



MINUTES

July 26, 2023

SECOND MONTHLY MEETING OF THE CITY COUNCIL

CITY OPERATIONS CENTER | 305 WILLIAMS ST. | 4:00 p.m.

Present: Mayor Barbara G. Volk, Mayor Pro Tem Lyndsey Simpson and Council Members: Dr. Jennifer Hensley, Debbie O’Neal-Roundtree and Jerry A. Smith Jr., J.D.

Staff Present: City Manager John F. Connet, Assistant City Manager Brian Pahle, City Clerk Jill Murray, City Attorney Angela Beeker, Communications Manager Allison Justus, Budget Manager Adam Murr and others.

1. CALL TO ORDER

Mayor Barbara G. Volk called the meeting to order at 4:03 p.m. and welcomed those in attendance. A quorum was established with all members in attendance.

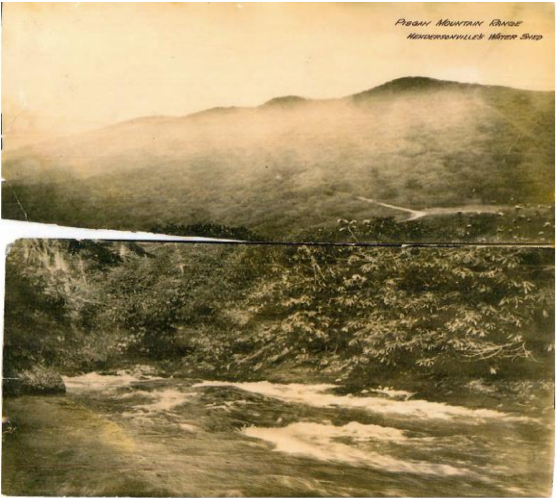
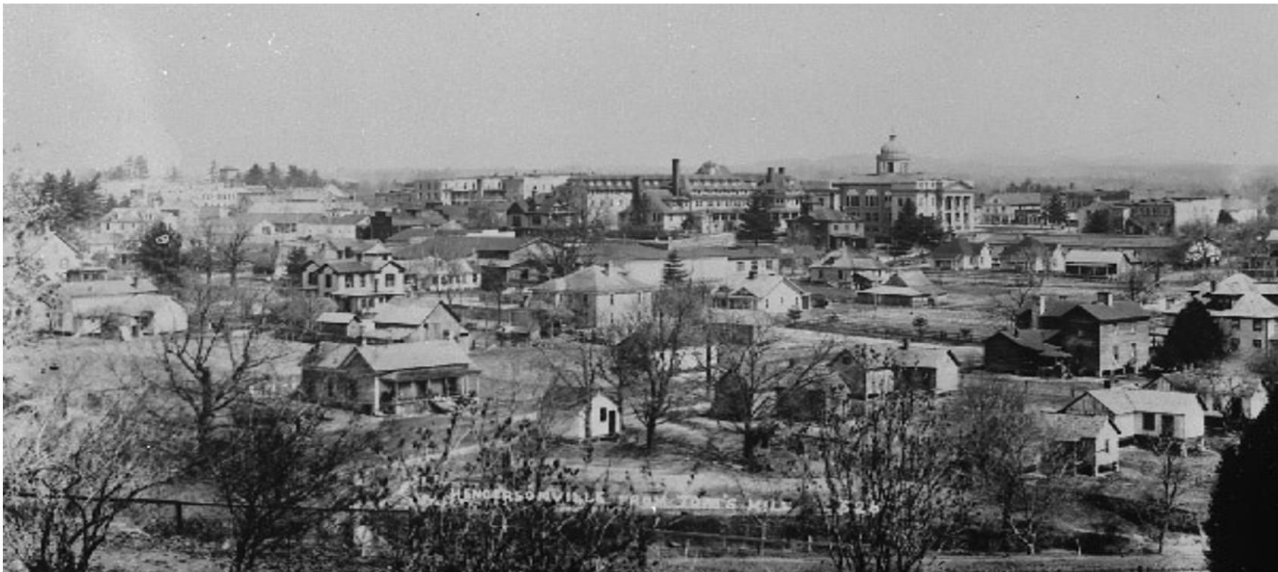
2. CONSIDERATION OF AGENDA

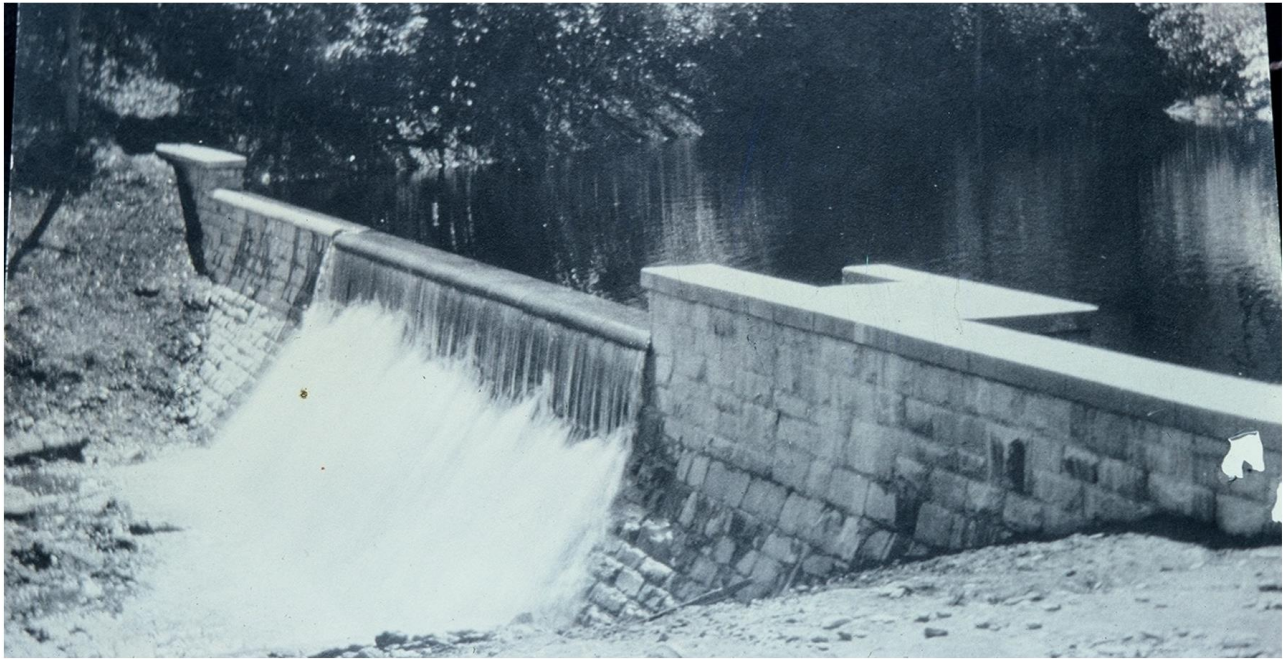
Council Member Jennifer Hensley moved to approve the agenda as presented. A unanimous vote of the Council followed. Motion carried.

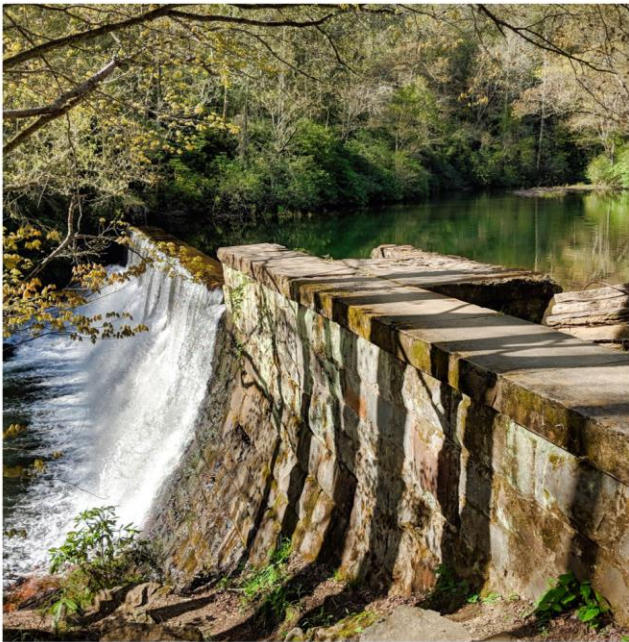
3. PRESENTATIONS

A. **Water and Sewer System 100th Anniversary Celebratory Toast – Adam Steurer, Utilities Engineer**

Adam Steurer explained that July 26th (today) is the 100th Anniversary of Hendersonville’s modern day water system. He showed a brief PowerPoint of how far we’ve come and then Council had a celebratory toast to celebrate the anniversary with Hendersonville’s water.







B. Formation of Community Advisory Committee (CAC) for Comprehensive Plan - Lew Holloway, Community Development Director

City Manager Connet explained that in an effort to provide community-driven feedback over the course of the Comprehensive Planning process, the City's consultant team of Bolton & Menk have requested that the City establish a Community Advisory Committee (CAC). This committee will be made up of a wide range of citizens and leaders within various sectors. The attached list provides a

framework for identifying potential committee members. The consultants recommend a range of 12-15 appointed members for this type of committee. He provided a draft list of suggestions.

Council and staff agreed that they were going to contact some people to see if they would like to serve and they will reconvene with some more suggestions. Jerry Smith has two kids in mind for the youth population and suggested that we get someone from a religious institution and Jennifer Hensley suggested getting someone from Ag as well.

Composition of Community Advisory Committee		Potential Organizations	Prospective Member Name (Suggestions)	Has Time?	Geographic Reach	Diversity	Community Influence	Expertise
Sectors	Government							
	City Leadership	City Council Liaison						
	County Leadership	County Commission/Staff	Autumn Radcliff (Planning Director)					
	Other Boards / Commissions	Planning Board	Jim Robertson (Board Chair);					
	School District	Henderson Co Schools						
	Others	BRCC						
	Business Leaders							
	Commercial Property Owners		Jeff Justus					
	Banks/Financial/Insurance							
	Economic Development/Industry Rep	The Partnership						
	Retail Rep (Downtown)	Downtown Merchants	Mark Pavao (Black Bear Coffee)					
	Business Organization	Chamber of Commerce; TDA	Michelle Owens (TDA Director)					
	Developers/ Real Estate		Amy Shipman					
	Health Care / Hospital	Pardee	John Bryant					
	Community							
	Religious Institutions							
	Neighborhood Reps (including Historically Disadvantaged Communities, Hispanic Community, LGBTQ+)							
	Neighborhood Representatives	Green Meadows/7th Ave	Ed King; George "Terry" Young; Trisha & Phyllis Bailey; Vernon Ledbetter; David Wright					
	Neighborhood Representatives	Lenox Park	Beth Stang (Lenox Park Resident & Chief Public Defender)					
	Neighborhood Representatives	Brooklyn Manor	Luke ??? (Brooklyn Manor HOA President)					
	Neighborhood Representatives	Druid Hills/191	Nicole Baumann/Derek Cote (Crate); Chris Dannals (MD)					
	Neighborhood Representatives	Rte 64 East						
	Neighborhood Representatives	Westside	Bob Johnson; Laura Flores (Realtor); Melinda Lowrance					
	Neighborhood Representatives	Hyman Heights	Kathy Watkins					
	Neighborhood Representatives	Medical District	Samantha Jamison (810 Knollwood Dr)					
	Housing Advocate	HAC	Kristen Dunn (Executive Director HAC)					
	Civic Non-Profits	Hola Carolina, Hendersonville Connections, Thrive	Director CFRC); Angie Pena (El Centro Board/Pisgah Legal)					
	Arts, Music, Culture	HC Arts Council						
	Environmental Stewardship	Mountain True	Nancy Diaz					
	Bike/Ped Advocate	BR Bicycle Club, Friends of Ecusta/Oklawah	Hunter Marks; Joe Saunders; Ken Shelton					
	Youth Population (HS/MS Student)							
	Aging Population (Seniors)	HC Aging Coalition	Stephanie Cole/Alicia Evans (Council on Aging)					

C. Presentation regarding creation of Public Services Department - John Connet, City Manager

City Manager John Connet made a PowerPoint presentation regarding the creation of a Public Services Department. He is making the following changes that will all report to the City Manager.

Brent Detwiler is moving from City Engineer to Public Works Director;

Adam Steurer is moving from Utilities Engineer to Public Utilities Director;

Brendon Shanahan is moving from Project Division Manager to City Engineer.

Current Department Configuration

- Public Works Department – Director – City Manager
- Public Utilities – Director – City Manager
- Engineering – Director – City Manager

New Configuration

- Public Services Director – City Manager
 - Public Works Director
 - Public Utilities Director
 - City Engineer

Concerns

- Departments can operate in silos
- Departments can have different cultures and policy interpretation
- Departments performing similar tasks without communicating
- City Manager is busy on other tasks
- Lack of communication
- Inefficiencies exist

Goals and Opportunities

- Leadership centralized under technical-big picture minded individual
- Improve communication among public service departments
- Better utilization of limited resources (staff, equipment and time)
- Providing better public services
- Improving team chemistry among public services departments
- Eliminating silos
- Developing one culture!
- Public Services Director part of an Executive Leadership Team

4. **CLOSED SESSION** – The closed session was cancelled.

5. **ADJOURN**

There being no further business, the meeting was adjourned at 4:28 p.m. upon unanimous assent of the Council.

Barbara G. Volk, Mayor

ATTEST:

Jill Murray, City Clerk