CITY OF HENDERSONVILLE

AGENDA ITEM SUMMARY

SUBMITTER: Brent Detwiler **MEETING DATE:** November 5, 2026

AGENDA SECTION: Presentations **DEPARTMENT:** Public Services

TITLE OF ITEM: Environmental Services Holiday Collection Schedule Change – *Brent Detwiler, Assistant City Manager, and Blake Fulgham, Environmental Services Manager*

SUGGESTED MOTION(S):

I move City Council to support the proposed Environmental Services holiday collection schedule beginning with Thanksgiving 2026.

SUMMARY:

Environmental Services staff proposes changing how residential garbage collection is handled around City holidays, beginning with Thanksgiving 2026. Under the proposal, there would be no collection on the day after Thanksgiving, Christmas Eve, or the first workday after Christmas, the same days all other City offices are closed. For every holiday, missed routes would be picked up on the **next available workday** along with that day's regular route: Monday holidays on Tuesday, Wednesday holidays on Thursday, and Friday holidays on the following Monday.

Today, routes missed on most holidays are not collected until the same day the following week. Around Thanksgiving and Christmas, crews run doubled-up routes while City offices, including Fleet Maintenance, are closed. Running doubled routes with no Fleet Maintenance on duty also creates a safety and service risk if a truck breaks down.

Customer notices will begin in early November through the City website, customer email and RAVE alerts, social media, a media update, and cart tags. There will be a brief presentation, and we can answer any questions you may have.

BUDGET IMPACT: None. The change reschedules existing collection and does not add service days. Customer notice costs are absorbed in existing operating budgets.

Is this expenditure approved in the current fiscal year budget? N/A. No new expenditure is requested.

If no, describe how it will be funded. N/A.

ATTACHMENTS:

1. Holiday Collection Briefing presentation (October 2026)