



CITY OF HENDERSONVILLE AGENDA ITEM SUMMARY

SUBMITTER: Allison Justus **MEETING DATE:** July 2, 2026
AGENDA SECTION: New Business **DEPARTMENT:** Administration
TITLE OF ITEM, Language Access Plan – *Allison Justus, Communications Director*

SUGGESTED MOTION(S): I move that City Council adopt the Language Access Plan as presented.

SUMMARY:

Over the past six months, the City of Hendersonville participated in the *Language Access for Emergencies and Disasters* program through the Building Integrated Communities Program (BIC) at the Institute for the Study of the Americas at UNC-Chapel Hill. The City was selected for this free program, which brought together teams of local governments and non-profits across North Carolina to develop individualized plans.

In partnership with program leadership, UNC students, True Ridge, El Centro, Henderson County staff, and community stakeholders, a cross-departmental team of City staff members developed the City's first Language Access Plan (LAP). The LAP establishes recommendations to ensure all residents have meaningful access to City services and information in their preferred language.

BUDGET IMPACT: \$0

Is this expenditure approved in the current fiscal year budget? N/A

If no, describe how it will be funded.

N/A

PROJECT NUMBER: N/A

PETITION NUMBER: N/A

ADDITIONAL PETITION NUMBER: N/A

PETITIONER NAME: N/A

ATTACHMENTS: