



## CITY OF HENDERSONVILLE AGENDA ITEM SUMMARY

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**SUBMITTER:** Drew Finley

**MEETING DATE:** 4/7/2022

**AGENDA SECTION:** PRESENTATION

**DEPARTMENT:** Water & Sewer

**TITLE OF ITEM:** Hendersonville Water & Sewer Strategic Plan – *Lee Smith, Utilities Director*

**SUGGESTED MOTION(S):**

I move that City Council adopt the Hendersonville Water & Sewer Strategic Plan as presented.

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**SUMMARY:**

Hendersonville Water and Sewer recently engaged Fountainworks, a consultancy with extensive experience advising public sector organizations, to develop a Strategic Plan for the City's Water & Sewer department. This plan provides a comprehensive roadmap for the utility and took shape through various strategy sessions with both internal and external stakeholders including the Water & Sewer Advisory Council. A living document that will evolve with changing circumstances, this Strategic Plan articulates the department's identity, strengthens its purpose, and identifies eight high-level strategic focus areas for the utility. A list of these focus areas can be found in the attachment for this agenda item. Staff is now seeking City's Council's approval of this plan.

**BUDGET IMPACT:** N/A

**Is this expenditure approved in the current fiscal year budget?** N/A

**If no, describe how it will be funded.** N/A

**ATTACHMENTS:**

Hendersonville Water & Sewer Strategic Plan