CITY OF HENDERSONVILLE
WATER AND SEWER ADVISORY COUNCIL

AGENDA ITEM SUMMARY

SUBMITTER: Adam Steurer, Utilities Director **MEETING DATE:** 04/27/2026

AGENDA SECTION: NEW BUISNESS **DEPARTMENT:** Water & Sewer

TITLE OF ITEM: Customer Service and Billing Policy Revisions – *Adam Steurer, Utilities Director*

SUGGESTED MOTION(S):

I move that the Water and Sewer Advisory Council recommend revisions as discussed to the Hendersonville City Council.

SUMMARY:

Staff will present a summary of proposed revisions to the Utility's Customer Service and Billing Policy Procedures.

BUDGET IMPACT: N/A

Is this expenditure approved in the current fiscal year budget? N/A

If no, describe how it will be funded. N/A

ATTACHMENTS:

Presentation