF THE CONTRACT FOR ENGINEERING SERVICES TO SUPPORT THE WTF 15-MGD FILTER EXPANSION PROJECT

WHEREAS, the City owns and operates a water treatment facility (WTF) that has a current permitted capacity of 12 million gallons per day (mgd); and

WHEREAS, the City intends to install one additional dual-media filter and associated piping, instrumentation, and appurtenances, which will increase the WTF's permitted capacity to 15 mgd; and

WHEREAS, the engineering services included in this Amendment 1 generally include construction administration, construction observation, and materials testing; and

WHEREAS, Hazen and Sawyer, D.P.C. was previous selected as most qualified to provide professional engineering services for the project, as recommended by Staff. The services in Amendment 1 are consistent with these professional services.

NOW THEREFORE, BE IT RESOLVED by the City Council of the City of Hendersonville, North Carolina that:

1. Amendment 1 of the Contract for Engineering Services to Support the WTF Filter Expansion Project from Hazen and Sawyer, D.P.C is approved in the amount of \$299,033.
2. The City Manager is authorized to execute Amendment 1 of the Contract with Hazen and Sawyer, D.P.C. consistent with the terms of this Resolution.

Adopted by the City Council of the City of Hendersonville, North Carolina on this 3rd day of October, 2024.

Barbara G. Volk, Mayor

Attest: /s/Jill Murray, City Clerk

Approved as to form: /s/Angela S. Beeker, City Attorney

C. VC3 Contract Renewal – Brian Pahle, Assistant City Manager

D. October 2024 Budget Amendments – Adam Murr, Budget & Evaluation Director

TO MAYOR & COUNCIL
 APPROVAL: October 3, 2024

FISCAL YEAR 2025
 FORM: 10032024-01

BUDGET AMENDMENT

FUND 460					
ACCOUNT NUMBER	ACCOUNT DESCRIPTION	EXISTING BUDGET	INCREASE	DECREASE	REVISED BUDGET
460-0000-470100-19207	Debt Proceeds ('25 Rev. Bond)	2,131,500	332,900	-	2,464,400
460-7055-550103-19207	Capital Outlay - CIP	2,131,500	332,900	-	2,464,400
TOTAL REVENUES		-	332,900	-	2,464,400
TOTAL EXPENDITURES		-	332,900	-	2,464,400

An amendment increasing the capital project ordinance (CPO) for the 15 MGD Expansion Project (#19207) project.
 The City Manager and City Clerk certify budget ordinance amendment 10032024-01 was approved by City Council on October 3, 2024.

TO MAYOR & COUNCIL
 APPROVAL: October 3, 2024

FISCAL YEAR 2025
 FORM: 10032024-02

BUDGET AMENDMENT

FUND 068					
ACCOUNT NUMBER	ACCOUNT DESCRIPTION	EXISTING BUDGET	INCREASE	DECREASE	REVISED BUDGET
068-7855-501001	Salaries Regular	587,088	-	9,500	577,588
068-7855-502055	Retiree Insurance	-	9,500	-	9,500
TOTAL REVENUES		-	-	-	-
TOTAL EXPENDITURES		587,088	9,500	9,500	587,088

An amendment increasing Retiree Insurance to cover the cost of a recently retired Environmental Services Employee.
 The City Manager and City Clerk certify budget ordinance amendment 10032024-02 was approved by City Council on October 3, 2024.

TO MAYOR & COUNCIL
 APPROVAL: October 03, 2024

FISCAL YEAR 2025
 FORM: 10032024-03

BUDGET AMENDMENT

FUND 010 301 410					
ACCOUNT NUMBER	ACCOUNT DESCRIPTION	EXISTING BUDGET	INCREASE	DECREASE	REVISED BUDGET
301-0000-470100-18007	Transfer in (from 010)	514,272	-	-	514,272
301-0000-470100-18007	Transfer in (from 032)	50,915	-	-	50,915
301-0000-18007	Note Receivable	729,594	-	-	729,594
301-0000-420050-18007	Grant (NC Commerce)	500,000	-	-	500,000
301-0000-460110-18007	Reimbursements	40,000	-	-	40,000
301-0000-550103-18007	Capital Outlay CIP	799,166	-	-	799,166
301-0000-598600-18007	Loan to Outside Org (Developer)	500,000	-	-	500,000
301-0000-598901-18007	Transfer out (to 010)	535,615	-	75,025	460,590
301-0000-598901-18007	Transfer out (to 301, #18007)	-	75,025	-	75,025
TOTAL REVENUES		1,834,781	-	-	1,834,781
TOTAL EXPENDITURES		1,834,781	75,025	75,025	1,834,781
010-0000-470900	Fund Balance Appropriated (ARP)	130,000	-	-	130,000
010-0000-598901	Transfer out (to 410, #G2201)	130,000	-	-	130,000
TOTAL REVENUES		130,000	-	-	130,000
TOTAL EXPENDITURES		130,000	-	-	130,000
410-0000-420050-G2201	Grant Revenue	750,000	-	-	750,000
410-0000-420050-G2201	Transfer in (from 010, ARP Funds)	-	130,000	-	130,000
410-0000-420050-G2201	Transfer in (from 301, #18007)	-	75,025	-	75,025
410-1014-550102-G2201	Capital Outlay- Fees and Services	750,000	205,025	-	955,025
TOTAL REVENUES		750,000	205,025	-	955,025
TOTAL EXPENDITURES		750,000	205,025	-	955,025

An amendment transferring \$130,000 from ARP Funds and \$75,025 from the Grey Mill Project (fund 301, #18007) to the Governmental Capital Project Fund (410) for the completion of the Ashe St. CDBG Project (#G2201). The amendment increases the total appropriation for the Ashe St. Project to \$955,025.

The City Manager and City Clerk certify budget ordinance amendment 10032024-03 was approved by City Council on October 03, 2024.

TO MAYOR & COUNCIL
 APPROVAL: October 03, 2024

FISCAL YEAR 2025
 FORM: 10032024-04

BUDGET AMENDMENT

FUND 410					
ACCOUNT NUMBER	ACCOUNT DESCRIPTION	EXISTING BUDGET	INCREASE	DECREASE	REVISED BUDGET
410-0000-420050-24011	Grant Revenue (RAISE Grant)	-	75,000	-	75,000
410-1014-519200-24011	Contracted Services	-	75,000	-	75,000
TOTAL REVENUES		-	75,000	-	75,000
TOTAL EXPENDITURES		-	75,000	-	75,000

An amendment reflecting the adoption of a project ordinance for the Above the Mud Greenway and Streetscape Project, #24011. The City intends to submit for a RAISE grant to fund the project.

The City Manager and City Clerk certify budget ordinance amendment 10032024-04 was approved by City Council on October 03, 2024.

E. Above the Mud Greenway & Streetscape Project Capital Project Ordinance and Reimbursement Resolution - Adam Murr, Budget & Evaluation Director

Ordinance #O-24-36

CAPITAL PROJECT ORDINANCE FOR THE EXECUTION, ACQUISITION, CONSTRUCTION, AND INSTALLATION OF THE ABOVE THE MUD GREENWAY AND STREETScape PROJECT, #24011

BE IT ORDAINED by the Governing Board of the City of Hendersonville, North Carolina that pursuant to Section 13.2 of Chapter 159 of the General Statutes of North Carolina, the following capital project ordinance is hereby adopted:

Section 1: The project authorized is a City project described as the Above the Mud Greenway and Streetscape Project, #24011.

Section 2: The following amounts are appropriated for the project(s):

Account Codes	Account Name	Total Budget
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Fund	Dept.	Account	Project		
410	1014	519200	24011	Contracted Services	\$75,000

Total Project Appropriation **\$75,000**

Section 3: The following revenues are anticipated to be available:

Account Codes				Account Name	Total Budget
Fund	Dept.	Account	Project		
410	0000	420050	24011	Grant Revenue (RAISE Grant)	(\$75,000)

Total Project Appropriation **(\$75,000)**

Section 4: The Finance Director is hereby directed to maintain within the General Fund and Governmental Capital Project Fund sufficient specific detailed accounting records to satisfy the disclosure requirements of all the contractual agreements, if applicable.

Section 5: Funds may be advanced from the General Fund and Governmental Capital Project Fund, as necessary for the purpose of making payments as due. Reimbursement requests shall be made in an orderly and timely manner.

Section 6: The Finance Director is directed to report, on a quarterly basis, on the financial status of each project element in Section 3 and Section 4.

Section 7: The Finance Director is further instructed to include a detailed analysis of past and future revenues and expenses during each annual budget submission made to the Governing Board.

Section 8: Copies of this capital project shall be furnished to the City Clerk, Finance Director, and City Manager for direction in carrying out this project.

Section 9: The City Manager, or designee, is authorized to declare the project completed, close the project ordinance, and distribute remaining project funds to the appropriate operating fund or reserve fund.

ADOPTED by the City Council of the City of Hendersonville, North Carolina, on this 3rd day of October, 2024.

Barbara G. Volk, Mayor
Attest: /s/Jill Murray, City Clerk
Approved as to form: /s/Angela S. Beeker, City Attorney

Resolution #R-24-90

**HENDERSONVILLE, NORTH CAROLINA
DECLARATION OF OFFICIAL INTENT TO REIMBURSE**

BE IT RESOLVED by the City Council of the City of Hendersonville, North Carolina, this declaration (the "Declaration") is made pursuant to the requirements of the United States Treasury Regulations Section 1.150-2 and is intended to constitute a Declaration of Official Intent to Reimburse under such Treasury Regulations Section.

The undersigned is authorized to declare the official intent of HENDERSONVILLE, North Carolina (the "Issuer") with respect to the matters contained herein.

Expenditures to be Incurred. The Issuer anticipates incurring expenditures (the "Expenditures") for EXECUTION, ACQUISITION, CONSTRUCTION, AND INSTALLATION OF THE Above the Mud Greenway and Streetscape Project (#24011), ORDINANCE #O-24-36 (the "Projects").

Plan of Finance. The Issuer intends to finance the costs of the Project(s) with the debt proceeds to be issued by the Issuer (the "Borrowing"), the interest on which is to be excluded from gross income for Federal income tax purposes.

Maximum Principal Amount of Debt to be Issued. The maximum principal amount of the Borrowing to be incurred by the Issuer to finance the Project is \$19,147,001.

Declaration of Official Intent to Reimburse. The Issuer hereby declares its official intent to reimburse itself with the proceeds of the Borrowing for any of the Expenditures incurred by it prior to the issuance of the Borrowing.

ADOPTED by the City Council of the City of Hendersonville, North Carolina, on this 3rd day of October, 2024.

Barbara G. Volk, Mayor
Attest: /s/Jill Murray, City Clerk
Approved as to form: /s/Angela S. Beeker, City Attorney

6. PRESENTATIONS

A. **Proclamation – American Pharmacists Month** – *Barbara G. Volk, Mayor*

Since there was no one in attendance and to keep the meeting moving forward, Mayor Volk did not read the proclamation aloud, however, the City Clerk will make that the original gets delivered.

Proclamation American Pharmacists Month

WHEREAS, Pharmacy is one of the oldest of the health professions concerned with the health and well-being of all people; and

WHEREAS, Today there are more than 300,000 pharmacists licensed in the United States providing services to ensure the safe and effective use of all medications; and

WHEREAS, The safe and effective use of medications, as a cost-effective alternative and a mechanism to avoid more expensive medical procedures, is a major force in moderating overall healthcare costs; and

WHEREAS, Today's powerful and complex medications require greater attention to the manner in which they are used by different population groups – both clinically and demographically; and

WHEREAS, It is important that all users of prescription and nonprescription medications, their families or their caregivers, be knowledgeable about and share responsibility for their own drug therapy; and

WHEREAS, Pharmacists have extensive education and expertise on drugs and medication therapy, making them ideally suited to work with patients and their health care team members to improve medication use and outcomes; and

WHEREAS, Pharmacists provide patients with expertise, knowledge and accessibility, all crucial factors to support improvement in our nation's public health and have helped to combat the COVID-19 pandemic over the past 4 years; and

WHEREAS, Pharmacists are utilized to the full capacity of their license with recent expansions in practice to include prescribing and providing oral contraceptives, long acting injectables, nicotine replacement products and continue to have a broadening role in improving access to high quality healthcare; and

WHEREAS, Pharmacists are best positioned to be the health care professionals to help patients improve their adherence to their medication and provide patient care services that ensure optimal medication therapy outcomes; and

WHEREAS, The City of Hendersonville is honored to have the students of the Wingate University School of Pharmacy as they enjoy the state of the art facility to further their education in Hendersonville, a place they can call home, and to express our appreciation for fulfilling their mission to give back and serve this community with both student pharmacists and pharmacy graduates.

NOW, THEREFORE, I, Barbara Volk, Mayor of the City of Hendersonville do hereby proclaim the month of October to be

“American Pharmacist Month”

in the City of Hendersonville and ask our citizens to reaffirm the ideals the Framers of the Constitution had in 1787.

PROCLAIMED this 3rd day of October, 2024.

Barbara G. Volk, Mayor
Attest: /s/Jill Murray, City Clerk

B. **Proclamation – Fire Prevention Week 2023** – *Barbara G. Volk, Mayor*

Mayor Volk read the proclamation aloud and presented it to Fire Marshal Nate Young.

PROCLAMATION City of Hendersonville

Fire Prevention Proclamation 2024

WHEREAS, the city of Hendersonville, North Carolina is committed to ensuring the safety and security of all those living in and visiting Hendersonville; and

WHEREAS, fire is a serious public safety concern both locally and nationally, and homes are the locations where people are at greatest risk from fire; and

WHEREAS, home fires caused 2,840 civilian deaths in the United States in 2021, according to the National Fire Protection Association® (NFPA®), and fire departments in the United States responded to 353,500 home fires; and

WHEREAS, smoke alarms sense smoke well before you can, alerting you to danger in the event of fire in which you may have as little as 2 minutes to escape safely; and

WHEREAS, working smoke alarms cut the risk of dying in reported home fires in half; and

WHEREAS, the city of Hendersonville residents should be sure everyone in the home understands the sounds of the smoke alarms and knows how to respond; and

WHEREAS, the city of Hendersonville residents who have planned and practiced a home fire escape plan are more prepared and will therefore be more likely to survive a fire; and

WHEREAS, the city of Hendersonville residents will make sure their smoke and carbon monoxide (CO) alarms meet the needs of all their family members, including those with sensory or physical disabilities; and

WHEREAS, the city of Hendersonville first responders are dedicated to reducing the occurrence of home fires and home fire injuries through prevention and protection education; and

WHEREAS, the city of Hendersonville residents that are responsive to public education measures are better able to take personal steps to increase their safety from fire, especially in their homes; and

WHEREAS, the 2024 Fire Prevention Week™ theme, “Smoke Alarms: Make Them Work For You!™” effectively serves to remind the city of Hendersonville it is important to have a home fire escape plan.

THEREFORE, I Barbara G. Volk, Mayor of Hendersonville, NC, do hereby proclaim October 6-12, 2024, as Fire Prevention Week throughout this city, and I urge all the people of Hendersonville to plan and practice a home fire escape for Fire Prevention Week 2024 and to support the many public safety activities and efforts of the city of Hendersonville’s fire and emergency services.

PROCLAIMED this 3rd day of October, 2024.

Barbara G. Volk, Mayor
Attest: /s/Jill Murray, City Clerk

C. Proclamation – GreaseBusters Day 2024 – *Barbara G. Volk, Mayor*

Mayor Volk read the proclamation aloud and presented it to Adam Steurer, Utilities Director

MAYORAL PROCLAMATION

GreaseBusters Day 2024

Fighting Hendersonville’s Most Wanted-
Fats, Oils, Grease, and Wipes!



October 24, 2024



WHEREAS, clean water is our most valuable natural resource; and

WHEREAS, Fats, oils, and grease (FOG) pollution discharge poses a serious risk to the integrity of our water systems, interferes with the ability to properly clean polluted waters; and

WHEREAS, proper treatment of polluted waters is essential for public health and welfare as well as a healthy natural environment; and

WHEREAS, the hard work performed by the entire water sector, surveying and repairing buried pipes, operators ensuring the safety and protection of the natural environment in which we all live, and ensuring compliance with pollution control requirements; and

WHEREAS, FOG buildup along with wipes in a collection system is a significant cause of sanitary sewer overflows; and

WHEREAS, we are all stewards of the water infrastructure upon which current and future generations depend; and

WHEREAS, the citizens of our city are called upon to help protect our critical water infrastructure by limiting the amount of FOG discharged into our water systems

NOW, THEREFORE, I, Barbara Volk, Mayor of the City of Hendersonville, do hereby proclaim October 24, 2024 to be GreaseBusters Day within the City of Hendersonville.

PROCLAIMED this 3rd day of October, 2024.

Barbara G. Volk, Mayor
Attest: /s/Jill Murray, City Clerk

D. Proclamation – Duchene Muscular Dystrophy Awareness – Barbara G. Volk, Mayor

Mayor Volk read the proclamation aloud and presented it to Jessica Campbell and her son Javon, who has Duchene Muscular Dystrophy, and other members.

Proclamation

Duchenne Muscular Dystrophy Awareness

WHEREAS, Duchenne muscular dystrophy (DMD) is a genetic disorder characterized by progressive muscle degeneration and weakness, predominantly affecting young boys and rare girls, with an estimated incidence of 1 in every 3,500 male births worldwide; and

WHEREAS, Duchenne muscular dystrophy, though a rare disease, significantly impacts the lives of individuals and families, placing physical, emotional, and financial burdens on those affected and their communities; and

WHEREAS, significant advancements have been made in the research, treatment, and understanding of Duchenne muscular dystrophy, thanks to the efforts of medical professionals, scientists, and patient advocacy groups, yet there remains no cure for this devastating condition; and

WHEREAS, raising public awareness about Duchenne muscular dystrophy is essential in fostering understanding, generating support for research initiatives, and promoting policies that assist individuals and families living with this disease; and

WHEREAS, the strength, resilience, and determination of those living with Duchenne muscular dystrophy, their families, and caregivers deserve our recognition and support, as their efforts to raise awareness continue to inspire hope for a future where DMD is treatable and curable; and

WHEREAS, during Duchenne Muscular Dystrophy Awareness Month, we stand united in our commitment to bring attention to this disorder and advocate for the well-being of all individuals impacted by DMD, ensuring that they have access to the resources, care, and opportunities they need to thrive; and

WHEREAS, the Jett Foundation, a leading nonprofit organization, has been dedicated to increasing awareness, raising critical funds, and providing essential programs for individuals and families affected by Duchenne muscular dystrophy since its founding in 2001, working tirelessly to empower communities and improve the quality of life for those living with DMD through advocacy, research, and educational initiatives.

NOW, THEREFORE, I, Barbara Volk, Mayor of the City of Hendersonville, do hereby proclaim September, 2024 as

“Duchenne Muscular Dystrophy Awareness Month”

in the City of Hendersonville and call upon all citizens, community agencies, faith groups, medical facilities, elected leaders and businesses to increase their participation in our efforts to support families, thereby supporting early childhood programs and preventing child abuse and strengthening the communities in which we live.

PROCLAIMED this 3rd day of October, 2024.

Barbara G. Volk, Mayor
Attest: /s/Jill Murray, City Clerk

7. PUBLIC HEARINGS - None

8. UNFINISHED BUSINESS - None

9. NEW BUSINESS

~~A. New Grant Opportunity, Our State, Our Homes—Angela Beeker, City Attorney~~

Removed from Agenda

10. CITY MANAGER REPORT

A. September 2024 Contingency and Adjustment Report – John Connet, City Manager

In accordance with North Carolina General Statute (NCGS) 159-13(b) it is required that all expenditures resulting from a contingency appropriation budget be reported to the governing board at its next regular meeting and recorded in the minutes.

NCGS 159-15 permits the Budget Officer (City Manager), to transfer budget from one appropriation to another within the same fund, provided any such transfers are reported to the Governing Board. The City of Hendersonville refers to transfers of budget from one appropriation to another within the same fund as a “budget adjustment”. City Council authorizes budget adjustments each year with the adoption of the annual budget ordinance (SECTION 4).

This agenda item serves to fulfill the reporting requirements of both NCGS 159-13(b) and 159-15 by providing City Council a summary of all amendments and adjustments occurring thus far in the fiscal year.

FISCAL YEAR 2023 - 2024 (FY24) BUDGET AMENDMENTS			Completed Proposed	Corrected Denied					
ACCOUNT NUMBER	ACCOUNT DESCRIPTION	EXISTING BUDGET	INCREASE	DECREASE	REVISED BUDGET	DESCRIPTION	APPROVED	TYPE	AMENDMENT NUMBER
010-1002-539005	Health and Welfare	97,744	-	10,170	87,574	Edwards Park Fence	yes	Adjustment	8/28/2024
010-1523-534000	Non-Capital Equipment	13,600	17,345	-	30,945	Edwards Park Fence	yes	Adjustment	8/28/2024
010-1523-519200	Contracted Services	200,000	-	32,040	167,960	Cleaning contract correction - move to admin bud	yes	adjustment	8/28/2024
010-1002-519200	Contracted Services	36,000	32,040	-	68,040	Cleaning contract correction - move to admin bud	yes	adjustment	8/28/2024
060-7002-519200	Contracted Services	117,600	-	30,056	87,544	Cleaning contract correction - move to admin bud	yes	adjustment	8/28/2024
060-1002-519200	Contracted Services	-	30,056	-	30,056	Cleaning contract correction - move to admin bud	yes	adjustment	8/28/2024
020-2102-519200	Contracted Services	195,566	-	9,068	186,498	Cleaning contract correction - move to admin bud	yes	adjustment	8/28/2024
020-1002-519200	Contracted Services	-	9,068	-	9,068	Cleaning contract correction - move to admin bud	yes	adjustment	8/28/2024
010-1523-519200	Contract Services	167,960	-	12,960	155,000	Achieve It - BP	yes	Adjustment	8/29/2024
010-1010-531210	Permits, License, Fees	179,016	12,960	-	191,976	Achieve It - BP	yes	Adjustment	8/29/2024
020-2102-519200	Contract Services	186,498	-	432	186,066	Achieve It - BP	yes	Adjustment	8/29/2024
020-1010-531210	Permits, License, Fees	2,232	432	-	2,664	Achieve It - BP	yes	Adjustment	8/29/2024
021-2202-521001	Supplies and Materials	15,000	-	432	14,568	Achieve It - BP	yes	Adjustment	8/29/2024
021-1010-531210	Permits, License, Fees	0	432	-	432	Achieve It - BP	yes	Adjustment	8/29/2024
060-7002-519200	Contract Services	87,544	-	1,944	85,600	Achieve It - BP	yes	Adjustment	8/29/2024
060-1010-531210	Permits, License, Fees	172,655	1,944	-	174,599	Achieve It - BP	yes	Adjustment	8/29/2024
064-7455-521001	Supplies and Materials	2,000	-	1,944	56	Achieve It - BP	yes	Adjustment	8/29/2024
064-1010-531210	Permits, License, Fees	0	1,944	-	1,944	Achieve It - BP	yes	Adjustment	8/29/2024
067-7555-531210	Permits, License, Fees	9,000	-	1,944	7,056	Achieve It - BP	yes	Adjustment	8/29/2024
067-1010-531210	Permits, License, Fees	6,700	1,944	-	8,644	Achieve It - BP	yes	Adjustment	8/29/2024
068-7855-534999	Contingency	3,772	-	1,944	1,828	Achieve It - BP	yes	Adjustment	8/29/2024
068-1010-531210	Permits, License, Fees	6,697	1,944	-	8,641	Achieve It - BP	yes	Adjustment	8/29/2024
010-1008-531255	Bank Services Charges	30,000	-	5,000	25,000	Office Furniture-JB	yes	adjustment	9/9/2024
010-1008-521010	Office Supplies	3,500	5,000	-	8,500	Office Furniture-JB	yes	adjustment	9/9/2024
060-1008-531255	Bank Services Charges	100,000	-	5,000	95,000	Office Furniture-JB	yes	adjustment	9/9/2024
060-1008-521010	Office Supplies	8,000	5,000	-	13,000	Office Furniture-JB	yes	adjustment	9/9/2024
064-7455-531260	Credit Card Processing Fees	58,242	-	1,230	57,012	Fourth Square	yes	adjustment	9/9/2024
060-1010-519200	Office Supplies	8,000	1,230	-	9,230	Fourth Square	yes	adjustment	9/9/2024

B. Tropical Storm Helene Update – John Connet, City Manager

City Manager Connet said that we discussed early in the week about whether we should have this meeting or not because of what our community has been going through but it quickly came to my mind and our teams’ mind that having this meeting is critical. This team has not shut down, your Government has not shut down. We’ve been working and we needed to show the community that we’re here and that we’re going to return to normalcy and that we’re going to get back to our daily lives. As you can see, most of our team has been working and for most of the week, we’ve been dressed down but Brian and I thought it was symbolic to dress in a coat and tie for this meeting to show that city government is functioning like it should.


Assistant City Manager Pahle gave a PowerPoint presentation of the State of the City since the storm.

City of Hendersonville

Helene Update

STATE OF THE CITY

- **AGENDA**
 - **What’s Happened**
 - **Our Current Position**
 - **What’s Next**
 - **Silver Linings**



So, 108 years ago, about 2 months and 10 days was the flood of 1916. July 3, 1916, the rain began and continued for ten days. On July 15th, ten inches of rain fell in less than 12 hours. We found in some old minute books that on July 17th, two days after the event, City Council convened a session and they accomplished two things:

- Approved a water interconnect to the County; and
- Approved a loan of \$10,000 to begin repairs on streets and critical infrastructures like water and sewer lines

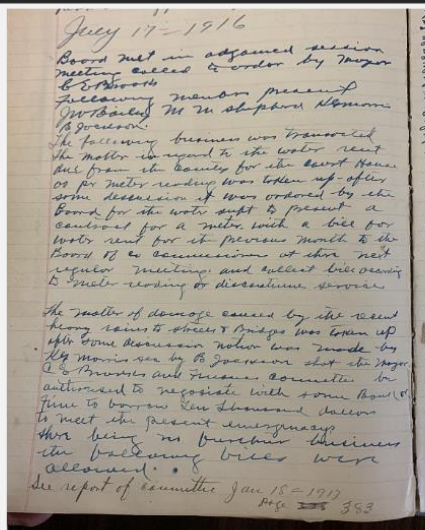
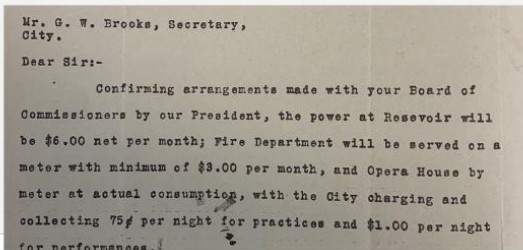
Then, on August 3rd, they came back in session about 15 or so days later and issued something called “Authorities to Act” to building committees and water and sewer committees. They also instituted what looks to be somewhat of a curfew. They put in penalties for folks who operated street vehicles at night on roads so they kept everybody home. On October 5th, they got power to three critical facilities, the water reservoir, the fire station and City Hall. Three critical facilities that are still in use today.

City of Hendersonville Helene Update – What’s Happened



Flood of 1916

The Flood of 1916 was the worst natural disaster in the history of Henderson County. Rain began July 3, 1916, and it rained for 10 days. On July 15, 10 inches of rain fell in less than 12 hours.



This is South Main Street. We kept picking different targets as our rising water and we started running out of things to count. That sign down there is about 7 feet high to the bottom of the 176 Highway sign. Mr. Connet added that they were watching live from the EOC and we set a camera on the flagpole at Honor Air Park so we could watch the rising waters. There’s a fire hydrant in that picture that you cannot see.

City of Hendersonville Helene Update – What’s Happened



Lots of trees and powerlines down.

City of Hendersonville Helene Update – What’s Happened



Critical issues with our quality of life. Our parks.

City of Hendersonville Helene Update – What’s Happened



Critical issues with our utilities and infrastructure. Lots of washouts.

City of Hendersonville Helene Update – What’s Happened



Photo Source: Asheville Citizen Times

Plenty of rescue and loss of lives and property.

City of Hendersonville Helene Update – What's Happened



And many City assets were damaged, including our Operations Center, Water Treatment Plant, Mills River Intake, and the French Broad Intake. Many assets of the City have taken significant damage.

City of Hendersonville Helene Update – What's Happened



I just need to say that our staff has been absolutely top shelf throughout this. Caring and passionate individuals who are really at the top of their profession and they have been rocking and rolling. These slides have two or three bullet points on them but there is just so more than that but we can't convey them all at the meeting tonight.

City of Hendersonville Helene Update – Current Status



- **POLICE**
 - Security of Critical Infrastructure
 - Mutual Aid Secured
 - Traffic Control Plan
 - Long-term Mutual Aid

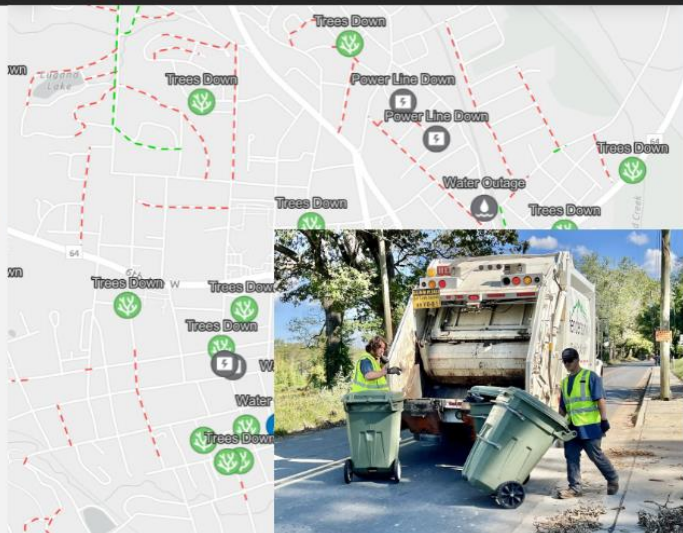
City of Hendersonville Helene Update – Current Status



- **FIRE**
 - Welfare Checks
 - Search & Rescue
 - Swift Water Rescue
 - Salvage/Support
 - Secure Vacant Buildings/Utilities
 - Clearing Trees

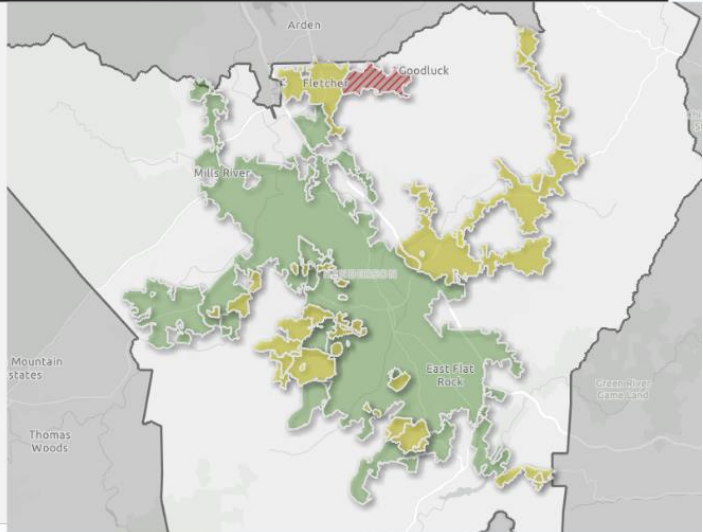
City of Hendersonville Helene Update – Current Status

- **PUBLIC WORKS**
 - Tree Removal (w/o power lines)
 - Running Solid Waste
 - Road Clearing
 - Sites For Debris Removal



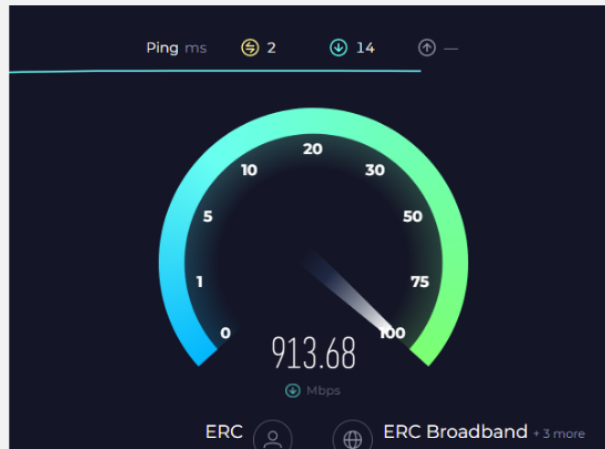
City of Hendersonville Helene Update – Current Status

- **WATER/SEWER**
 - MR Intake Repair
 - Major Line Repair
 - Pressurize System
 - Notice Water Sampling
 - Temp. Fix for WWTP



City of Hendersonville Helene Update – Current Status

- **TECHNOLOGY**
 - COWs
 - Starlinks
 - ERC Repaired
 - Phones Up
 - Call Center
 - EOC
 - Radios



City of Hendersonville Helene Update – Current Status

- **PLANNING/LOGISTICS**
 - Food
 - Fuel
 - Lodging
 - Peer Support
 - Assisting E'EEs
 - Materials/Supplies



City Manager Connet said I can't say enough about the job Brian has done to keep our Emergency Operations Center (EOC) running. There's one thing I want to say about facilities. I want to thank this Board and past Board's willingness to invest in us. You invested in us and invested in the facilities. Two weeks ago tomorrow, we uncoupled a hose on Fire Station One and we had no idea that we would put it to use like we have. That facility has served this community well and its only two weeks old. We have turned that facility into a second home for many of us. We were able to operate our Emergency Operations Center out of their training room in the administrative wing and many of us slept there beginning Thursday night into Friday, spent time there, had our meals there and fire operations continued to happen on the residential side. It has worked well. We have been having meals in the bays but thanks to the team that designed that building and the construction of that building. It has served us well the last 8 days. Thanks to leadership in our Public Safety Departments, we've put the incident command system to work and it does work and Brian was the daily Operations Chief and Incident Commander when I've been running around dealing with community stuff and he's been making it work, so thank you very much.

So we are through the rescue and response phase and we are moving into recovery. This is going to be a marathon for the public. Recovery has begun with the return of water service, starting to clean up debris, getting our government back operating normally. You will see teams out doing assessment of damage on buildings and property to see if they're safe for people to reoccupy. We will partner with Henderson County for that. We are also assessing our facilities. The Operations Center, Wastewater Treatment Plant, Intakes, countless pump stations. Steve Alverson our Risk Manager is already in contact with our insurance company. We've already started demo over at our Operations Center.

Finally, Assistance. The assistance process through the federal government is going to be a long arduous process. It has also started. FEMA is just now getting here. We've said for years that during natural disasters that we are typically on our own for the first seven days and we have been on our own but FEMA will be arriving and setting up public assistance for local governments for us to help fill in the gap where our insurance doesn't cover but they will also be handling community assistance and trying to fill in the gaps where their own private insurance doesn't cover. Where the community has lost housing, FEMA will be working with the county to provide housing. We'll start with temporary housing and then work toward permanent housing. It will be a long process. I have been involved in this with other situations in my career and it's a long process and we just ask for your patience and as your local government, we will do everything we can to help facilitate. Bear with us and bear with the federal government. That is what's next. Debris management will be a huge part of the recovery. We are already scheduling other municipalities to come help us.

City of Hendersonville Helene Update – What's Next

- RECOVERY
- ASSESSMENT
- ASSISTANCE



We didn't know it, but we've been preparing for this disaster for almost 100 years. Downtown has become a safe haven for a lot of people to go and charge their phones and have coffee. I understand there were people out there making coffee and handing it out so it really became the communities' living room and that's what we want. Our parking garage was open and ready for people to use as needed, our public restrooms were open and finally, you're number one investment has been our staff. I want to thank you. I've never worked with a more professional, more knowledgeable, more dedicated team. You see what they do here and you need to know that they have strong professional networks across this state and nation and I cannot believe what this team did. The reason we were able to get where we are so quickly is we've been able to pick up the phone and call our peers and our friends and say "hey can you come help us?" or "how would you do this?" That's why we have five managers ready to help and send five knuckle boom trucks to help Tom. Your investment in our staff and our ability to be a part of professional organizations is just valuable, so I just want to say thank you from the bottom of my heart what you've invested in us.

City of Hendersonville Helene Update – What we did years ago...

- **10-100 YEARS AGO**
 - DT Infrastructure
 - Fire Department
 - Police Department
 - Parking Deck/Restrooms (shelter)
 - Staff & Networks



Investments we didn't know we were going to need. Upgrading the Water Treatment Plant Pumps. With your investment in Northside and Etowah, you should know that Etowah never lost water. The two, five million gallon reservoirs at Ewart Hill were constructed in the 1920's and I was out with our plant operator, Ricky Levi, to look at everything. We filled them up before the storm but about a year or so ago, one of those reservoirs had a leak and Ricky kept saying we need to replace it and so Brian and I talked and said do we really 10 million on that hill? But finally Ricky beat the drum loud enough and we decided we'd better fix it. We still had 5 millions gallons which is a lot but had he not done that, had he not pushed me, pushed the budget team and Adam pushed it too, we would have run out of water the first night of the storm. I told Ricky, thank you for beating the drum and thank you to Council as well. We have a great team.

City of Hendersonville Helene Update – What we did years ago...

- **10-100 YEARS AGO**
 - WTP Pumps
 - Northside/Etowah Ewart Reservoir (initial and today)
 - Mountain Water Sources
 - Staff Offices
 - City Hall



We are an oasis for the this region and that will bring its own challenges over the next few days and months but because of the proactive investment, redundancy and forethought, we will recover faster and better because of our team.

City of Hendersonville Helene Update – What we did years ago...

- **Proactive Investment, Redundancy, and Forethought has allowed us to recover in an effective way.**



I want to end on a couple of high notes of pictures after the storm and our connection to the community.

City of Hendersonville Helene Update – We're Still Here



City of Hendersonville Helene Update – We're Still Here



City of Hendersonville Helene Update – We're Still Here

AND...

WE HAVE FREE MINI GOLF! Saturday and Sunday we are opening it up for free and we have volunteers running it. This is Brian's brainchild to pay it forward.

City of Hendersonville Helene Update – We're Still Here

AND...FREE MINIGOLF



DONATIONS

Want to Donate Non-Perishables to the
Community? send to:
HELENE-DONATIONS@HCEM.ORG
(HC is handling all of the logistics and
needs for community)

City Attorney Beeker said before I get into my items, I just want to say that we owe a large debt of gratitude to that man right there (City Manager John Connet). I've worked with a lot of managers and he's the best. He's professional, a leader, he's selfless and we would be remiss if we didn't mention him.

She added, these are some items that will help us address things that come up from now until you meet next time and for future states of emergency. We're going to update a few policies if City Council is willing. The first is an ordinance to amend the city code to allow the City Manager to suspend our disconnection policy. It allows him to suspend our disconnection policy because money will be going out and people aren't going to have the money to pay and late fees for non-payment. You all as City Council have enacted this policy before. This allows your City Manager to do it in a State of Emergency. Also, as part of that as we make repairs on water and sewer it might become necessary to disconnect homes or businesses, so it gives them the authority to do that and to restore services as soon as they can as soon as the repair is done.

Council Member Melinda Lowrance moved that City Council adopt an Ordinance of the City of Hendersonville City Council to Amend Section 52-51 of the Code of Ordinances for the City of Hendersonville as presented. A unanimous vote of the Council followed. Motion carried.

Ordinance #O-24-37

AN ORDINANCE OF THE CITY OF HENDERSONVILLE CITY COUNCIL TO AMEND SECTION 52-51 OF THE CODE OF ORDINANCES FOR THE CITY OF HENDERSONVILLE

WHEREAS, the City of Hendersonville is under a Federally, State and Locally declared State of Emergency due to the devastating impacts of Hurricane Helene; and

WHEREAS, City Council wishes to provide for the continuity of water and sewer service during such times of emergency, and there will likely be instances in which City Council may not be able to convene or meet due to the emergency;

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF HENDERSONVILLE, NORTH CAROLINA THAT:

SECTION 1. Section 52-51 of the Code of Ordinances for the City of Hendersonville shall be amended to read as follows:

“Sec. 52-51 – Disconnection of service for nonpayment or during a state of emergency.”

- (a) If any consumer of utility services furnished by the city does not pay the rates and charges on or before the due date for such rates and charges, the city shall have the authority to disconnect or terminate or cause to be disconnected or terminated all utility services furnished such consumer.
- (b) During any federally, state, or locally declared state of emergency applicable within the City of Hendersonville, the City Manager shall have the authority to suspend enforcement of the disconnection of utility services and suspend the imposition of late fees for nonpayment pursuant to this Section. Such suspension shall be in effect during the State of Emergency and for long thereafter as is determined reasonably necessary by the City Manager to provide for the continuity of utility services to customers, taking into account the impact of the emergency upon the local economy, and the reasonable ability of customers to pay.
- (c) During any federally, state, or locally declared state of emergency, the City Manager or the Utilities Director shall have the authority to disconnect any customer from service where necessary to protect the public health, safety and welfare, prevent damage to property, or prevent or repair leaks or other damage to the system. Any service disconnected pursuant to the authority of this subparagraph (c) shall be restored as soon as is reasonably practicable after the circumstances giving rise to the disconnection have ended.

SECTION 2. If any provision of this ordinance or its application is held invalid, the invalidity does not affect other provisions or applications of this ordinance that can be given effect without the invalid provisions or application, and to this end the provisions of this ordinance are severable.

SECTION 3. It is the intention of the City Council and it is hereby ordained, that the provisions of this ordinance shall become and be made part of the Code of Ordinances, City of Hendersonville, North Carolina, and the sections of this ordinance may be renumbered to accomplish such intention.

SECTION 4. This Ordinance shall be effective upon its adoption.

Adopted by the City Council of the City of Hendersonville, North Carolina on this 3rd day of October, 2024.

Barbara G. Volk, Mayor

Attest: /s/Jill Murray, City Clerk

Approved as to form: /s/Angela S. Beeker, City Attorney

City Attorney Beeker explained that the resolution is to update some administrative policies that we have in place.

- The first is the Leak Adjustment Policy. We know that with the storms, some peoples' water systems are going to leak and their meters are going to run and they're going to get a huge bill so this first amendment allows the City Manager to implement temporary leak adjustment policies in a State of Emergency without having to come back to City Council.
- The second is the Inclement Weather Policy. I do echo what the City Manager said and thank City Council for taking care of your employees. Its just a blessing to work for a Council that values it's employees like you all do. You all had the forethought several years ago to allow exempt employees to be paid when they go over and above. So, exempt employees are salaried and no matter how many hours they work, they get a salary. As part of the State of Emergency, we have people that have been working 12 & 15 hour days and so you all put in your policy that they could be paid time and a half overtime just like our hourly employees and by having that policy, it will allow us to apply to FEMA and then reimburse the City for those overtime hours. The policy left out department heads so they asked me to amend to allow department heads to be paid the same time and a half as well. So you'll notice that the amendment excludes the City Manager.

Council Member Lyndsey Simpson said I would like it to include the City Manager. I think he deserves it and I think it would be ridiculous to leave him out.

This amendment also allows the City Manager the authority to open and close facilities. It says the City Manager can close facilities and he might want to do a partial closing or partial opening. We might want to have normal operations and the other place closed. We've also learned that there are a lot of personnel who are stranded and who are not going to be able to make it to work so this says that the City Manager, in addition to having the power to close everything down, he can close any facility and expand any facility services regardless of whether there are normal city operations. So this allows him to do the following:

1. To close any City facility or suspend any City services, regardless of whether normal City operations have been closed or suspended.
 2. To open or partially open any City facility for emergency operations and services.
 3. To partially open or partially close any City facility for normal city operations.
 4. NEW ONE: To provide inclement weather pay to any essential or non-essential personnel unable to report to work for their scheduled shift due to legitimate impacts of the declared State of Emergency.
- The Contract Management Policy extends the authority of the City Manager when we are under a State of Emergency to enter into contracts that he normally cannot enter into. State law requires that they be brought to you but this would allow us to make repairs or do other emergency operations that we need in between council meetings during a State of Emergency.

City Manager Connet added that two good examples of this are that we are going to be spending a lot of money getting the Wastewater Treatment Plan back online and waiting 30 days is not what we want to be doing. We also have a water line in the Hooper's Creek Region that we're going to spend a significant amount of money to get water in. This will just allow us to keep rolling. Ultimately these large contracts will come back to you for approval.

City Attorney Beeker assured Council that Mr. Connect would have to meet with her before making any decisions. But, it also holds us harmless if we have to make a decision in a time like this.

Council Member Jennifer Hensley moved that City Council adopt a Resolution by the City of Hendersonville City Council to Provide for Amendments to Certain Administrative Policies During Federally, State and Locally Declared States of Emergency as amended. A unanimous vote of the Council followed. Motion carried.

City Manager Connet added that it's been nice that Angie has been there the whole time and its nice to have your attorney sitting in the room when we're asking questions about FEMA and getting contracts. We were able to get a contractor in here to start removing debris and cut trees and Angie is right there writing the contract.

Resolution #R-24-91

**RESOLUTION BY THE CITY OF HENDERSONVILLE CITY COUNCIL TO
PROVIDE FOR AMENDMENTS TO CERTAIN ADMINISTRATIVE POLICIES DURING FEDERALLY,
STATE AND LOCALLY DECLARED STATES OF EMERGENCY**

WHEREAS, the City of Hendersonville is under a federally, state and locally declared state of emergency due to the devastating impacts of Hurricane Helene; and;

WHEREAS, it is necessary to amend certain administrative policies during such states of emergency to provide authority to the City Manager; and

NOW THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF HENDERSONVILLE, NORTH CAROLINA that:

1. The Leak Adjustment Policy for the City of Hendersonville is amended to add the following provision:

During any federally, state or locally declared state of emergency applicable within the City of Hendersonville, the City Manager shall have authority to implement a temporary leak adjustment policy to provide for the adjustment of utility bills for customers whose bills reflect increases due to impacts of the state of emergency.

2. The Inclement Weather Policy for the City of Hendersonville is amended to add the following provision:
 - VI. States of Emergency Declarations –

When a State of Emergency has been declared for the City of Hendersonville by the State or Federal Government or by the City of Hendersonville the City Manager, shall have the following additional authority, in addition to the authority granted hereinabove:

5. To close any City facility or suspend any City services, regardless of whether normal City operations have been closed or suspended.
6. To open or partially open any City facility for emergency operations and services.
7. To partially open or partially close any City facility for normal city operations.
8. To provide inclement weather pay to any essential or non-essential personnel unable to report to work for their scheduled shift due to legitimate impacts of the declared State of Emergency.

The City Manager shall have the authority to extend these benefits for any essential or non-essential personnel who reside in an area outside of the City of Hendersonville for which a State of Emergency has been declared by Federal, State, or local authorities.

3. The Contract Management Policy for the City of Hendersonville shall be amended as follows:

A new paragraph 3 shall be added to the Contract Management Policy to read as follows:

3. States of Emergency. During any Federally, State or Locally declared State of Emergency that is applicable within the City of Hendersonville, the City Manager shall have the authority to enter into any contract or agreement on behalf of the City of Hendersonville reasonably required to provide for the restoration or continuation of City services during the State of Emergency, in consultation with the City Attorney; provided however that any such contract or agreement entered into by the City Manager pursuant to the authority of this paragraph which require the approval of City Council shall be presented back to the City Council for ratification as soon as is reasonably practicable. The City shall indemnify and hold harmless the City Manager and City Attorney for actions taken pursuant to the authority of this paragraph.

The remaining paragraphs of the Contract Management Policy shall be renumbered to accommodate this amendment.

4. The administrative amendment to the Inclement Weather Policy, implemented by the City Manager, is ratified. For the avoidance of doubt, the administrative amendment being ratified is as follows:

City Manager Administrative Amendment to the City of Hendersonville Personnel Policy

Preamble. On or about September 26, 2024 at 8am, a State of Emergency was declared by Mayor Barbara Volk in anticipation of Hurricane Helene. Hurricane Helene struck the City of Hendersonville with a vengeance, resulting in widespread devastation to the City. Recovering from the unusually severe impacts of Hurricane Helen, it will be necessary to leave the State of Emergency in place for an extended period of time to provide for the recovery and restoration of our community, and to maximize our utilization of State and Federal Resources. In recognition and appreciation of the tireless efforts and long hours, and dedication of our City Department Heads thus far, and in the future, pursuant to the authority granted to me as City Manager, I am making an administrative amendment to Section 13 of the City of Hendersonville Personnel Resolution.

Administrative Amendment.

Section 13, subparagraph 3) is hereby amended to read as follows:

3). Emergency Pay when a State of Emergency is declared by the Mayor during disaster situations. All essential exempt and non-exempt employees (~~excluding the City Manager and department heads~~) shall be compensated at a rate of one and one half (1 ½) hours for all hours worked above their normal work period. All employees on prior approved leave (vacation or sick) who do not work during the declared emergency will be unaffected by this policy, unless the employee's presence is deemed as essential and his/her vacation is cancelled by the department head/City Manager.

Adopted by the City Council of the City of Hendersonville, North Carolina on this 3rd day of October, 2024.

Barbara G. Volk, Mayor

Attest: /s/Jill Murray, City Clerk

Approved as to form: /s/Angela S. Beeker, City Attorney

11. CITY COUNCIL COMMENTS

Jeff Miller said its been amazing to watch what has been happening and I've had the opportunity to go out and help, but John and Brian, the team that you guys have put together is flipping awesome. To watch how smooth it operates and how it problem solves and John and Brian can work together and they each have their specialties. The bottom line is I've lived a long life and I've never had the opportunity to make an investment in anything that's paid back like this has.

Lyndsey Simpson said I am beyond impressed with the team that we have here. There is no one here that can question the staff or Council's dedication to the city. It was a tough week for everybody, it was a tough week for our staff and residents and we all had damage to our homes and loved ones we were trying to get ahold of and not only were they managing their personal effects, they were also managing everything for the residents and they were doing it with a smile on their face for the most part. When we weren't smiling, we were usually crying, cracking up or just leaning on each other. I really could not be more proud of all of you guys.

Mayor Volk said thanks from Council and thanks to all the residents. I've been taking some phone calls and answering whatever questions people have and it's thank you for the work you are doing. Many of the people who called, closed the call with thank you.

Melinda Lowrance said I think that the City of Hendersonville is just like a palm tree. We bend and we bounce back. We're Hendo strong!

Lyndsey Simpson said I do think that we should give a standing ovation for everyone.

City Manager Connet said this Council has been working hard and has been out in the community helping however they can. They Mayor sat in a call center for 12 hours and I don't think she would have left unless we made her.

12. CLOSED SESSION

Removed from agenda

13. ADJOURN

There being no further business, the meeting adjourned at 6:50 p.m. upon unanimous assent of the Council.

ATTEST:

Jill Murray, City Clerk

Barbara G. Volk, Mayor