



CITY OF HENDERSONVILLE AGENDA ITEM SUMMARY

SUBMITTER: John Connet

MEETING DATE: 6/1/2023

AGENDA SECTION: NEW BUSINESS

DEPARTMENT: Administration

TITLE OF ITEM: Utility Billing Policy Discussion – *John Connet, City Manager*

SUGGESTED MOTION(S):

I move that the City Council direct staff to take the following action regarding the Utility Billing Policies: _____.

SUMMARY:

Council Member Jerry Smith has asked that staff update the City Council on the City's policies associated with back billing.

BUDGET IMPACT: \$ TBD

Is this expenditure approved in the current fiscal year budget? TBD

If no, describe how it will be funded. TBD

ATTACHMENTS:

Customer Service Policies