



CITY OF HENDERSONVILLE AGENDA ITEM SUMMARY

SUBMITTER: Lu Ann Welter **MEETING DATE:** February 4, 2021
AGENDA SECTION: Presentation Only **DEPARTMENT:** Human Resources
TITLE OF ITEM, Presenter Name, Title: MVP of the Year – *John Connet, City Manager*
SUGGESTED MOTION(S): None

SUMMARY:

In 2020, 154 employees were nominated for MVP and each quarter three were chosen as Quarterly MVPs. From these, the Service Excellence Design Team selected Joreeca Dinnall as the MVP of the Year for 2020.

Responding to a call of damage to property, officers realized the juvenile was experiencing a mental health crisis. Once transported, Pardee was unable to make contact with the family, Officer Dinnall, off-duty, was able to contact the mother and alert her to the situation. Following the incident, Officer Dinnall spent a considerable amount of time working with the juvenile and the family to seek the appropriate treatment.

The juvenile needed to be transported to Mission Hospital in Asheville but was unwilling to ride with anyone except Officer Dinnall. Officer Dinnall immediately responded in her personal vehicle and not only transported the juvenile to Mission but stayed with him and his family until he was admitted. Officer Dinnall went above and beyond leaving her family to help a family in crisis obtain the care he needed.

Officer Dinnall will receive \$500 and her name added to the MVP of the Year plaque.

BUDGET IMPACT: \$

Is this expenditure approved in the current fiscal year budget? NO

If no, describe how it will be funded.

PROJECT NUMBER: N/A

PETITION NUMBER: N/A

ADDITIONAL PETITION NUMBER: N/A

PETITIONER NAME: N/A

ATTACHMENTS: