



## CITY OF HENDERSONVILLE AGENDA ITEM SUMMARY

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**SUBMITTER:** John Connet, City Manager      **MEETING DATE:** 7/24/2024  
**AGENDA SECTION:** PRESENTATION      **DEPARTMENT:** Administration  
**TITLE OF ITEM:** Presentation Regarding Customer Service Improvements and Payment Card Industry Data Security Standard (PCI DSS) compliance – *John Buchanan*  
*Finance Director*

**SUGGESTED MOTION(S):**

NA

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**SUMMARY:**

Finance Director John Buchanan will provide an update regarding customer service improvements and PCI compliance.

**BUDGET IMPACT:**    \$ NA

**Is this expenditure approved in the current fiscal year budget?** NA

**If no, describe how it will be funded.** NA

**ATTACHMENTS:**

None